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February 20, 2019

Via Electronic Submission & Hand Delivery

Ms. Debra A. Howland Executive Director and Secretary New Hampshire Public Utilities Commission 21 South Fruit Street, Suite 10 Concord, NH 03301 NHPLIC SMAY 19AN11:26

Re: New Hampshire Public Utilities Commission (the "Commission") Docket IR 19-023; Investigation of Northern New England Telephone Operations LLC d/b/a Consolidated Communications – NNE's Service Quality and Repair Response

Dear Ms. Howland,

Enclosed please find my appearance on behalf of Consolidated Communications of Northern New England Company, LLC. As indicated in the appearance form, please note that effective December 31, 2018 the company's legal name changed from Northern New England Telephone Operations LLC to Consolidated Communications of Northern New England Company, LLC (hereinafter "Consolidated Communications").

In its Order of Notice dated January 29, 2019, the Commission stated that it opened the Staff investigation pursuant to the following statutes: RSA 365:5 (regarding independent inquiry by the Commission), 374:1 (duty of public utilities generally to provide safe and adequate service), 374:3 (general supervisory powers of the Commission), 374:4 (Commission duty to keep informed), 374:7 (general investigation powers of the Commission), and 374:22-p (basic service obligations). On behalf of Consolidated Communications, I hereby reserve the right to challenge at a later date (if necessary) the Commission's authority under certain of these or other statutes. Nonetheless, Consolidated Communications wishes to participate in the investigation docket pursuant to the Order of Notice and plans to attend the technical session on February 21 to discuss repair response times related to basic service as referenced in page 2 of the Order of Notice.

Please feel free to contact me with any questions or concerns.

John C. Mugh

Patrick C. McHugh

Cc: David Wiesner, Esq.

Robert Meehan, Director - Regulatory

STATE OF NEW HAMPSHIRE

NEW HAMPSHIRE PUBLIC UTILITIES COMMISSION

Investigation of Northern New England
Telephone Operations LLC
d/b/a Consolidated Communications
Service Quality and Repair Response

Docket No. IR 19-023

NOTICE OF APPEARANCE

The undersigned respectfully requests that his appearance be entered in the above-captioned matter on behalf of Consolidated Communications of Northern New England Company, LLC d/b/a Consolidated Communications. This entity formerly was known as Northern New England Telephone Operations LLC. Please note that the change in the company's legal name became effective on December 31, 2018.

Respectfully submitted,

CONSOLIDATED COMMUNICATIONS OF NORTHERN NEW ENGLAND COMPANY, LLC

By its attorney,

Dated: February 20, 2019

Patrick C. McHugh (NH Bar #10027)

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CERTIFICATE OF SERVICE

The undersigned hereby certifies that on this date I caused a true and accurate copy of the foregoing Notice of Appearance to be served via electronic delivery upon the following counsel of record:

David Wiesner, Esq.
New Hampshire Public Utilities Commission
21 Fruit Street
Concord, NH 03301-2429
David.Wiesner@puc.nh.gov

Dated: February 20, 201

Patrick C. McHugh, Esq.