RE: DT 16-872 JOINT PETITION FOR FINDINGS IN FURTHERANCE OF THE ACQUISITION OF FAIRPOINT COMMUNICATIONS, INC. AND ITS NEW HAMPSHIRE OPERATING SUBSIDIARIES BY CONSOLIDATED COMMUNICATIONS HOLDINGS, INC. HEARING ON THE MERITS SETTLEMENT HEARING

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PRESENT: Chairman Martin P. Honigberg, Presiding
    Commissioner Robert R. Scott
    Commissioner Kathryn M. Bailey
    Sandy Deno, Clerk
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APPEARANCES:

> Reptg. Consolidated Communications Holdings, Inc.:

Susan S. Geiger, Esq. (Orr \& Reno)
Reptg. FairPoint Communications, Inc.: Paul J. Phillips, Esq. (Primmer, Piper)

Reptg. Labor Intervenors: Scott J. Rubin, Esq.

Reptg. Commission Staff:
David K. Wiesner, Esq.
Michael Ladam, RI\&S Division
Lisa M. Cleveland, RI\&S Division

COURT REPORTER: SUSAN J. ROBIDAS, N.H. LCR NO. 44

I N D EX
WITNESS PANEL: JOHN SHULTZ MICHAEL C. REED JON ANTONUK MICHAEL LADAM

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PROCEEDINGS
CHAIRMAN HONIGBERG: Good morning, everyone. We're here in Docket DT 16-872 to continue, but take in a different direction the hearing we started a few weeks ago. We have before us a couple of filings by Mr. Wiesner, a stipulation and a Settlement Agreement.

Mr. Wiesner, why don't you tell us what else we need to know before we proceed. MR. WIESNER: Yes. As you noted, Mr. Chairman, yesterday we filed a stipulated Settlement Agreement, and we filed a stipulation concerning hearing procedures. And the stipulation regarding hearing procedures is really intended to reflect the parties' agreement that all direct and rebuttal testimony can be admitted into evidence in this case. And the Settlement Agreement is going to be the focus of today's hearing, and we have a panel to speak to that, including witnesses representing Consolidated, FairPoint and Staff sitting as a panel.

I'm not aware that there are many
preliminary issues to be addressed, although there was an additional Motion for Protective Treatment filed at the time that rebuttal testimony was filed by Consolidated. And my understanding is that it's not necessary for the Commission to act on that motion at this hearing and that that can be addressed in the final order.

CHAIRMAN HONIGBERG: But you do need us to accept the late-filed Settlement Agreement; correct?

MR. WIESNER: Yes, that's correct. It was not filed within the five days as the rule requires. But under 203.20(f), we believe there is good cause for the Commission to accept it and consider it today.

CHAIRMAN HONIGBERG: We agree, and we will accept it and consider it today.

MR. WIESNER: Thank you.
CHAIRMAN HONIGBERG: So are we ready then to hear from the Panel?

MR. WIESNER: I believe so. And I would propose, and I think the parties are in agreement, that how we would proceed is to have \{DT 16-872\} (SETTLEMENT HEARING) (05/25/17\}
all introductory matters completed with all four of the witnesses on the panel before having them summarize the settlement terms and conditions and the reasons for their support of those terms and conditions.

CHAIRMAN HONIGBERG: Fair enough. And none of these witnesses have yet been sworn in; correct?

MR. WIESNER: That's correct.
CHAIRMAN HONIGBERG: Okay. Why don't we do that.
(WHEREUPON, JOHN SHULTZ, MICHAEL C.
REED, JON ANTONUK, MICHAEL LADAM were duly sworn and cautioned by the Court Reporter.)

CHAIRMAN HONIGBERG: Who's going to go first? Ms. Geiger.

MS. GEIGER: Thank you. Good morning, Mr. Chairman and Commissioners. I'll start with Consolidated's witness, Mr. Shultz, please.

## DIRECT EXAMINATION

BY MS. GEIGER:
Q. Mr. Shultz, did you submit prefiled rebuttal \{DT 16-872\} (SETTLEMENT HEARING) (05/25/17\}
[WITNESS PANEL: SHULTZ|REED|ANTONUK|LADAM]
testimony on this docket on May 18th, 2017?
A. (Shultz) Yes.
Q. And is the document that's been premarked for identification as Exhibit 30 your confidential rebuttal?
A. (Shultz) Yes.
Q. And is the document that's been premarked for identification as Exhibit 31 the redacted version of Exhibit 30?
A. (Shultz) Yes.
Q. And do you adopt your prefiled rebuttal testimony today under oath?
A. (Shultz) Yes.
Q. M. Shultz, are you familiar with the prefiled rebuttal testimony of Gabe Waggoner that was filed May 18th, 2017, in this docket on behalf of Consolidated?
A. (Shultz) I am.
Q. Is the document that's been premarked for identification as Exhibit 34 a highly confidential version of Mr. Waggoner's prefiled rebuttal testimony?
A. (Shultz) Yes.
Q. Is the document that's been premarked for \{DT 16-872\} (SETTLEMENT HEARING) (05/25/17\}
identification as Exhibit 35 the redacted version of Exhibit 34?
A. (Shultz) Yes.
Q. Do you adopt Mr. Waggoner's rebuttal testimony as your own testimony under oath today?
A. (Shultz) Yes.
Q. Thank you.
(Pause in proceedings)
MS. GEIGER: No further questions for Mr. Shultz.

CHAIRMAN HONIGBERG: You may proceed.
MR. PHILLIPS: Thank you, Mr.
Chairman.
DIRECT EXAMINATION
BY MR. PHILLIPS:
Q. Mr. Reed, can you state your name and spell it, please.
A. (Reed) Yeah. Michael Reed, R-E-E-D.
Q. And by whom are you employed, and what is your title?
A. (Reed) FairPoint Communications, Incorporated. And I am the State President for Maine and Vermont.
\{DT 16-872\} (SETTLEMENT HEARING) (05/25/17\}
Q. Did you previously submit prefiled direct testimony in this docket on January 13th, 2017?
A. (Reed) Yes.
Q. And did you also testify before this Commission the first day of technical hearings on April 27th, 2017?
A. (Reed) Yes.
Q. Mr. Reed, did you submit prefiled rebuttal testimony in this docket on May 18th, 2017?
A. (Reed) Yes.
Q. And did that rebuttal testimony include two exhibits labeled respectively as "Reed Rebuttal 1" and "Reed Rebuttal 2"?
A. (Reed) Yes.
Q. Has your prefiled rebuttal testimony with its two exhibits been premarked as Exhibit 29?
A. (Reed) Yes.
Q. Was the rebuttal testimony prepared by you or under your direct supervision?
A. (Reed) Yes, it was.
Q. Do you have any changes or corrections you wish to make to your prefiled rebuttal testimony?
\{DT 16-872\} (SETTLEMENT HEARING) (05/25/17\}
A. (Reed) No, I do not.
Q. Do you adopt the prefiled rebuttal testimony as your sworn testimony in this proceeding?
A. (Reed) Yes, I do.
Q. Thank you, Mr. Reed. I have no further questions at this time.

DIRECT EXAMINATION
BY MR. WIESNER:
Q. And Mr. Antonuk, for the record, would you please state your name, title and affiliation.
A. (Antonuk) Jon Antonuk, and I'm President of the Liberty Consulting Group.
Q. And was Liberty engaged to provide consulting services to Staff in connection with this matter?
A. (Antonuk) Yes.
Q. And did you submit prefiled testimony, together with Dr. Charles King, that has been marked for identification as Exhibits 12 and 13?
A. (Antonuk) I did.
Q. And was that testimony, including the contributions of Dr. King, prepared by you or \{DT 16-872\} (SETTLEMENT HEARING) (05/25/17\}
under your direction and supervision?
A. (Antonuk) It was.
Q. Are there any corrections required to be made to that testimony?
A. (Antonuk) No.
Q. If I were to ask you the same questions today, would you provide the same answers on behalf of yourself and Dr. King?
A. (Antonuk) Yes.
Q. Do you adopt that testimony, including Dr. King's portion of that testimony, as your testimony for purposes of this hearing?
A. (Antonuk) Yes.
Q. Now I want to direct your attention to the original and revised prefiled testimony of Randall Vickroy, also of Liberty Consulting, which has been marked for identification as Exhibits 14 and 15 in confidential and public redacted forms, and the revised testimony marked for identification as Exhibits 26, 27, and 28, and those are highly confidential, confidential and public redacted Versions of his revised testimony. Was Mr. Vickroy's testimony prepared at your direction and \{DT 16-872\} (SETTLEMENT HEARING) (05/25/17\}
[WITNESS PANEL: SHULTZ|REED|ANTONUK|LADAM]
subject to your supervision?
A. (Antonuk) It was.
Q. And are you able to adopt Mr. Vickroy's testimony as your own for purposes of this hearing?
A. (Antonuk) Yes.
Q. Are there any corrections to be made to Mr . Vickroy's testimony as revised?
A. (Antonuk) No.
Q. If I were to ask you the same questions today, would you provide the same answers as were provided by Mr. Vickroy?
A. (Antonuk) I would.
Q. Thank you.

And Mr. Ladam, would you please state your full name for the record.
A. (Ladam) Michael Ladam.
Q. And please describe your position with the Commission.
A. (Ladam) I'm Director of Regulatory Innovation and Strategy at the Commission. That group also has responsibility for telecommunications staff functions. Before assuming my current position, I was Assistant \{DT 16-872\} (SETTLEMENT HEARING) (05/25/17\}

Director of the Telecommunications Division for six years.
Q. And were you directly involved in the evaluation of the proposed merger transaction, as well as in the negotiations that led to this Settlement Agreement?
A. (Ladam) I was.
Q. Thank you.

MR. WIESNER: No further questions for Staff witnesses.

CHAIRMAN HONIGBERG: So who's going to pick up the questioning about the Agreement? Ms. Geiger?

MS. GEIGER: That would be me. Thank you.

DIRECT EXAMINATION (CONT'D)
BY MS. GEIGER:
Q. Mr. Shultz, are you familiar with the

Stipulation and Settlement Agreement dated May 24th, 2017, that has been premarked for identification as Exhibit 36 in this docket?
A. (Shultz) Yes.
Q. Could you please summarize the settlement terms and conditions which are contained in \{DT 16-872\} (SETTLEMENT HEARING) (05/25/17\}

Section 2 of Exhibit 36?
A. (Shultz) Certainly. There are approximately five themes that -- through the Settlement Agreement. The first one is that we would -we agreed to maintain the key personnel in the wholesale group that provides wholesale services to the CLECs for a 24 -month period. The second condition was for the CLECs. We would continue to honor the existing ICA agreements, interconnection agreements, for a 24-month period.

We also, on OSS, or operational support systems, we agreed to continue to use the FairPoint change-management process. So, for any back-office changes to the provisioning system, ordering system, billing system that pertain to wholesale services, that would not be -- we'd follow that change-management process.

In addition, you know, over the next 24-month period as we're evaluating systems, we would look at -- we would give a 180-day notification of any system change, which is above and beyond the current
change-management process, which I believe is around 73 days' notification. So we're giving a six-month notice for any changes, just so they can be better prepared for any system changes that might occur.

The other component is capital
expenditures. We agreed to maintain
13 percent of New Hampshire intrastate revenues for CAPEX; so, 13 percent times that revenue stream for a three-year period.

We also agreed to $\$ 1$ million per year for three years, basically to address -- in additional cap expenditure to address areas that have historical service quality and maintenance issues; so, places that get repeat trouble tickets, your more remote areas, making sure that those are upgraded so we can get those services aligned.

Also, there's an expenditure reconciliation at the end of that period to make sure that we hit those targets, both for the 13-percent CAPEX, as well as the $\$ 1$ million network infrastructure component, or rehabilitation component.
[WITNESS PANEL: SHULTZ|REED|ANTONUK|LADAM]
 \{DT 16-872\} (SETTLEMENT HEARING) (05/25/17\}
[WITNESS PANEL: SHULTZ|REED|ANTONUK|LADAM]
with the notion that we approached the matter recognizing that we're dealing with an existentially challenged business. It's got short-term challenges. It has opportunities as well. But I think it's important to keep in mind those challenges and the risks that they bring.

Our principal concern was the continued or accelerated deterioration in certain key parts of the business created a risk of rash response that could have deleterious impacts on basic service and service to wholesale providers as well.

Our primary goal, therefore, was to ensure a short protected transitional period allowing, but at the same time limiting, staff reductions, appeared to us a sound way of doing that. Staffing focus, therefore, formed the basis of our principal recommendation and our testimony. We have since been learning that there are difficulties in ensuring effective administration of that approach, which would not be perfect in any event, even if \{DT 16-872\} (SETTLEMENT HEARING) (05/25/17\}
[WITNESS PANEL: SHULTZ|REED|ANTONUK|LADAM]
perfectly implemented.
The Company proposed a Maine-founded approach that takes a different route; it addresses capital versus operation and maintenance. It is not perfectly comparable, but it does have some appeal. In particular, it directly responds to root causes of network performance issues affecting basic service. And as Michael Ladam can explain, it addresses wholesale service as well. In particular, we believe it enhances visibility about problems and solutions affecting basic service. It does so through regular reporting and dialogue with your Staff. Those interactions offer more insights -- or will offer more insights than now routinely exists into causes and their effects as concern the quality of basic service and wholesale service. It also offers greater ease of administration and consistency with Maine. We therefore find it acceptable as a path that does two things: It provides benefits that our principal recommendation was intended to accomplish and allows us to \{DT 16-872\} (SETTLEMENT HEARING) (05/25/17\}
move forward in an environment that remains challenging for telecom service providers like FairPoint has been and like Consolidated will continue to be.
Q. I guess I have a follow-up question for Mr . Antonuk. One of the other -- the other primary concern that was expressed in Staff's testimony addressed the potential for scavenging of pledged assets by a creditor in the event of a severe financial downturn of FairPoint/Consolidated following the merger. Is there a provision in the Settlement Agreement which addresses that concern?
A. (Antonuk) There is. The concern was that, given the circumstances of the business, the potential for scavenging becomes ever more likely as business continues to deteriorate, assuming that it does. At present, FairPoint does not pledge its assets to creditors. It certainly could, but it does not. That pledge would exist after the change. There is a provision in the credit agreement that we found confusing with respect to Commission authority. Not being clear on what
"Commission authority" is with respect to the removal and sale of assets in a distress situation, we felt that it was appropriate to take some measure to clarify the Commission's ability to prevent that, and there is a provision that does so to the satisfaction of legal minds. If you recall in the testimony, we were very careful not to express a legal opinion but rather more a business concern based on language that as business people we have trouble interpreting.
Q. Thank you for that, Mr. Antonuk.

Mr. Ladam, can you provide a very high-level summary of the wholesale protections included in the Settlement Agreement and how Staff has determined that they are reasonable and appropriate under the circumstances?
A. (Iadam) There were three broad areas of concern that the Plan addresses. First, operational continuity and stability for CLECs; second, availability of wholesale services and prices for CLEC customers, and third, ensuring the facilities provided to \{DT 16-872\} (SETTLEMENT HEARING) (05/25/17\}
[WITNESS PANEL: SHULTZ|REED|ANTONUK|LADAM]

CLECs are adequate. The Plan addresses all three of those areas. Let me just highlight a couple of examples of that.

Consolidated has committed to not seek to repeal or replace the Wholesale Performance Plan that FairPoint had negotiated with and agreed with the CLEC community, with the involvement of Staff, any earlier than March 31st, 2019. That helps provide operational continuity and stability.

Consolidated will use and support FairPoint's existing operational support system platforms and ensure that the performance of the OSS is consistent with that Wholesale Performance Plan.

And as was mentioned earlier,
Consolidated has agreed to identify key employees in its Wholesale Services Group and will not seek to remove them from their positions except for cause over the next two years. All of that helps address concerns about operational continuity.

Regarding availability of services and prices, Consolidated has committed to honor
interconnection agreements. In New Hampshire, that is less of a concern because, for the most part, agreements with CLECs are actually filed under tariffs here, and that remains in place as well. So, we believe -ICA filings, interconnection agreement filings, are relatively rare in New Hampshire, so there's less of a concern in this state. And the Agreement addresses it even where it does exist.

Regarding ensuring that facilities provided to CLECs are adequate, there is the commitment to live by the Wholesale Performance Plan which I mentioned earlier, and there is also incremental investment of \$1 million per year over the next three years in troublesome areas.
Q. Thank you.

MR. WIESNER: I have no further questions.

CHAIRMAN HONIGBERG: Mr. Rubin, do you have any questions for the Panel?

MR. RUBIN: No, I do not. Thank you, Mr. Chairman.

CHAIRMAN HONIGBERG: Mr. Scott.
INTERROGATORIES BY COMMISSIONERS:
Q. Good morning. My usual caveat is whoever feels best to answer, please do so.

I was looking for a little bit more specificity. When I look at the Settlement Agreement on Page 5, Item 4, I suspect maybe it's purposely vague. But can you help with "key employees"? Is there a definition of that? You know, are we talking five people? A hundred people? What does that mean? It's pretty opaque to me reading that.
A. (Shultz) Yes. Our viewpoint on that is FairPoint has a wholesale group that manages three states -- actually, manages the whole country. But most of the product is handled out of Maine, New Hampshire and Vermont markets. We have a very small group in Consolidated. We don't have as much activity as FairPoint. And the goal here is to have the FairPoint group manage that process company-wide. So, key employees would be the management and the labor employees that are associated with that. It's not really a
[WITNESS PANEL: SHULTZ|REED|ANTONUK|LADAM]
defined term. Probably hard to put on the record a name associated with that. However, you know, we're looking to try to keep the group as intact as possible; however, we also understand that, you know, during the course of business there are conditions that come up where people want to leave for various reasons, or retire. So we try to take that into account here. But "key" was just referencing, you know, the current management of that, as well as the labor force that's associated with that. So that's a long-winded way of getting to your answer.
Q. I guess I get a little more specificity there I suppose.

Let me move on, then, to the network investment. I think I heard Mr. Ladam say, he called it "incremental investment" of a million dollars. Can you help me with that?

So I guess, is there a baseline that what FairPoint invests right now that this would be incremental from? Or maybe you can explain that a little more?
A. (Shultz) Yes. Looking for a sheet here. One \{DT 16-872\} (SETTLEMENT HEARING) (05/25/17\}
[WITNESS PANEL: SHULTZ|REED|ANTONUK|LADAM]
second.
We looked at the last three years of what the spend was in comparison to its revenue stream. So, one of the -- you know, when you look at that external revenue times that percentage, we get a CAPEX spend. The one thing we had to normalize for is FairPoint's process is to -- all IT spend is booked in New Hampshire. For whatever reason, that's what they've done. So we've extracted that just to normalize it to strictly New Hampshire, and it averages about 11 percent, 12 to 11 percent over the last 3 years. So we kind of just said, Well, let's take a flat 13 percent and use that as the leaping-off point for the next three years.
Q. Can you give me an idea in absolute numbers? I saw that -- somewhere $I$ saw 11, but I certainly -- 13's in the percentages in the Settlement Agreement. I was curious. So that equates to a million. So that would imply that in raw numbers, do public math here, obviously something less than that was spent in absolute numbers per year for

FairPoint?
MS. GEIGER: Excuse me, Commissioner Scott. We actually have stipulated to the premarking for identification of the confidential exhibit that would give some numbers and round out the record a little bit concerning this issue. And if I can approach now, I can actually hand them to you.

CMSR. SCOTT: Sure.
MS. GEIGER: And we may need to be put on the confidential record if we start talking numbers, but --

CMSR. SCOTT: And I'd love to see that. But I'm not going to need you to articulate a number. I was just curious to get a feel for it. So I think directionally it would be help for me.
A. (Shultz) If you could repeat the question for me, that would be helpful.

BY CMSR. SCOTT:
Q. Really, all I wanted was assurance that, and you've kind of said it with the percentages, that a million is more than it has been historically in the past three years, it \{DT 16-872\} (SETTLEMENT HEARING) (05/25/17\}
[WITNESS PANEL: SHULTZ|REED|ANTONUK|LADAM]
sounds like, spent by FairPoint for the same things.
A. (Shultz) Well, when you say "a million," are you referring to the Part 2 of this? There's two components. There's the current maintenance -- or current CAPEX spend, which is what the 13 percent is addressing. The million-dollar component is above and beyond. That's the incremental $\$ 1$ million. And that's targeting service quality areas or maintenance areas that have been neglected or not on the radar screen, lower in the queue that could be completed in the next three years.
Q. That's very helpful 'cause I was misunderstanding what the "incremental" was about. So that's --
A. (Shultz) So it's 13 percent plus the additional $\$ 1$ million for that three-year period. And there is a true-up mechanism each year. So we're going to sit down with Staff --
(Court Reporter interrupts)
A. So at the beginning of the process -- now, \{DT 16-872\} (SETTLEMENT HEARING) (05/25/17\}
this will be for the 2018, '19 and '20 time frame -- we will sit down in the summer, by September, and sit down with Staff and say here are the projects we're going to do for that million-dollar spend, okay. And then we'll sit down again in April of the following year and say, okay, here's what we did. So there is a true-up mechanism associated with that. There's also a penalty associated if we don't hit the mark. And the difference rolls over plus the penalties. And that's for both mechanisms, both the 13 percent and the million.
Q. Thank you. That helped clarify my -- Mr. Ladam. Sorry.
A. (Ladam) If I could add a little bit to that.
Q. Sure.
A. (Ladam) We're talking about incremental as we've said to both the longer-term strategic investment of building up the network and to the month-to-month repairs that FairPoint/Consolidated has historically made. This is intended to be a million dollars on top of that. If you look at Paragraph 3 in \{DT 16-872\} (SETTLEMENT HEARING) (05/25/17\}
the Agreement, it states, "The settling parties acknowledge and agree that the Commission shall monitor and enforce each commitment." This is an area where, in order to do that, Consolidated will need to sit down with Staff and share information that we normally would not see and establish -- and make clear to us that this truly is incremental spending. That provision in here is, I think, very important in establishing that it truly is incremental. And we're pleased with that.
Q. Thank you for that.

And Mr. Antonuk, I wanted to follow up. You used the word "existentially challenged business" I think; is that correct?
A. (Antonuk) I did.
Q. So, obviously, one of our goals is to make sure that CCI can maintain, you know, basic service as an ILEC. Can you elaborate a little more how this Settlement Agreement does that or ensures that?
A. (Antonuk) Yeah. Well, let me say first, I think from an existential point of view, the \{DT 16-872\} (SETTLEMENT HEARING) (05/25/17\}
financial strength that Mr. Vickroy talks about pretty extensively is reassuring on a comparable basis. I think at least in the near term, the existential challenges are less immediate. So I think we need to keep that as a basic frame of reference. I don't think this settlement or any can really deal with the kind of outside-the-market forces that create those challenges. I was kind of shaken, I think about a week or so ago, when, you know, the streak was -- I'm sorry -- the markets were all running agog with the story about whether Frontier is going to survive financially. And I think their revenues are something like 11 times the size of CCI. So I'm really not sure there is way to deal with those. And you'll see from our approach, we took a short-term approach just saying, look, to the extent that challenges increase in the near term, we just want to make sure these folks have a plan before they act to make drastic changes. I'm afraid that's all the assurance $I$ can offer you from an existential point of view. You know, there's a lot
happening technologically. There's a lot happening in terms of what businesses are planning to do and want to do. A lot changes I think from, you know, quarter to quarter on what those plans consist of. Those plans extend from operators much smaller than CCI to some of the biggest corporations in the country. So where things are going in terms of basic service $I$ think is very difficult to say. I think you can count me as a pessimist.
Q. I'm not sure I feel better.
A. (Antonuk) I don't feel very good about it myself, but $I$ think it's a matter of saying what can we do about it.
Q. I don't want to forget Mr. Reed. I think I've hit everybody else. I believe the answer, so I understand, a while ago we had a proceeding on broadband build-out and service-quality penalties. That's all long behind the company now? That build-out's all done now; correct?
A. (Reed) Yes. Yes, it is, Commissioner. Yes. CMSR. SCOTT: That's all.

CHAIRMAN HONIGBERG: Commissioner Bailey.

CMSR. BAILEY: Thank you.
BY COMMISSIONER BAILEY:
Q. Good morning. The first question $I$ have goes to the statement that you made, that you commit to honor interconnection agreements for the next two years. And I'm trying to understand or figure out why you wouldn't have to honor those interconnection agreements. I mean, if FairPoint is staying in place, then under what scenario would you not have to honor those?
A. (Shultz) Let me clarify it. This is actually coming from Maine, where we have CLEC intervenors. And the issue wasn't necessarily honoring, it was we will not amend or seek to amend or renegotiate an agreement. So, for that two-year period we're keeping -- even though they're in evergreen status, we're keeping those agreements in place for a two-year period, regardless. So when I say "honor," we're agreeing not to seek to renegotiate the \{DT 16-872\} (SETTLEMENT HEARING) (05/25/17\}
[WITNESS PANEL: SHULTZ|REED|ANTONUK|LADAM]
agreements over that two-year period.
Q. Okay. So all of the interconnection agreements are in the evergreen status?
A. (Shultz) As far as $I$ know, yes.
Q. Okay. Is FairPoint or the new -- and when I say "FairPoint," I mean the new "Consolidated/FairPoint" -- is that company willing to negotiate changes to interconnection agreements that CLECs ask for in this two-year period, or it also a stay-out on their part?
A. (Shultz) No. If they request to renegotiate an agreement or to negotiate a new agreement if it's a new CLEC, we will continue to do that.
Q. Okay. I think I understand this now, but I want to cover the agreement not to change the OSS. And in Mr. Antonuk's testimony, he pointed out in your 10K, I think, Consolidated says, "Operating synergies are created through use of consistent platforms."

So is it your plan to maintain the CLEC operating systems as they are and perhaps move FairPoint onto your ERP platform sooner \{DT 16-872\} (SETTLEMENT HEARING) (05/25/17\}
[WITNESS PANEL: SHULTZ|REED|ANTONUK|LADAM]
rather than later? Or tell me a little bit about what you expect, what you mean by your operating support systems.
A. (Shultz) Sure. The ERP system, the enterprise platform for finance and HR benefits system, that will occur within the first six months. They're already discussing how to properly do that and make sure that we're all in one financial system. So that's the first transition that will occur. After that, over the next 18 to 24 months we will sit down and compare systems and applications that we have between the two companies. And on the wholesale side, you know, the ordering systems, FairPoint uses SynchronOSS, we use SynchronOSS; so we're compatible there. We use CABs -- or CDG for CABs, and so does FairPoint.
(Court Reporter inquiry)
Q. What's CABs?
A. (Shultz) Carrier Access Billing System.

So that's the wholesale billing system.
Where we differ is on the circuit inventory.
FairPoint uses MetaSolv, we use Netcracker.
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We used to use MetaSolv. So we'll see what the benefits are there. But that's going to take some time to get to that point and identify. And, you know, we will eventually get to a singular system. It's just a question of we're not sure which direction it's going to go.
Q. Do you have an interface right now that CLECs use?
A. (Shultz) For ordering, yes. And the CLECs for FairPoint have a GUI interface, as well as a direct connection interface. So that's not going to go away, and that's more likely not going to get touched. It's going to be -- you know, that circuit application will be probably the main one that gets addressed in that.
Q. Okay.
A. (Shultz) And we'll sit down with the CLECs once we decide which one that is and if it impacts them at all. Theoretically, it should be behind the scenes for them. And if they're going through the GUI, it really shouldn't impact them at all if done \{DT 16-872\} (SETTLEMENT HEARING) (05/25/17\}
properly.
Q. And with respect to your ERP transitions, you've had successful mergers and consolidation of those systems that is relevant?
A. (Shultz) Yes we have.
Q. I think Mr. Antonuk wants to say something.
A. (Antonuk) No, I was just going to say we asked a lot of questions of the Company in discovery, and I think we were reasonably satisfied on the ERP side. So, you know, I think the way it was described is kind of what we understood. It's fairly typical in that kind of time frame for a change in ERPs. It is not uncommon. It sometimes takes longer. But it can go quickly, and it usually goes with relative efficiency in most cases.
Q. How do you test whether the billing is going to be accurate?
A. (Shultz) Well, when we sit down to do an integration, we'll sit down and volume and stress-test the system to make sure it's scalable to include the Company that we're \{DT 16-872\} (SETTLEMENT HEARING) (05/25/17\}
acquiring.
Q. And you're kind of doubling your access lines.
A. (Shultz) Right, which -- excuse me -- we've done in the past. So we've tripled one with Texas -- I mean with TXU Communications, and we doubled one with SureWest. So we understand the systems have to be very flexible and scalable. So we'll do a volume and stress test on that system before we even get into the actual conversion. And when we -- once that volume and stress test is done, then we get into the actual applications. And all the functional leads that touch the billing system will be involved and have a say in that. And, you know, we'll do parallel tests to make sure the billing before and billing after are the same. And there's usually a little change, and that's usually because of taxes and how they're applied. But aside from that, you know, we make sure that out to several standard deviations it's correct. And then we have a process where each of the \{DT 16-872\} (SETTLEMENT HEARING) (05/25/17\}
functional leads that touch the system will have a say in whether it goes or it doesn't go. And we have to have total buy-in in order to do that.

When we were doing the SureWest conversion, we actually delayed it six months because we didn't feel comfortable that it was ready yet. So we took that additional six months, made some corrections to it, and it went very smoothly. And so we have the ability to peel back and say let's stop, make sure we're doing it right so we don't have any fallout, customer fallout from any type of big conversions.
Q. Will any of the FairPoint employees be functional leads?
A. (Shultz) Yes.
Q. Okay. And Mr. Reed, are there still FairPoint employees that were involved in the last billing conversion and system conversion? Are there any left?
A. (Reed) Yeah. Yes, there are, Commissioner.
Q. Okay. Another question for you, Mr. Reed. You said that you are the president for Maine \{DT 16-872\} (SETTLEMENT HEARING) (05/25/17\}
[WITNESS PANEL: SHULTZ|REED|ANTONUK|LADAM]
and Vermont. And I notice we don't have a president in New Hampshire. Is that correct?
A. (Reed) No, you do. Mr. McHugh is the State President for New Hampshire.
Q. Oh, that's right.
A. (Reed) It's just in this proceeding I'm acting as the FairPoint representative across multiple states, not just Maine, New Hampshire and Vermont.
Q. Okay. Is he going to be the executive that stays on FairPoint's side as agreed to in the settlement? Do we know?
A. (Shultz) We're still talking to employees. So he and I haven't had a chance to talk about next steps.
Q. So is it possible that Mr . Reed could just take over all three states and that would be the executive, or we're going to have an executive in New Hampshire?
A. (Shultz) I will be moving to New Hampshire. I'm in the process of doing that now. So, from Consolidated's perspective, I'm responsible for all the regulatory. So I will be in Manchester.
Q. Okay. Help me with the details of the Agreement. Is the agreement that you'll have a FairPoint executive and a Consolidated executive, or one or the other?
A. (Shultz) Well, we view it as Consolidated going forward, so it would be a Consolidated executive, whether it was former FairPoint or existing Consolidated.
Q. Okay. So, by you moving to the state of New Hampshire, you would fulfill the obligation?
A. (Shultz) Yes. Yes.
Q. Okay. Do you have any operational experience?
A. (Shultz) I am responsible for billing, from that perspective.
Q. So who -- and as the executive in New Hampshire, would you be responsible ultimately for operations?
A. (Shultz) Not overall operations. But I will have access to operations, not direct reports. Our state presidents don't have direct operational reports today. But we will have access to those VPs and directors and management that --
Q. So who's ultimately responsible for operations?
A. (Shultz) Gabe White [sic] is --
Q. Is that a FairPoint person or a Consolidated?
A. (Shultz) He's a Consolidated person. And then he has people under him that will be in New Hampshire.
Q. Are the FairPoint employees who are currently responsible for operations staying?
A. (Shultz) They'll still be here.
Q. And is that part of the agreement, that you're not going to move key employees for two years?
A. (Shultz) Well, the wholesale is the agreement. I mean, there will be shifts elsewhere. But, you know, the folks that are running the network operations, field operations that report up through Gabe Waggoner. Today, FairPoint has, you know, John Lunny and Steve Rush, and those folks will be on for a period of time. So we'll have people from FairPoint reporting to Gabe that will be in New Hampshire, will be in Vermont and will be in Maine.
Q. Okay.
A. (Ladam) If I could share at a high level? Staff's interest in having Consolidated executives located here was to ensure that there was a channel of communications concerning the situation in New England back to corporate headquarters. We had a separate concern that existing FairPoint executives be retained at some level to ensure institutional memory. So we thought of those as two separate goals, and the commitment includes somewhat vague statements on both those fronts.
Q. But you're satisfied that there's enough assurance that people with New Hampshire experience are going to stick around for a little while to keep the business a going concern?
A. (Ladam) I'm satisfied that it's a good agreement. I'm appreciative that talking about staffing and commitments gets very tricky with the various parties involved. And this is an area where $I$ believe we've reached a meeting of minds, even if it isn't
[WITNESS PANEL: SHULTZ|REED|ANTONUK|LADAM]
entirely within the commitment itself --
Q. What is that "meeting of minds"?
A. (Ladam) For example: We have not talked about the ERP function in the Settlement Agreement; however, we have previously shared, yes, we will be cutting over ERP because that's something we can do safely. OSS, Consolidated appreciates has greater risk of problems and keeping that in place for two years is in the agreement. That level of sharing information, sometimes some of which doesn't make it into the Settlement Agreement, is what I'm talking about.
Q. Okay. Do you have any understanding about their plans for operations?
A. (Ladam) I will share the observation that the capital build-out that is part of the Agreement will necessarily involve a substantial head count in the New England states. And beyond that, $I$ don't think I could safely venture beyond that.
A. (Shultz) If I could add to that?
Q. Sure.
A. (Shultz) I mean, the concept behind the \{DT 16-872\} (SETTLEMENT HEARING) (05/25/17\}

13 percent, as well as the additional incremental $\$ 1$ million, you know, it takes field ops folks to maintain that network, new network growth to build the network, engineers to design it. So the folks that are doing that today will continue to do that because, you know, we're putting in I think an aggressive plan over the three years, at least, you know, with the additional 3 million, plus the CAF requirements that we have. There's a lot of activity that's going to require head count, experienced head count that knows New Hampshire.
Q. Thank you. That's what I was looking for, "experienced head count that knows New Hampshire."
A. (Antonuk) Can I, being through experience much more focused on what the words in the Agreement says what plans are?
Q. Sure.
A. (Antonuk) Paragraph 18 says one in New Hampshire at the executive level. It says some FairPoint executives in Northern New England." "Some" is more than one. And it \{DT 16-872\} (SETTLEMENT HEARING) (05/25/17\}
says some Consolidated executives. That's more than one. So, more than one twice equals at least four in Northern New England. So I think the right way to look at executive, maintaining the executive presence is really more from what $I$ call a Northern New England perspective than a New Hampshire, per se, perspective. Frankly, I think a minimum of four executives in Northern New England for that period of time is somewhat comforting. I've actually seen, you know, mergers in more stable industries where there's less residual leadership.

I think there's certainly a lot of merit in saying with significant capital
expenditures it makes it less likely that you're going to see a loss of people on that side. I think the question where you have to rely on inertia rather than any kind of agreement, particularly on the operations and maintenance side, that's going to be customer service, you know, reps, and the people who do repair work, you know, because those are not covered by the commitments. But on the
[WITNESS PANEL: SHULTZ|REED|ANTONUK|LADAM]
capital side, certainly it's going to be pretty difficult to make these investments logically if they make cuts that are particularly drastic in those areas. It just wouldn't seem to make business sense even under tougher financial conditions than exist today.
Q. And theoretically, the competitive market will help with repair, and customer service should help ensure that that doesn't deteriorate.
A. (Antonuk) I think that's certainly the theory behind the statutory construct in New Hampshire.
Q. Okay. Thank you.

Can anybody point to me in the record an org chart that would show what we're talking about when we're talking about "executives"? How do I know -- I mean, I understand, Mr. Shultz, that you're an executive. But is Mr. Lunny an executive or...
(Witness reviewing documents.)
MS. GEIGER: I think I can help out.
I believe as an attachment to Consolidated's
[WITNESS PANEL: SHULTZ|REED|ANTONUK|LADAM]
rebuttal testimony there's an org chart that goes two levels down below management, if I'm not mistaken. If you look at --

CMSR. BAILEY: Can you tell me who the name of the --

MR. WIESNER: It's a confidential
exhibit; right?
MS. GEIGER: It is. It's a confidential exhibit. It's attached to Mr. Shultz's rebuttal testimony at the very end, MJS-4, the last few pages that are attached to the confidential version of his testimony.

CMSR. BAILEY: Do you happen to know the exhibit number?

CHAIRMAN HONIGBERG: Is that Exhibit 30?

MS. GEIGER: It's Exhibit 30.
CMSR. BAILEY: Can we talk through it? I can't put my hand on that exhibit right now, but I'll find it later. Or is it something that shows what I'm looking for, but we can't say it on the public record?
A. (Shultz) It has what you're looking for. I just hesitate to say some of the names. \{DT 16-872\} (SETTLEMENT HEARING) (05/25/17\}
Q. Say the positions. That's what I'm interested in.
A. (Shultz) Sure. So we have for the FairPoint people staying on, is that --
Q. I just want to know are all the people in this exhibit executives?
A. (Shultz) Yes.
Q. And is there anybody lower than those people in those positions, executives?
A. (Shultz) Just double-checking.
(Witness reviews document.)
A. (Shultz) I would say they're executives, yes.
Q. Those are the universe of executives in the new company post-close?
A. (Shultz) Yes. I don't think I'm missing anyone.
Q. Okay. Mr. Reed, does that include the FairPoint executives that are coming over or --
A. (Reed) I'm sorry. I'll have to review this.
Q. Okay.
A. (Reed) Well, Mike should --
A. (Shultz) If I may? There are FairPoint executives today that are on this chart in \{DT 16-872\} (SETTLEMENT HEARING) (05/25/17\}
various groups.
Q. Okay. All right.
A. (Shultz) $I$ can give you titles if that helps or --
Q. Well, the exhibit says what the titles are.
A. (Shultz) Yes, yes.
Q. And Commissioner Scott found it for me, so I can see it. Thank you.
A. (Shultz) You're welcome.
Q. Okay. I'd like to talk about Paragraph 19. And that says -- and Mr. Antonuk, you may be able to help with this, but I'd like to start with Mr. Shultz, or maybe Mr. Reed.

No transfer may occur without the approval required under RSA 374:30,I. And RSA 374:30,I, excepts Commission approval for the transfer, lease or contract by an excepted local exchange carrier. So what does that provision do for us?
A. (Shultz) My understanding is that it -basically, any of the regulated assets would have to be -- any transfer of the regulated assets would have to be approved by the PUC.
Q. But not under 374:30, I, is it? Does anybody \{DT 16-872\} (SETTLEMENT HEARING) (05/25/17\}
on the panel know what that --
A. (Shultz) I'm not familiar with that particular statute.
(Panel members reviewing document.)
CHAIRMAN HONIGBERG: While the witnesses are looking at that, it strikes me as largely a legal question. So I'm wondering if it might be appropriate, instead of having these witnesses try to play lawyer for a few minutes, whether it would make more sense for the lawyers to share their views. Maybe not this second, but maybe when we're done talking facts with witnesses we could talk law with the lawyers. I see some nodding heads among the lawyers. That's always encouraging.
A. (Antonuk) Mine, too.
A. (Shultz) And the witnesses.

BY CMSR. BAILEY:
Q. So, then, in the second provision it says that it has to be approved by the Commission under 374:30,I, "if applicable," which I'd like to hear how it's applicable. And then the rest of that sentence says, "The findings of the Commission required to be made under \{DT 16-872\} (SETTLEMENT HEARING) (05/25/17\}

374:30,II, if the proposed buyer or transferee is going to be an ILEC, ELEC." Well, what happens if the creditor sells to somebody who doesn't want to be an ILEC, ELEC? Does that mean that the -- can the creditor sell the assets just to make money if the business is failing?
A. (Shultz) If we're in a situation where the lender is looking to exit and sell the property, it's going to sell all of it. That's where it's going to have most value. And whether it's to another holding company, an ILEC in another state or to another company that's in New Hampshire, they're going to have to seek some form of status in New Hampshire and determine whether it's an ILEC or ELEC. I don't -- they have to make a decision, to me, how they're going to set this up, and it's going to have get approval by the PUC. I don't see any other way that they can sell the asset without having Commission approval.
Q. Is that consistent with your understanding of the Credit Agreement, Mr. Antonuk?
A. (Antonuk) I think from a historical point of view it would have been safe to make the assumption that taking pieces of the network for sale would not make much sense. I guess I don't really have a lot of comfort making the assumption on a going-forward basis that that's always going to be true, which was the basis of our concern. I think we were never uncomfortable with the adequacy of protection for transferring the whole system. I think we were saying is if the business -- if certain areas of the market in New Hampshire becomes such that pieces of the network that serve that part of the state could be sold off, $I$ assume they would be, you know.
Q. And they could be without our approval under this Agreement?
A. (Antonuk) Well, I don't know. But I will tell you that after reading the Credit Agreement, it wasn't clear that your approval was required, which was the basis for our recommendation. I think, as the Chair said, it's probably best left to the lawyers to decide whether the language here does or \{DT 16-872\} (SETTLEMENT HEARING) (05/25/17\}
[WITNESS PANEL: SHULTZ|REED|ANTONUK|LADAM]
doesn't prevent that. I don't have an opinion on that.
Q. But there's language --
A. (Antonuk) Too many years since I was a lawyer, so $I$ don't answer legal questions anymore.
Q. There's language in the Credit Agreement that's vague enough that this would clarify that agreement with respect to the obligations of the utility you think?
A. (Antonuk) I think really the lawyers have to tell you whether they think this language clearly says that if somebody wants to remove a key part of the network and sell it, that you'll get a chance to say yea or nay. I don't really know. I can't answer that.
Q. Mr. Shultz, I think that your scenario where they sell the whole entire business probably would require some Commission involvement because you have an obligation now as an ELEC, and you can't abandon that obligation without Commission authority.
A. (Shultz) Correct.
Q. Do you understand that?
\{DT 16-872\} (SETTLEMENT HEARING) (05/25/17\}
[WITNESS PANEL: SHULTZ|REED|ANTONUK|LADAM]
A. (Shultz) Yes.
Q. But I do have -- I would like some kind of legal interpretation to make sure that if the creditors try to sell part of your business, that we, that the Commission would have some input on that or some approval authority on that because it could affect basic service, the provision of basic service.
A. (Shultz) Couple things to add. When I read through the Credit Agreement, there's a section, a definition section in the Agreement that talks about "special purpose," which are regulated assets that would require authority by the FCC or the PUC before they could do anything with those assets. So that's in the agreement. And then there's a Section 5 in the Collateral Agreement, 5.1 or 5 (B) that talks about how the disposal would occur. And again, it needs, from my -again, I'm not an attorney. But my reading of this, it required Commission approval. So I think there's language in there that covers that. Historically, through the previous, you know, FairPoint bankruptcy, or any other \{DT 16-872\} (SETTLEMENT HEARING) (05/25/17\}
bankruptcy that I'm aware of, there's never been a lender that sold pieces parts. It's always been selling the whole piece to another entity.
Q. But typically utility assets aren't pledged.
A. (Shultz) I don't know that for certain because Consolidated has always pledged its assets since I've been with the company, and that's 14 years.
Q. Okay.
(Discussion between Commissioners.)
CHAIRMAN HONIGBERG: We're going to suspend questioning of the witness for a minute and have a conversation with the lawyers about the issues that Commissioner Bailey raised. So who wants to start? Looks like Ms. Geiger, you're grabbing the microphone.

MS. GEIGER: Yes, I can try, Mr.
Chairman. I appreciate the question.
I think the Company's position on this issue is laid out in Mr. Childers' testimony which has been premarked as an exhibit in this proceeding by agreement of the parties, and which, by the stipulation, \{DT 16-872\} (SETTLEMENT HEARING) (05/25/17\}
[WITNESS PANEL: SHULTZ|REED|ANTONUK|LADAM]
the procedural stipulation I've submitted his affidavit, and so the testimony is under oath. And if you look at the, I think either the confidential or redacted versions of Mr. Childers' rebuttal testimony, the Company's position on the issue of this Commission's authority to grant prior approval to any sale by a creditor is laid out. And so you begin, I think it starts at the bottom of Page 21. But I think if you look at the top of Page 22, there Mr. Childers lays out his interpretation and understanding of Section 5.1(B) of the Collateral Agreement. And the language that $I$ am assuming is unclear to Mr. Antonuk is set out in Lines 11 through 18 of that exhibit. And the bolded and underlined language by Mr. Childers, which is then explained in his testimony, I think can be read to mean that this Commission must give either prior approval, or you will get notice and an opportunity not to oppose any sale of the collateral by a lender. So it's the Company's position that this Commission would have to give approval
[WITNESS PANEL: SHULTZ|REED|ANTONUK|LADAM]
if a lender -- if the Company were in a default situation and a lender sought to transfer those assets to a third party.

CHAIRMAN HONIGBERG: You reference the possibility of notice and then an opportunity to object to. That would be in the context of a bankruptcy proceeding?

MS. GEIGER: I believe that's correct. And I don't know why those words were chosen. But that would be how I would understand them to operate.

Said another way, I think the Commission is aware that with a utility bankruptcy, this Commission would obviously get notice of that occurrence. It would have an opportunity to file an appearance -- or the State of New Hampshire could, on behalf of the Commission, file an appearance in the bankruptcy court. And then, before any of that bankruptcy estate and the assets of the Company are disposed of, the Commission would obviously have an opportunity to say something about that.

CMSR. BAILEY: Do the creditors have
[WITNESS PANEL: SHULTZ|REED|ANTONUK|LADAM]
the opportunity to sell assets if there isn't a bankruptcy pending?

MS. GEIGER: I don't know the answer to that question, so $I$ can't offer a legal opinion sitting here today.

CMSR. BAILEY: Could we get one?
MS. GEIGER: Sure. I mean, I would have to consult with the Company first. I'm not a bankruptcy attorney, and no one in my law firm is a bankruptcy attorney. So I can't say that with certainty. I'd have to check with the Company.

CMSR. BAILEY: I guess what I really just want to understand is, is it possible for the creditors to sell the assets, a portion of the assets, not the whole entire business, and could they do it in a situation other than bankruptcy?

MS. GEIGER: I guess what I'm saying is I don't know the answer to that. But I read the words of this Collateral Agreement to mean that, even if a creditor could do that, could sell those assets outside of the bankruptcy setting, that this Commission would have to
give approval of that sale.
CMSR. BAILEY: Okay.
CHAIRMAN HONIGBERG: And what would our authority for that approval be if -- as I read 374:30, it seems to except that from being within our authority. Is the authority just the Agreement that we have in front of us and the documents that the associated with the transaction, that the Agreement allows it to go forward, that we're -- the parties are agreeing to come to the Commission in the event that this happens, even though you might not have a statute that says you can do it? MS. GEIGER: I think that's certainly the case. The commitment's been made by Consolidated in that event. However, I'm just going to turn to Mr . Wiesner on this because I think it was Staff that suggested the inclusion of the reference to 374:30,I as authority for the proposition that a lender would be required to come before the Commission to seek approval.

MR. WIESNER: I think the question -and this gets somewhat complicated, and we were trying to cover it both ways -- who is the \{DT 16-872\} (SETTLEMENT HEARING) (05/25/17\}
[WITNESS PANEL: SHULTZ|REED|ANTONUK|LADAM]
seller in the situation and what is its regulatory status? So you could look at the secured party, the lender, and you can say, well, they're not an ELEC in New Hampshire, nor have they ever been recognized as a public utility in New Hampshire, but they're purporting to sell assets which are subject to New Hampshire jurisdiction, regulated as a public utility or an ELEC, which is a subcategory of public utilities.

But part of my analysis was who's doing the selling here? One way to look at it is to pledge -- it's a two-part sale. The pledge of assets by FairPoint, the ELEC, to the lender is part one of the transfer of ownership. And then the secured party's sale -- foreclosure, if you will, or taking its rights under the UCC Article 9 to sell those assets to a buyer is the second part of the sale. So, seen in that light, it would be effectively the ELEC's sale of assets, which would be under 374:30,II. But if you say the secured party was never recognized as an ELEC and is a secured party making the \{DT 16-872\} (SETTLEMENT HEARING) (05/25/17\}
sale, the secured party then is making a sale of assets which are used in the provision of public utility services in New Hampshire, and therefore it is a public utility subject to Subparagraph 1 -- or Paragraph 1 of RSA 374:30. So the intent in referring to either one is just to sort of cover it either way and address -- resolve the issue by agreement of the parties without deciding exactly how it should be considered in the unlikely event that it ever occurs.

What's more on my review right now, what seems to muddy the waters a little bit, is the phrase that says, "If the proposed buyer/transferee is operating or will operate as an ILEC, ELEC in New Hampshire," because under the first analysis that I outlined, where you look at the secured party sale as part two of a transfer which was initiated by FairPoint as an ELEC, it really is an ELEC sale of regulated assets, and it shouldn't matter who the buyer is; although, the finding would have to be that the buyer has the financial, managerial and technical
capability to perform the obligations of an ELEC, ILEC in New Hampshire, which it presumably would not be able to do if it was in some other state.

CHAIRMAN HONIGBERG: Mr. Wiesner, does the language that you were just alluding to at the end of that paragraph, does it only apply to the circumstances that are identified as "if applicable," the third to the last line? So, to the extent that there's an obligation being undertaken under one, which I think is the scenario you articulated, where the creditor comes in and takes and then seeks to resell, that's not the -- that doesn't -- isn't modified by the end of the paragraph, as I read the structure of the paragraph. But I'm doing law on the fly. Although I practiced law more recently than Mr. Antonuk, not here, not doing this.

MR. WIESNER: I think I would agree that the language beginning, "If the proposed buyer/transferee is operating or will operate" modifies the second part of Paragraph 19 that refers to 374:30,II.

CHAIRMAN HONIGBERG: Does that give you some comfort or just raise more questions? MR. WIESNER: Well, I think what we're getting at here -- and the language probably could be better drafted. There's always a risk in pulling together things on short notice. I think what we're trying to say is any way you analyze this, an approval or finding is going to be required by the Commission because these are regulated assets of a telephone utility operating in New Hampshire. If you look at the secured party as effectively at the time it takes ownership or it exercises the right to sell to someone else as a public utility, even if never recognized or regulated as such for that instant in time, then it would be subject to Paragraph 1. If, on the other hand, if you analyze it and say it's really a two-step transfer of ownership, FairPoint to creditor, creditor to buyer, then FairPoint's side of it at the time when the secured party sale is proposed to be consummated is an ELEC, and 374:30,II would apply, and would apply regardless of who the \{DT 16-872\} (SETTLEMENT HEARING) (05/25/17\}
[WITNESS PANEL: SHULTZ|REED|ANTONUK|LADAM]
buyer is. On the other hand, the findings that need to be made are that the buyer has the technical capability to operate as an ELEC, ILEC in New Hampshire, and that would not be the case unless the "if" clause is satisfied. Does that help?

CHAIRMAN HONIGBERG: Probably, although it leads me to think that there's some level of -- or there's still a lack of precision or clarity in terms of the agreement reflecting the parties' intent. I mean, you all reached an agreement. And how that was reduced to writing may have been done quickly, and this paragraph may not quite capture what the parties fully intend. I'm not sure of that. But the fact that we're still discussing it gives me some pause. I'm wondering if we can advance the ball anyway, however, and move beyond this paragraph for now, do what else we can, and maybe at the end, when we're done, the parties can -- we'll finish the hearing. We can leave the record open if we need to. And the parties can have a discussion about whether this language in fact does what they want it to \{DT 16-872\} (SETTLEMENT HEARING) (05/25/17\}
do or whether they want to revise it in some way. It may be fine. You all may conclude that it does exactly what you mean and you'll be able to explain that briefly or not, or just say this is it, this is what it says. Or you can file something else. I'm really just thinking out loud at this point as to how we proceed. I see some nodding heads to my left, your right, Mr. Wiesner.

MR. WIESNER: I think that would be helpful. There may be a better formulation of the language that would address and reflect the parties' meeting of the minds on this issue and while removing some of the ambiguity that we've just been discussing. And it's possible to do that and file an amendment in short order which would be admitted as a subsequent exhibit. Now I'm thinking out loud. But that would be one way in my mind to address that.

CHAIRMAN HONIGBERG: Ms. Geiger, Mr. Phillips, does an approach like that make sense?

MS. GEIGER: I think that makes sense to me. I've seen that done before. Whether we \{DT 16-872\} (SETTLEMENT HEARING) (05/25/17\}
[WITNESS PANEL: SHULTZ|REED|ANTONUK|LADAM]
submit a whole -- if we feel that we need to reword this provision, then we can substitute a page rather than executing a whole new agreement. I think we can substitute a page and initial it or something like that.

CHAIRMAN HONIGBERG: And I guess before we close, since we just suspended questioning these witnesses, either Commissioner Bailey or I can make sure that they understand the conversation that took place among the lawyers. And if that is consistent with their understanding of what the intentions are, that might help you all then sit down afterwards and decide whether the language does that. Does that make sense to everybody? All right. I see nodding heads among the lawyers. That's good.

Commissioner Bailey, you may continue.

CMSR. BAILEY: Thank you.
BY COMMISSIONER BAILEY:
Q. So is it the Panel's understanding that the Commission would have approval authority in the event that there was any sale of assets, \{DT 16-872\} (SETTLEMENT HEARING) (05/25/17\}
whether partial sale of the assets or a complete sale of the assets? Was that your understanding, Mr. Ladam?
A. (Ladam) To the extent that those assets are used to provide basic local service or wholesale service, meaning regulated service in New Hampshire.
Q. Okay.
A. (Ladam) If, for example, it was an asset used only to provide broadband service, we would not think that that was required. But the intention was that this language be inclusive and capture every instance of where they might sell an asset used to provide regulated service. It was not intended to carve out exceptions.
Q. Well, if they were allowed to sell the broadband assets, which we don't have any authority over, I understand, and that led to a business that was no longer a going concern and then they wouldn't be able to provide basic service, wouldn't that be a problem?
A. (Ladam) The intention -- it could, conceivably. The intention here was to have \{DT 16-872\} (SETTLEMENT HEARING) (05/25/17\}
a firm agreement that, if the asset is used to directly provide a regulated service, they could not do that. For example: A Class-5 switch, they could not sell that to another phone company in a different state.
Q. But they could sell their FiOS assets -- or the former Verizon FiOS assets.
A. (Ladam) For example, switches used to provide FiOS, yes. We were -- Staff was not worried about them taking fiber down from the poles. Or they could sell those -- to the extent that the FiOS assets are being used to provide a regulated service, they would not be able to. And I don't know the internal bookkeeping, whether some assets classified as FiOS might in fact be carrying traffic that is used by wholesale customers or to provide basic local service.
Q. The Ethernet new switches that they put in a few years ago, do those -- Mr. Reed, do those -- are those used in the provision of basic service?
A. (Reed) I'm not exactly sure which switches you're referring to. There are some \{DT 16-872\} (SETTLEMENT HEARING) (05/25/17\}

Ethernet-only capability, and they would provide VoIP service, but not the basic service.
A. (Shultz) A lot of the facilities are mixed-use and would qualify as a regulated asset, even though it might be predominantly used for broadband or something to that effect. So I think the language we're -- why we're comfortable with it is it covers, you know, 95 percent of the overall assets based on the mixed-use form of it. So I think we're covered.
Q. Okay. Does Consolidated have plans to add value to this business?
A. (Shultz) Yes.
Q. Can you tell me what those are?
A. (Shultz) Well, based on our previous
acquisitions, we're looking to -- we feel we can add value by just rolling out some new products and services that FairPoint doesn't have today.
Q. Like?
A. (Shultz) For example: We have home automation. We have home security. We have \{DT 16-872\} (SETTLEMENT HEARING) (05/25/17\}
some business offerings on Ethernet, as well as MPLS, that will actually help grow commercial as well as grow residential. We do -- historically we have pushed out broadband in all of our territories. So when you look at our broadband speeds and our footprint, we're a little over 90 percent greater than -- or are at 20 meg or greater. So, you know, we're proud that we keep pushing that and growing that every year. So, for New Hampshire, we would see growth in broadband. We would also see growth in different products. Over-the-top is another product that we'll roll out. We're offering that in our other states. We do offer linear video, but the economics on that right now aren't necessarily the best, so we probably would hold that off for a while. But those are the types of services we'll add pretty quickly.
Q. What kind of plant will you have to add to go to 20 meg broadband?
A. Well, we can do that with pair bonding. But as we're pushing out CAF, it also "fattens
the pipe," so to speak, and allows more bandwidth for those that are closer.
Q. How do you "fatten" that pipe? Do you install more fiber or --
A. (Shultz) Well, it's fiber. It's, you know, removing some of the conditions on the copper, you're shortening the loop lengths. And as you shorten those loop lengths, more people will have greater speeds.
Q. Mr. Reed's rebuttal testimony suggested that Consolidated expanded its due diligence in the weeks and months following the announcement of the transaction. Could you tell me if you learned anything from that expanded due diligence?
A. (Shultz) Yes. We learned, first of all, we're able to talk to more people, which is always helpful. We understood a little more of the processes and some of the holes that aren't necessarily at a high level that you would see. So, the network maintenance issues are --
Q. Network maintenance as a whole?
A. (Shultz) Well, just, you know, looking at \{DT 16-872\} (SETTLEMENT HEARING) (05/25/17\}
> service quality and talking with each of the state commissions, you know, there was concern about the historical maintenance of the network. So, you know, we looked at those. We looked at additional central offices. We looked at, you know, poles and cabinets out in the field. And, you know, we were satisfied that a lot of what we saw was similarly situated to what we have in our existing property. The seals all looked good and were maintained the way they should be maintained. But we also understand that you can't see everything on a copper wire, you know, hanging on a pole. So, you know, we understand that there's some -- which is the reason why we offer the additional incremental capital that we did was to address those things we didn't know. But, you know, in talking with additional FairPoint people, you know, we identified that, yeah, there's some areas that have historical issues, and here are some things that we can do that will provide value pretty quickly in certain areas when it \{DT 16-872\} (SETTLEMENT HEARING) (05/25/17\}
comes to product roll-outs, where there's potentially areas from a commercial perspective where we can put in what we call "fiber area network nodes" that are to a building or a couple buildings, and then we can fan out from there and hit residential as well as commercial. So there's some market opportunities that would benefit folks in New Hampshire.
Q. Have you identified the areas or some of the areas that you think need maintenance improvements?
A. (Shultz) Specifically, I don't know those off the top of my head. But, you know, we will have a list of areas. And it's probably going to be more rural areas that we're talking about. So it's not going to be Manchester or Concord, but places probably further north and to the west that would have historical service issues, or service report issues.
Q. Mr. Ladam, are you comfortable that you'll be able to analyze what they need to do that's incremental compared to what they need to do \{DT 16-872\} (SETTLEMENT HEARING) (05/25/17\}
anyway?
A. (Ladam) Yes. As I said, Item 3 talks about the Commission having the authority to review that. And there is a commitment to meet with us and provide us with information, some of which will be on a confidential basis.
Q. Okay.
A. (Shultz) We will actually have a report that will show areas by exchange, by a route, you know, $X$-number of poles where there's historical trouble. And it's a pretty detailed report that we'll share with Staff, and that will be part of the project list that we talked about with incremental.
Q. Okay. Thank you.

CMSR. BAILEY: I think that's all I have.

BY CHAIRMAN HONIGBERG:
Q. The only thing $I$ want to do is follow up on Commissioner Scott's very first question, Mr. Shultz, having to do with the commitment in Paragraph 4, at the top of Page 5, related to key employees associated with the Wholesale Services Group.

How many employees total today are in FairPoint's Wholesale Services Group? Mr. Reed or Mr. Shultz, anybody know?
A. (Shultz) I'd say about 20 directly.
Q. All right. That helps give us the order of magnitude of what we're talking about. So we're talking about some number 20 or lower, not 200 or 500 that are being covered by this paragraph; correct?
A. (Shultz) Correct.
A. (Reed) Approximately.
Q. And I guess for Mr. Antonuk and Mr. Ladam, your view of this is that it's the right thing to do at this time, even though in the larger scheme of things this may not, you know, ever be what it was or the kind of business that was flourishing a decade or two ago. But today, for what we're looking at, we should be approving this agreement; correct?
A. (Antonuk) Yes.

CHAIRMAN HONIGBERG: All right. I have nothing further.

Do any of the lawyers have any
further questions for their witnesses?
MS. GEIGER: I do not. Thank you.
MR. PHILLIPS: I have nothing
further.
MR. WIESNER: Nor do I.
CHAIRMAN HONIGBERG: All right. Then
I think we're done with the witnesses. They can either stay where they are or return to their seats. It's entirely up to them.
(Witness Panel excused.)
CHAIRMAN HONIGBERG: I think all we need to do is hear from the parties to give their brief summations. You've already stipulated to the exhibits being full exhibits, so we don't need to do anything there.

Ms. Geiger.
MS. GEIGER: Excuse me, Mr. Chairman.
One thing $I$ would note is that, by agreement during settlement negotiations, we agreed to submit what we provided to you as Confidential Exhibit No. 38. I do have a redacted version of that, that $I$ will give to the clerk as well. What I did not do, because we had not submitted it to the Commission, nor was it in discovery,
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is to seek confidential treatment of that either by a written motion or otherwise. And so I need to do that orally now, just to ask if the Commission would confer confidential treatment to what's been marked, or premarked as Exhibit 38.
(Chairman reviews document.)
CHAIRMAN HONIGBERG: Does anyone have any objection to that?

MR. PHILLIPS: No objection.
MR. WIESNER: No objection.
CHAIRMAN HONIGBERG: Mr. Rubin?
MR. RUBIN: Sorry. No objection.
CHAIRMAN HONIGBERG: So we'll accept that and probably deal with it in the order. MS. GEIGER: All right. Thank you.

CHAIRMAN HONIGBERG: Is there anything else before we let you sum up? The order we're going to go will be Mr. Rubin, Mr. Wiesner, Mr. Phillips and Ms. Geiger.

So, Mr. Rubin.
CLOSING STATEMENTS BY PARTIES
MR. RUBIN: Thank you. Mr. Chair and Commissioners. As you've seen in the papers \{DT 16-872\} (SETTLEMENT HEARING) (05/25/17\}
that were filed, the Labor Intervenors neither support nor oppose the proposed settlement. The basic reasons for that is, while we are pleased to see Consolidated make some commitment to the state of New Hampshire, it is not the complete level of commitment we were hoping for. Consolidated is committing to keeping financial resources in the state for certain purposes for a three-year period. While that helps the people who work in the field, that does not do anything for the people who work in call centers and other activities that are not directly related to, you know, capital investment and direct maintenance activities. So, essentially we found this to be a very positive development, but not sufficient to meet all of our concerns. But we believe that the commitments being made are sufficient to allow us to stop advocating for anything more before this Commission. There are obviously other avenues through which labor unions and management will try to work out the other issues that we have. So my clients certainly look forward to working with \{DT 16-872\} (SETTLEMENT HEARING) (05/25/17\}

Consolidated in hopefully addressing the other concerns that we have. Thank you.

CHAIRMAN HONIGBERG: Thank you, Mr. Rubin.

Mr. Weisner.
MR. WIESNER: Thank you, Mr.
Chairman. As you heard from the Staff witnesses this morning, Staff believes that the settlement terms and conditions provide a reasonable alternative to address the concerns that Staff had expressed in its direct testimony regarding this transaction and provide important commitments and reflect important key obligations undertaken by Consolidated in coming to the state to succeed to -- or to merge with FairPoint and continue its operations in New Hampshire. And we believe they are just and reasonable and in the public interest and support the findings that are required to be made by the Commission under 374:30,II.

CHAIRMAN HONIGBERG: Thank you, Mr.
Wiesner.
Mr. Phillips.
\{DT 16-872\} (SETTLEMENT HEARING) (05/25/17\}
[WITNESS PANEL: SHULTZ|REED|ANTONUK|LADAM]

MR. PHILLIPS: Thank you, Mr.
Chairman. FairPoint supports this settlement. In FairPoint's view, Consolidated brings a tremendous amount of new strength, financial strength, flexibility of services, enhancement of services. Our view from the outset has been that Consolidated is technically, managerially, and financially capable of maintaining FairPoint's ILEC, ELEC obligations going forward. The settlement represents and underscores Consolidated's commitment to the state of New Hampshire and strengthens the position that Consolidated brings to the state in its petition. So we are happy to see this commitment made. We urge the Commission to make the requisite findings under the statute and to adopt the stipulation in its entirety. Thank you.

CHAIRMAN HONIGBERG: Thank you, Mr. Phillips.

Ms. Geiger.
MS. GEIGER: Thank you, Mr. Chairman.
Consolidated respectfully submits that the weight of the evidence in this document, \{DT 16-872\} (SETTLEMENT HEARING) (05/25/17\}
[WITNESS PANEL: SHULTZ|REED|ANTONUK|LADAM]
coupled with Consolidated's commitment as reflected in the Stipulation and Settlement Agreement, enables the Commission to make the findings required under RSA 374:30,II, that Consolidated is technically, managerially and financially capable of maintaining the obligations of an incumbent local exchange carrier which are set forth in RSA 362:8 and RSA 374:22-p.

As the Commission's aware, Consolidated and FairPoint are entering into an agreement and a transaction that's very different from the one in 2007, whereby FairPoint acquired Verizon's assets and had to develop operating systems and then cut over to those systems to provide service to its customers. In the instant transaction, which is a stock transaction, Consolidated is purchasing FairPoint, a going concern, and therefore, there is no system cutover that needs to occur post-close initially.

FairPoint's operating companies are going to remain intact. They'll continue to meet their ILEC, ELEC obligations in New

Hampshire in a seamless fashion. FairPoint's current ILEC obligations are being met, and they will continue to be maintained by Consolidated. In addition, FairPoint's obligations under the Federal Telecommunications Act to provide services to CLECs, rural exchange carriers, inter-exchange carriers and wireless carriers, and to serve as an eligible telecommunications carrier, or an ETC, will continue to be met by Consolidated. While Consolidated may be new to New Hampshire, they are not new to telecommunications. Consolidated companies include ILECs and CLECs. Its seven regulated telecom companies provide traditional voice service, network access, private lines and wholesale digital subscriber line services. All of Consolidated's subsidiaries are designated as "ETCS" under federal law and serve as carriers of last resort or their equivalent under state law.

Like FairPoint, Consolidated's
ILECs have interconnection requirements, as \{DT 16-872\} (SETTLEMENT HEARING) (05/25/17\}
[WITNESS PANEL: SHULTZ|REED|ANTONUK|LADAM]
well as pole attachment and primary tandem responsibilities. Consolidated also has extensive CLEC experience in operations. In short, Consolidated clearly possesses the technical, managerial and financial capabilities to assume FairPoint's ILEC obligations in New Hampshire.

As you heard from Mr. Shultz today, since 2004, Consolidated has successfully integrated five companies. And in 2004, Consolidated tripled the size of its then company. In 2012, Consolidated nearly doubled the size of that company when it acquired SureWest. Consolidated's substantial experience in successfully integrating acquired companies demonstrates that the Company is capable of operating FairPoint and maintaining all of its ILEC responsibilities under New Hampshire law. Consolidated's commitments in the Stipulation and Settlement Agreement underscore that and provide further assurance of those capabilities.

Consolidated would like to thank

Commission Staff for all of their efforts in this docket, which have resulted in what we believe to be a very just and reasonable settlement agreement which Consolidated supports and would respectfully ask the Commission to approve in its entirety without change.

Lastly, as we've mentioned in our filings, the closing date for this proposed transaction is June 30th of this year. So therefore, we would respectfully ask, in order to have a final, non-appealable order in place so that that transaction can close as scheduled, that the Commission issue an order in this docket by the end of May. Thank you very much.

CHAIRMAN HONIGBERG: Thank you, Ms.
Geiger.
I think the only thing, then, is we'll leave the record open for the parties to discuss whether any modification of the language in the Agreement needs to be made. And I think we would ask that you file something to tell us how that discussion \{DT 16-872\} (SETTLEMENT HEARING) (05/25/17\}
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resolves. And I know that there's urgency to the timing, so you'll act quickly on that.

If there is nothing else, then we
will adjourn today and hear from you and
issue an order as quickly as we can. Thank you all.
(Whereupon the hearing was adjourned at 11:17 a.m.)

|  | $\begin{aligned} & \text { 21:4;22:15;25:3,8; } \\ & \text { 31:14;37:6;44:11; } \\ & \text { 69:2;73:8 } \\ & \text { add (7) } \end{aligned}$ | $\begin{array}{\|l\|} \mathbf{2 9 : 1 2} \\ \text { agree (3) } \\ 4: 17 ; 28: 2 ; 61: 20 \end{array}$ | ANTONUK (39) |  |
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