

Emergency Response Times

NU New Hampshire work orders from 01/01/2016 to 01/31/2016

Total orders in sample: 111

Orders responded to in < 30 minutes: 62 (56% of total) for Regular Hours:																			
Order Taken	Address	Town	State	Serv. Tech	Dispatcher	Task Code	Task Desc.	Work Order	Held Time	Travel Time	Assigned	Accepted	En Route	On Site	Work Completed	Job Time	Response Time	Hour Class	Response Category
1/4/2016 10:02:01 AM	166 PLAISTOW RD Apt. 4 Pst. UNIT	PLAISTOW	NH	Daniel LaFortune	David Martinage	9000	LEAK INSIDE	WF0644104N	0	28	1/4/2016 10:02	1/4/2016 10:03	1/4/2016 10:04	1/4/2016 10:31	1/4/2016 11:04:39 AM	32	29	Regular Hours	< 30 minutes
1/5/2016 12:37:01 PM	25 HAMPTON RD	EXETER	NH	David Emerton	Lynne Copp	9000	LEAK INSIDE	WF0644340N	0	6	1/5/2016 12:37	1/5/2016 12:39	1/5/2016 12:40	1/5/2016 12:45	1/5/2016 1:32:39 PM	47	8	Regular Hours	< 30 minutes
1/5/2016 3:11:46 PM	5 STERLING HILL LN Pst. COMM	EXETER	NH	Kevin Clifford	David Martinage	9000	LEAK INSIDE	WF0644381N	0	15	1/5/2016 15:12	1/5/2016 15:18	1/5/2016 15:19	1/5/2016 15:33	1/5/2016 4:02:14 PM	28	22	Regular Hours	< 30 minutes
1/6/2016 8:02:54 AM	33 FALCONE CIR	HAMPTON	NH	Kevin Clifford	Lynne Copp	9000	LEAK INSIDE	WF0644425N	0	17	1/6/2016 8:03	1/6/2016 8:04	1/6/2016 8:05	1/6/2016 8:22	1/6/2016 9:17:52 AM	55	19	Regular Hours	< 30 minutes
1/6/2016 8:55:21 AM	0 TROUBLE CALL	EXETER	NH	Daniel LaFortune	Lynne Copp	9100	LEAK OUTSIDE	WF0644428N	0	13	1/6/2016 8:56	1/6/2016 8:56	1/6/2016 8:58	1/6/2016 9:10	1/6/2016 10:30:24 AM	80	14	Regular Hours	< 30 minutes
1/6/2016 9:14:42 AM	0 TROUBLE CALL	NEWINGTON	NH	David Emerton	David Martinage	9000	LEAK INSIDE	WF0644429N	1	12	1/6/2016 9:15	1/6/2016 9:19	1/6/2016 9:21	1/6/2016 9:31	1/6/2016 12:49:22 PM	197	17	Regular Hours	< 30 minutes
1/6/2016 9:26:11 AM	7 SUREY LN	SALEM	NH	Anthony Beck	David Martinage	9100	LEAK OUTSIDE	WF0644433N	0	15	1/6/2016 9:26	1/6/2016 9:29	1/6/2016 9:30	1/6/2016 9:44	1/6/2016 11:18:05 AM	94	17	Regular Hours	< 30 minutes
1/6/2016 10:58:26 AM	224 STATE ST Apt. 4 Pst. UNIT	PORTSMOUTH	NH	Jeffrey Croteau	David Martinage	9000	LEAK INSIDE	WF0644446N	0	19	1/6/2016 10:59	1/6/2016 11:01	1/6/2016 11:01	1/6/2016 11:20	1/6/2016 2:34:59 PM	194	22	Regular Hours	< 30 minutes
1/6/2016 11:47:14 AM	279 LOCUST ST Pst. APT 1	DOVER	NH	David Perreault	David Martinage	9100	LEAK OUTSIDE	WF0644454N	0	12	1/6/2016 11:47	1/6/2016 11:48	1/6/2016 11:49	1/6/2016 12:00	1/6/2016 2:51:33 PM	170	13	Regular Hours	< 30 minutes
1/6/2016 1:55:44 PM	25 WINGATE LN	DOVER	NH	Lance Keely	William Jones	9000	LEAK INSIDE	WF0644490N	0	8	1/6/2016 13:56	1/6/2016 13:56	1/6/2016 13:57	1/6/2016 14:05	1/6/2016 2:29:05 PM	23	9	Regular Hours	< 30 minutes
1/6/2016 3:12:55 PM	14 GREEN ST	EXETER	NH	John Wiley	William Jones	9000	LEAK INSIDE	WF0644509N	1	6	1/6/2016 15:14	1/6/2016 15:15	1/6/2016 15:15	1/6/2016 15:21	1/6/2016 3:38:42 PM	17	8	Regular Hours	< 30 minutes
1/7/2016 7:25:16 AM	35 AIRLINE AVE Apt. A	PORTSMOUTH	NH	Jeffrey Croteau	Lynne Copp	9100	LEAK OUTSIDE	WF0644554N	3	0	1/7/2016 7:29	1/7/2016 7:30	1/7/2016 7:30	1/7/2016 7:30	1/7/2016 9:41:49 AM	131	5	Regular Hours	< 30 minutes
1/7/2016 9:16:13 AM	0 TROUBLE CALL	ROCHESTER	NH	Laurie Rousseau	Michael Talis	9100	LEAK OUTSIDE	WF0644561N	0	3	1/7/2016 9:16	1/7/2016 9:31	1/7/2016 9:31	1/7/2016 9:34	1/7/2016 12:41:41 PM	186	18	Regular Hours	< 30 minutes
1/7/2016 9:20:30 AM	15 OAK ST	GONIC	NH	David Emerton	Lynne Copp	9100	LEAK OUTSIDE	WF0644562N	1	18	1/7/2016 9:21	1/7/2016 9:24	1/7/2016 9:25	1/7/2016 9:42	1/7/2016 12:16:21 PM	153	22	Regular Hours	< 30 minutes
1/7/2016 10:02:41 AM	7 BRICKYARD DR	DOVER	NH	Jeffrey Croteau	Michael Talis	9000	LEAK INSIDE	WF0644564N	0	11	1/7/2016 10:03	1/7/2016 10:05	1/7/2016 10:05	1/7/2016 10:16	1/7/2016 11:37:30 AM	80	13	Regular Hours	< 30 minutes
1/7/2016 11:37:36 AM	7 BRICKYARD DR	DOVER	NH	Jeffrey Croteau	David Martinage	9100	LEAK OUTSIDE	WF0644581N	0	0	1/7/2016 11:37	1/7/2016 11:39	1/7/2016 11:39	1/7/2016 11:39	1/7/2016 1:05:29 PM	86	1	Regular Hours	< 30 minutes
1/7/2016 2:00:21 PM	9 FRONT ST	EXETER	NH	Daniel LaFortune	David Martinage	9100	LEAK OUTSIDE	WF0644610N	0	20	1/7/2016 14:00	1/7/2016 14:01	1/7/2016 14:02	1/7/2016 14:22	1/7/2016 3:46:29 PM	84	21	Regular Hours	< 30 minutes
1/7/2016 2:07:24 PM	75 NEW HAMPSHIRE AVE	PORTSMOUTH	NH	John Wiley	David Martinage	9100	LEAK OUTSIDE	WF0644612N	1	21	1/7/2016 14:08	1/7/2016 14:09	1/7/2016 14:09	1/7/2016 14:30	1/7/2016 3:28:49 PM	58	23	Regular Hours	< 30 minutes
1/7/2016 3:01:57 PM	0 TROUBLE CALL	PORTSMOUTH	NH	David Perreault	David Martinage	9000	LEAK INSIDE	WF0644621N	0	10	1/7/2016 15:02	1/7/2016 15:04	1/7/2016 15:05	1/7/2016 15:15	1/7/2016 4:13:03 PM	57	13	Regular Hours	< 30 minutes
1/8/2016 7:08:03 AM	19 RAYMOND DR	SEABROOK	NH	Kevin Clifford	Michael Talis	9100	LEAK OUTSIDE	WF0644649N	0	26	1/8/2016 7:08	1/8/2016 7:08	1/8/2016 7:09	1/8/2016 7:35	1/8/2016 9:03:58 AM	88	27	Regular Hours	< 30 minutes
1/8/2016 9:02:43 AM	154 HENRY LAW AVE	DOVER	NH	David Perreault	Lynne Copp	9000	LEAK INSIDE	WF0644662N	0	9	1/8/2016 9:03	1/8/2016 9:05	1/8/2016 9:05	1/8/2016 9:14	1/8/2016 10:00:27 AM	45	12	Regular Hours	< 30 minutes
1/8/2016 1:44:06 PM	227 N BROADWAY Apt. DONUT Pst. DUNKIN	SALEM	NH	Anthony Beck	Lynne Copp	9100	LEAK OUTSIDE	WF0644726N	0	18	1/8/2016 13:44	1/8/2016 13:48	1/8/2016 13:49	1/8/2016 14:07	1/8/2016 4:09:40 PM	122	23	Regular Hours	< 30 minutes

1/8/2016	2:52:21 PM	112 LAFAYETTE RD	SEABROOK	NH	Lance Keely	William Jones	9000	LEAK INSIDE	WF0644745N	0	12	1/8/2016 14:52	1/8/2016 14:53	1/8/2016 14:53	1/8/2016 15:05	1/8/2016	3:50:39 PM	45	12	Regular Hours	< 30 minutes
1/11/2016	10:23:11 AM	11 GREENLEAF DR	SEABROOK	NH	Kevin Clifford	David Martingne	9000	LEAK INSIDE	WF0644820N	0	14	1/11/2016 10:24	1/11/2016 10:24	1/11/2016 10:31	1/11/2016 10:38	1/11/2016	11:34:12 AM	55	15	Regular Hours	< 30 minutes
1/11/2016	11:26:45 AM	63 GALE RD	HAMPTON	NH	Daniel LaFortune	William Jones	9100	LEAK OUTSIDE	WF0644831N	0	15	1/11/2016 11:27	1/11/2016 11:28	1/11/2016 11:30	1/11/2016 11:43	1/11/2016	1:08:16 PM	84	16	Regular Hours	< 30 minutes
1/11/2016	2:29:18 PM	80 CLIFF RD	SALEM	NH	Troy Kimball	Lynne Copp	9000	LEAK INSIDE	WF0644867N	0	19	1/11/2016 14:29	1/11/2016 14:31	1/11/2016 14:33	1/11/2016 14:50	1/11/2016	3:15:41 PM	24	21	Regular Hours	< 30 minutes
1/12/2016	7:38:41 AM	7 PLEASANT ST	ROCHESTER	NH	Laurie Rousseau	David Martingne	9100	LEAK OUTSIDE	WF0644903N	0	11	1/12/2016 7:39	1/12/2016 7:40	1/12/2016 7:41	1/12/2016 7:52	1/12/2016	10:01:47 AM	129	13	Regular Hours	< 30 minutes
1/12/2016	7:47:33 AM	7 MERRILL LND DR Pst. #4	HAMPTON	NH	Anthony Beck	David Martingne	9100	LEAK OUTSIDE	WF0644905N	0	19	1/12/2016 7:48	1/12/2016 7:51	1/12/2016 7:53	1/12/2016 8:11	1/12/2016	9:53:16 AM	101	23	Regular Hours	< 30 minutes
1/12/2016	9:27:31 AM	550 OCEAN RD	PORTSMOUTH	NH	David Perreault	Lynne Copp	9000	LEAK INSIDE	WF0644942N	0	1	1/12/2016 9:28	1/12/2016 9:28	1/12/2016 9:29	1/12/2016 9:29	1/12/2016	10:47:14 AM	77	2	Regular Hours	< 30 minutes
1/12/2016	10:57:24 AM	56 WASHINGTON ST	ROCHESTER	NH	Laurie Rousseau	David Martingne	9100	LEAK OUTSIDE	WF0644954N	0	14	1/12/2016 10:57	1/12/2016 10:59	1/12/2016 11:02	1/12/2016 11:14	1/12/2016	12:38:35 PM	84	16	Regular Hours	< 30 minutes
1/13/2016	3:10:29 PM	190 ASHWORTH AVE Pst. 4C	HAMPTON	NH	Daniel LaFortune	William Jones	9000	LEAK INSIDE	WF0645104N	0	11	1/13/2016 15:10	1/13/2016 15:11	1/13/2016 15:14	1/13/2016 15:23	1/13/2016	3:44:17 PM	20	12	Regular Hours	< 30 minutes
1/15/2016	8:09:34 AM	159 ASHWORTH AVE	HAMPTON	NH	Kevin Clifford	David Martingne	9000	LEAK INSIDE	WF0645237N	0	5	1/15/2016 8:09	1/15/2016 8:10	1/15/2016 8:11	1/15/2016 8:15	1/15/2016	9:40:09 AM	84	6	Regular Hours	< 30 minutes
1/15/2016	10:41:15 AM	50 BROOKSIDE DR Apt. H4 Pst. APT	EXETER	NH	Kevin Clifford	David Martingne	9000	LEAK INSIDE	WF0645267N	0	23	1/15/2016 10:41	1/15/2016 10:42	1/15/2016 10:45	1/15/2016 11:05	1/15/2016	12:08:39 PM	63	24	Regular Hours	< 30 minutes
1/15/2016	1:02:10 PM	875 GREENLAND RD Apt. C10 Pst. UNIT	PORTSMOUTH	NH	David Emerton	Michael Talis	9000	LEAK INSIDE	WF0645309N	0	10	1/15/2016 13:02	1/15/2016 13:03	1/15/2016 13:03	1/15/2016 13:14	1/15/2016	4:04:08 PM	169	12	Regular Hours	< 30 minutes
1/18/2016	1:23:13 PM	60 PINEHURST RD	PORTSMOUTH	NH	John Wiley	William Jones	9100	LEAK OUTSIDE	WF0645404N	2	7	1/18/2016 12:55	1/18/2016 12:55	1/18/2016 12:56	1/18/2016 13:03	1/18/2016	2:04:00 PM	60	10	Regular Hours	< 30 minutes
1/18/2016	1:20:04 PM	32 PRESIDENTIAL CIR	HAMPTON	NH	Daniel LaFortune	David Martingne	9000	LEAK INSIDE	WF0645410N	0	14	1/18/2016 13:20	1/18/2016 13:30	1/18/2016 13:32	1/18/2016 13:45	1/18/2016	2:10:13 PM	24	25	Regular Hours	< 30 minutes
1/18/2016	2:05:32 PM	23 LINCOLN ST Apt. B	ROCHESTER	NH	Laurie Rousseau	William Jones	9000	LEAK INSIDE	WF0645419N	0	2	1/18/2016 14:05	1/18/2016 14:06	1/18/2016 14:06	1/18/2016 14:08	1/18/2016	3:15:36 PM	67	2	Regular Hours	< 30 minutes
1/18/2016	2:32:00 PM	9 NUTTER ST Pst. 7	ROCHESTER	NH	David Perreault	Lynne Copp	9000	LEAK INSIDE	WF0645423N	5	19	1/18/2016 14:37	1/18/2016 14:40	1/18/2016 14:41	1/18/2016 14:59	1/18/2016	3:37:37 PM	37	27	Regular Hours	< 30 minutes
1/18/2016	3:39:46 PM	56 AUGUSTA WAY	DOVER	NH	Lance Keely	Lynne Copp	9000	LEAK INSIDE	WF0645437N	0	8	1/18/2016 15:40	1/18/2016 15:40	1/18/2016 15:41	1/18/2016 15:49	1/18/2016	4:16:01 PM	26	9	Regular Hours	< 30 minutes
1/19/2016	9:13:57 AM	4 GREENLEAF WOODS DR Apt. 302 Pst. APPL	PORTSMOUTH	NH	Kevin Clifford	David Martingne	9000	LEAK INSIDE	WF0645467N	0	6	1/19/2016 9:14	1/19/2016 9:16	1/19/2016 9:16	1/19/2016 9:23	1/19/2016	10:12:06 AM	48	9	Regular Hours	< 30 minutes
1/19/2016	3:17:49 PM	7 PORTWALK PL Apt. HOUSE Pst. GARAG	PORTSMOUTH	NH	Kevin Clifford	Lynne Copp	9000	LEAK INSIDE	WF0645554N	0	6	1/19/2016 15:18	1/19/2016 15:18	1/19/2016 15:19	1/19/2016 15:25	1/19/2016	4:29:40 PM	63	7	Regular Hours	< 30 minutes
1/20/2016	7:24:40 AM	1683 STATE ST Apt. 1	PORTSMOUTH	NH	Kevin Clifford	William Jones	9000	LEAK INSIDE	WF0645584N	0	19	1/20/2016 7:25	1/20/2016 7:28	1/20/2016 7:28	1/20/2016 7:47	1/20/2016	8:16:34 AM	28	23	Regular Hours	< 30 minutes
1/21/2016	9:32:36 AM	700 CENTRAL AVE Apt. A	DOVER	NH	David Perreault	William Jones	9000	LEAK INSIDE	WF0645716N	0	12	1/21/2016 9:33	1/21/2016 9:36	1/21/2016 9:36	1/21/2016 9:48	1/21/2016	11:16:35 AM	87	16	Regular Hours	< 30 minutes
1/21/2016	9:58:57 AM	135 MARKET ST Apt. B	PORTSMOUTH	NH	Kevin Clifford	David Martingne	9000	LEAK INSIDE	WF0645721N	0	11	1/21/2016 9:59	1/21/2016 10:01	1/21/2016 10:06	1/21/2016 10:12	1/21/2016	11:05:24 AM	52	13	Regular Hours	< 30 minutes
1/21/2016	11:15:38 AM	700 CENTRAL AVE Apt. A	DOVER	NH	David Perreault	Michael Talis	9100	LEAK OUTSIDE	WF0645737N	0	0	1/21/2016 11:15	1/21/2016 11:16	1/21/2016 11:16	1/21/2016 11:16	1/21/2016	11:50:55 AM	34	0	Regular Hours	< 30 minutes
1/21/2016	1:24:47 PM	12 TIFFANY RD	SALEM	NH	Anthony Beck	David Martingne	5000	GAS LEAKS - SERVICE	WF0645761N	0	24	1/21/2016 13:25	1/21/2016 13:27	1/21/2016 13:30	1/21/2016 13:52	1/21/2016	2:49:18 PM	56	27	Regular Hours	< 30 minutes
1/21/2016	2:42:41 PM	0 STATE ST Apt. BRIDG Pst. MEMRL	PORTSMOUTH	NH	Kevin Clifford	Lynne Copp	9100	LEAK OUTSIDE	WF0645786N	0	16	1/21/2016 14:43	1/21/2016 14:45	1/21/2016 14:47	1/21/2016 15:01	1/21/2016	4:31:02 PM	89	19	Regular Hours	< 30 minutes
1/22/2016	11:22:03 AM	2 SAPPHERE AVE	HAMPTON	NH	Daniel LaFortune	William Jones	9100	LEAK OUTSIDE	WF0645835N	0	12	1/22/2016 11:22	1/22/2016 11:28	1/22/2016 11:29	1/22/2016 11:41	1/22/2016	12:57:48 PM	76	19	Regular Hours	< 30 minutes
1/22/2016	2:30:43 PM	15 DOVETAIL LN	DOVER	NH	David Perreault	William Jones	9000	LEAK INSIDE	WF0645864N	0	14	1/22/2016 14:31	1/22/2016 14:45	1/22/2016 14:45	1/22/2016 14:59	1/22/2016	3:46:19 PM	47	28	Regular Hours	< 30 minutes
1/25/2016	10:26:33 AM	8 SUNSET DR	ROCHESTER	NH	Laurie Rousseau	Lynne Copp	9000	LEAK INSIDE	WF0646007N	0	12	1/25/2016 10:27	1/25/2016 10:27	1/25/2016 10:31	1/25/2016 10:39	1/25/2016	11:05:09 AM	25	13	Regular Hours	< 30 minutes
1/26/2016	7:12:39 AM	275 OCEAN BLVD Apt. 101 Pst. UNIT	HAMPTON	NH	Kevin Clifford	William Jones	9100	LEAK OUTSIDE	WF0646081N	0	24	1/26/2016 7:13	1/26/2016 7:15	1/26/2016 7:16	1/26/2016 7:39	1/26/2016	9:55:29 AM	135	27	Regular Hours	< 30 minutes
1/26/2016	7:39:35 AM	17 ADAMS AVE	ROCHESTER	NH	Laurie Rousseau	Lynne Copp	9000	LEAK INSIDE	WF0646083N	0	0	1/26/2016 7:39	1/26/2016 7:41	1/26/2016 7:41	1/26/2016 7:41	1/26/2016	7:45:46 AM	4	1	Regular Hours	< 30 minutes

1/26/2016	11:56:54 AM	94 ROCHESTER HILL RD	ROCHESTER	NH	Laurie Rousseau	William Jones	9100	LEAK OUTSIDE	WF0646125N	0	8	1/26/2016 11:57	1/26/2016 12:03	1/26/2016 12:03	1/26/2016 12:12	1/26/2016 1:58:23 PM	106	15	Regular Hours	< 30 minutes
1/26/2016	3:43:16 PM	2 WHITTIER DR	SEABROOK	NH	Lance Keely	David Martinage	9100	LEAK OUTSIDE	WF0646176N	1	13	1/26/2016 15:45	1/26/2016 15:45	1/26/2016 15:45	1/26/2016 15:58	1/26/2016 5:05:54 PM	67	15	Regular Hours	< 30 minutes
1/27/2016	7:25:03 AM	91 OAK CT	SEABROOK	NH	Daniel Lafortune	William Jones	9100	LEAK OUTSIDE	WF0646187N	0	15	1/27/2016 7:25	1/27/2016 7:26	1/27/2016 7:28	1/27/2016 7:41	1/27/2016 9:04:22 AM	82	16	Regular Hours	< 30 minutes
1/27/2016	12:25:44 PM	375 OCEAN RD	PORTSMOUTH	NH	David Emerton	Lynne Copp	9000	LEAK INSIDE	WF0646239N	0	0	1/27/2016 12:26	1/27/2016 12:29	1/27/2016 12:29	1/27/2016 12:29	1/27/2016 12:49:41 PM	20	3	Regular Hours	< 30 minutes
1/27/2016	3:37:35 PM	65 WASHINGTON ST	SEABROOK	NH	Lance Keely	David Martinage	9100	LEAK OUTSIDE	WF0646270N	0	22	1/27/2016 15:38	1/27/2016 15:39	1/27/2016 15:39	1/27/2016 16:01	1/27/2016 5:17:40 PM	75	24	Regular Hours	< 30 minutes
1/28/2016	8:10:09 AM	6 GROVE ST	EXETER	NH	David Emerton	Samantha Keach	9000	LEAK INSIDE	WF0646299N	0	16	1/28/2016 8:11	1/28/2016 8:11	1/28/2016 8:12	1/28/2016 8:28	1/28/2016 10:04:41 AM	96	18	Regular Hours	< 30 minutes
1/28/2016	9:30:35 AM	185 INTERNATIONAL DR Pst. B	PORTSMOUTH	NH	Daniel Lafortune	William Jones	9100	LEAK OUTSIDE	WF0646333N	0	9	1/28/2016 9:31	1/28/2016 9:39	1/28/2016 9:41	1/28/2016 9:49	1/28/2016 11:09:06 AM	80	18	Regular Hours	< 30 minutes
1/28/2016	12:40:38 PM	377 OCEAN RD	PORTSMOUTH	NH	Daniel Lafortune	William Jones	9100	LEAK OUTSIDE	WF0646377N	1	8	1/28/2016 12:42	1/28/2016 12:42	1/28/2016 12:44	1/28/2016 12:51	1/28/2016 4:08:04 PM	196	10	Regular Hours	< 30 minutes
1/29/2016	9:53:00 AM	45 GOSLING RD Pst. 6 - 7	NEWINGTON	NH	David Emerton	Samantha Keach	9000	LEAK INSIDE	WF0646450N	0	8	1/29/2016 9:53	1/29/2016 9:54	1/29/2016 9:54	1/29/2016 10:02	1/29/2016 12:16:14 PM	133	9	Regular Hours	< 30 minutes
1/29/2016	3:15:09 PM	155 ECHO AVE Apt. 11	PORTSMOUTH	NH	John Wiley	David Martinage	9000	LEAK INSIDE	WF0646514N	0	21	1/29/2016 15:15	1/29/2016 15:18	1/29/2016 15:19	1/29/2016 15:40	1/29/2016 3:51:31 PM	10	25	Regular Hours	< 30 minutes
Orders responded to in < 30 minutes: 25 (23% of total) for After Hours:																				
1/5/2016	12:38:28 AM	13 UNION ST	EXETER	NH	Alex Groetz	Rene Borgeleau	9000	LEAK INSIDE	WF0644256N	1	22	1/5/2016 0:39	1/5/2016 0:40	1/5/2016 0:41	1/5/2016 1:03	1/5/2016 1:52:08 AM	48	24	After Hours	< 30 minutes
1/5/2016	5:54:19 PM	19 W CONCORD ST Apt. APT C	DOVER	NH	Lance Keely	David Martinage	9100	LEAK OUTSIDE	WF0644400N	0	12	1/5/2016 17:54	1/5/2016 17:54	1/5/2016 17:54	1/5/2016 18:07	1/5/2016 7:48:31 PM	100	13	After Hours	< 30 minutes
1/5/2016	9:12:58 PM	51 CHARLES ST Apt. C	ROCHESTER	NH	Kevin Ruel	David Martinage	9000	LEAK INSIDE	WF0644417N	1	20	1/5/2016 21:13	1/5/2016 21:23	1/5/2016 21:24	1/5/2016 21:43	1/5/2016 10:10:41 PM	27	30	After Hours	< 30 minutes
1/6/2016	4:22:53 PM	27 LAFAYETTE ST Apt. #2	ROCHESTER	NH	Lance Keely	William Jones	9100	LEAK OUTSIDE	WF0644531N	0	16	1/6/2016 16:23	1/6/2016 16:25	1/6/2016 16:25	1/6/2016 16:41	1/6/2016 5:41:58 PM	60	18	After Hours	< 30 minutes
1/6/2016	5:19:06 PM	440 WINNACUNNET RD Pst. APT 4	HAMPTON	NH	John Wiley	William Jones	9100	LEAK OUTSIDE	WF0644542N	2	22	1/6/2016 17:21	1/6/2016 17:24	1/6/2016 17:24	1/6/2016 17:46	1/6/2016 6:15:22 PM	29	27	After Hours	< 30 minutes
1/6/2016	6:16:47 PM	84 PEMBROKE ST	SEABROOK	NH	John Wiley	William Jones	9000	LEAK INSIDE	WF0644547N	1	11	1/6/2016 18:18	1/6/2016 18:19	1/6/2016 18:19	1/6/2016 18:31	1/6/2016 6:49:29 PM	18	14	After Hours	< 30 minutes
1/7/2016	5:16:20 PM	2 GRANDVIEW TER	EXETER	NH	John Wiley	William Jones	9000	LEAK INSIDE	WF0644640N	0	18	1/7/2016 17:17	1/7/2016 17:17	1/7/2016 17:18	1/7/2016 17:35	1/7/2016 5:49:42 PM	13	19	After Hours	< 30 minutes
1/8/2016	4:05:04 PM	9 LOWELL RD Apt. FRONT	SALEM	NH	Ryan Kelleher	William Jones	9000	LEAK INSIDE	WF0644755N	0	15	1/8/2016 16:05	1/8/2016 16:10	1/8/2016 16:14	1/8/2016 16:26	1/8/2016 7:30:35 PM	184	21	After Hours	< 30 minutes
1/8/2016	5:11:08 PM	2060 WOODBURY AVE	NEWINGTON	NH	Lance Keely	William Jones	9000	LEAK INSIDE	WF0644761N	0	0	1/8/2016 17:11	1/8/2016 17:19	1/8/2016 17:19	1/8/2016 17:20	1/8/2016 5:27:42 PM	7	8	After Hours	< 30 minutes
1/8/2016	7:26:10 PM	9 LOWELL RD Apt. FRONT	SALEM	NH	Ryan Kelleher	William Jones	9100	LEAK OUTSIDE	WF0644767N	0	3	1/8/2016 19:26	1/8/2016 19:26	1/8/2016 19:30	1/8/2016 19:30	1/8/2016 7:48:02 PM	17	4	After Hours	< 30 minutes
1/12/2016	4:25:41 PM	493 CENTRAL AVE	DOVER	NH	John Wiley	William Jones	9000	LEAK INSIDE	WF0645009N	0	1	1/12/2016 16:26	1/12/2016 16:27	1/12/2016 16:28	1/12/2016 16:29	1/12/2016 4:31:17 PM	2	3	After Hours	< 30 minutes
1/14/2016	4:14:20 PM	23 LINCOLN ST Apt. B	ROCHESTER	NH	John Wiley	Lynne Copp	9000	LEAK INSIDE	WF0645218N	0	11	1/14/2016 16:14	1/14/2016 16:19	1/14/2016 16:19	1/14/2016 16:30	1/14/2016 4:54:30 PM	23	16	After Hours	< 30 minutes
1/14/2016	6:09:07 PM	3174 LAFAYETTE RD	PORTSMOUTH	NH	Lance Keely	Lynne Copp	9000	LEAK INSIDE	WF0645222N	0	15	1/14/2016 18:09	1/14/2016 18:09	1/14/2016 18:10	1/14/2016 18:25	1/14/2016 6:38:40 PM	13	16	After Hours	< 30 minutes
1/20/2016	4:15:31 PM	126 WIBIRD ST Apt. A	PORTSMOUTH	NH	John Wiley	Lynne Copp	9000	LEAK INSIDE	WF0645662N	0	26	1/20/2016 16:16	1/20/2016 16:18	1/20/2016 16:19	1/20/2016 16:45	1/20/2016 5:40:51 PM	55	30	After Hours	< 30 minutes
1/20/2016	8:04:21 PM	1412 LILAC LN	DOVER	NH	Lance Keely	Lynne Copp	9100	LEAK OUTSIDE	WF0645675N	0	6	1/20/2016 20:04	1/20/2016 20:04	1/20/2016 20:05	1/20/2016 20:11	1/20/2016 9:19:32 PM	67	7	After Hours	< 30 minutes
1/21/2016	4:12:44 PM	777 MIDDLE RD Apt. 52H	PORTSMOUTH	NH	John Wiley	Lynne Copp	9000	LEAK INSIDE	WF0645797N	0	5	1/21/2016 16:13	1/21/2016 16:15	1/21/2016 16:16	1/21/2016 16:21	1/21/2016 5:09:09 PM	47	8	After Hours	< 30 minutes
1/22/2016	4:57:39 PM	602 SPRINGBROOK CIR	PORTSMOUTH	NH	Lance Keely	Lynne Copp	9000	LEAK INSIDE	WF0645878N	0	4	1/22/2016 16:58	1/22/2016 16:58	1/22/2016 16:58	1/22/2016 17:03	1/22/2016 5:28:00 PM	24	5	After Hours	< 30 minutes
1/22/2016	8:32:30 PM	38 HORNE ST	DOVER	NH	John Wiley	Lynne Copp	9100	LEAK OUTSIDE	WF0645890N	0	20	1/22/2016 20:32	1/22/2016 20:33	1/22/2016 20:34	1/22/2016 20:54	1/22/2016 9:25:09 PM	30	22	After Hours	< 30 minutes
1/25/2016	4:27:01 PM	20 SILVER ST	DOVER	NH	John Wiley	David Martinage	9000	LEAK INSIDE	WF0646067N	0	21	1/25/2016 16:27	1/25/2016 16:30	1/25/2016 16:30	1/25/2016 16:51	1/25/2016 5:01:09 PM	9	24	After Hours	< 30 minutes
1/26/2016	4:07:16 PM	290 MILLER AVE Pst. APT 1	PORTSMOUTH	NH	Lance Keely	David Martinage	9100	LEAK OUTSIDE	WF0646182N	0	7	1/26/2016 20:07	1/26/2016 20:08	1/26/2016 20:08	1/26/2016 20:16	1/26/2016 9:40:47 PM	84	9	After Hours	< 30 minutes
1/28/2016	4:30:49 PM	248 OCEAN RD	PORTSMOUTH	NH	Jeffrey Croteau	David Martinage	9000	LEAK INSIDE	WF0646410N	0	1	1/28/2016 16:31	1/28/2016 16:31	1/28/2016 16:31	1/28/2016 16:33	1/28/2016 5:11:03 PM	37	2	After Hours	< 30 minutes
1/28/2016	5:00:18 PM	1438 ISLINGTON ST	PORTSMOUTH	NH	Lance Keely	David Martinage	9000	LEAK INSIDE	WF0646412N	1	11	1/28/2016 17:02	1/28/2016 17:02	1/28/2016 17:02	1/28/2016 17:13	1/28/2016 5:31:24 PM	17	13	After Hours	< 30 minutes
1/28/2016	7:19:07 PM	904 SPRINGBROOK CIR	PORTSMOUTH	NH	Lance Keely	David Martinage	9000	LEAK INSIDE	WF0646416N	0	5	1/28/2016 19:19	1/28/2016 19:19	1/28/2016 19:19	1/28/2016 19:24	1/28/2016 7:47:38 PM	22	5	After Hours	< 30 minutes
1/28/2016	7:36:54 PM	400 SPAULDING TPKE	PORTSMOUTH	NH	Jeffrey Croteau	David Martinage	9100	LEAK OUTSIDE	WF0646419N	0	20	1/28/2016 19:37	1/28/2016 19:42	1/28/2016 19:42	1/28/2016 20:02	1/28/2016 10:32:31 PM	149	25	After Hours	< 30 minutes
1/29/2016	5:43:39 PM	520 HIGH ST Apt. REAR	HAMPTON	NH	John Wiley	Lynne Copp	9100	LEAK OUTSIDE	WF0646541N	0	7	1/29/2016 17:44	1/29/2016 17:44	1/29/2016 17:45	1/29/2016 17:52	1/29/2016 6:28:47 PM	36	9	After Hours	< 30 minutes

Orders responded to in < 30 minutes: 11 (10% of total) for Weekend/Holiday Hours:																					
1/2/2016	2:56:41 PM	1 WASHINGTON ST	DOVER	NH	David Emerton	Lynne Copp	9100	LEAK OUTSIDE	WF0644051N	0	12	1/2/2016 14:56	1/2/2016 15:00	1/2/2016 15:00	1/2/2016 15:12	1/2/2016	4:50:00 PM	97	15	Weekend/Holiday	< 30 minutes
1/3/2016	6:43:07 AM	80 RUTLAND ST	DOVER	NH	Lance Keelty	Mark Severens	9100	LEAK OUTSIDE	WF0644060N	1	3	1/3/2016 6:44	1/3/2016 6:56	1/3/2016 6:57	1/3/2016 7:00	1/3/2016	8:21:51 AM	81	17	Weekend/Holiday	< 30 minutes
1/9/2016	12:37:31 PM	104 DENNETT ST	PORTSMOUTH	NH	Kevin Clifford	David Martinage	9100	LEAK OUTSIDE	WF0644779N	1	21	1/9/2016 12:38	1/9/2016 12:43	1/9/2016 12:44	1/9/2016 13:05	1/9/2016	2:50:26 PM	105	27	Weekend/Holiday	< 30 minutes
1/10/2016	3:56:38 PM	28 SURREY RUN	DOVER	NH	John Wiley	Jason Brooks	9000	LEAK INSIDE	WF0644794N	1	17	1/10/2016 15:57	1/10/2016 16:06	1/10/2016 16:07	1/10/2016 16:24	1/10/2016	4:39:42 PM	15	28	Weekend/Holiday	< 30 minutes
1/16/2016	7:14:53 PM	50 CHESTNUT ST Apt. A	ROCHESTER	NH	Lance Keelty	Jason Brooks	9100	LEAK OUTSIDE	WF0645354N	2	16	1/16/2016 19:16	1/16/2016 19:22	1/16/2016 19:22	1/16/2016 19:39	1/16/2016	8:38:11 PM	59	24	Weekend/Holiday	< 30 minutes
1/23/2016	8:28:46 AM	0 TROUBLE CALL	EXETER	NH	Ryan Kelleher	William Jones	9000	LEAK INSIDE	WF0645895N	0	19	1/23/2016 8:29	1/23/2016 8:29	1/23/2016 8:30	1/23/2016 8:49	1/23/2016	9:28:34 AM	39	20	Weekend/Holiday	< 30 minutes
1/23/2016	11:41:56 AM	350 ROUTE 108 Apt. B-11 Pst. APT	SOMERSWORTH	NH	Laurie Rousseau	William Jones	9000	LEAK INSIDE	WF0645899N	0	14	1/23/2016 11:42	1/23/2016 11:46	1/23/2016 11:46	1/23/2016 12:01	1/23/2016	12:33:16 PM	32	19	Weekend/Holiday	< 30 minutes
1/23/2016	8:18:05 PM	446 HANOVER ST	PORTSMOUTH	NH	Jeffrey Croteau	Mark Severens	9100	LEAK OUTSIDE	WF0645906N	2	8	1/23/2016 20:20	1/23/2016 20:26	1/23/2016 20:27	1/23/2016 20:34	1/23/2016	10:07:50 PM	92	16	Weekend/Holiday	< 30 minutes
1/24/2016	12:20:27 PM	45 GOSLING RD Pst. 6 - 7	NEWINGTON	NH	Jeffrey Croteau	Scott Lacouture	9000	LEAK INSIDE	WF0645915N	3	18	1/24/2016 12:24	1/24/2016 12:26	1/24/2016 12:27	1/24/2016 12:45	1/24/2016	2:53:35 PM	128	25	Weekend/Holiday	< 30 minutes
1/24/2016	3:08:58 PM	62 CHARLES ST Pst. APT 2	ROCHESTER	NH	Laurie Rousseau	Scott Lacouture	9000	LEAK INSIDE	WF0645918N	0	0	1/24/2016 15:09	1/24/2016 15:09	1/24/2016 15:09	1/24/2016 15:09	1/24/2016	3:22:00 PM	12	0	Weekend/Holiday	< 30 minutes
1/30/2016	12:09:41 PM	28 CHANDLER AVE Apt. 7	PLAISTOW	NH	Kurt House	Jason Brooks	9000	LEAK INSIDE	WF0646554N	0	12	1/30/2016 12:10	1/30/2016 12:15	1/30/2016 12:15	1/30/2016 12:27	1/30/2016	12:58:44 PM	31	18	Weekend/Holiday	< 30 minutes
Orders responded to in 31-45 minutes: 2 (2% of total) for Regular Hours:																					
Order Taken	Address	Town	State	Serv. Tech	Dispatcher	Task Code	Task Desc.	Work Order	Held Time	Travel Time	Assigned	Accepted	En Route	On Site	Work Completed	Job Time	Response Time	Hour Class	Response Category		
1/6/2016	2:38:36 PM	75 COURT ST	EXETER	NH	Daniel Lafortune	William Jones	9000	LEAK INSIDE	WF0644501N	0	24	1/6/2016 14:39	1/6/2016 14:46	1/6/2016 14:47	1/6/2016 15:11	1/6/2016	4:01:09 PM	50	32	Regular Hours	31-45 minutes
1/7/2016	2:41:20 PM	43 NORTHWESTERN DR	SALEM	NH	Anthony Beck	William Jones	9100	LEAK OUTSIDE	WF0644619N	0	26	1/7/2016 14:41	1/7/2016 14:46	1/7/2016 14:48	1/7/2016 15:13	1/7/2016	5:27:35 PM	134	31	Regular Hours	31-45 minutes
Orders responded to in 31-45 minutes: 5 (5% of total) for After Hours:																					
1/5/2016	5:14:25 PM	436 S BROADWAY	SALEM	NH	Kurt House	David Martinage	9100	LEAK OUTSIDE	WF0644395N	0	28	1/5/2016 17:14	1/5/2016 17:19	1/5/2016 17:19	1/5/2016 17:47	1/5/2016	6:43:00 PM	55	33	After Hours	31-45 minutes
1/5/2016	6:19:04 PM	29 MADBURY RD	DURHAM	NH	Kevin Ruel	David Martinage	9000	LEAK INSIDE	WF0644406N	0	32	1/5/2016 18:19	1/5/2016 18:24	1/5/2016 18:24	1/5/2016 18:57	1/5/2016	7:21:43 PM	24	37	After Hours	31-45 minutes
1/8/2016	6:59:34 AM	9 GREENLEAF DR	SEABROOK	NH	Daniel Lafortune	Lynne Copp	9100	LEAK OUTSIDE	WF0644648N	1	30	1/8/2016 7:00	1/8/2016 7:02	1/8/2016 7:03	1/8/2016 7:33	1/8/2016	8:59:58 AM	86	33	After Hours	31-45 minutes
1/22/2016	9:04:27 PM	25 HAMPSHIRE RD	PORTSMOUTH	NH	Jeffrey Croteau	Lynne Copp	9100	LEAK OUTSIDE	WF0645891N	0	26	1/22/2016 21:04	1/22/2016 21:11	1/22/2016 21:12	1/22/2016 21:37	1/22/2016	11:21:10 PM	103	32	After Hours	31-45 minutes
1/27/2016	10:03:52 PM	0 TROUBLE CALL	PORTSMOUTH	NH	Jeffrey Croteau	Jason Brooks	9100	LEAK OUTSIDE	WF0646284N	1	29	1/27/2016 22:05	1/27/2016 22:08	1/27/2016 22:08	1/27/2016 22:37	1/28/2016	2:17:32 AM	220	33	After Hours	31-45 minutes
Orders responded to in 31-45 minutes: 6 (5% of total) for Weekend/Holiday Hours:																					
1/1/2016	11:19:32 AM	228 WILLARD AVE	PORTSMOUTH	NH	Alex Groetz	Ryan Tardif	9000	LEAK INSIDE	WF0644037N	0	23	1/1/2016 11:20	1/1/2016 11:27	1/1/2016 11:27	1/1/2016 11:51	1/1/2016	12:54:11 PM	62	31	Weekend/Holiday	31-45 minutes
1/9/2016	9:11:14 PM	100 CLUBHOUSE ST	DURHAM	NH	John Wiley	Ryan Tardif	9100	LEAK OUTSIDE	WF0644790N	1	28	1/9/2016 21:13	1/9/2016 21:21	1/9/2016 21:22	1/9/2016 21:49	1/9/2016	10:21:27 PM	31	38	Weekend/Holiday	31-45 minutes
1/24/2016	9:34:06 AM	15 HARLANS WAY	DOVER	NH	Laurie Rousseau	Scott Lacouture	9100	LEAK OUTSIDE	WF0645913N	1	21	1/24/2016 9:35	1/24/2016 9:40	1/24/2016 9:49	1/24/2016 10:11	1/24/2016	11:29:27 AM	78	37	Weekend/Holiday	31-45 minutes
1/24/2016	11:13:43 AM	6 ALEXANDER DR	HAMPTON	NH	Jeffrey Croteau	Scott Lacouture	9100	LEAK OUTSIDE	WF0645914N	1	39	1/24/2016 11:14	1/24/2016 11:37	1/24/2016 11:20	1/24/2016 11:56	1/24/2016	1:34:17 PM	97	42	Weekend/Holiday	31-45 minutes
1/24/2016	2:08:39 PM	62 CHARLES ST Pst. APT 2	ROCHESTER	NH	Laurie Rousseau	Scott Lacouture	9100	LEAK OUTSIDE	WF0645917N	1	24	1/24/2016 14:09	1/24/2016 14:19	1/24/2016 14:19	1/24/2016 14:43	1/24/2016	3:08:32 PM	24	34	Weekend/Holiday	31-45 minutes
1/24/2016	7:17:29 PM	252 WIBIRO ST	PORTSMOUTH	NH	Jeffrey Croteau	Mark Severens	9100	LEAK OUTSIDE	WF0645919N	0	26	1/24/2016 19:18	1/24/2016 19:22	1/24/2016 19:22	1/24/2016 19:48	1/24/2016	9:35:27 PM	106	31	Weekend/Holiday	31-45 minutes

Orders responded to in 46-60 minutes: 0 (0% of total) for Regular Hours:																			
Order Taken	Address	Town	State	Serv. Tech	Dispatcher	Task Code	Task Desc.	Work Order	Held Time	Travel Time	Assigned	Accepted	En Route	On Site	Work Completed	Job Time	Response Time	Hour Class	Response Category
Orders responded to in 46-60 minutes: 0 (0% of total) for After Hours:																			
Orders responded to in 46-60 minutes: 0 (0% of total) for Weekend/Holiday Hours:																			
Orders responded to in 61-75 minutes: 0 (0% of total) for Regular Hours:																			
Order Taken	Address	Town	State	Serv. Tech	Dispatcher	Task Code	Task Desc.	Work Order	Held Time	Travel Time	Assigned	Accepted	En Route	On Site	Work Completed	Job Time	Response Time	Hour Class	Response Category
Orders responded to in 61-75 minutes: 0 (0% of total) for After Hours:																			
Orders responded to in 61-75 minutes: 0 (0% of total) for Weekend/Holiday Hours:																			
Orders responded to in > 75 minutes: 0 (0% of total) for Regular Hours:																			
Order Taken	Address	Town	State	Serv. Tech	Dispatcher	Task Code	Task Desc.	Work Order	Held Time	Travel Time	Assigned	Accepted	En Route	On Site	Work Completed	Job Time	Response Time	Hour Class	Response Category
Orders responded to in > 75 minutes: 0 (0% of total) for After Hours:																			
Orders responded to in > 75 minutes: 0 (0% of total) for Weekend/Holiday Hours:																			

Summary for 01/01/2016 to 01/31/2016

Total Hours			Regular Hours			After Hours			Weekend/Holiday Hours		
Bin	Frequency	Cumulative %	Bin	Frequency	Cumulative %	Bin	Frequency	Cumulative %	Bin	Frequency	Cumulative %
15	46	41%	15	31	48%	15	13	43%	15	2	12%
30	52	88%	30	31	97%	30	12	83%	30	9	65%
45	13	100%	45	2	100%	45	5	100%	45	6	100%
60	0	100%	60	0	100%	60	0	100%	60	0	100%
75	0	100%	75	0	100%	75	0	100%	75	0	100%
>75	0	100%	>75	0	100%	>75	0	100%	>75	0	100%
Total	111		Total	64		Total	30		Total	17	

Jan-16

Total Hours			Regular Hours			After Hours			Weekend/Holiday Hours		
Bin	Frequency	Cumulative %	Bin	Frequency	Cumulative %	Bin	Frequency	Cumulative %	Bin	Frequency	Cumulative %
15	46	41%	15	31	48%	15	13	43%	15	2	12%
30	52	88%	30	31	97%	30	12	83%	30	9	65%
45	13	100%	45	2	100%	45	5	100%	45	6	100%
60	0	100%	60	0	100%	60	0	100%	60	0	100%
75	0	100%	75	0	100%	75	0	100%	75	0	100%
>75	0	100%	>75	0	100%	>75	0	100%	>75	0	100%
Total	111		Total	64		Total	30		Total	17	

Dec-15

Total Hours			Regular Hours			After Hours			Weekend/Holiday Hours		
Bin	Frequency	Cumulative %	Bin	Frequency	Cumulative %	Bin	Frequency	Cumulative %	Bin	Frequency	Cumulative %
15	38	37%	15	33	47%	15	2	10%	15	3	23%
30	48	83%	30	32	93%	30	11	65%	30	5	62%
45	16	99%	45	5	100%	45	6	95%	45	5	100%
60	1	100%	60	0	100%	60	1	100%	60	0	100%
75	0	100%	75	0	100%	75	0	100%	75	0	100%
>75	0	100%	>75	0	100%	>75	0	100%	>75	0	100%
Total	103		Total	70		Total	20		Total	13	

Nov-15

Total Hours			Regular Hours			After Hours			Weekend/Holiday Hours		
Bin	Frequency	Cumulative %	Bin	Frequency	Cumulative %	Bin	Frequency	Cumulative %	Bin	Frequency	Cumulative %
15	28	39%	15	19	56%	15	5	24%	15	4	25%
30	31	83%	30	14	97%	30	8	62%	30	9	81%
45	10	97%	45	1	100%	45	8	100%	45	1	88%
60	2	100%	60	0	100%	60	0	100%	60	2	100%
75	0	100%	75	0	100%	75	0	100%	75	0	100%
>75	0	100%	>75	0	100%	>75	0	100%	>75	0	100%
Total	71		Total	34		Total	21		Total	16	

Oct-15

Total Hours			Regular Hours			After Hours			Weekend/Holiday Hours		
Bin	Frequency	Cumulative %	Bin	Frequency	Cumulative %	Bin	Frequency	Cumulative %	Bin	Frequency	Cumulative %
15	31	34%	15	23	49%	15	3	13%	15	5	23%
30	44	82%	30	23	98%	30	12	65%	30	9	64%
45	17	100%	45	1	100%	45	8	100%	45	8	100%
60	0	100%	60	0	100%	60	0	100%	60	0	100%
75	0	100%	75	0	100%	75	0	100%	75	0	100%
>75	0	100%	>75	0	100%	>75	0	100%	>75	0	100%
Total	92		Total	47		Total	23		Total	22	

Sep-15

Total Hours			Regular Hours			After Hours			Weekend/Holiday Hours		
Bin	Frequency	Cumulative %	Bin	Frequency	Cumulative %	Bin	Frequency	Cumulative %	Bin	Frequency	Cumulative %
15	38	42%	15	27	52%	15	8	38%	15	3	18%
30	40	87%	30	22	94%	30	10	86%	30	8	65%
45	11	99%	45	3	100%	45	3	100%	45	5	94%
60	1	100%	60	0	100%	60	0	100%	60	1	100%
75	0	100%	75	0	100%	75	0	100%	75	0	100%
>75	0	100%	>75	0	100%	>75	0	100%	>75	0	100%
Total	90		Total	52		Total	21		Total	17	

Aug-15

Total Hours			Regular Hours			After Hours			Weekend/Holiday Hours		
Bin	Frequency	Cumulative %	Bin	Frequency	Cumulative %	Bin	Frequency	Cumulative %	Bin	Frequency	Cumulative %
15	29	47%	15	22	55%	15	6	55%	15	1	9%
30	26	89%	30	17	98%	30	3	82%	30	6	64%
45	7	100%	45	1	100%	45	2	100%	45	4	100%
60	0	100%	60	0	100%	60	0	100%	60	0	100%
75	0	100%	75	0	100%	75	0	100%	75	0	100%
>75	0	100%	>75	0	100%	>75	0	100%	>75	0	100%
Total	62		Total	40		Total	11		Total	11	

Jul-15

Total Hours			Regular Hours			After Hours			Weekend/Holiday Hours		
Bin	Frequency	Cumulative %	Bin	Frequency	Cumulative %	Bin	Frequency	Cumulative %	Bin	Frequency	Cumulative %
15	24	33%	15	16	40%	15	6	29%	15	2	17%
30	37	84%	30	20	90%	30	11	81%	30	6	67%
45	12	100%	45	4	100%	45	4	100%	45	4	100%
60	0	100%	60	0	100%	60	0	100%	60	0	100%
75	0	100%	75	0	100%	75	0	100%	75	0	100%
>75	0	100%	>75	0	100%	>75	0	100%	>75	0	100%
Total	73		Total	40		Total	21		Total	12	

Jun-15

Total Hours			Regular Hours			After Hours			Weekend/Holiday Hours		
Bin	Frequency	Cumulative %	Bin	Frequency	Cumulative %	Bin	Frequency	Cumulative %	Bin	Frequency	Cumulative %
15	35	45%	15	23	56%	15	8	32%	15	4	33%
30	34	88%	30	16	95%	30	12	80%	30	6	83%
45	9	100%	45	2	100%	45	5	100%	45	2	100%
60	0	100%	60	0	100%	60	0	100%	60	0	100%
75	0	100%	75	0	100%	75	0	100%	75	0	100%
>75	0	100%	>75	0	100%	>75	0	100%	>75	0	100%
Total	78		Total	41		Total	25		Total	12	

May-15

Total Hours			Regular Hours			After Hours			Weekend/Holiday Hours		
Bin	Frequency	Cumulative %	Bin	Frequency	Cumulative %	Bin	Frequency	Cumulative %	Bin	Frequency	Cumulative %
15	25	36%	15	18	53%	15	6	35%	15	1	5%
30	34	84%	30	14	94%	30	8	82%	30	12	68%
45	10	99%	45	2	100%	45	2	94%	45	6	100%
60	1	100%	60	0	100%	60	1	100%	60	0	100%
75	0	100%	75	0	100%	75	0	100%	75	0	100%
>75	0	100%	>75	0	100%	>75	0	100%	>75	0	100%
Total	70		Total	34		Total	17		Total	19	

Apr-15

Total Hours			Regular Hours			After Hours			Weekend/Holiday Hours		
Bin	Frequency	Cumulative %	Bin	Frequency	Cumulative %	Bin	Frequency	Cumulative %	Bin	Frequency	Cumulative %
15	48	51%	15	35	64%	15	9	39%	15	4	25%
30	37	90%	30	18	96%	30	12	91%	30	7	69%
45	9	100%	45	2	100%	45	2	100%	45	5	100%
60	0	100%	60	0	100%	60	0	100%	60	0	100%
75	0	100%	75	0	100%	75	0	100%	75	0	100%
>75	0	100%	>75	0	100%	>75	0	100%	>75	0	100%
Total	94		Total	55		Total	23		Total	16	

Mar-15

Total Hours			Regular Hours			After Hours			Weekend/Holiday Hours		
Bin	Frequency	Cumulative %	Bin	Frequency	Cumulative %	Bin	Frequency	Cumulative %	Bin	Frequency	Cumulative %
15	65	42%	15	53	62%	15	7	19%	15	5	16%
30	67	86%	30	32	100%	30	21	76%	30	14	59%
45	18	97%	45	0	100%	45	8	97%	45	10	91%
60	3	99%	60	0	100%	60	1	100%	60	2	97%
75	1	100%	75	0	100%	75	0	100%	75	1	100%
>75	0	100%	>75	0	100%	>75	0	100%	>75	0	100%
Total	154		Total	85		Total	37		Total	32	

Feb-15

Total Hours			Regular Hours			After Hours			Weekend/Holiday Hours		
Bin	Frequency	Cumulative %	Bin	Frequency	Cumulative %	Bin	Frequency	Cumulative %	Bin	Frequency	Cumulative %
15	110	34%	15	76	44%	15	22	27%	15	12	18%
30	155	82%	30	86	93%	30	40	75%	30	29	61%
45	52	98%	45	9	98%	45	19	98%	45	24	97%
60	6	100%	60	3	100%	60	2	100%	60	1	99%
75	1	100%	75	0	100%	75	0	100%	75	1	100%
>75	0	100%	>75	0	100%	>75	0	100%	>75	0	100%
Total	324		Total	174		Total	83		Total	67	

12 Month Summary

Total Hours			Regular Hours			After Hours			Weekend/Holiday Hours		
Bin	Frequency	Cumulative %	Bin	Frequency	Cumulative %	Bin	Frequency	Cumulative %	Bin	Frequency	Cumulative %
15	517	39%	15	376	51%	15	95	29%	15	46	18%
30	605	85%	30	325	95%	30	160	77%	30	120	65%
45	184	99%	45	32	100%	45	72	98%	45	80	97%
60	14	100%	60	3	100%	60	5	100%	60	6	99%
75	2	100%	75	0	100%	75	0	100%	75	2	100%
>75	0	100%	>75	0	100%	>75	0	100%	>75	0	100%
Total	1322		Total	736		Total	332		Total	254	