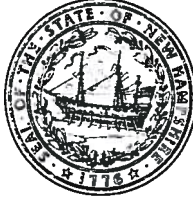


THE STATE OF NEW HAMPSHIRE

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January 7, 2016

Amy Gold  
General Manager - Regulatory Affairs  
Shell Energy North America (US), L.P.  
1000 Main Street, Level 12  
Houston, TX 77002

Re: DM 15-421, Shell Energy North America (US), L.P.  
Competitive Natural Gas Supplier Renewal Application

Dear Ms. Gold:

On September 29, 2015, Shell Energy North America (US), L.P (Shell) submitted a renewal application to the Commission for registration as a Competitive Natural Gas Supplier (CNGS). Commission Staff (Staff) reviewed Shell's renewal application and determined it was incomplete because the amount of the financial security provided did not meet the applicable requirements of N.H. Code Admin. Rules Puc 3003.03(a)(2). On November 20, 2015, Shell sent a Request for Waiver of Rules to Staff Attorney David K. Wiesner regarding the financial surety requirement. By letter dated November 25, 2015, Staff requested that Shell resolve the deficiency in its renewal application within 60 days, on or before January 25, 2016. On December 16, 2015, Shell submitted a new surety bond in compliance with the requirements of Puc 3003.03(a)(2), and also filed a Notice of Withdrawal of Motion to Waive Regulations.

Staff filed a memorandum on December 21, 2015, stating its belief that Shell's application meets the requirements of Puc 3003 and 3006.01. Staff also noted that, pursuant to the secretarial letter issued to Shell on November 30, 2010 in Docket No. DM 10-255, Shell's current registration term would expire "at the end of business on November 30, 2015 or on the earlier termination or expiration of the Surety Bond." In order to avoid any gap in its effective CNGS registration while the issues with its renewal application were being resolved, Staff recommended that the Commission approve the renewal of Shell's CNGS registration effective as of December 1, 2015, for a period of five years that would expire at the end of business on November 30, 2020.

Staff also noted that the Request for Waiver of Rules sent on behalf of Shell, filed in the docket under cover of a memorandum from Staff Attorney David K. Wiesner on December 16, 2015, included a request that the unredacted version of the Request be afforded confidential treatment. Because the Waiver Request has now been withdrawn by Shell and therefore will never be considered or acted upon by the Commission, Staff recommended that confidential treatment be granted because Shell's privacy interest in certain information contained therein outweighs the public interest in disclosure of such information.

The Commission has reviewed Shell's application and Staff's recommendation, and has approved the application and registration term as recommended. Accordingly, Shell's application to renew its registration as a CNGS is granted, for a term beginning on December 1, 2015, and ending on November 30, 2020. Pursuant to N.H. Code Admin. Rules Puc 3003.02(a), Shell must submit a renewal application at least 60 days prior to the expiration of the approved registration period, on or before October 1, 2020.

With respect to the request for confidential treatment of the unredacted version of the Request for Waiver of Rules, the Commission has found that Shell's privacy interest in certain information contained in the unredacted version of the Request outweighs the public interest in disclosure of such information, for the reasons identified by Staff in its recommendation. Nonetheless, the Commission has found that Shell's proposed redactions were excessive. Shell has no legitimate privacy interest in much of the redacted material and the Commission has denied confidential treatment of all portions of the Request in which it finds no such privacy interest.

The Commission therefore has granted the request for confidential treatment for only the following provisions of Shell's Request for Waiver of Rules:

- Par. 6, last 5 words in first line, all of second line;
- Par. 7, in its entirety;
- Par. 8, in its entirety;
- Par. 10, last word in second line, first 11 words in third line;
- Par. 11, footnote 1 in its entirety, dollar amount and last 3 words in second line, first 7 words and date in third line, last 2 words in fourth line, and all of fifth line;
- Par. 14, dollar amount in third line, last 5 words in fourth line;
- Par. 15, dollar amount in third line;
- Par. 16, words 8-13 in second line;
- Par. 18, dollar amount in third line; and
- Subpar. (a), dollar amount in first line.

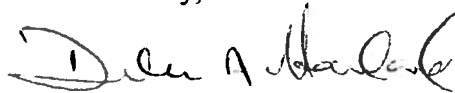
The copy of this letter sent to you and to Attorney Peter Brown contains a version of the unredacted Request for Waiver of Rules that has been redacted consistent with the

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foregoing limited grant of confidential treatment. This version will be filed publicly in the docket unless a motion for rehearing is filed within 30 days of the date of this letter.

Please be aware that registered CNGSs are subject to specific requirements contained in Puc 3000 - Competitive Natural Gas Supplier and Aggregator Rules. These rules are available at: <http://puc.nh.gov/Regulatory/Rules/PUC3000.pdf>.

Sincerely,

A handwritten signature in black ink, appearing to read "Debra A. Howland", with a stylized flourish at the end.

Debra A. Howland  
Executive Director

Enclosure

cc: Peter W. Brown, Esq. (w/enc.)  
Service List  
Docket File