

THE STATE OF NEW HAMPSHIRE

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PUBLIC UTILITIES COMMISSION

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May 31, 2017

Michael Sheehan  
Liberty Utilities  
15 Buttrick Road  
Londonderry, NH 03053

Re: DE 17-078; One Court Street Associates  
Complaint against Liberty Utilities (Granite State Electric) Corp. d/b/a Liberty Utilities

Dear Mr. Sheehan:

On May 10, 2017, the Commission received a complaint from One Court Associates, a customer of Liberty Utilities (Granite State Electric) Corp. d/b/a Liberty Utilities ("Liberty") concerning the operation of Liberty's electric distribution system in downtown in Lebanon. According to One Court Associates' letter of May 9, a copy of the complaint was provided to Liberty.

The Commission is treating this matter as a formal complaint pursuant to RSA 365:1 and 365:2 and N.H.Code Admin Rules Puc 204 and requires that Liberty respond to the complaint on or before June 14, 2017.

Sincerely,

A handwritten signature in cursive script, appearing to read "Debra A. Howland".

Debra A. Howland  
Executive Director

cc: Service List

**SERVICE LIST - EMAIL ADDRESSES- DOCKET RELATED**

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**Pursuant to N.H. Admin Rule Puc 203.11 (a) (1): Serve an electronic copy on each person identified on the service list.**

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Docket #: 17-078-1      Printed: May 31, 2017

**FILING INSTRUCTIONS:**

- a) Pursuant to N.H. Admin Rule Puc 203.02 (a), with the exception of Discovery, file 7 copies, as well as an electronic copy, of all documents including cover letter with:** DEBRA A HOWLAND  
EXEC DIRECTOR  
NHPUC  
21 S. FRUIT ST, SUITE 10  
CONCORD NH 03301-2429
- b) Serve an electronic copy with each person identified on the Commission's service list and with the Office of Consumer Advocate.**
- c) Serve a written copy on each person on the service list not able to receive electronic mail.**