

Wholesale Performance Plan - NH Aggregate Summary Report

State	Month	CLEC Id	Metric Id	Metric Title	Product	Performance Standard	Eligible/Diagnostic	FRP Num	FRP Den	CLEC Num	CLEC Den	FRP Perf.	CLEC Perf.	Z Score	Met Miss Ss	Quai'd Miss	Escalation Level	\$ Miss	\$ Credit	
NH	01-NOV-2016	Aggregate	NP-2-07-6702	Total Delay Days - Physical Collocation	Collocation - Augment	0 (zero) Days	ELIGIBLE	NA	NA	NA	NA	NA	NA	NA	NA	0	1.00	70	0	
NH	01-NOV-2016	Aggregate	NP-2-08-6701	Total Delay Days - Virtual Collocation	Collocation - New	0 (zero) Days	ELIGIBLE	NA	NA	NA	NA	NA	NA	NA	NA	0	1.00	70	0	
NH	01-NOV-2016	Aggregate	NP-2-08-6702	Total Delay Days - Virtual Collocation	Collocation - Augment	0 (zero) Days	ELIGIBLE	NA	NA	NA	NA	NA	NA	NA	NA	0	1.00	70	0	
NH	01-NOV-2016	Aggregate	BI-1-02-2000	% DUF in 4 Calendar Days	Resale	>= 95%	DIAGNOSTIC	NA	NA	20090.00	20090.00	NA	100.00	NA	NA	NA	NA	NA	0	
NH	01-NOV-2016	Aggregate	BI-2-01-1000	Timeliness of CLEC Bill	Resale and UNE	>= 98% within 10 Business Days	DIAGNOSTIC	NA	NA	217.00	217.00	NA	100.00	NA	NA	NA	NA	NA	0	
NH	01-NOV-2016	Aggregate	BI-3-04-1000	% CLEC Billing Claims Acknowledged within 2 Business Days of Receipt	Resale and UNE	>= 95%	ELIGIBLE	NA	NA	1356.00	1358.00	NA	99.85	NA	MET	0	1.00	10	0	
NH	01-NOV-2016	Aggregate	BI-3-05-1000	% CLEC Billing Claims Resolved within 28 Calendar Days After Acknowledgment	Resale and UNE	>= 95%	ELIGIBLE	NA	NA	1948.00	1949.00	NA	99.95	NA	MET	0	1.00	50	0	
NH	01-NOV-2016	Aggregate	BI-3-07-1000	% Full or Partial Denials	Resale and UNE	No Standard	DIAGNOSTIC	NA	NA	969.00	1949.00	NA	49.72	NA	NA	NA	NA	NA	0	
NH	01-NOV-2016	Aggregate	BI-3-08-1000	% CLEC Billing Claim Credits Appearing on the Bill within 45 Calendar Days	Resale and UNE	>= 97.5%	ELIGIBLE	NA	NA	3736.00	3736.00	NA	100.00	NA	MET	0	1.00	50	0	
NNE	01-NOV-2016	Aggregate	BI-9-01-1000	% Billing Completeness in 12 Billing Cycles	Resale and UNE	>= 96%	ELIGIBLE	NA	NA	2696040.13	2727080.70	NA	98.86	NA	MET	0	1.00	Severity Dependent	0	
NNE	01-NOV-2016	Aggregate	OD-1-01-1021	Average Speed of Answer - Call Completion	Operator Services	Diagnostic Comparison to Retail. No Stat. Score	DIAGNOSTIC	15085.00	21768.00	322.00	649.00	0.69	0.50	NA	NA	NA	NA	NA	0	
NNE	01-NOV-2016	Aggregate	OD-1-02-1021	Average Speed of Answer - Directory Assistance	Operator Services	Diagnostic Comparison to Retail. No Stat. Score	DIAGNOSTIC	29529.00	31329.00	1671.00	2055.00	0.94	0.81	NA	NA	NA	NA	NA	0	
NH	01-NOV-2016	Aggregate	Total \$ Credit																9,856.00	