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May 11, 2017

**Via Electronic and US Mail**

Debra A. Howland  
 Executive Director  
 New Hampshire Public Utilities Commission  
 21 S. Fruit Street, Suite 10  
 Concord, NH 03301-2429



**RE: DE 16-777 Liberty Utilities (Granite State Electric) Corp. d/b/a Liberty Utilities  
 Monthly EAP Report - March 2017 Revised**

Dear Ms. Howland:

Enclosed please find Liberty Utilities' revised March 2017 report. The only change is to remove a \$61.39 adjustment that had been included to reflect a January 2017 adjustment to a customer's bill that was explained in an April 18, 2017, cover letter that accompanied the submittal of a revised report for the month of January 2017. The net result of that adjustment is that the Company overpaid its liability to the State of New Hampshire Treasury for the month of January 2017 by \$61.39. That overpayment was taken into account by Liberty when it made its payment for the month of March 2017. The liability for March 2017 was \$66,863.14 and Liberty submitted a payment of \$66,801.75, thereby reducing the payment by \$61.39. However, the original March 2017 report erroneously included the \$61.39 as a reduction to the liability as well as the payment. This revised report removes that previously reported reduction to the liability. The table below summarizes the payments and liability for the months of January – March 2017 and demonstrates that both are now equal:

Red=Revised		Liberty Owes		Report/Payment
Month	Payment	To Treasury	Report Total	Difference
January	58,577.92	58,516.53	58,516.53	61.39
February	68,375.22	68,375.22	68,375.22	-
March	66,801.75	66,863.14	66,863.14	(61.39)
Total	193,754.89	193,754.89	193,754.89	-

The Company unexpectedly received a refund of \$61.39 from the State of New Hampshire Treasury on April 26, 2017. As demonstrated above, that refund was unnecessary as it was already taken into account in the lower payment for March 2017. The Company will be reimbursing the State of New Hampshire Treasury for the \$61.39.

Debra Howland

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Thank you for your assistance with this matter. Please do not hesitate to call if you have any questions.

Sincerely,

A handwritten signature in black ink that reads "Stephen R. Hall". The signature is written in a cursive, flowing style.

Stephen R. Hall

Enclosures

cc: Service List

# Electric Assistance Program System Benefits Charge Reconciliation Report Revised March-17

## Liberty Utilities (Granite State Electric)

	Imputed	Billed kWh	Difference
Retail Delivery KWHs	74,798,493	74,798,495	2
SBC Low Income EAP Rate	\$ 0.0015		
SBC Low Income EAP Billed Amount	\$112,197.74		
Interest on 10% Reserve Fund Balance <sup>(1)</sup>	\$35.20		
<b>SBC Low Income EAP Funding</b>	<b>\$112,232.94</b>		

## EAP Costs

Discounts Applied to Customers <sup>(1)</sup> Bills	\$ 39,580.01
Payments to Community Action Agencies <sup>(2)</sup>	5,789.79
<b>Revision to January 2017<sup>(3)</sup></b>	<b><del>61.39</del></b>
Pre-program Arrears Recovery	-

**Total EAP Costs** 45,369.80

**SBC Low Income EAP Balance** **\$ 66,863.14**

**Total amount due to State of New Hampshire Treasury** **\$ 66,863.14**

Program to Date Reserve Balance \$37,923.49

Interest on reserve at 0.0109278

(1) Interest rate / 365 (x) # of days in month (x) Reserve

(1) Pursuant to Order No. 24,329 in Docket DE 03-195 State-wide Low Income Electric Assistance Program approving the Settlement Agreement, Liberty Utilities is paying interest on the reserve balance of \$37,923.49. The interest rate is based on the three month London Interbank Offer Rates (LIBOR) on the first business day of the month.

(2) The Community Action Agency payment for February was not paid in February. The payment was made in March and is reflected on the March 2017 EAP Report. The March 2017 payment was not made in March. It will be paid and reflected in the April 2017 EAP report.

(3) Report is revised to remove an adjustment for the month of January 2017 that had been included in the original March 2017 report.

**Liberty Utilities (Granite State Electric) Corp. d/b/a Liberty Utilities**  
**Electric Assistance Program**  
**Number of Active EAP Participants by Discount Tier Levels and Amounts**  
**March-17**

	<u>Number of Active Participants</u>	<u>Discount Tier*</u>	<u>% per Tier Participants To Total Participants</u>	<u>Discount Amount</u>	<u>% per Tier Discount To Total Discounts</u>
	0	1	0.0%	\$ -	0.0%
	352	2	25.7%	2,245.82	5.7%
	256	3	18.7%	4,542.28	11.5%
	259	4	18.9%	7,079.18	17.9%
	259	5	18.9%	10,411.61	26.3%
	<u>241</u>	6	<u>17.6%</u>	<u>15,301.12</u>	<u>38.7%</u>
<b>TOTAL*</b>	1,367		100.0%	\$ 39,580.01	100.0%

**\*Discount Levels for Liberty Utilities (Granite State Electric):**

		<b>% of Federal Poverty</b>
<u>Tier</u>	<u>Discount</u>	<u>Guidelines</u>
2	8%	151% to 200%
3	22%	126% to 150%
4	36%	101% to 125%
5	52%	76% to 100%
6	76%	Up to 75%

[1] The total may not sum because some customers moved tiers during the month.

[2] The Discount Amount column includes

**Liberty Utilities (Granite State Electric) Corp. d/b/a Liberty Utilities**  
**Electric Assistance Program (EAP)**  
**Aging Report**  
**March-17**

**Non-EAP Customers**

	<u>Percentage of Customers</u>		<u>Balance</u>
Current Balance	92.1%	\$	3,549,628.14
1st Arrears	2.9%	\$	219,697.67
2nd Arrears	1.3%	\$	125,812.54
3rd Arrears	0.7%	\$	75,767.16
4th Arrears	<u>3.0%</u>	\$	<u>888,014.65</u>
Total Arrears	100.0%	\$	4,858,920.16
Customer Count			30,333

**EAP Customers**

Current Balance	70.6%	\$	188,588.41
1st Arrears	6.1%	\$	40,184.92
2nd Arrears	3.8%	\$	30,744.63
3rd Arrears	2.5%	\$	20,689.05
4th Arrears	<u>17.0%</u>	\$	<u>450,096.91</u>
Total Arrears	100.0%	\$	730,303.92
Customer Count			1,714

[1] Arrears data is as of February 28, 2017

[2] EAP Customer data includes customers formerly on EAP with  
balances and customers currently on EAP

**Liberty Utilities (Granite State Electric) Corp. d/b/a Liberty Utilities**  
**Electric Assistance Program (EAP)**  
**Rate D-10 Prorated to 750 kWh Report**  
**March-17**

<u>Tier</u>	<u>Total kWh</u>	<u>Charge/ (Credit)</u>	<u>Tier</u>	<u>Total kWh</u>	<u>\$</u>
T2	210	\$2.26	T2	1619	\$14.70
T2	143	\$1.32	T3	306	\$8.26
T2	443	\$5.54	T4	1349	\$51.38
T2	31	(\$0.09)	T5	1709	\$93.63
T2	36	\$0.33	T6	<u>1540</u>	<u>\$158.76</u>
T2	58	\$0.49	Total	4904	\$326.73
T2	62	\$0.17			
T2	173	\$1.72			
T2	463	\$2.96			
T3	27	\$0.82			
T3	60	\$1.38			
T3	98	\$2.50			
T3	121	\$3.56			
T4	10	\$0.38			
T4	330	\$15.65			
T4	261	\$12.63			
T4	124	\$2.04			
T4	121	\$5.76			
T4	503	\$14.92			
T5	750	\$48.94			
T5	374	\$14.71			
T5	78	\$4.11			
T5	51	\$2.74			
T5	134	\$3.16			
T5	105	\$5.72			
T5	217	\$14.25			
T6	750	\$82.88			
T6	96	\$1.67			
T6	608	\$66.58			
T6	86	\$7.63			

[1] Customers taking service under TOU Rate D-10 are only eligible to receive a discount on 750 kWh. For customers using more than 750 kWh on or off peak, the bill must be adjusted to accommodate the parameters of the EAP program. The billing system is unable to make this adjustment on its own. The Billing dept creates the adjustment to the customer's bill. The Finance dept creates a journal entry to the GL to record the adjustment.

[2] The >750 kWh are informational only.