

**12/20/08 - 6:00 PM UPDATE**

At 4 p.m., a Co-op line crew restored power to the last member still in the dark as a result of the ice storm of December 12-13.

With gratitude for their service and a promise to return the favor, NHEC released out of state line crews from electric cooperatives in Maine, Vermont, Pennsylvania and New York, all of whom worked long hours for the past six days to help NHEC members recover from this unprecedented storm.

NHEC wishes to thank its members for their patience during these long hours of recovery. Your expressions of support have been greatly appreciated. There will be no further updates.

[Click here to read the storm wrap-up.](#)

**12/20/08 - 1:30 PM UPDATE**

Sixteen line crews working in Rockingham County have whittled down the number of Co-op members without power to just 30 as of the time of this update. The largest single outage at this time is interrupting service to four members in Fremont. Crews will keep working to reconnect individual services throughout the afternoon and evening. At this time, NHEC expects service to be restored to all members by 7 p.m. tonight.

**12/20/08 - 9:00 AM UPDATE**

Yesterday's snow and the scattered nature of remaining outages are presenting challenges for our crews in the field. Today, all available crews will be concentrating on restoring some 65 outages that are still interrupting service to 114 Co-op members in the towns of Chester, Sandown, Fremont, Epping, Raymond, Candia, Danville, Nottingham, Deerfield, Brentwood, Derry, Epsom and Hill.

Assuming there are no new outages, expect the number of open outages to dwindle gradually throughout the day as crews make repairs on small service lines and move on to the next job. Though a small number of outages may still be unresolved by the end of the day, NHEC expects to be near full restoration by this evening.

If you are still without power, even if you have previously reported your outage, please call 1-800-343-6432.

**12/19/08 - 10:30 PM UPDATE**

A tree on a wire was determined to be the cause of an outage that interrupted service to 658 Co-op members in Chester, Candia and Raymond for approximately 90 minutes this evening. Co-op crews were able to restore power to all but 30 members by 10:30 p.m. Those members still without power as a result of this outage are located in the Lane Road area of Chester and the Old Mill Road area of Chester and Raymond. These members will likely remain without power until early morning on Saturday, December 20.

**12/19/08 - 10:00 PM UPDATE**

At 8:38 p.m., a breaker opened on one circuit in the Co-op's Chester substation, indicating a fault on the line that serves 658 members in the towns of Chester, Candia and Raymond. At the time

of this update, Co-op crews were patrolling the line to locate the source of trouble. An estimated time of restoration will be determined once the cause of the outage is located and assessed.

**12/19/08 7:00 PM UPDATE**

NHEC has completed repairs to all known major outages in the towns affected by last week's ice storm. However, Co-op crews will still be working this evening and this weekend on numerous small outages affecting individual members. At the time of this update, the Co-op is aware of outages affecting approximately 90 members in the following towns:

Andover	Chester	Derry	Nottingham
Brentwood	Danville	Epping	Raymond
Candia	Deerfield	Fremont	Sandown

The Co-op is urging any members who are still without power to call the Outage Reporting Line at 1-800-343-6432, even if they have previously called in their outage.

**12/19/08 - 12:00 NOON UPDATE**

The repair of four outages this morning restored power to approximately 100 Co-op members. At the time of this update, 363 members were without power as a result of 114 active outages still in need of repair.

Here is a partial list of crew locations as of noon today:

<u>Chester</u> Old Sandown Road Halls Village Road Candia Road	<u>Kingston</u> Tucker Road  <u>Northwood</u> Upper Deerfield Road	<u>Raymond</u> Rona Avenue Lane Road  <u>Sandown</u> Rowell Road Main Street
<u>Derry</u> Mirra Avenue		

**12/19/08 - 9:00 AM UPDATE**

A final flurry of activity late last night turned the lights on in the homes of approximately 640 Co-op members. Crews were back at it again this morning at 6 a.m., hoping to make the final push that finishes this huge restoration effort.

At the time of this update, 118 separate outages were affecting 464 Co-op members. Work sites today will include, but are not limited to:

<u>Candia</u> Lane Road	<u>Derry</u> English Range Road Mirra Road	<u>Raymond</u> Rona Avenue Lane Road
<u>Chester</u> Halls Village Road Old Sandown Road	<u>Nottingham</u> Deerfield Road	<u>Sandown</u> Wells Village Road Main Street

These last outages can often be the slowest to restore, as many of them affect only one or two members. Thus, crews will be fanning out by zone today to maximize their efficiency. With the exception of just a small number of service calls, we expect to be fully restored this evening.

[Click here](#) for online outage map.

**12/18/08 - 5:00 PM UPDATE**

All line crews will be working tonight until 10 p.m. in the areas affected by last week's ice storm. This afternoon actually saw a modest increase in the number of members without power from 900 to approximately 1,100. This is due to the fact that workers in the field must de-energize some lines to perform essential repairs before other portions of the system are energized. Also, some temporary repairs made earlier this week must be made permanent, resulting in the need to de-energize lines. These are usually temporary, short-term outages that will not affect NHEC's goal of restoring power to all members by the evening of Saturday, December 20. The vast majority of remaining outages will be restored by the end of the day Friday, December 19.

By 10 p.m. today, we expect the following towns will be completely restored:

**Brentwood, Chester, Derry, New Durham, Sandown**

By 10 p.m. on December 19, we expect the following towns to be fully restored:

**Candia, Danville, Deerfield, Epping, Fremont, Kingston, Northwood, Nottingham, Raymond**

[Click here](#) to follow the power restoration effort in real time.

**12/18/08 - 12:00 NOON UPDATE**

Line crews have made good progress this morning, restoring power to approximately 500 Co-op members in the past three hours. Currently there are approximately 900 members without power.

At the time of this update, crews were working at the site of 14 different outages. A partial list includes:

CANDIA

Patten Hill Road

NOTTINGHAM

Bardarry Road

RAYMOND

Lane Road

CHESTER

Wells Village Road

DERRY

Pingree Road

SANDOWN

Hampstead Road

Chase Road

DEERFIELD

Brown Road

Old Auburn Road

[Click here](#) to follow the power restoration effort in real time.

## ESTIMATED RESTORATION TIMES BY TOWN

By the evening of the date listed, the last outage is expected to be repaired in a particular town. Your service may be restored earlier.

<b>Thursday, December 18</b>	<b>Friday, December 19</b>	<b>Saturday, December 20</b>	
Deerfield	Allenstown	Candia	Fremont
Epsom	Derry	Chester	Kingston
Lee	Nottingham	Danville	Raymond
Northwood		Durham	Sandown
		Epping	

### 12/18/08 - 9:00 AM UPDATE

Power to approximately 2,500 Co-op members has been restored in the past 24 hours in the hard hit towns of southeastern New Hampshire. Good weather today means line crews will be making significant progress towards repairing the 113 separate outages that are still scattered across 15 towns. Currently, 1,412 members remain without power. More than 45,000 members lost power at the height of the storm last week.

At the time of this update, more than 100 lineworkers were in the storm damage area. Crews this morning have been dispatched primarily to two of the hardest hit towns – Chester and Sandown. In Chester, crews are working outages on:

- Old Sandown Road
- Blakes Hill Road
- Griffin Road
- Coffee Town Road
- North Pond Road

In Sandown, crews are working outages this morning on:

- Hale True Road
- Hampstead Road
- Kenneth Road
- North Road

[Click here](#) to follow the power restoration effort in real time.

See the update below for estimated restoration times listed by town.

### 12/17/08 - 2:30 PM UPDATE – ESTIMATED RESTORATION TIMES BY TOWN

Line crews continue to work outages in the southeastern part of the state at this hour. At the time of this update, 3,500 members were without power, down from 45,000 at the height of the storm. Today's weather has created bad road conditions, hampering the pace of work. After a system wide assessment, NHEC is able to estimate the date we expect power to be restored in towns still affected by last week's ice storm.

By the evening of the date listed, the last outage is expected to be repaired in a particular town. Your service may be restored earlier.

**Thursday, December 18**

Deerfield  
Epsom  
Lee  
Northwood

**Friday, December 19**

Allenstown  
Derry  
Nottingham

**Saturday, December 20**

Candia Fremont  
Chester Kingston  
Danville Raymond  
Durham Sandown  
Epping

**12/17/08 - 9:00 AM UPDATE**

Approximately 4,000 Co-op members remain without power at the time of this update. Line crews worked to restore power to approximately 1,000 members within the past 24 hours.

The remaining outages are all within the Co-op's Raymond District operating area, where all available crews have been assigned today.

The focus of work today will be the repair of lines that originate from substations in Chester, Brentwood and Lee. These are higher voltage lines that can serve hundreds or thousands of residences and businesses. Large outages include:

- 385 members served by a damaged line in Fremont, Sandown, Derry and Chester.
- 300 members served by a damaged line in Deerfield, Candia, Allenstown and Raymond
- 400 members served by a damaged line in Kingston, Danville, Fremont and Brentwood
- 405 members served by a damaged line in Lee, Durham and Nottingham

While these and other larger outages will be a priority, crews will also be at work repairing the dozens of smaller outages affecting fewer than 10 members each. NHEC expects to be able to restore power to all members by the evening of Saturday, December 20.

To report an outage: 1-800-343-6432

**12/16/08 - 9:00 AM UPDATE**

New Hampshire Electric Co-op line crews, with assistance from contract line crews and line crews from cooperatives in four states, restored power to approximately 1,500 members overnight. As of 9 a.m. today, just under 5,000 Co-op members remained without power. More than 45,000 Co-op members were without power at the height of the storm on December 13.

Crews are focusing their efforts today in the towns surrounding the Co-op's Raymond District Office, including Raymond, Derry, Sandown, Chester, Fremont, Candia, Nottingham, Lee, Epsom, Deerfield, Brentwood, Lee, Allenstown and Epping. Numerous outages affecting approximately 100-200 members are the focus of crews in these towns today.

Dozens of outages affecting individual members are still awaiting repair in these towns and elsewhere around the state, primarily in the hardest hit areas of southwestern New Hampshire

and the southeastern Lakes Region. NHEC has more than 100 personnel working 16-hour shifts around the clock repairing large parts of its electrical system following this damaging storm. At this time, NHEC expects to have all outages restored by the evening of Saturday, December 20.

**12/15/08 - 5:00 PM UPDATE**

New Hampshire Electric Cooperative's efforts to restore power following the December 12 ice storm were bolstered today by the arrival of 20 men and equipment from electric cooperatives in four states.

Line workers and equipment from co-ops in Vermont, Maine, New York and Pennsylvania are at work in locations across southern New Hampshire helping NHEC crews restore some 6,900 members who are still without power as of December 15.

Co-op crews are concentrating their work in the hardest hit areas served by the Co-op's Raymond and Sunapee district offices. Co-ops sending help include (from Pennsylvania): Adams Electric Cooperative, Northwestern Electric Cooperative, United Electric Cooperative, (from New York) Oneida-Madison Electric Cooperative, Delaware County Electric Cooperative, Otsego Electric Cooperative, Steuben Electric Cooperative, (from Vermont) Washington Electric Cooperative, Vermont Electric Cooperative, and (from Maine) Eastern Maine Electric Cooperative.