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June 19, 2019

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New Hampshire Public Utilities Commission
Attn: Debra A. Howland, Executive Director
21 South Fruit Street, Suite 10
Concord, NH 03301-2429

RE: Revised Direct Energy Business, LLC, Direct Energy Business Marketing, LLC and Direct Energy Services, LLC 2017 Environment Disclosure Labels RSA 378:49

Dear Ms. Howland,

Enclosed please find an original and two copies of Direct Energy Business, LLC, Direct Energy Business Marketing, LLC and Direct Energy Services, LLC 2018 Revised Environment Disclosure Labels. Please update your web page with the enclosed documents (<http://www.puc.state.nh.us/Consumer/Environmental%20Disclosure%20Labels.html>).

I have also forwarded the 2018 Environment Disclosure Labels to executive.director@puc.nh.gov.

Please inform me should you have any questions or require any additional information.

Best Regards,

A handwritten signature in black ink that reads 'Joyce W. Jones'.

Joyce W. Jones
Licensing & Reporting Analyst

enclosure



Direct Energy Business, LLC
1001 Liberty Ave., Suite 1200
Pittsburgh, PA 15222

Environmental Information for Electricity offered by Direct Energy Business, LLC

Electric Suppliers are required by the New Hampshire Public Utilities Commission to provide customers with an environmental disclosure label with information to evaluate services offered by competitive suppliers and electric utilities, and to provide information about the environmental and public health impacts of electric generation. Further information can be obtained by calling your electric utility or competitive electric supplier, or by contacting the Public Utilities Commission. Additional information on disclosure labels is also available at <http://www.puc.nh.gov> or on your electric provider's website.

Energy Source (Fuel Mix)

*Direct Energy Business, LLC used the following energy resources to supply electricity in
New Hampshire for the period January 1, 2018 through December 31, 2018*

<u>Power Source</u>	<u>Percentage</u>	<u>New England Regional Avg.</u>
Biomass	1.97%	1.97%
Coal	8.28%	8.28%
Hydro	6.94%	6.94%
Imported Power	0.21%	0.21%
Landfill Gas	0.53%	0.53%
Municipal Trash	2.98%	2.98%
Natural Gas	35.30%	35.30%
Nuclear	28.33%	28.33%
Oil (Diesel & Jet)	7.27%	7.27%
Other Renewable	0.77%	0.77%
Solar	2.92%	2.92%
Wind	3.10%	3.10%
Wood	1.40%	1.40%
Total	100.00%	100.00%

Air Emissions

*Carbon Dioxide (CO₂), Nitrogen Dioxide (NO₂) and Sulfur Dioxide (SO₂) emission rates from
these sources relative to the regional average.*

<u>Emission Type</u>	<u>Pounds per MWh</u>	<u>% Of Regional Average</u>
Nitrogen Oxides (NO _x)	1.63	100%
Sulfur Dioxide (SO ₂)	3.01	100%
Carbon Dioxide (CO ₂)	1,009.92	100%

For assistance, and/or additional information about this label, please contact DEB's Customer Care Center at (888) 925-9115 or the New Hampshire Public Utilities Commission at (800) 852-3793.

Definitions

Power Sources: The electricity you consume comes from the New England power grid, which receives power from a variety of power plants and transmits the power as needed to meet the requirements of all customers in New England. When you choose a power supplier, that supplier is responsible for generating and/or purchasing power that is added to the power grid in an amount equivalent to your electricity use. "Known Resources" include resources that are owned by, or under contract to, the supplier. "System Power" represents power purchased in the regional electricity market. Electric suppliers are required to obtain a certain amount of renewable energy in accordance with RSA 362-F, the state's renewable portfolio standard law. They may also choose to obtain amounts of renewable energy above their legal obligation, and utilities must also offer a renewable energy option to allow customers to choose to support the purchase of renewable energy by the utility.

Emissions: Carbon Dioxide (CO₂) is released when fossil fuels (e.g., coal, oil and natural gas) are burned. CO₂, a greenhouse gas, is a major contributor to climate change.

Nitrogen Oxides (NO_x) form when fossil fuels and biomass are burned at high temperatures. They contribute to acid rain and ground-level ozone (or smog), and may cause respiratory illness with frequent high level exposure. NO_x also contribute to oxygen deprivation of lakes and coastal waters which is destructive to fish and other animal life.

Sulfur Dioxide (SO₂) is formed when fuels containing sulfur are burned, primarily coal and oil. Major health effects associated with SO₂ include asthma, respiratory illness and aggravation of existing cardiovascular disease. SO₂ combines with water and oxygen in the atmosphere to form acid rain, which raises the acid level of lakes and streams, and accelerates the decay of buildings and monuments.