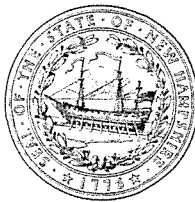


THE STATE OF NEW HAMPSHIRE

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Martin P. Honigberg

COMMISSIONERS
Robert R. Scott
Kathryn M. Bailey

EXECUTIVE DIRECTOR
Debra A. Howland



PUBLIC UTILITIES COMMISSION

21 S. Fruit Street, Suite 10
Concord, N.H. 03301-2429

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1-800-735-2964

Tel. (603) 271-2431

FAX (603) 271-3878

Website:
www.puc.nh.gov

November 25, 2015

Amy Gold
General Manager – Regulatory Affairs
Shell Energy North America (US), L.P.
1000 Main Street, Level 12
Houston, TX 77002

NHPUC 25NOV15PM2:11

Re: DM 15-421, Shell Energy North America (US), L.P.
Competitive Natural Gas Supplier Renewal Application
Notice of Incomplete Application and Request
for Additional Information

Dear Ms. Gold:

On September 29, 2015, Shell Energy North America (US), L.P (Shell) submitted a renewal application to the Commission for registration as a Competitive Natural Gas Supplier (CNGS). Commission Staff has reviewed the application and determined it does not comply with the requirements of N.H. Code Admin. Rules Puc 3003. In particular, Staff identified the following requirements that have not been met:

Amount of financial surety: Puc.03003.03 (a)(2) requires that the financial surety be the greater of:

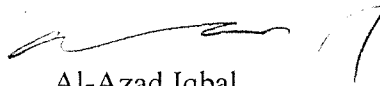
- a. \$100,000.00;
- b. The estimated highest month's aggregated gas usage of all customers served by the CNGS in New Hampshire multiplied by the same month's Tennessee Gas Pipeline Zone 6 monthly index, for a CNGS's first year of operation; or
- c. The actual highest month's aggregated gas usage of all customers served by the CNGS in New Hampshire multiplied by the same month's Tennessee Gas Pipeline Zone 6 monthly index, for any year after the CNGS's first year of operation;

Staff informed Shell about this deficiency by e-mail communication and took steps to resolve it. In order to complete the review process, you should respond accordingly to the item listed above. When responding, please address your letter to Debra A. Howland, Executive Director, and reference the docket number listed on the subject line of this letter.

Pursuant to Puc 3003.01(g), please provide all information requested within 60 days of the date of this letter, on or before **January 25, 2016**. Puc 3003.04 (g) is copied below.

Puc 3003.01(g) If the commission has requested information or clarification to complete an application for registration, and such information or clarification is not provided within 60 days of the request, the commission shall suspend the application. If, after 120 days of the date of the request, the applicant has not provided the requested information or clarification, the commission shall reject the application. If an application is rejected, the application fee shall be forfeited and the applicant shall be required to submit a new application and fee prior to acting as a CNGS in New Hampshire.

Sincerely,



Al-Azad Iqbal
Utility Analyst
Gas & Water Division

cc: Service List
Docket File

SERVICE LIST - EMAIL ADDRESSES - DOCKET RELATED

Pursuant to N.H. Admin Rule Puc 203.11 (a) (1): Serve an electronic copy on each person identified on the service list.

Executive.Director@puc.nh.gov
al-azad.iqbal@puc.nh.gov
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Docket #: 15-421-1 Printed: November 25, 2015

FILING INSTRUCTIONS:

- a) Pursuant to N.H. Admin Rule Puc 203.02 (a), with the exception of Discovery, file 7 copies, as well as an electronic copy, of all documents including cover letter with:
- DEBRA A HOWLAND
EXECUTIVE DIRECTOR
NHPUC
21 S. FRUIT ST, SUITE 10
CONCORD NH 03301-2429
- b) Serve an electronic copy with each person identified on the Commission's service list and with the Office of Consumer Advocate.
- c) Serve a written copy on each person on the service list not able to receive electronic mail.