

Liberty Utilities (Granite State Electric) Corp.
5068 Customer Bills Metrics Performance
For Month Ending - May 31, 2016

| |
|------------------|
| Assessed values |
| Reference values |

Billing Accuracy

| Granite State (Electric) | | |
|--------------------------|--------------|---------------|
| | System Level | Company Level |
| May-2016 | N/A | 99.83% |
| Apr-2016 | N/A | 99.94% |
| Mar-2016 | N/A | 99.97% |
| Feb-2016 | N/A | 99.96% |
| Jan-2016 | N/A | 99.92% |
| Dec-2015 | N/A | 99.98% |
| Nov-2015 | N/A | 99.97% |
| Oct-2015 | N/A | 99.88% |
| Sep-2015 | N/A | 99.58% |
| Aug-2015 | N/A | 99.72% |
| Jul-2015 | N/A | 99.83% |
| Jun-2015 | N/A | 99.66% |

| | | |
|-------------------------|-----|---------------|
| 12 Month Average | N/A | 99.85% |
|-------------------------|-----|---------------|

Goals:

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|---------------------------------|--------|-------------------------|
| Pre Day N - Report | 99.00% | (12 mo rolling) |
| Pre Day N - Review & Set-Aside | 98.00% | (12 mo rolling) |
| Post Day N - Report | 99.00% | (TSA period + 365 Days) |
| Post Day N - Review & Set-Aside | 96.00% | (TSA period + 365 Days) |

Estimated Bills

| Granite State (Electric) | | |
|--------------------------|--------------|---------------|
| | System Level | Company Level |
| May-2016 | N/A | 0.24% |
| Apr-2016 | N/A | 0.32% |
| Mar-2016 | N/A | 0.35% |
| Feb-2016 | N/A | 0.41% |
| Jan-2016 | N/A | 0.26% |
| Dec-2015 | N/A | 0.33% |
| Nov-2015 | N/A | 0.41% |
| Oct-2015 | N/A | 0.51% |
| Sep-2015 | N/A | 0.53% |
| Aug-2015 | N/A | 0.63% |
| Jul-2015 | N/A | 0.85% |
| Jun-2015 | N/A | 1.00% |

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|-------------------------|-----|--------------|
| 12 Month Average | N/A | 0.49% |
|-------------------------|-----|--------------|

Goals:

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|---------------------------------|-------|-------------------------|
| Pre Day N - Report | 1.30% | (12 mo rolling) |
| Pre Day N - Review & Set-Aside | 1.80% | (12 mo rolling) |
| Post Day N - Report | 1.50% | (TSA period + 365 Days) |
| Post Day N - Review & Set-Aside | 2.00% | (TSA period + 365 Days) |

Bills with Exceptions

| Granite State (Electric) | | |
|--------------------------|--------------|---------------|
| | System Level | Company Level |
| May-2016 | N/A | 0.04% |
| Apr-2016 | N/A | 0.05% |
| Mar-2016 | N/A | 0.15% |
| Feb-2016 | N/A | 0.09% |
| Jan-2016 | N/A | 0.16% |
| Dec-2015 | N/A | 0.21% |
| Nov-2015 | N/A | 0.12% |
| Oct-2015 | N/A | 0.18% |
| Sep-2015 | N/A | 0.40% |
| Aug-2015 | N/A | 0.47% |
| Jul-2015 | N/A | 0.22% |
| Jun-2015 | N/A | 0.46% |

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|-------------------------|-----|--------------|
| 12 Month Average | N/A | 0.21% |
|-------------------------|-----|--------------|

Goals:

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|---------------------------------|-------|-------------------------|
| Pre Day N - Report | 0.80% | (12 mo rolling) |
| Pre Day N - Review & Set-Aside | 1.00% | (12 mo rolling) |
| Post Day N - Report | 0.83% | (TSA period + 365 Days) |
| Post Day N - Review & Set-Aside | 0.97% | (TSA period + 365 Days) |

**Liberty Utilities (EnergyNorth Natural Gas) Corp.
5069 Customer Bills Metrics Performance
For Month Ending - May 31, 2016**

| |
|------------------|
| Assessed values |
| Reference values |

Billing Accuracy

Energy North (Gas)

| | System Level | Company Level |
|----------|--------------|---------------|
| May-2016 | N/A | 99.91% |
| Apr-2016 | N/A | 99.93% |
| Mar-2016 | N/A | 99.87% |
| Feb-2016 | N/A | 99.17% |
| Jan-2016 | N/A | 99.92% |
| Dec-2015 | N/A | 99.65% |
| Nov-2015 | N/A | 99.44% |
| Oct-2015 | N/A | 99.86% |
| Sep-2015 | N/A | 99.63% |
| Aug-2015 | N/A | 99.85% |
| Jul-2015 | N/A | 99.95% |
| Jun-2015 | N/A | 99.91% |

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|------------------------------------|-----|--------|
| ENNG Specific Avg - Transition Pd. | N/A | 99.76% |
|------------------------------------|-----|--------|

Goals:

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|---------------------------------|--------|-------------------------|
| Pre Day N - Report | 98.00% | (12 mo rolling) |
| Pre Day N - Review & Set-Aside | 97.00% | (12 mo rolling) |
| Post Day N - Report | 98.44% | (TSA period + 365 Days) |
| Post Day N - Review & Set-Aside | 94.54% | (TSA period + 365 Days) |

Estimated Bills

Energy North (Gas)

| | System Level | Company Level |
|----------|--------------|---------------|
| May-2016 | N/A | 0.18% |
| Apr-2016 | N/A | 0.20% |
| Mar-2016 | N/A | 0.10% |
| Feb-2016 | N/A | 0.09% |
| Jan-2016 | N/A | 0.05% |
| Dec-2015 | N/A | 0.06% |
| Nov-2015 | N/A | 0.05% |
| Oct-2015 | N/A | 0.59% |
| Sep-2015 | N/A | 0.10% |
| Aug-2015 | N/A | 0.04% |
| Jul-2015 | N/A | 0.09% |
| Jun-2015 | N/A | 0.15% |

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|------------------------------------|-----|-------|
| ENNG Specific Avg - Transition Pd. | N/A | 0.14% |
|------------------------------------|-----|-------|

Goals:

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|---------------------------------|-------|-------------------------|
| Pre Day N - Report | 5.00% | (12 mo rolling) |
| Pre Day N - Review & Set-Aside | 6.75% | (12 mo rolling) |
| Post Day N - Report | 2.41% | (TSA period + 365 Days) |
| Post Day N - Review & Set-Aside | 2.81% | (TSA period + 365 Days) |

Bills with Exceptions

Energy North (Gas)

| | System Level | Company Level |
|----------|--------------|---------------|
| May-2016 | N/A | 0.08% |
| Apr-2016 | N/A | 0.09% |
| Mar-2016 | N/A | 0.07% |
| Feb-2016 | N/A | 0.76% |
| Jan-2016 | N/A | 0.09% |
| Dec-2015 | N/A | 0.21% |
| Nov-2015 | N/A | 0.30% |
| Oct-2015 | N/A | 0.19% |
| Sep-2015 | N/A | 0.37% |
| Aug-2015 | N/A | 0.37% |
| Jul-2015 | N/A | 0.34% |
| Jun-2015 | N/A | 0.78% |

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|------------------------------------|-----|-------|
| ENNG Specific Avg - Transition Pd. | N/A | 0.30% |
|------------------------------------|-----|-------|

Goals:

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|---------------------------------|-------|-------------------------|
| Pre Day N - Report | 3.80% | (12 mo rolling) |
| Pre Day N - Review & Set-Aside | 4.40% | (12 mo rolling) |
| Post Day N - Report | 1.93% | (TSA period + 365 Days) |
| Post Day N - Review & Set-Aside | 2.26% | (TSA period + 365 Days) |