



**Town of Jaffrey**  
10 Goodnow Street  
Jaffrey, NH 03452  
Telephone (603) 532-7880  
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**Town Manager**  
Jon R. Frederick  
jfrederick@townofjaffrey.com  
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February 22, 2024

Amanda O. Noonan, Director, Consumer Services  
State of New Hampshire Department of Energy  
21 South Fruit Street, Suite 10  
Concord, NH 03301-2429

**Re: Town of Jaffrey Community Power Aggregation Plan – CPT 2024-001**

Dear Director Noonan,

Please accept this letter advising the Department of Energy and the complainant that the Town of Jaffrey disputes the complaint filed by the Office of the Consumer Advocate.

The first place the complaint falls short is its failure to cite Exhibit II, paragraph 1 of the Community Power Plan (Enclosure 1): “Program Launch. The Town has prepared a preliminary marketing plan and timeline that identifies the steps the Town may take to implement the broad-based public education efforts and send out the optout notification (“Customer Notification Documents”). The schedule is designed to work towards the estimated date when the Customer Notification Documents are scheduled to arrive in retail electric customer’s mailboxes.” The first step identified in the process is, “Shortly after signing the ESA.” According to our Community Power Plan, program launch is a process, not a singular point in time, that begins when the ESA is signed.

The Town of Jaffrey launched its Community Power program on October 4, 2023 when it entered into an Electric Service Agreement (ESA) with First Point Power, LLC, following a competitive bid process. The terms of the ESA established a default rate of \$.10968 per kWh and delivery term of 20 months, from March 2024 through November 2025. The Eversource default rate on that day was \$.12582 per kWh. As cited in the complaint, Jaffrey’s Community Power Plan states on page 11, “Prior to delivery of the bids, the Select Board shall set parameters for accepting a bid, including the price, term and characteristics that are appropriate for its constituents. At minimum, no bid will be accepted at a price higher than the utility default rate at the time of program launch, but the Town may specify stricter criteria. The Select Board shall provide authorization to a designee(s) to select a bid and enter into an ESA based upon those parameters.”

The bid package accepted and ESA executed on October 4, 2023 met all of the criteria cited on page 11 of the Community Power Plan. The Plan’s default rate was \$.016 per kWh lower than the Eversource default rate, making the complaint invalid. The fact that Eversource changed electrical rates after the ESA was signed does not constitute a violation of the terms in the Community Power Plan.

*The Town of Jaffrey prohibits discrimination on the basis of race, color, national origin, sex, sexual orientation, religion, age, disability, marital or family status.*

*The Town of Jaffrey is an equal opportunity employer.*

The complaint also cites a statement on a Community Power flyer posted on the town's website prior to the March 2023 Town Meeting. The flyer citation states, "DOES COMMUNITY POWER OFFER LOWEST COST ENERGY CHOICES? Yes. A 'Basic' option offers the best price possible while meeting all state requirements. The Basic option has no additional renewable energy above the state required minimum." This statement says the basic option inside the Community Power plan is the best price possible over the other prices available, such as the default rate, 50% renewable rate, etc., in the plan. The complaint states we are "providing misleading information to customers..." We contend the complaint itself is misleading by taking this citation out of context.

Every household in Jaffrey that utilizes electricity received one of two letters – an opt-in letter or an opt-out letter (Enclosures 2 and 3). Both letters clearly outline all the rates in the ESA and the current Eversource rate. Additionally, the town hosted two public information sessions (only one is required by statute), one on January 25<sup>th</sup> and the second on February 10<sup>th</sup>. Information regarding how the rates were set, how we arrived at a point with a rate higher than the Eversource default, the Community Power process, and how to opt out of the program were clearly explained at both sessions.

The Town of Jaffrey has made every effort to be transparent with its residents regarding the Community Power rates we intend to offer at service commencement in March. The rate's 20-month term makes it desirable for those seeking longer term stability, despite the current monetary difference with the Eversource rate. Market timing, our executed ESA, the service commencement date established in the agreement, and Eversource setting a lower rate two months after contract execution have complicated the process. However, we have provided the information necessary for our residents to make their own informed decision.

The Town of Jaffrey finds the complaint filed by the Office of the Consumer Advocate to be misleading and invalid. The complaint ignores relevant information from the Community Power Plan, focuses the launch process on a specific date several months following execution of the ESA, and takes information from the Community Power flyer out of context. Therefore, we intend to proceed with our Community Power service commencement as scheduled.

Sincerely,



Jon R. Frederick  
Town Manager

Enclosures: 1) Exhibit II Page 1 of 5 from the Jaffrey Community Power Plan  
2) Jaffrey Opt-In Letter  
3) Jaffrey Opt-Out Letter

Cc: Michael Crouse, Office of the Consumer Advocate

## **Exhibit II - Education & Outreach Plan**

The following describes the Town’s Education & Outreach plan to fully inform and educate potential participants about their opportunities, options and rights for participation in the Program.

The costs and implementation of the Education/Outreach Plan will be handled by the Community Power Consultant, under the direction of the Select Board or their designee.

### **1. Program Launch**

The Town has prepared a preliminary marketing plan and timeline that identifies the steps the Town may take to implement the broad-based public education efforts and send out the opt-out notification (“Customer Notification Documents”). The schedule is designed to work towards the estimated date when the Customer Notification Documents are scheduled to arrive in retail electric customer’s mailboxes.

<b>Action</b>	<b>From estimated date Customer Notification Documents arrive in customer mailboxes</b>	
	Days before	Days after
A. Create or Update Webpage and shopping comparison websites	15	-
B. Work with local media resources	15	30
C. Active social media outreach	15	30
D. Initial person presentations	15	30
E. Distribute marketing materials	15	30
F. Customer help line	15	Ongoing
G. Mail postcard to all retail electric customers	5	-
H. Customer Notification Letters arrive	0	0

#### **1.A. Create or Update Webpage and shopping comparison websites**

Timeframe: **Shortly after signing the ESA** (~15 days before the estimated date that the Customer Notification Documents arrive).

The Program will maintain an informational webpage with features that include Program details, an online savings calculator and enrollment, opt-up and opt-out forms for the convenience of participants.

The Program page will be maintained on the Town’s website. After executing an ESA, the Program will update the Program page with a description of the Program and its products, the



# Jaffrey Community Power Opt-In Notification

The Town of Jaffrey is launching our electricity supply program, Jaffrey Community Power. Please read on to learn about the program and your options for participation. You can also learn more at a community meeting on **January 25, 7pm, or February 10, 1pm, at the Jaffrey Fire Station, 138 Turnpike Road.**

The Town has chosen an electricity supplier and negotiated rates for multiple electricity options that are available to our entire community.

**Jaffrey’s program starts in March 2024. You may join (opt in) to the program any time, if desired.**

If you choose to participate you can leave the program at any time in the future without penalty, effective on your next available monthly meter read date.

**Jaffrey Community Power** is a group purchasing program that pools the electric use of residents and businesses for stable competitive electricity options and options with additional renewable energy. Town voters approved the program in March 2023.

If you participate in the program, it will change the source and cost of your electricity supply. It will not affect the cost or quality of service for the delivery of electricity from the utility, Eversource. Participation is voluntary, and you can opt out of the program before it starts or at any time in the future, effective on your next available monthly meter read date.

The table below shows pricing and other information for Jaffrey’s electricity supply options compared to Eversource Default Service for six months beginning February 1, 2024.\*

	Eversource Default Service	Jaffrey Green Default (automatic)	Jaffrey Basic	Jaffrey Green 50%	Jaffrey Green 100%
<i>Price</i>					
<b>Residential &amp; Commercial</b>	8.285 ¢/kWh	<b>10.968 ¢/kWh</b>	10.568 ¢/kWh	11.648 ¢/kWh	13.648 ¢/kWh
<b>Industrial (GV)</b>	9.0-18.2 ¢/kWh*				
<b>Total Renewable Energy 2024</b>	24%	<b>34%</b>	24%	50%	100%
<b>Duration</b>	6 months Feb 1 to July 31, 2024	<b>20 months [March 2024 to November 2025]</b>	20 months [March 2024 to November 2025]	20 months [March 2024 to November 2025]	20 months [March 2024 to November 2025]
	<i>*Industrial variable price changes monthly</i>				

*Renewable energy percentages above are rounded to the nearest whole percent.*

Please note, Industrial customers (rate class GV) that seek to Opt-In to Jaffrey’s program may be offered a price other than those shown in the table and that reflect the latest market conditions. In that event, the supplier will ask you to confirm any such price before you are enrolled.

\*Recent six-month Eversource Default Service rates: beginning February 1, 2022 (10.669 ¢/kWh), August 1, 2022 (22.566 ¢/kWh); February 1, 2023 (20.221 ¢/kWh); and August 1, 2023, to January 31, 2024 (12.582 ¢/kWh).

## HOW JAFFREY COMMUNITY POWER WORKS

- If you participate in the program the impact on your electricity bill from Eversource, will be:
  - The Supplier portion of the bill will change to reflect your participation in **Jaffrey Community Power**.
  - Eversource will continue to provide all Delivery Services, including responding to power outages, and Eversource will continue to send you the electricity bill.
  - Customers that receive a discount on their electricity bill through the Electric Assistance Program (EAP) will continue to receive their benefits.
  - Budget billing customers will continue to receive budget billing for the Delivery Services portion of the bill.
- Program participants that receive credits from solar panels or other net metering may or may not receive their full credits on their electric bills. For NEM 2 customers, the utility supply credit is zero for sales that exceed purchases. **See the net-metering FAQ sheet** on the program website [JaffreyCommunityPower.com](http://JaffreyCommunityPower.com) or call our dedicated net metering support line 877-877-1670 ext 3 to learn more about how your net metering benefits may be affected.

- **Pricing:** Program prices apply to service beginning and ending on the days of the month that your meter is read. Program prices include a fee of \$0.001 per kilowatt hour (kWh) for the Town's aggregation consultant. Any applicable taxes will be added by Eversource to your bill. The Town will announce price changes at least 30 days before any such price change takes effect. Product details will always be available on the program website: [JaffreyCommunityPower.com](http://JaffreyCommunityPower.com).

- **Renewable Energy:** All program options include renewable energy to meet the State of New Hampshire's Renewable Portfolio Standard (RPS), 24.3% in 2024. "Jaffrey Green Default" adds 10% voluntary renewable energy to the RPS. Jaffrey Green 50% and Green 100% add voluntary renewable energy to total 50% and 100% renewable energy, respectively. All voluntary renewable energy comes from sources that qualify as NH Class I, the State's designation for new renewable energy located in or imported into New England.

- **Supplier:** The program is served by First Point Power, PUC license number: DM 21-059.

## TO JOIN THE PROGRAM

To enroll in a Jaffrey Community Power option, call our electricity supplier, First Point Power, at 888-875-1711, or complete the request form on [JaffreyCommunityPower.com](http://JaffreyCommunityPower.com).

If enrolled in Jaffrey's program, at any time in the future you may still opt out of the program, without penalty, or switch to another Jaffrey option by calling the supplier or using [JaffreyCommunityPower.com](http://JaffreyCommunityPower.com). Changes are effective on your next available monthly meter read date.

## QUESTIONS & SUPPORT

- For information or customer support about Jaffrey's program, please visit [JaffreyCommunityPower.com](http://JaffreyCommunityPower.com), or call 888-875-1711.
- If you have questions about the Delivery Services portion of your bill or about utility Default Service supply, contact the utility Eversource at (800) 662-7764, or by visiting [Eversource.com](http://Eversource.com).

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*Still have questions or need support? Use the contact form on <https://JaffreyCommunityPower.com> or call the Jaffrey Town Office at (603) 532-7445 for assistance.*



# Jaffrey Community Power

The Town of Jaffrey is launching our electricity supply program, Jaffrey Community Power. Please read on to learn about the program and your options for participation. You can also learn more at a community meeting on **January 25, 7pm, or February 10, 1pm, at the Jaffrey Fire Station, 138 Turnpike Road.**

The Town has chosen an electricity supplier and negotiated rates for multiple electricity options that are available to our entire community.

**Your electricity account is scheduled for enrollment in the “Jaffrey Default” option. No action is necessary to receive this option.**

You may opt out and not participate. The deadline to opt out before the program starts is February 21, 2024. If you participate, you may leave the program at any time in the future without penalty, effective on your next available monthly meter read date.

**Jaffrey Community Power** is a group purchasing program that pools the electric use of our residents and businesses to provide stable competitive rates and options with additional renewable energy. Town voters approved the program in March 2023. If you participate in the program it will change the source and cost of your electricity supply. It will not affect the cost or quality of service for the delivery of electricity from the utility, Eversource. **Participation is voluntary, and you can opt out of the program before it starts or at any time in the future effective on your next available monthly meter read date.**

**By receiving this letter, you will be enrolled in the “Jaffrey Default” option unless you take one of the following actions prior to February 21, 2024:**

**1 Choose to enroll in another Jaffrey Community Power program option**

**OR**

**2 Choose to opt out of the program and continue with Default Service from Eversource (see page 2 of this notice for options for opting out or changing products.)**

The table below shows pricing and other information for Jaffrey’s electricity supply options compared to Eversource Default Service for six months beginning February 1, 2024.\*

	Eversource Default Service	Jaffrey Green Default (automatic)	Jaffrey Basic	Jaffrey Green 50%	Jaffrey Green 100%
<i>Price</i>					
<b>Residential &amp; Commercial</b>	8.285 ¢/kWh	<b>10.968 ¢/kWh</b>	10.568 ¢/kWh	11.648 ¢/kWh	13.648 ¢/kWh
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<b>Duration</b>	6 months Feb 1 to July 31, 2024 <i>*Industrial variable price changes monthly</i>	<b>20 months [March 2024 to November 2025]</b>	20 months [March 2024 to November 2025]	20 months [March 2024 to November 2025]	20 months [March 2024 to November 2025]

*Renewable energy percentages above are rounded to the nearest whole percent.*

\*Recent six-month Eversource Default Service rates: beginning February 1, 2022 (10.669 ¢/kWh), August 1, 2022 (22.566 ¢/kWh); February 1, 2023 (20.221 ¢/kWh); and August 1, 2023 to January 31, 2024 (12.582 ¢/kWh).

## HOW JAFFREY COMMUNITY POWER WORKS

- If you participate in the program the impact on your electricity bill from Eversource, will be:
  - The Supplier portion of the bill will change to reflect your participation in **Jaffrey Community Power**.
  - Eversource will continue to provide all Delivery Services, including responding to power outages, and Eversource will continue to send you the electricity bill.
  - Customers that receive a discount on their electricity bill through the Electric Assistance Program (EAP) will continue to receive their benefits. Budget billing customers will continue to receive budget billing for the Delivery Services portion of the bill.

- Program participants that receive credits from solar panels or other net metering may or may not receive their full credits on their electric bills. For NEM 2 customers, the utility supply credit is zero for sales that exceed purchases. **See the net-metering FAQ sheet** on the program website [JaffreyCommunityPower.com](http://JaffreyCommunityPower.com) or call our dedicated net metering support line 877-877-1670 ext 3 to learn more about how your net metering benefits may be affected.

- **Pricing:** Program prices apply to service beginning and ending on the days of the month that your meter is read. Program prices include a fee of \$0.001 per kilowatt hour (kWh) for the Town's aggregation consultant. Any applicable taxes will be added by Eversource to your bill. The Town will announce price changes at least 30 days before any such price change takes effect. Product details will always be available on the program website: [JaffreyCommunityPower.com](http://JaffreyCommunityPower.com).
- **Renewable Energy:** All program options include renewable energy to meet the State of New Hampshire's Renewable Portfolio Standard (RPS), 24.3% in 2024. "Jaffrey Default" adds 10% voluntary renewable energy to the RPS. Jaffrey Green 50% and Green 100% add voluntary renewable energy to total 50% and 100% renewable energy, respectively. All voluntary renewable energy comes from sources that qualify as NH Class I, the State's designation for new renewable energy located in or imported into New England.
- **Supplier:** The program is served by First Point Power, PUC license number: DM 21-059.

## NEXT STEPS

As a recipient of this letter, no action is necessary for you to receive the "Jaffrey Default" electricity option.

- **To choose another program option, Jaffrey Basic, Green 50% or Green 100%:** Call the program's electricity supplier, First Point Power, at 888-875-1711, or complete the request form on [JaffreyCommunityPower.com](http://JaffreyCommunityPower.com).
- **To Opt Out & not participate:** To remain with Default Service from Eversource for your electricity supply, you must opt out. To opt out before being enrolled you must take one of the following actions on or before February 21, 2024:

Postmark and mail the enclosed opt-out card      *or*      call Jaffrey's Supplier, First Point Power at 888-875-1711      *or*      submit the opt-out form at [JaffreyCommunityPower.com](http://JaffreyCommunityPower.com)

If enrolled in the program, at any time in the future you may still opt out of the program, without penalty, or switch to another program option by calling the supplier or using the online forms on [JaffreyCommunityPower.com](http://JaffreyCommunityPower.com).

## QUESTIONS & SUPPORT

- For information or customer support about the program, please visit [JaffreyCommunityPower.com](http://JaffreyCommunityPower.com), or call the Supplier at 888-875-1711, or for additional net metering questions call our dedicated help line at 877-877-1670 ext.3.
- If you have questions about the Delivery Services portion of your bill or about Default Service supply, contact the utility Eversource at (800) 662-7764, or by visiting [Eversource.com](http://Eversource.com).
- If you are receiving electricity supply from a competitive supplier and believe you have received this opt-out letter in error, you must notify Jaffrey's supplier as outlined above. This will ensure you continue to receive your electricity from that competitive supplier and prevent any possible early termination fees.

*Still have questions or need support? Use the contact us form on <https://JaffreyCommunityPower.com> or call the Jaffrey Town Office at (603) 532-7445 for assistance.*

# TOWN OF MILFORD

## TOWN ADMINISTRATION

February 22, 2024

Amanda O. Noonan  
Director, Consumer Services  
State of New Hampshire  
Department of Energy  
21 South Fruit Street, Suite 10  
Concord, NH 03301-2429



### **Re: Town of Milford Community Power Aggregation Plan – CPT 2024-003**

Dear Director Noonan,

Please accept this letter advising the Department of Energy and the complainant that the Town of Milford disputes the complaint filed by the Office of the Consumer Advocate.

The Town of Milford entered into an Electric Service Agreement (ESA) with First Point Power, LLC on October 4, 2023 at a default rate of \$0.10568 per kWh (effective rate) and delivery term of 20 months (March 2024 through November 2025). On November 16, 2023 pursuant to PUC 2204.04, Standard Power submitted a Notification of Community Power Aggregation Commencement of Service letter to the New Hampshire Public Utilities Commission on behalf of the Towns of Milford, New Boston, and Jaffrey (Enclosure 1). The Notification states that the aggregation programs would begin on or after February 20, 2024. The Eversource default rate on that day was \$0.12582 per kWh. No information was available indicating what Eversource would set as its rate in December 2023.

On December 14, 2023, over two months following the execution of Milford's ESA with First Point Power, Eversource announced its new default rate of \$0.0829 per kWh.

As cited in the complaint, Milford's Community Power Plan states in Exhibit 1, page 2 of 3, that "The program does not launch unless the program default is lower than the utility default rate." The Community Power Plan also states on page 10 of 19 that "Prior to delivery of the bids, the Board of Selectmen shall set parameters for accepting a bid, including the price, term and characteristics that are appropriate for its constituents. The Board of Selectmen shall provide authorization to a designee(s) to select a bid and enter into an ESA based upon those parameters. The bid package accepted and ESA executed on October 4, 2023 met all of the above stated criteria. If it were possible to begin immediately upon signing the ESA in October, the Town certainly would have made every effort to move forward. However, the bid package we were offered and ultimately agreed upon was scheduled to begin in March 2024.

Following notification of the Eversource rate in December, we consulted with the town's consultant for guidance on how to proceed. The guidance we received was that the 20-month rate at \$.10968 per kWh is a competitive rate with Eversource because of the stability granted by its longer duration. Eversource cannot offer the same stability due to its rates changing every six months. Therefore, the Town proceeded forward..

Every residential and small commercial electrical customer in Milford that utilizes electricity received one of two letters – an opt-in letter or an opt-out letter (Enclosures 2 and 3). Both letters clearly outline all the rates in the ESA and the current Eversource rate. Additionally, the Town hosted one public information session on January 31<sup>st</sup> and a walk-in public meeting session on February 21<sup>st</sup> (only one is required by statute). Information regarding how the rates were set, how we arrived at a point with a rate higher than the Eversource default, the Community Power start up, and how to opt out of the program were clearly explained at both sessions.

The complaint also cites a statement on a Community Power flyer posted on the town's website prior to the March 2023 Town Meeting. The flyer citation states, "DOES COMMUNITY POWER OFFER LOWEST COST ENERGY CHOICES? Yes. A 'Basic' option offers the best price possible while meeting all state requirements. The Basic option has no additional renewable energy above the state required minimum." This statement says the basic option inside the Community Power plan is the best price possible over the other prices available, such as the default rate, 50% renewable rate, etc., in the plan. The complaint states we are "providing misleading information to customers..." We contend the complaint itself is misleading by taking this statement out of context.

The Town of Milford has made every effort to be transparent with its residents regarding the Community Power rate and the established process detailed in the ESA and Milford Community Power Plan. The rate's 20-month stability makes it a competitive rate, despite the current difference with the Eversource rate. Market timing, our executed ESA, the delay inherent in the agreement, and Eversource setting a lower rate two months after contract execution have complicated the process leading to the effectuation of the plan and customer startup. However, the Town has provided the information necessary for our residents to make their own informed decision. Milford energy users who are supplied electricity by First Point Power, LLC via this ESA may decide to opt out from this electric service without a penalty to either the electric supply user or a penalty to the Town.

The Town of Milford finds the complaint filed by the Office of the Consumer Advocate to be misleading by ignoring relevant information from the Community Power Plan and by taking information out of context and failing to account for the volatility in the marketplace. We intend to proceed with our Community Power program as scheduled.

Sincerely,



Lincoln Daley  
Town Administrator

Russell F. Hilliard  
James F. Raymond  
Barton L. Mayer  
Heather M. Burns  
Lauren Simon Irwin  
Michael S. McGrath\*  
Jeanne S. Saffan\*\*  
Susan Aileen Lowry  
Michael P. Courtney\*  
Nathan C. Midolo\*\*\*  
Brooke Lovett Shilo  
Todd C. Fahey  
Stephanie J. Thomson\*\*\*\*  
Laura M. Dudziak  
Timothy J. Sullivan  
Madeline K. Osbon



Serving New Hampshire since 1908



February 23, 2024

**VIA HAND DELIVERY**

Amanda O. Noonan, Director, Consumer Services  
State of New Hampshire  
Department of Energy  
21 South Fruit Street, Suite 10  
Concord, NH 03301-2429

**Re: Town of New Boston Community Power Aggregation Plan – CPT 2024-002**

Dear Director Noonan:

I represent The Town of New Boston Selectboard. This letter is in response to the complaint filed by the Office of the Consumer Advocate (“OCA”), dated February 13, 2024. The Town of New Boston takes seriously the allegations made by the OCA and disputes the complaint. As explained further below, the complaint overlooks the totality of the documents and thus should not prevent the residents of New Boston from participating in this program that is designed to provide options for energy consumption over the next 20 months.

The Town of New Boston entered into an Electric Service Agreement (“ESA”) with First Point Power, LLC on October 4, 2023 at a default rate of \$.10968 per kWh and delivery term of 20 months (March 2024 through November 2025). The Eversource default rate on that day was \$.12582 per kWh. No information was available indicating what Eversource would set as its rate in December 2023. On December 14, 2023, over two months following the execution of New Boston’s ESA with First Point Power, Eversource announced its new default rate of \$.0829 per kWh.

As cited in the complaint, New Boston Community Power Plan (Docket No DE 23-023) states at Exhibit 1, Page 2: “[t]he program will not launch without savings for eligible

10 Centre Street, Concord, NH 03301  
Concord – Peterborough – Portsmouth

customers.” What the OCA fails to reference was the following language in the Plan at pages 6-7:

“While the New Boston Default product cannot guarantee savings to customers in any given month, the product is intended to perform well and remain competitive compared to utility default service price.”

“The Program notes that it cannot guarantee savings for any of its products compared to the utility Default Services Rates. Utility Default Services rates may not be known for the entirety of any Program supply contract.”

These statements are consistent with the Plan and the reality that the Selectboard determines the level of renewable energy to be included in the default rate “upon their assessment of market conditions and what would be in the best interest of retail electric customers at the time of the solicitation”. Plan at 9. The 20-month rate at \$.10968 per kWh is a competitive rate with Eversource because of the stability granted by its longer duration. Eversource will certainly have trouble offering such stability due to its rates changing every six months.

Furthermore, the OCA complaint alleges that New Boston’s website provides misleading information when it states: “Basic Option offers the best price possible.” However, this statement notes the basic option inside the Community Power plan is the best price possible over the other prices available in the plan. Moreover, the Town’s website expressly informs residents on the same page:

“Savings can’t be guaranteed, but demonstrated savings create a foundation for increasing our renewable supply dramatically while offering individual customers exactly the choices they need and want for maximum cost savings and renewable energy up to 100%.”

Every household in New Boston that utilizes electricity has been informed of this program and the ability to voluntarily opt out. Additionally, the Town hosted one public information session on January 21 and then one public hearing on January 29, regarding how the rates were set, how the Town arrived at a point with a rate higher than the Eversource default, the Community Power launch, and how to opt out of the program. These were clearly explained at both sessions. *Exhibit A* enclosed is a slideshow presented at the public hearing and the information session, advising the public and rebutting any claim the Town has been misleading. The Town has been transparent with its residents regarding the Community Power rate, allowing its residents to make their own informed decision.

Accordingly, the Town of New Boston disputes the complaint filed by the Office of the

Consumer Advocate and we intend to proceed with our Community Power launch as scheduled.

Very truly yours,



Michael P. Courtney, Esquire  
[mcourtney@uptonhatfield.com](mailto:mcourtney@uptonhatfield.com)  
(603) 224-7791

MPC/cab  
Enclosure

cc: Office of Consumer Advocate, 21 S. Fruit Street, Ste 18, Concord, NH 03301-2429  
Town of New Boston SelectBoard

# Program Options



	Eversource Default Service	New Boston Green Default (automatic)	New Boston Basic	New Boston Green 50%	New Boston Green 100%
<i>Price</i>					
<b>Residential &amp; Commercial</b>	8.285 ¢/kWh	<b>10.968</b> ¢/kWh	10.568 ¢/kWh	11.648 ¢/kWh	13.648 ¢/kWh
<b>Industrial (GV)</b>	9.0-18.2 ¢/kWh*				
<b>Total Renewable Energy 2024</b>	24.3%	<b>34.3%</b>	24.3%	50%	100%
<b>Duration</b>	6 months Feb 1 to July 31, 2024* <i>Industrial variable price changes monthly</i>	<b>20 months</b> [March 2024 to November 2025]	20 months [March 2024 to November 2025]	20 months [March 2024 to November 2025]	20 months [March 2024 to November 2025]

\*Eversource Default rates since 2022 to compare:

- 10.669 ¢/kWh (Feb to July '22)
- 22.566 ¢/kWh (Aug '22 to Jan '23)
- 20.221 ¢/kWh (Feb to July '23)
- 12.582 ¢/kWh (Aug '23 to Jan '24)