

PO Box 330 Manchester, NH 03105-0330



January 8, 2018

Debra A. Howland Executive Director and Secretary New Hampshire Public Utilities Commission 21 South Fruit Street, Suite 10 Concord, NH 03301

RE: LOW INCOME ELECTRIC ASSISTANCE PROGRAM Reporting Requirements Docket No. DE 17-122

Dear Secretary Howland,

As required in NHPUC Order 23,980 dated May 30, 2002, and the Electric Assistance Procedures Manuals, attached are the following monthly reports for December 2017 on Eversource's Electric Assistance Program (EAP):

- 1. EAP System Benefits Charge (SBC) Reconciliation;
- 2. Number of active EAP participants and participation levels by discount tier and discount amounts per tier; and,
- 3. Aging comparison between EAP and other residential accounts.

A report of the actual EAP administrative costs is also provided for quarter ending December 2017.

Additionally, on January 4, 2018, the Program Administrator was provided customer billing, and payment information via File Transfer Protocol (FTP) as required by the Procedures Manuals.

For the month of December 2017, Eversource expenses were \$8,106.58 below the Net SBC Funding. The net cumulative amount remitted by the State Treasury for PSNH program expenditures since inception stands at \$11,505,993.83.

This report is being filed electronically with one paper copy being sent to the Commission.

Sincerely,

Karen Keough V Manager, Credit and Collections

Electric Assistance Program System Benefits Charge Reconciliation Report DECEMBER 2017

	Eversource			ce
Retail Delivery KWHs				630,231,523
SBC Low Income EAP Rate			\$	0.0015
SBC Low Income EAP Billed Amount			\$	945,347.28
Interest on 10% Reserve Fund Balance ⁽¹⁾ SBC Low Income EAP Funding			\$ \$	473.35 945,820.63
EAP Costs Discounts Applied to Customers' Bills Payments to Community Action Agencies Incremental Program Expenditures Reimbursement from Community Action Agencies-August 2017	\$ \$ \$ \$	931,188.38 87,349.39 - (80,823.72)		
Total EAP Costs			\$	937,714.05
SBC Low Income EAP Balance			\$	8,106.58
Total Amount Due to State of New Hampshire Treasury			\$	(8,106.58)
Program to Date Reserve Balance ⁽¹⁾ Interest on reserve at 1.49463% \$372,886.38 * 1.49463% * 31/365 = \$473.35			\$	372,886.38

Eversource Electric Assistance Program Number of Active EAP Participants by Discount Tier Levels and Amounts As of December 2017

	Number of		% per Tier Participants			% per Tier Discount		
	Active Participants	Discount Tier*	<u>To Total Participants</u>	Discount Amount		<u>To Total Discounts</u>		
		1	0.0%	\$	-	0.0%		
	5,270	2	22.1%		39,753.29	4.3%		
	4,028	3	16.9%		83,522.20	9.0%		
	4,497	4	18.9%		155,394.05	16.7%		
	5,099	5	21.4%		249,932.93	26.8%		
	<u>4,952</u>	6	<u>20.8%</u>		<u>402,585.91</u>	<u>43.2%</u>		
TOTAL	23,846		100.0%	\$	931,188.38	100.0%		

*Discount Levels for Eversource:

<u>Tier</u>	<u>Discount</u>	% of Federal Poverty <u>Guidelines</u>
2	8%	151% to 200%
3	22%	126% to 150%
4	36%	101% to 125%
5	52%	76% to 100%
6	76%	Up to 75%

EVERSOURCE Electric Assistance Program Aging Comparison Between EAP and Other Residential Customers As of December 2017

	<u>E</u> A	<u>AP</u>	Non	-EAP
Average Bill (current month)	\$	91.60	\$	126.68
Average Past Due Amount	\$	209.97	\$	197.24
Total Included Accounts Receivable ⁽¹⁾	\$	2,180,238.29	\$	51,781,151.27
Number of Accounts ⁽¹⁾		23,800		408,750
Percent Past Due:	36.55%	8,699	13.08%	53,465
% Past due 30 days	36.62%	3,186	52.74%	28,197
% Past due 60 days	26.04%	2,265	28.80%	15,398
% Past due 90 days	37.34%	3,248	18.46%	9,870

⁽¹⁾ Includes all accounts.

EVERSOURCE ELECTRIC ASSISTANCE PROGRAM ADMINISTRATION COSTS

	For the Quarter Ending Dec 31, 2017							Cumulative Costs From Oct 1, 2017 to Dec 31, 2017					
ONGOING ADMINISTRATION COSTS - PSNH PY 2017 2018	In	Incremental		Non-Incremental		Total		Incremental		Non-Incremental		Total	
Information Technology	\$	-	\$	-	\$	-	\$	-	\$	-	\$	-	
Program Administration	\$	-	\$	8,674.46	\$	8,674.46	\$	-	\$	8,674.46	\$	8,674.46	
Brochures			\$	-	\$	-	\$	-	\$	-	\$	-	
Training	\$	-	\$	-	\$	-	\$	-	\$	-	\$	-	
Other	\$	-	\$	-	\$	-	\$	-	\$	-	\$	-	
TOTAL EAP ONGOING ADMINISTRATION COSTS	\$	-	\$	8,674.46	\$	8,674.46	\$	-	\$	8,674.46	\$	8,674.46	
SPC DEV/ENHIES COLLECTED (including Interact on Decentre)					¢	2 722 582 06					¢	2 722 582 06	

SBC REVENUES COLLECTED (including Interest on Reserve)

\$ 2,723,582.96

\$ 2,723,582.96