

August 28, 2019

Dear Tioga Gilford Village Water Customer:

Abenaki Water Company has completed the necessary meter changes in the Tioga Gilford Village water system and we are ready to move into the next phase of changing the billing cycle.

On September 30<sup>th</sup>, you will receive your final quarterly water bill for your usage in cubic feet for the period of July 1, 2019 to September 30, 2019. On October 31, 2019, Abenaki Water Company will bill you for your water usage in Gallons instead of Cubic Feet for the billing period of October 1<sup>st</sup> to October 31<sup>st</sup>. Effective with this invoice of October 31<sup>st</sup>, your water usage, will be billed on a monthly basis at the end of each month.

Currently your water is billed in Cubic Feet. Each cubic foot is divided by 7.48 to equal 1 gallon. Therefore, we have made the conversion for you and there is no change to the billable rates.

**Current Quarterly Base Rate** 

Base Fee: \$35.97

**Current Consumption Charge** 

Consumption Fee: \$0.0409 per cubic foot

**New Monthly Base Rate** 

Base Fee: \$11.99

**New Consumption Charge** 

Consumption Fee: \$0.005467 per gallon

A few changes for you that will occur with billing:

- You may access your account online by going to <u>www.abenakiwatercompany.com</u> and clicking on pay your invoices.
- You may sign up for automatic payments to be paid by checking account or credit card automatically.
- You may sign up for paperless invoices receive your invoice electronically the same day the invoice is generated.
- Payments should be made payable to Abenaki Water Company and mailed to 32 Artisan Court, #2, Gilford NH 03249.

If you have any questions regarding the change in your billing cycle or usage measurement or need assistance with login into your account online or have any other questions, please contact us at 603-293-8580.

Sincerely,

Donald Vaughan, President