George Woodruff
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Dear Public Utility Commissioners,

Please review my reasons to object to the increase rate by Abenaki Water Company for the Tioga Belmont customers, PUC Docket 20-112.

According to the Docket 20-112, Dec. 24, 2020 the current base charge (operational cost) of \$20 will be going up to \$45. The usage rate was in gallons, now changed to CCF, currently is \$0.015735 (\$11.77per CCF) will be \$0.02159 per gallon (\$16.15 per CCF). A 225% increase for base charge and a 137% increase in water usage.

My Dec. 2019 water bill was \$50.90, \$20 for base charge and \$30.90 for water usage. Dec. 2019 was one of my lowest bills of the year. The increase rate will make my Dec. 2019 look like \$87.47, \$45 for base rate and \$42.47 for water usage. **The base charge is greater than my usage**. I can control my water usage, but not the fixed base charge.

I was informed that AWC has five employees within our location. The base charge is for payroll, electricity, fuel for trucks, water testing, etc. Is this increased base charge based on unexpected repairs? I am purchasing water, not mishaps to be repaired by outside sources.

The 4,000 gallon tank has been adequate until a loss of water due to faulty valves, pipes, etc. No need for a 12,000 gallon tank if the water system is improved.

Page 3 and 4 of the Docket 20-112, Dec. 24, 2020 has a **very strong-arm approach** from AWC. If the commission does not approve of the consolidated rates, rates appear to be **tripled**?

The water rate is already one of the highest rates in NH. I am in my mid sixties and I fear that when I retire, my fixed income may not be able to sustain higher utilities bills

Sincerely,

George & Diana Woodruff