From: Ashley Tibbetts < kandatibbetts@gmail.com >

Sent: Monday, February 1, 2021 2:25 PM

To: PUC: <PUC@puc.nh.gov>; Fr8man 1@yahoo.com

Subject: DW-20-112 Abenaki Water Company- Request for Change in Rates

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sender.

Good Afternoon,

My name is Ashley Tibbetts. My husband and I live off of Clark Street in Belmont. We bought our first home here about a year and a half ago. We have Abenaki Water Company for our community well. We have recently learned of the increase in rates that Abenacki would like. Which is insane as we already pay a very high rate. I understand that prices increase from time to time, however over the past year and a half that we have lived on Clark Street we have had many issues. The first month we moved in we were without water more days than we were with water. Having a newborn baby in which I relied on water to make bottles made it a struggle when in the middle of the night I would have no water. And then when we did it was in horrible quality. I would end up having to buy water to provide for my family to drink. After COVID money is tight in every direction. Some of us in the Tioga well might not even be back to work, some of us may be laid off due to today's challenges. My husband and I will NOT be able to afford the increase. I can tell you right now if the increases happen I will for sure be having to think about moving.

Thank you for taking the time to read my email. I know I'm just one little household but I truly am begging anyone involved to really think about what that means for us, as new homeowners with 2 very small children.

Thank you, Ashley and Kyle Tibbetts 13 Clark Street Belmont NH