



**FILED ELECTRONICALLY**

May 15, 2020

Debra Howland, Executive Director and Secretary  
New Hampshire Public Utilities Commission  
21 S. Fruit St, Suite 10  
Concord, N.H. 03301-2429

Re: Northern Utilities, Inc., Docket No. DG 11-196 – Emergency Response Odor Call Report (“Report”) for April 2020

Dear Director Howland:

Enclosed for filing on behalf of Northern Utilities, Inc. (“the Company”) is the April 2020 Report in compliance with the terms of the Settlement Agreement (“Agreement”) approved by the Commission in Order No. 25,390 on July 9, 2012 from Docket No. DG 11-196.

As set forth in the Agreement, this Company Report includes individual odor call response data for April 2020 as well as twelve months of accumulated historical odor call response data under the Emergency Response Standards. The accumulated monthly data for each Performance Measure is found on page 6 of the Report.

Please contact Christopher LeBlanc, at (603) 294-5166 if you need additional information.

Very truly yours,

A handwritten signature in black ink, appearing to read "Chris Goulding", written in a cursive style.

Christopher Goulding,  
Director, Rates and Revenue Requirements

Enclosure

cc: Christopher LeBlanc, USC

Emergency Response Times  
 NU New Hampshire work orders from 4/1/2020 to 4/30/2020  
 Total orders in sample: 27

Orders responded to in < 30 minutes for Regular Hours: 18 (67% of total records returned.)																					
Order Taken	Address	Town	State	Serv. Tech	Dispatcher	Task Code	Task Desc.	Work Order	Municipal Onsite	Held Time	Travel Time	Assigned	Accepted	En Route	On Site	Work Completed	Job Time	Response Time	Hour Class	Response Category	
4/7/2020	2:58:23 PM	73 KINGSTON RD C 2-3 COBLESTONE 2-3	EXETER	NH	John Wiley	1147 - 0	GAS LEAK OUTSIDE	052020000017980301		0	20	4/7/2020 14:58	4/7/2020 15:00	4/7/2020 15:00	4/7/2020 15:20	4/7/2020 4:55:12 PM	94	22	Regular Hours	< 30 minutes	
4/10/2020	10:34:28 AM	14 OSPREY DR	PORTSMOUTH	NH	Christopher Trueman	1146 - 0	GAS LEAK INSIDE	0520200000182683001		2	20	4/10/2020 10:37	4/10/2020 10:37	4/10/2020 10:37	4/10/2020 10:57	4/10/2020 11:59:44 AM	61	23	Regular Hours	< 30 minutes	
4/13/2020	3:00:59 PM	17 TROUBLE CALL WAY	DOVER	NH	Kevin Clifford	9102 - 0	TC GAS LEAK INSIDE	0520200000185124001		0	2	4/13/2020 15:00	4/13/2020 15:01	4/13/2020 15:01	4/13/2020 15:03	4/13/2020 3:27:50 PM	24	3	Regular Hours	< 30 minutes	
4/13/2020	3:07:52 PM	41 WATER ST UP	EXETER	NH	Daniel LaFortune	1146 - 0	GAS LEAK INSIDE	0520200000185561001		0	13	4/13/2020 15:08	4/13/2020 15:07	4/13/2020 15:07	4/13/2020 15:30	4/13/2020 3:39:35 PM	18	13	Regular Hours	< 30 minutes	
4/13/2020	3:30:39 PM	66 ROGERS ST FL 1	PORTSMOUTH	NH	John Wiley	1146 - 0	GAS LEAK INSIDE	0520200000185138001		1	0	4/13/2020 15:31	4/13/2020 15:32	4/13/2020 15:33	4/13/2020 15:53	4/13/2020 3:41:39 PM	8	2	Regular Hours	< 30 minutes	
4/14/2020	11:05:01 AM	3 ELANE ST BLDG 1	HAMPTON	NH	Joseph Keams	1147 - 0	GAS LEAK OUTSIDE	0520200000186360001		0	22	4/14/2020 11:05	4/14/2020 11:05	4/14/2020 11:07	4/14/2020 11:28	4/14/2020 1:40:35 PM	132	23	Regular Hours	< 30 minutes	
4/14/2020	2:00:54 PM	2 ANCILT CT	GONIC	NH	Kevin Clifford	1146 - 0	GAS LEAK INSIDE	0520200000186821001		0	14	4/14/2020 14:01	4/14/2020 14:01	4/14/2020 14:02	4/14/2020 14:16	4/14/2020 2:52:33 PM	36	15	Regular Hours	< 30 minutes	
4/15/2020	1:36:57 PM	5 GREYBIRD FARM CIR	EXETER	NH	Joseph Keams	1147 - 0	GAS LEAK OUTSIDE	0520200000187879001		0	13	4/15/2020 13:37	4/15/2020 13:38	4/15/2020 13:38	4/15/2020 13:51	4/15/2020 4:04:18 PM	132	14	Regular Hours	< 30 minutes	
4/16/2020	1:55:24 PM	12 PRESIDENTIAL CIR	HAMPTON	NH	John Wiley	1146 - 0	GAS LEAK INSIDE	0520200000189491001		0	10	4/16/2020 13:55	4/16/2020 13:56	4/16/2020 13:57	4/16/2020 14:07	4/16/2020 3:02:30 PM	55	11	Regular Hours	< 30 minutes	
4/20/2020	10:28:56 AM	29 PELHAM RD	SALEM	NH	Troy Kimball	1146 - 0	GAS LEAK INSIDE	0520200000191780001		0	14	4/20/2020 10:29	4/20/2020 10:30	4/20/2020 10:30	4/20/2020 10:44	4/20/2020 11:10:49 AM	26	15	Regular Hours	< 30 minutes	
4/20/2020	12:37:46 PM	15 THUSKER LN	HAMPTON	NH	Daniel LaFortune	1146 - 0	GAS LEAK INSIDE	0520200000192111001		1	8	4/20/2020 12:39	4/20/2020 12:40	4/20/2020 12:45	4/20/2020 12:49	4/20/2020 1:20:11 PM	31	11	Regular Hours	< 30 minutes	
4/20/2020	3:50:50 PM	4 CHASE ST	HAMPTON	NH	Matthew McCarron	1146 - 0	GAS LEAK INSIDE	0520200000192620001		0	10	4/20/2020 15:51	4/20/2020 15:51	4/20/2020 15:52	4/20/2020 16:02	4/20/2020 4:56:34 PM	54	11	Regular Hours	< 30 minutes	
4/23/2020	9:50:57 AM	815 OCEAN BLVD	HAMPTON	NH	Joseph Keams	1147 - 0	GAS LEAK OUTSIDE	0520200000196687001		0	8	4/23/2020 9:51	4/23/2020 9:51	4/23/2020 9:53	4/23/2020 9:59	4/23/2020 11:00:32 AM	60	9	Regular Hours	< 30 minutes	
4/29/2020	10:46:31 AM	7 WENTWORTH TER	DOVER	NH	Robert Pettigrew	1146 - 0	GAS LEAK INSIDE	0520200000202786001		0	15	4/29/2020 10:47	4/29/2020 10:48	4/29/2020 10:49	4/29/2020 11:04	4/29/2020 11:50:30 AM	46	17	Regular Hours	< 30 minutes	
4/29/2020	3:22:35 PM	5 BROOKSIDE DR 5	EXETER	NH	John Wiley	1146 - 0	GAS LEAK INSIDE	0520200000203339001		0	22	4/29/2020 15:23	4/29/2020 15:24	4/29/2020 15:24	4/29/2020 15:46	4/29/2020 4:32:13 PM	45	24	Regular Hours	< 30 minutes	
4/29/2020	3:46:46 PM	19 EPPING AVE	HAMPTON	NH	Anthony Beck	1146 - 0	GAS LEAK INSIDE	0520200000203371001		1	22	4/29/2020 15:48	4/29/2020 15:50	4/29/2020 15:51	4/29/2020 16:13	4/29/2020 5:10:00 PM	56	26	Regular Hours	< 30 minutes	
4/30/2020	10:55:21 AM	29 LAFAYETTE RD A1-2	NORTH HAMPTON	NH	Anthony Beck	1147 - 0	GAS LEAK OUTSIDE	0520200000203932001		0	21	4/30/2020 10:55	4/30/2020 10:54	4/30/2020 10:55	4/30/2020 11:15	4/30/2020 12:21:00 PM	65	20	Regular Hours	< 30 minutes	
4/30/2020	12:03:13 PM	81 TROUBLE CALL WAY	PORTSMOUTH	NH	Kevin Clifford	9100 - 0	TC GAS LEAK OUTSIDE	0520200000204988001		0	19	4/30/2020 12:03	4/30/2020 11:59	4/30/2020 12:01	4/30/2020 12:18	4/30/2020 1:55:08 PM	96	15	Regular Hours	< 30 minutes	
Orders responded to in < 30 minutes for After Hours: 4 (15% of total records returned.)																					
Order Taken	Address	Town	State	Serv. Tech	Dispatcher	Task Code	Task Desc.	Work Order	Municipal Onsite	Held Time	Travel Time	Assigned	Accepted	En Route	On Site	Work Completed	Job Time	Response Time	Hour Class	Response Category	
4/10/2020	4:39:07 PM	22 DURHAM RD C	DOVER	NH	Lance Keely	1146 - 0	GAS LEAK INSIDE	0520200000183409001		1	4	4/10/2020 16:40	4/10/2020 16:30	4/10/2020 16:40	4/10/2020 16:44	4/10/2020 5:15:26 PM	30	5	After Hours	< 30 minutes	
4/14/2020	5:32:17 PM	20 SHEARWATER DR	PORTSMOUTH	NH	John Wiley	1146 - 0	GAS LEAK INSIDE	0520200000187239001		0	25	4/14/2020 17:32	4/14/2020 17:37	4/14/2020 17:37	4/14/2020 18:02	4/14/2020 6:16:26 PM	13	30	After Hours	< 30 minutes	
4/16/2020	6:09:52 PM	22 DENNETT ST	PORTSMOUTH	NH	John Wiley	1146 - 0	GAS LEAK INSIDE	0520200000189798001		0	23	4/16/2020 18:10	4/16/2020 18:12	4/16/2020 18:12	4/16/2020 18:36	4/16/2020 6:47:24 PM	11	26	After Hours	< 30 minutes	
4/27/2020	5:02:33 PM	2 SHEARWATER DR	PORTSMOUTH	NH	John Wiley	1147 - 0	GAS LEAK OUTSIDE	052020000020285001		0	26	4/27/2020 17:03	4/27/2020 17:03	4/27/2020 17:04	4/27/2020 17:30	4/27/2020 6:31:08 PM	60	27	After Hours	< 30 minutes	
Orders responded to in < 30 minutes for Weekend/Holiday Hours: 5 (19% of total records returned.)																					
Order Taken	Address	Town	State	Serv. Tech	Dispatcher	Task Code	Task Desc.	Work Order	Municipal Onsite	Held Time	Travel Time	Assigned	Accepted	En Route	On Site	Work Completed	Job Time	Response Time	Hour Class	Response Category	
4/11/2020	12:10:12 PM	30 MAPLE RIDGE RD LFT 9	SEABROOK	NH	Joseph Keams	1146 - 0	GAS LEAK INSIDE	0520200000183517001		1	26	4/11/2020 12:11	4/11/2020 12:11	4/11/2020 12:13	4/11/2020 12:38	4/11/2020 1:09:13 PM	30	28	Weekend/Holiday Hours	< 30 minutes	
4/19/2020	5:16:41 PM	5 GODFREY AVE	HAMPTON	NH	Matthew McCarron	1146 - 0	GAS LEAK INSIDE	0520200000191235001		2	17	4/19/2020 17:19	4/19/2020 17:23	4/19/2020 17:40	4/19/2020 17:40	4/19/2020 6:26:14 PM	45	24	Weekend/Holiday Hours	< 30 minutes	
4/25/2020	10:29:29 AM	19 FIELDSTONE CIR LT45	HAMPTON	NH	Robert Pettigrew	1146 - 0	GAS LEAK INSIDE	0520200000198513001		0	14	4/25/2020 10:30	4/25/2020 10:30	4/25/2020 10:31	4/25/2020 10:45	4/25/2020 11:15:15 AM	29	16	Weekend/Holiday Hours	< 30 minutes	
4/25/2020	4:12:14 PM	41 MILL ST	E. ROCHESTER	NH	John Wiley	1146 - 0	GAS LEAK INSIDE	0520200000198544001		2	6	4/25/2020 16:14	4/25/2020 16:24	4/25/2020 16:24	4/25/2020 16:31	4/25/2020 4:41:29 PM	10	18	Weekend/Holiday Hours	< 30 minutes	
4/26/2020	12:46:40 PM	28 DANVILLE RD	PLAISTOW	NH	Joseph Keams	1146 - 0	GAS LEAK INSIDE	0520200000198588001		1	24	4/26/2020 12:47	4/26/2020 12:51	4/26/2020 12:52	4/26/2020 13:16	4/26/2020 1:58:40 PM	41	30	Weekend/Holiday Hours	< 30 minutes	

Emergency Response Times

NU New Hampshire work orders from 4/1/2020 to 4/30/2020

Total orders in sample: 27

Orders responded to in 31-45 Minutes for Regular Hours: 0 (% of total records returned.)																				
Order Taken	Address	Town	State	Serv. Tech	Dispatcher	Task Code	Task Desc.	Work Order	Municipal Onsite	Held Time	Travel Time	Assigned	Accepted	En Route	On Site	Work Completed	Job Time	Response Time	Hour Class	Response Category
Orders responded to in 31-45 Minutes for After Hours: 0 (% of total records returned.)																				
Orders responded to in 31-45 Minutes for Weekend/Holiday Hours: 0 (% of total records returned.)																				
Orders responded to in 46-60 Minutes for Regular Hours: 0 (% of total records returned.)																				
Orders responded to in 46-60 Minutes for After Hours: 0 (% of total records returned.)																				
Orders responded to in 46-60 Minutes for Weekend/Holiday Hours: 0 (% of total records returned.)																				
Orders responded to in 61-75 Minutes for Regular Hours: 0 (% of total records returned.)																				
Orders responded to in 61-75 Minutes for After Hours: 0 (% of total records returned.)																				
Orders responded to in 61-75 Minutes for Weekend/Holiday Hours: 0 (% of total records returned.)																				
Orders responded to in > 75 Minutes for Regular Hours: 0 (% of total records returned.)																				
Orders responded to in > 75 Minutes for After Hours: 0 (% of total records returned.)																				
Orders responded to in > 75 Minutes for Weekend/Holiday Hours: 0 (% of total records returned.)																				

Emergency Response Times

NU New Hampshire work orders from 4/1/2020 to 4/30/2020

Total orders in sample: 27

**Apr-20**

Total			Regular Hours			After Hours			Weekend/Holiday Hours		
Bin	Frequency	Cumulative %	Bin	Frequency	Cumulative %	Bin	Frequency	Cumulative %	Bin	Frequency	Cumulative %
15	12	44%	15	11	61%	15	1	25%	15	0	0%
30	15	100%	30	7	100%	30	3	100%	30	5	100%
45	0	100%	45	0	100%	45	0	100%	45	0	100%
60	0	100%	60	0	100%	60	0	100%	60	0	100%
75	0	100%	75	0	100%	75	0	100%	75	0	100%
75+	0	100%	75+	0	100%	75+	0	100%	75+	0	100%
<b>Total</b>	<b>27</b>		<b>Total</b>	<b>18</b>		<b>Total</b>	<b>4</b>		<b>Total</b>	<b>5</b>	

**Mar-20**

Total			Regular Hours			After Hours			Weekend/Holiday Hours		
Bin	Frequency	Cumulative %	Bin	Frequency	Cumulative %	Bin	Frequency	Cumulative %	Bin	Frequency	Cumulative %
15	17	45%	15	12	60%	15	3	27%	15	2	29%
30	16	87%	30	8	100%	30	6	82%	30	2	57%
45	5	100%	45	0	100%	45	2	100%	45	3	100%
60	0	100%	60	0	100%	60	0	100%	60	0	100%
75	0	100%	75	0	100%	75	0	100%	75	0	100%
75+	0	100%	75+	0	100%	75+	0	100%	75+	0	100%
<b>Total</b>	<b>38</b>		<b>Total</b>	<b>20</b>		<b>Total</b>	<b>11</b>		<b>Total</b>	<b>7</b>	

**Feb-20**

Total			Regular Hours			After Hours			Weekend/Holiday Hours		
Bin	Frequency	Cumulative %	Bin	Frequency	Cumulative %	Bin	Frequency	Cumulative %	Bin	Frequency	Cumulative %
15	26	50%	15	17	55%	15	8	53%	15	1	17%
30	21	90%	30	13	97%	30	5	87%	30	3	67%
45	5	100%	45	1	100%	45	2	100%	45	2	100%
60	0	100%	60	0	100%	60	0	100%	60	0	100%
75	0	100%	75	0	100%	75	0	100%	75	0	100%
75+	0	100%	75+	0	100%	75+	0	100%	75+	0	100%
<b>Total</b>	<b>52</b>		<b>Total</b>	<b>31</b>		<b>Total</b>	<b>15</b>		<b>Total</b>	<b>6</b>	

Emergency Response Times

NU New Hampshire work orders from 4/1/2020 to 4/30/2020

Total orders in sample: 27

**Jan-20**

Total			Regular Hours			After Hours			Weekend/Holiday Hours		
Bin	Frequency	Cumulative %	Bin	Frequency	Cumulative %	Bin	Frequency	Cumulative %	Bin	Frequency	Cumulative %
15	35	46%	15	27	49%	15	5	33%	15	3	50%
30	35	92%	30	25	95%	30	8	87%	30	2	83%
45	4	97%	45	1	96%	45	2	100%	45	1	100%
60	2	100%	60	2	100%	60	0	100%	60	0	100%
75	0	100%	75	0	100%	75	0	100%	75	0	100%
75+	0	100%	75+	0	100%	75+	0	100%	75+	0	100%
<b>Total</b>	<b>76</b>		<b>Total</b>	<b>55</b>		<b>Total</b>	<b>15</b>		<b>Total</b>	<b>6</b>	

**Dec-19**

Total			Regular Hours			After Hours			Weekend/Holiday Hours		
Bin	Frequency	Cumulative %	Bin	Frequency	Cumulative %	Bin	Frequency	Cumulative %	Bin	Frequency	Cumulative %
15	33	42%	15	30	54%	15	3	17%	15	0	0%
30	39	92%	30	24	96%	30	12	83%	30	3	75%
45	6	100%	45	2	100%	45	3	100%	45	1	100%
60	0	100%	60	0	100%	60	0	100%	60	0	100%
75	0	100%	75	0	100%	75	0	100%	75	0	100%
75+	0	100%	75+	0	100%	75+	0	100%	75+	0	100%
<b>Total</b>	<b>78</b>		<b>Total</b>	<b>56</b>		<b>Total</b>	<b>18</b>		<b>Total</b>	<b>4</b>	

**Nov-19**

Total			Regular Hours			After Hours			Weekend/Holiday Hours		
Bin	Frequency	Cumulative %	Bin	Frequency	Cumulative %	Bin	Frequency	Cumulative %	Bin	Frequency	Cumulative %
15	25	34%	15	17	44%	15	2	13%	15	6	30%
30	37	84%	30	21	97%	30	9	73%	30	7	65%
45	12	100%	45	1	100%	45	4	100%	45	7	100%
60	0	100%	60	0	100%	60	0	100%	60	0	100%
75	0	100%	75	0	100%	75	0	100%	75	0	100%
75+	0	100%	75+	0	100%	75+	0	100%	75+	0	100%
<b>Total</b>	<b>74</b>		<b>Total</b>	<b>39</b>		<b>Total</b>	<b>15</b>		<b>Total</b>	<b>20</b>	

Emergency Response Times

NU New Hampshire work orders from 4/1/2020 to 4/30/2020

Total orders in sample: 27

**Oct-19**

Total			Regular Hours			After Hours			Weekend/Holiday Hours		
Bin	Frequency	Cumulative %	Bin	Frequency	Cumulative %	Bin	Frequency	Cumulative %	Bin	Frequency	Cumulative %
15	28	41%	15	22	56%	15	5	28%	15	1	9%
30	31	87%	30	14	92%	30	9	78%	30	8	82%
45	9	100%	45	3	100%	45	4	100%	45	2	100%
60	0	100%	60	0	100%	60	0	100%	60	0	100%
75	0	100%	75	0	100%	75	0	100%	75	0	100%
75+	0	100%	75+	0	100%	75+	0	100%	75+	0	100%
<b>Total</b>	<b>68</b>		<b>Total</b>	<b>39</b>		<b>Total</b>	<b>18</b>		<b>Total</b>	<b>11</b>	

**Sep-19**

Total			Regular Hours			After Hours			Weekend/Holiday Hours		
Bin	Frequency	Cumulative %	Bin	Frequency	Cumulative %	Bin	Frequency	Cumulative %	Bin	Frequency	Cumulative %
15	29	54%	15	21	57%	15	3	30%	15	5	71%
30	21	93%	30	14	95%	30	6	90%	30	1	86%
45	4	100%	45	2	100%	45	1	100%	45	1	100%
60	0	100%	60	0	100%	60	0	100%	60	0	100%
75	0	100%	75	0	100%	75	0	100%	75	0	100%
75+	0	100%	75+	0	100%	75+	0	100%	75+	0	100%
<b>Total</b>	<b>54</b>		<b>Total</b>	<b>37</b>		<b>Total</b>	<b>10</b>		<b>Total</b>	<b>7</b>	

**Aug-19**

Total			Regular Hours			After Hours			Weekend/Holiday Hours		
Bin	Frequency	Cumulative %	Bin	Frequency	Cumulative %	Bin	Frequency	Cumulative %	Bin	Frequency	Cumulative %
15	16	41%	15	11	55%	15	4	31%	15	1	17%
30	16	82%	30	7	90%	30	6	77%	30	3	67%
45	7	100%	45	2	100%	45	3	100%	45	2	100%
60	0	100%	60	0	100%	60	0	100%	60	0	100%
75	0	100%	75	0	100%	75	0	100%	75	0	100%
75+	0	100%	75+	0	100%	75+	0	100%	75+	0	100%
<b>Total</b>	<b>39</b>		<b>Total</b>	<b>20</b>		<b>Total</b>	<b>13</b>		<b>Total</b>	<b>6</b>	

Emergency Response Times

NU New Hampshire work orders from 4/1/2020 to 4/30/2020

Total orders in sample: 27

**Jul-19**

Total			Regular Hours			After Hours			Weekend/Holiday Hours		
Bin	Frequency	Cumulative %	Bin	Frequency	Cumulative %	Bin	Frequency	Cumulative %	Bin	Frequency	Cumulative %
15	20	34%	15	18	49%	15	2	13%	15	0	0%
30	31	88%	30	18	97%	30	10	80%	30	3	50%
45	6	98%	45	1	100%	45	3	100%	45	2	83%
60	1	100%	60	0	100%	60	0	100%	60	1	100%
75	0	100%	75	0	100%	75	0	100%	75	0	100%
75+	0	100%	75+	0	100%	75+	0	100%	75+	0	100%
<b>Total</b>	<b>58</b>		<b>Total</b>	<b>37</b>		<b>Total</b>	<b>15</b>		<b>Total</b>	<b>6</b>	

**Jun-19**

Total			Regular Hours			After Hours			Weekend/Holiday Hours		
Bin	Frequency	Cumulative %	Bin	Frequency	Cumulative %	Bin	Frequency	Cumulative %	Bin	Frequency	Cumulative %
15	19	53%	15	14	61%	15	3	50%	15	2	29%
30	13	89%	30	7	91%	30	3	100%	30	3	71%
45	4	100%	45	2	100%	45	0	100%	45	2	100%
60	0	100%	60	0	100%	60	0	100%	60	0	100%
75	0	100%	75	0	100%	75	0	100%	75	0	100%
75+	0	100%	75+	0	100%	75+	0	100%	75+	0	100%
<b>Total</b>	<b>36</b>		<b>Total</b>	<b>23</b>		<b>Total</b>	<b>6</b>		<b>Total</b>	<b>7</b>	

**May-19**

Total			Regular Hours			After Hours			Weekend/Holiday Hours		
Bin	Frequency	Cumulative %	Bin	Frequency	Cumulative %	Bin	Frequency	Cumulative %	Bin	Frequency	Cumulative %
15	27	43%	15	24	55%	15	3	23%	15	0	0%
30	26	84%	30	18	95%	30	7	77%	30	1	17%
45	9	98%	45	2	100%	45	3	100%	45	4	83%
60	1	100%	60	0	100%	60	0	100%	60	1	100%
75	0	100%	75	0	100%	75	0	100%	75	0	100%
75+	0	100%	75+	0	100%	75+	0	100%	75+	0	100%
<b>Total</b>	<b>63</b>		<b>Total</b>	<b>44</b>		<b>Total</b>	<b>13</b>		<b>Total</b>	<b>6</b>	

**12 Month Rolling**

Total			Regular Hours			After Hours			Weekend/Holiday Hours		
Bin	Frequency	Cumulative %	Bin	Frequency	Cumulative %	Bin	Frequency	Cumulative %	Bin	Frequency	Cumulative %
15	287	43%	15	224	53%	15	42	27%	15	21	23%
30	301	89%	30	176	95%	30	84	82%	30	41	68%
45	71	99%	45	17	100%	45	27	100%	45	27	98%
60	4	100%	60	2	100%	60	0	100%	60	2	100%
75	0	100%	75	0	100%	75	0	100%	75	0	100%
75+	0	100%	75+	0	100%	75+	0	100%	75+	0	100%
<b>Total</b>	<b>663</b>		<b>Total</b>	<b>419</b>		<b>Total</b>	<b>153</b>		<b>Total</b>	<b>91</b>	