

September 28, 2007

VIA OVERNIGHT MAIL

Ms. Debra A. Howland
Executive Director and Secretary
New Hampshire Public Utilities Commission
21 South Fruit Street, Suite 10
Concord, NH 03301-2429



Re: DG 06-107; Report of Monthly Customer Call Answering Performance

Dear Ms. Howland:

As set forth in the comprehensive settlement agreement approved by the Commission pursuant to Order No. 24,777 in the above-captioned docket, I am submitting the first monthly report of Granite State Electric Company d/b/a National Grid regarding monthly customer call answering performance for the twelve months ended August 2007.

Please feel free to contact me at (508) 389-3243 with any questions.

Very truly yours,

Alexandra E. Blackmore

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cc: Service List (via regular mail)