

Fair Point New Hampshire
Performance Assurance Plan Report

PRELIM UNE Platform

Jan-2015

PO	Pre-Ordering	Performance		Observations		Diff.	Perf. Score	Wgt.	vgtd. Score	Domain Clustering Review		
		FP	CLEC	FP	CLEC							
PO-1-01-6020	Customer Service Record - EDI	NA	NA		NA		NA	0	NA	0.000		
PO-1-03-6020	Address Validation -EDI	NA	NA		NA		NA	0	NA	0.000		
PO-2-02-6020	OSS Interface Availability - Prime - EDI		99.59			0		5	0.000	0.000		
PO-1-01-6030	Customer Service Record - CORBA	NA	NA		NA		NA	0	NA	0.000		
PO-1-03-6030	Address Validation - CORBA	NA	NA		NA		NA	0	NA	0.000		
PO-2-02-6030	OSS Interface Availability - Prime - CORBA		NA				NA	0	NA	0.000		
PO-1-01-6050	Customer Service Record - Web GUI	NA	3.81		954	3.8124	0	2	0.000	0.000		
PO-1-03-6050	Address Validation - Web GUI	NA	5.07		349	5.0659	0	2	0.000	0.000		
PO-2-02-6080	OSS Interface Availability - Prime - Web GUI		99.59				0	5	0.000	0.000		
OR Ordering												
OR-1-02-3140	% On Time LSRC - Flow Through - Platform - 2hrs		97.14		70		0	10	0.000	0.000		
OR-2-02-3140	% On Time LSR Reject - Flow Through - Platform		100.00		31		0	5	0.000	0.000		
OR-4-11-1000	% Completed Orders with Neither a PCN or BCN Sent		NA		NA		NA	0	NA	0.000		
OR-4-16-1000	% On Time PCN - 1 Business Day		NA		NA		NA	0	NA	0.000		
OR-4-17-1000	% On Time BCN - 2 Business Day		NA		NA		NA	0	NA	0.000		
OR-5-03-3140	% Flow-Through Achieved-UNE POTS Platform		82.35		85		-2	5	-0.044	-0.139		
OR-6-03-3140	% Accuracy - LSRC - Platform		12.61		111		-2	5	-0.044	-0.139		
OR-1-04-3140	% OT LSRC - No Facility Check - Platform		89.00		100		-2	5	-0.044	-0.139		
OR-1-06-3140	% OT LSRC/ASRC - Facility Check - Platform		100.00		17		0	2	0.000	0.000		
OR-2-04-3140	% OT LSR Rej. - No Facility Check - Platform		98.51		67		0	2	0.000	0.000		
OR-2-06-3140	% OT LSR/ASR Rej. - Facility Check - Platform		100.00		9		0	2	0.000	0.000		
PR Provisioning												
PR-3-01-3140	% Completed in 1 Day (1-5 Lines - No Disp) - Platform	81.17	33.33	547	6	16.05	-3.0177	-2	5	-0.044	-0.071	
PR-4-05-3140	% Missed Appointment- FP - No Dispatch - Platform	1.35	14.89	1,628	47	1.71	-4.8645	-2	20	-0.176	-0.286	
PR-4-04-3140	% Missed Appointment - FP - Dispatch - Platform	58.21	50.00	201	14	13.63	0.3312	0	10	0.000	0.000	
PR-4-02-3100	Average Delay Days - Total - POTS	14.80	6.09	139	22	12.54	2.88	3.4316	0	15	0.000	0.000
PR-5-01-3140	% Missed Appointment - Facilities - Platform	3.48	14.29	201	14	5.07	-2.1769	-2	5	-0.044	-0.071	
PR-5-02-3140	% Orders Held for Facilities > 15 days - Platform	1.49	7.14	201	14	3.35	-2.0144	-2	5	-0.044	-0.071	
PR-6-01-3140	% Installation Troubles within 30 days - Platform	10.23	12.50	919	56	4.17	-0.7902	0	10	0.000	0.000	
MR Maintenance & Repair												
MR-1-01-6050	Average Response Time - Create Trouble	4.35	9.87		2,022		5.5195	-1	2	-0.009	-0.010	
MR-1-06-6050	Average Response Time - Test Trouble (POTS only)	NA	40.12		526		40.1179	NA	0	NA	0.000	
Stat. Score												
MR-3-01-3144	% Missed Repair Appointments - Loop - Platform - Bus	39.01	37.32	505	142	4.63	0.2630	0	10	0.000	0.000	
MR-3-02-3144	% Missed Repair Appointments - CO - Platform - Bus	26.87	23.81	67	21	11.09	0.0309	0	10	0.000	0.000	
MR-4-02-3144	Mean Time to Repair - Loop Trouble - Platform - Bus	187.93	124.48	504	142	213.18	20.25	3.5401	0	5	0.000	0.000
MR-4-03-3144	Mean Time to Repair - CO Trouble - Platform - Bus	113.28	92.38	67	21	186.57	46.66	0.4300	0	5	0.000	0.000
MR-4-06-3144	% Out of Service >4 Hours - Platform - Bus	96.95	96.19	426	105		1.87	0.1451	0	5	0.000	0.000
MR-4-07-3144	% Out of Service >12 Hours - Platform - Bus	91.55	92.38	426	105		3.03	-0.4471	0	5	0.000	0.000
MR-4-08-3144	% Out of Service > 24 Hours - Platform - Bus	86.15	85.71	426	105		3.76	0.0186	0	5	0.000	0.000
MR-3-01-3145	% Missed Repair Appointments - Loop -Platform - Res	43.16	65.71	2,231	35	8.44	-2.8375	-2	10	-0.088	-0.098	
MR-3-02-3145	% Missed Repair Appointments - CO - Platform - Res	29.41	100.00	204	1	45.68	SS	NA	10	NA	0.000	
MR-4-02-3145	Mean Time to Repair - Loop Trouble - Platform - Res	203.96	206.22	2,230	35	229.22	39.05	-0.0969	0	5	0.000	0.000
MR-4-03-3145	Mean Time to Repair - CO Trouble - Platform - Res	131.20	189.75	204	1	209.37	209.88	SS	NA	5	NA	0.000
MR-4-06-3145	% Out of Service >4 Hours - Platform - Res	97.02	95.00	1,880	20		3.82	0.1057	0	5	0.000	0.000
MR-4-07-3145	% Out of Service >12 Hours - Platform - Res	94.04	95.00	1,880	20		5.32	-0.5490	0	5	0.000	0.000
MR-4-08-3145	% Out of Service > 24 Hours - Platform - Res	87.82	95.00	1,880	20		7.35	-1.4418	-1	5	-0.022	-0.025
MR-5-01-3140	% Repeat Reports w/in 30 days - Platform	31.25	33.67	3,005	199		3.39	-0.7945	0	10	0.000	0.000
BI Billing												
BI-1-02-1000	% DUF in 4 Business Days		99.99		207,706			0	5	0.000		
								Totals	-18	227	-0.559	

"NA" - no activity "UD" - under development "SS" - Small Sample

Under the Plan, -1 performance scores are subject to further adjustment based on two additional month's performance.

Fair Point New Hampshire PRELIM
Performance Assurance Plan Report

UNE LOOP

Jan-2015

PO	Pre-Ordering	Performance		Observations	Perf.	Wgt.	Perf. Score	Wgt. Score	Domain Clustering Review				
		FP	CLEC										
PO-2-02-6010	OSS Interface Availability - Prime - WPTS		NA				NA	0	NA	0.000			
PO-1-01-6020	Customer Service Record - EDI	NA	NA				NA	0	NA	0.000			
PO-1-03-6020	Address Validation - EDI	NA	NA				NA	0	NA	0.000			
PO-2-02-6020	OSS Interface Availability - Prime - EDI		99.59				0	5	0.000	0.000			
PO-1-01-6030	Customer Service Record - CORBA	NA	NA				NA	0	NA	0.000			
PO-1-03-6030	Address Validation - CORBA	NA	NA				NA	0	NA	0.000			
PO-2-02-6030	OSS Interface Availability - Prime - CORBA		NA				NA	0	NA	0.000			
PO-1-01-6050	Customer Service Record - Web GUI	NA	3.81				3.8124	0	2	0.000			
PO-1-03-6050	Address Validation - Web GUI	NA	5.07				5.0659	0	2	0.000			
PO-2-02-6080	OSS Interface Availability - Prime - Web GUI		99.59				0	5	0.000	0.000			
OR Ordering										Wgt.			
OR-1-02-3331	% On Time LSRC-Flow Thru-Loop/Pre-Qual-2hrs		98.54				0	10	0.000	0.000			
OR-2-02-3331	% On Time LSR Reject - Flow Thru - Loop/Pre-Qual		100.00				0	5	0.000	0.000			
OR-4-11-1000	% Completed Orders with Neither a PCN or BCN Sent		NA				NA	0	NA	0.000			
OR-4-16-1000	% On Time PCN - 1 Business Day		NA				NA	0	NA	0.000			
OR-4-17-1000	% On Time BCN - 2 Business Day		NA				NA	0	NA	0.000			
OR-5-03-3112	% Flow-Through Achieved-UNE POTS Loop		93.18				-1	5	-0.030	-0.074			
OR-6-03-3331	% Accuracy - LSRC - Loop		5.15				-1	5	-0.030	-0.074			
OR-1-04-3331	% OT LSRC - No Facility Check - Loop/LNP		90.72				-1	5	-0.030	-0.074			
OR-1-06-3331	% OT LSRC/ASRC - Facility Check - Loop/LNP		88.89				NA	0	NA	0.000			
OR-2-04-3331	% OT LSR Rej - No Facility Check - Loop/LNP		99.47				0	2	0.000	0.000			
OR-2-06-3331	% OT LSR/ASR Rej - Facility Check - Loop/LNP		100.00				0	2	0.000	0.000			
PR Provisioning										Wgt.			
PR-4-02-3100	Average Delay Days - Total - POTS	14.80	6.09	139	22	12.54	2.88	3.4316	0	5	0.000	0.000	
PR-4-04-3113	% Missed Appointment - FP - Dispatch - Loop-New	58.21	50.00	201	14		13.63	0.3312	0	20	0.000	0.000	
PR-5-01-3112	% Missed Appointment - Facilities - Loop	3.48	0.00	201	14		5.07	0.3051	0	5	0.000	0.000	
PR-5-02-3112	% Orders Held for Facilities > 15 days - Loop	1.49	0.00	201	14		3.35	0.9013	0	5	0.000	0.000	
PR-6-01-3113	% Installation Troubles within 30 days - Loop New	27.46	5.56	284	18		10.85	1.9127	0	10	0.000	0.000	
PR-6-02-3520	% Installatn Trbls w/in 7 days-Loop-Basic Hot Cut		0.00		14				0	10	0.000	0.000	
PR-6-02-3523	% Installatn Trbls w/in 7 days-Loop-Lg Job Hot Cut		NA		NA				NA	0	NA	0.000	
PR-6-02-3525	% Installatn Trbls w/in 7 days-Loop-Batch Hot Cut		NA		NA				NA	0	NA	0.000	
PR-9-01-3520	% On Time Performance-Loop-Basic Hot Cut		100.00		10				0	10	0.000	0.000	
PR-9-01-3523	% On Time Performance-Loop-Lg Job Hot Cut		NA		NA				NA	0	NA	0.000	
PR-9-01-3525	% On Time Performance-Loop-Batch Hot Cut		NA		NA				NA	0	NA	0.000	
PR-9-04-3525	% On Time Batch Due Date-Loop-Batch Hot Cut		NA		NA				NA	0	NA	0.000	
MR Maintenance & Repair										Diff.			
MR-1-01-6050	Average Response Time - Create Trouble	4.35	9.87		2,022			5.5195	-1	2	-0.012	-0.019	
										Stat. Score			
MR-3-01-3112	% Missed Repair Appointments - Loop - Loop	42.40	38.68	2,736	106		4.89	0.6572	0	10	0.000	0.000	
MR-4-02-3112	Mean Time to Repair - Loop Trouble - Loop	201.01	142.56	2,734	106	226.39	22.41	2.7822	0	5	0.000	0.000	
MR-4-07-3112	% Out of Service > 12 Hours - Loop	94.87	90.48	2,184	84		2.45	1.4558	0	5	0.000	0.000	
MR-4-08-3112	% Out of Service > 24 Hours - Loop	89.06	83.33	2,184	84		3.47	1.4216	0	5	0.000	0.000	
MR-5-01-3112	% Repeat Reports w/in 30 days - Loop	31.25	31.76	3,005	148		3.90	-0.2308	0	10	0.000	0.000	
MR-3-02-3112	% Missed Repair Appointments - CO - Loop	24.55	16.67	110	42		7.81	0.8181	0	10	0.000	0.000	
MR-4-03-3112	Mean Time to Repair - CO Trouble - Loop	125.70	133.54	110	42	213.82	38.78	-0.2304	0	5	0.000	0.000	
										Totals	-4	165	-0.103

"NA" - no activity "UD" - under development "SS" - Small Sample

Under the Plan, -1 performance scores are subject to further adjustment based on two additional month's performance.

**Fair Point New Hampshire
Performance Assurance Plan Report**

PRELIM RESALE

Jan-2015

PO	Pre-Ordering	Performance		Observations		Diff.	Perf. Score	Wgt.	Wgtd. Score	Domain Clustering Review	
		FP	CLEC	FP	CLEC						
PO-1-01-6020	Customer Service Record - EDI	NA	NA		NA		NA	0	NA	0.000	
PO-1-03-6020	Address Validation - EDI	NA	NA		NA		NA	0	NA	0.000	
PO-2-02-6020	OSS Interface Availability - Prime - EDI		99.59				0	5	0.000	0.000	
PO-1-01-6050	Customer Service Record - Web GUI	NA	3.81		954		3.8124	0	2	0.000	
PO-1-03-6050	Address Validation - Web GUI	NA	5.07		349		5.0659	0	2	0.000	
PO-2-02-6080	OSS Interface Availability - Prime - Web GUI		99.59				0	5	0.000	0.000	
OR Ordering											
OR-1-02-2320	% On Time LSRC - Flow Thru - POTS/Pre-Qualified Complex -2	NA			NA		NA	0	NA	0.000	
OR-2-02-2320	% On Time LSR Rej - Flow Thru - POTS/Pre-Qualified Complex	100.00			8		0	5	0.000	0.000	
OR-4-11-1000	% Completed Orders with neither a PCN or BCN Sent	NA			NA		NA	0	NA	0.000	
OR-4-16-1000	% On Time PCN - 1 Business Day	NA			NA		NA	0	NA	0.000	
OR-4-17-1000	% On Time BCN - 2 Business Day	NA			NA		NA	0	NA	0.000	
OR-5-03-2000	% Flow Through - Achieved - POTS	0.00			3		-2	10	-0.093	-0.294	
OR-6-03-2000	% Accuracy - LSRC	0.00			31		0	10	0.000	0.000	
OR-1-04-2320	% OT LSRC - No Facility Check - POTS/Pre-Qual Cmplx	86.67			30		-2	5	-0.047	-0.147	
OR-1-06-2320	% OT LSRC/ASRC - Facility Check - POTS/Pre-Qual Cmplx	100.00			2		0	2	0.000	0.000	
OR-2-04-2320	% OT LSR Rej - No Facility Check - POTS/Pre-Qual Cmplx	96.00			25		0	2	0.000	0.000	
OR-2-06-2320	% OT LSR/ASR Rej - Facility Check - POTS/Pre-Qual Cmplx	NA			NA		NA	0	NA	0.000	
PR Provisioning											
PR-1-01-2100	% Completed in 1 Day (1-5 lines - No Disp) - POTS Total	81.17	0.00	547	3	22.63	SS	NA	5	NA	
PR-4-05-2100	% Missed Appointment- FP - No Dispatch - POTS	1.35	12.50	1,628	8	4.09	-2.5737	-2	20	-0.186	
PR-4-04-2100	% Missed Appointment - FP - Dispatch - POTS	58.21	0.00	201	4	24.90	SS	0	10	0.000	
PR-4-02-2100	Average Delay Days - Total - POTS	14.80	1.00	139	1	12.54	12.58	SS	NA	15	
PR-5-01-2100	% Missed Appointment - Facilities - POTS	3.48	0.00	201	4	9.26	SS	0	5	0.000	
PR-5-02-2100	% Orders Held for Facilities > 15 days - POTS	1.49	0.00	201	4	6.12	SS	0	5	0.000	
PR-6-01-2100	% Installation Troubles within 30 days - POTS	10.23	10.00	919	10	9.63	0.6053	0	15	0.000	
MR Maintenance & Repair											
MR-1-01-6050	Average Response Time - Create Trouble	4.35	9.87		2,022		5.5195	-1	2	-0.009	
MR-1-06-6050	Average Response Time - Test Trouble (POTS only)	NA	40.12		526		40.1179	NA	0	NA	
Stat Score											
MR-3-01-2110	% Missed Repair Appointments - Loop - Bus.	39.01	52.78	505	36	8.41	-1.7913	-2	10	-0.093	
MR-3-02-2110	% Missed Repair Appointments - CO - Bus.	26.87	50.00	67	8	16.58	-1.7145	-2	10	-0.093	
MR-4-02-2110	Mean Time To Repair - Loop Trouble - Bus.	187.93	179.21	504	36	213.18	36.78	0.2019	0	5	
MR-4-03-2110	Mean Time To Repair - CO Trouble - Bus.	113.28	116.11	67	8	186.57	69.79	-0.1738	0	5	
MR-4-06-2110	% Out of Service > 4 Hours - POTS - Bus	96.95	94.12	426	34	3.07	0.5080	0	5	0.000	
MR-4-07-2110	% Out of Service > 12 Hours - POTS - Bus.	91.55	91.18	426	34	4.96	0.1677	0	5	0.000	
MR-4-08-2110	% Out of Service > 24 Hours - POTS - Bus.	86.15	85.29	426	34	6.16	0.0643	0	5	0.000	
MR-3-01-2120	% Missed Repair Appointments - Loop - Res.	43.16	0.00	2,231	1	49.54	SS	0	10	0.000	
MR-3-02-2120	% Missed Repair Appointments - CO - Res.	29.41	NA	204	NA		NA	NA	0	NA	
MR-4-02-2120	Mean Time To Repair - Loop Trouble - Res.	203.96	51.48	2,230	1	229.22	229.27	SS	NA	5	
MR-4-03-2120	Mean Time to Repair - CO Trouble - Res.	131.20	NA	204	NA	209.37		NA	NA	0	
MR-4-06-2120	% Out of Service > 4 Hours - POTS - Res.	97.02	100.00	1,880	1	17.00	SS	NA	5	NA	
MR-4-07-2120	% Out of Service > 12 Hours - POTS - Res.	94.04	100.00	1,880	1	23.68	SS	NA	5	NA	
MR-4-08-2120	% Out of Service > 24 Hours - POTS - Res.	87.82	100.00	1,880	1	32.72	SS	NA	5	NA	
MR-5-01-2100	% Repeat Reports w/in 30 days - POTS	31.25	44.44	3,005	45	6.96	-2.0079	-2	10	-0.093	
BI Billing											
BI-1-02-1000	% DUF in 4 Business Days		99.99		207,706			0	5	0.000	
								Totals	-13	215	-0.614

"NA" - no activity "UD" - under development "SS" - Small Sample

Under the Plan, -1 performance scores are subject to further adjustment based on two additional month's performance.

Fair Point New Hampshire
Performance Assurance Plan Report

PRELIM

DSL

Jan-2015

PO	Pre-Ordering	Performance		Observations		Diff.	Perf. Score	Wgt	Wgt'd Score	Domain Clustering Review		
		FP	CLEC	FP	CLEC							
PO-1-06-6020	Mechanized Loop Qualification - EDI	NA	NA		NA		NA	0	0.000	0.000		
PO-2-02-6020	OSS Interface Availability - Prime - EDI		99.59				0	5	0.000	0.000		
PO-1-06-6030	Mechanized Loop Qualification - CORBA	NA	NA		NA		NA	0	0.000	0.000		
PO-2-02-6030	OSS Interface Availability - Prime - CORBA		NA				NA	0	0.000	0.000		
PO-1-06-6050	Mechanized Loop Qualification - Web GUI	NA	5.29		131		5.2901	0	5	0.000		
PO-2-02-6080	OSS Interface Availability - Prime - Web GUI		99.59				0	2	0.000	0.000		
PO-8-01-6000	% On Time - Manual Loop Qualification		0.00				NA	0	0.000	0.000		
PO-8-02-6000	% On Time - Engineering Record Request		100.00		2		0	2	0.000	0.000		
OR Ordering												
OR-1-04-1341	% On Time LSRC - No Facility Check - 2W Digital -UNE/Resale		100.00		1		0	2	0.000	0.000		
OR-1-06-1341	% OT LSRC/ASRC - Facility Check - 2W Digital -UNE/Resale		NA		NA		NA	0	0.000	0.000		
OR-2-04-1341	% On Time LSR Rej - No Facility Check - 2W Digital -UNE/Resale		NA		NA		NA	0	0.000	0.000		
OR-2-06-1341	% OT LSR/ASR Rej - Facility Check - 2W Digital -UNE/Resale		NA		NA		NA	0	0.000	0.000		
OR-1-04-3342	% On Time LSRC - No Facility Check - 2W xDSL Loops		94.12		17		NA	0	0.000	0.000		
OR-1-06-3342	% On Time LSRC/ASRC - Facility Check - 2W xDSL Loops		NA		NA		NA	0	0.000	0.000		
OR-2-04-3342	% OT LSR Rej - No Facility Check - 2W xDSL Loops		100.00		3		0	2	0.000	0.000		
OR-2-06-3342	% On Time LSR/ASR Rej - Facility Check - 2W xDSL Loops		NA		NA		NA	0	0.000	0.000		
OR-1-04-3340	% OT LSRC - No Facility Check - Line Share/Split		NA		NA		NA	0	0.000	0.000		
OR-1-06-3340	% On Time LSRC/ASRC - Facility Check - Line Share/Split		NA		NA		NA	0	0.000	0.000		
OR-2-04-3340	% OT LSR Rej - No Facility Check - Line Share/Split		NA		NA		NA	0	0.000	0.000		
OR-2-06-3340	% OT LSR/ASR Rej - Facility Check - Line Share/Split		NA		NA		NA	0	0.000	0.000		
OR-4-11-1000	% Completed Orders with Neither a PCN or BCN Sent		NA		NA		NA	0	0.000	0.000		
OR-4-16-1000	% On Time PCN - 1 Business Day		NA		NA		NA	0	0.000	0.000		
OR-4-17-1000	% On Time BCN - 2 Business Day		NA		NA		NA	0	0.000	0.000		
PR Provisioning												
PR-4-02-1341	Average Delay Days -Total -2W Digital -UNE/Resale	NA	3.00	NA	1	0.00	1.00	SS	NA	2	0.000	0.000
PR-4-04-1341	% Missed Appointment -Dispatch -2W Digital -UNE/Resale	NA	NA	NA	NA		NA	NA	NA	0	0.000	0.000
PR-4-05-1341	% Missed Appointment -No Dispatch -2W Digital -UNE/Resale	0.00	100.00	1	1		0.00	SS	NA	2	0.000	0.000
PR-6-01-1341	% Install. Troubles w/in 30 Days -2W Digital -UNE/Resale	NA	NA	NA	NA		NA	NA	0	0.000	0.000	
PR-8-01-1341	% Open Orders In Hold Status >30 Days -2W Digital -UNE/Resale	400.00	100.00	1	1		0.00	SS	NA	2	0.000	0.000
PR-3-10-3342	% Comp w/in 6 Days (1-5 lines) Tot -2W xDSL Loops		40.00		5				-2	10	-0.155	-0.179
PR-4-02-3342	Average Delay Days -Total -2W xDSL Loops	NA	9.00	NA	3	0.00	3.00	SS	NA	10	0.000	0.000
PR-4-14-3342	% Completed On Time -2W xDSL Loops		50.00		6				-2	10	-0.155	-0.179
PR-6-01-3342	% Installation Troubles w/in 30 Days -2W xDSL Loops	27.46	45.45	284	11		13.72	-1.5942	-1	15	-0.116	-0.134
PR-8-01-3342	% Open Orders in Hold Status >30 Days -2W xDSL Loops	0.00	0.00	0	7		7.00	SS	0	5	0.000	0.000
PR-3-03-3340	% Completed w/in 3 Days (1-5 lines) No Disp -Line Share/Split		NA		NA			NA	NA	0	0.000	0.000
PR-3-03-3340	% Completed w/in 3 Days (1-5 lines) No Disp -Line Share/Split		NA		NA			NA	NA	0	0.000	0.000
PR-4-02-3340	Average Delay Days -Total -Line Share/Split	NA	NA	NA	NA	0.00		NA	NA	0	0.000	0.000
PR-4-04-3340	% Missed Appointment -Dispatch -Line Share/Split	NA	NA	NA	NA			NA	NA	0	0.000	0.000
PR-4-05-3340	% Missed Appointment -No Dispatch -Line Share/Split	NA	NA	NA	NA			NA	NA	0	0.000	0.000
PR-6-01-3340	% Installation Troubles w/in 30 Days -Line Share/Split	NA	NA	NA	NA			NA	NA	0	0.000	0.000
PR-8-01-3340	% Open Orders in Hold Status >30 Days -Line Share/Split	NA	NA	NA	NA			NA	NA	0	0.000	0.000
MR Maintenance & Repair												
MR-1-01-6050	Average Response Time - Create Trouble	4.35	9.87		2,022		5.5195	-1	2		-0.016	-0.018
Stat. Score												
MR-3-01-1341	% Missed Repair Appt -Loop -2W Digital -UNE/Resale	100.00	0.00	1	1		0.00	SS	0	2	0.000	0.000
MR-3-02-1341	% Missed Repair Appt -CO -2W Digital -UNE/Resale	NA	NA	NA	NA			NA	NA	0	0.000	0.000
MR-4-02-1341	Mean Time To Repair -Loop -2W Digital -UNE/Resale	76.56	74.30	1	1	0.00		SS	NA	2	0.000	0.000
MR-4-03-1341	Mean Time To Repair -CO Trouble -2W Digital -UNE/Resale	NA	NA	NA	NA	0.00		NA	NA	0	0.000	0.000
MR-4-04-1341	% Cleared (all troubles) w/in 24 Hours -2W Digital -UNE/Resale	0.00	0.00	1	1		0.00	SS	NA	2	0.000	0.000
MR-4-07-1341	% Out of Service >12 Hours -2W Digital -UNE/Resale	100.00	NA	1	NA			NA	NA	0	0.000	0.000
MR-5-01-1341	% Repeat Reports w/in 30 Days -2w Digital -UNE/Resale	0.00	0.00	1	1		0.00	SS	0	2	0.000	0.000
MR-3-01-3342	% Missed Repair Appt -Loop -2W xDSL Loops	42.40	57.14	2,736	14		13.24	-1.3792	-1	5	-0.039	-0.045
MR-3-02-3342	% Missed Repair Appointment -CO -2W xDSL Loops	24.55	33.33	110	3		25.18	SS	NA	5	0.000	0.000
MR-4-02-3342	Mean Time To Repair -Loop -2W xDSL Loops	201.01	131.71	2,734	14	226.39	60.66	1.1710	0	5	0.000	0.000
MR-4-03-3342	Mean Time To Repair -CO -2W xDSL Loops	125.70	166.64	110	3	213.82	125.12	SS	NA	5	0.000	0.000
MR-4-04-3342	% Cleared (all troubles) w/in 24 Hours -2W xDSL Loops	10.16	5.88	709	17		7.41	-0.9880	-1	5	-0.039	-0.045
MR-4-07-3342	% Out of Service >12 Hours -2W xDSL Loops	94.87	100.00	2,184	1		22.06	SS	NA	10	0.000	0.000
MR-5-01-3342	% Repeat Reports w/in 30 Days -2W xDSL Loops	31.25	23.53	3,005	17		11.27	0.3924	0	10	0.000	0.000
MR-3-01-3340	% Missed Repair Appointment -Loop -Line Share/Split	NA	NA	NA	NA			NA	NA	0	0.000	0.000
MR-3-02-3340	% Missed Repair Appointment -CO -Line Share/Split	NA	NA	NA	NA			NA	NA	0	0.000	0.000
MR-4-02-3340	Mean Time To Repair -Loop -Line Share/Split	NA	NA	NA	NA	0.00		NA	NA	0	0.000	0.000
MR-4-03-3340	Mean Time To Repair -CO -Line Share/Split	NA	NA	NA	NA	0.00		NA	NA	0	0.000	0.000
MR-4-04-3340	% Cleared (all troubles) w/in 24 Hours -Line Share/Split	NA	NA	NA	NA			NA	NA	0	0.000	0.000
MR-4-07-3340	% Out of Service >12 Hours -Line Share/Split	NA	NA	NA	NA			NA	NA	0	0.000	0.000
MR-5-01-3340	% Repeat Reports w/in 30 Days -Line Share/Split	NA	NA	NA	NA			NA	NA	0	0.000	0.000
							Totals	-8	129		-0.519	

"NA" - no activity "UD" - under development "SS" - Small Sample

Under the Plan, -1 performance scores are subject to further adjustment based on two additional month's performance.

**Fair Point New Hampshire
Performance Assurance Plan Report**

PRELIM TRUNKS

Jan-2015

OR	Ordering	Performance CLEC		Observations FP		Observations CLEC		Perf. Score Wgt. Wgt'd. Score				
OR-1-12-5020	% OT Firm Order Confirmations (<=192 Forecasted Trunk		NA					NA	0	0.000		
OR-1-13-5000	% On Time Design Layout Record		NA					NA	0	0.000		
OR-1-19-5020	% On Time Response - Request for Inbound Augment (<=		0.00					0	0	0.000		
OR-2-12-5020	% On TimeTrunk ASR Reject		NA					NA	0	0.000		
PR Provisioning												
				FP								
PR-4-07-3540	% On Time Performance - LNP only		99.05					1,048				
PR-4-15-5000	% On Time Provisioning - Trunks		NA					NA	NA	0 0.000		
PR-5-01-5000	% Missed Appointment - Facilities		0.00	NA	6	NA			NA	NA 0 0.000		
PR-5-02-5000	% Orders Held for Facilities >15 Days		0.00	NA	6	NA			NA	NA 0 0.000		
PR-6-01-5000	% Installation Troubles w/in 30 Days		0.00	NA	8	NA			NA	NA 0 0.000		
PR-8-01-5000	% Open Orders in a Hold Status >30 Days		16.67	0.00	6	0		0.00	SS	0 5 0.000		
MR Maintenance & Repair												
MR-4-01-5000	Mean Time to Repair - Total		NA	33.58	NA	2	0.00	2.00	SS	NA 5 0.000		
MR-4-05-5000	% Out of Service >2 Hours		NA	NA	NA	NA			NA	NA 0 0.000		
MR-4-06-5000	% Out of Service >4 Hours		NA	NA	NA	NA			NA	NA 0 0.000		
MR-4-07-5000	% Out of Service >12 Hours		NA	NA	NA	NA			NA	NA 0 0.000		
MR-4-08-5000	% Out of Service >24 Hours		NA	NA	NA	NA			NA	NA 0 0.000		
MR-5-01-5000	% Repeat Reports w/in 30 Days		NA	0.00	NA	2		2.00	SS	0 10 0.000		
NP Network Performance												
NP-1-03-5000	# of Final Trunk Groups Blocked 2 months			0.00						0 5 0.000		
NP-1-04-5000	# of Final Trunk Groups Blocked 3 months			0.00						0 10 0.000		
									Totals	0	55	0.000

"NA" - no activity "UD" - under development "SS" - Small Sample

Under the Plan, -1 performance scores are subject to further adjustment based on two additional month's performance.

Fair Point New Hampshire		PRELIM						Jan-2015	
CRITICAL MEASURES		UNE-Platform	UNE-Loop	Resale	DSL	Trunks	Specials	Other	Total
PRE-ORDERING									
1	OSS Interface	-	-	-	-				\$0
PO-1-06	Mechanized Loop Qualification - EDI								
PO-1-06	Mechanized Loop Qualification - CORBA								
PO-1-06	Mechanized Loop Qualification - Web GUI								
PO-2-02	OSS Interface Availability - Prime - WPTS								
PO-2-02	OSS Interface Availability - Prime - EDI								
PO-2-02	OSS Interface Availability - Prime - CORBA								
PO-2-02	OSS Interface Availability - Prime - Web GUI								
ORDERING									
2	% On Time Ordering Notification	-	-	-	-	\$0	\$3,057		\$3,057
OR-1-02	% On Time LSRC - Flow Through								
OR-1-04	%OT LSRC - No Facility Check - 2Wdig-UNE/Rsl								
OR-1-04	%OT LSRC - No Facility Check - 2W xDSL Loops								
OR-1-04	%OT LSRC - No Facility Check - Ln Share/Split								
OR-1-12	% On Time FOC								
OR-1-13	% On Time Design Layout Record								
OR-1-19	% OT Resp - Req. for Inbound Aug. (<=192)								
OR-2-04	%OT LSR Rej - No Facility Check - 2Wdig-UNE/Rsl								
OR-2-04	%OT LSR Rej - No Facility Check - 2W xDSL Loops								
OR-2-04	%OT LSR Rej - No Facility Check - Ln Share/Split								
OR-4-16	% On Time PCN - 1 Bus. Day								
OR-1-04	%OT LSRC - No Facility Check - All Spcls-UNE/Rsl						3,057		
OR-1-06	%OT LSRC/ASRC - Facility Check - All Spcls-UNE/Rsl								
OR-2-04	%OT LSR Rej - No Facility Check - UNE/Resale								
OR-2-06	%OT LSR/ASR Rej - Facility Check - UNE/Resale								
PROVISIONING									
3	Installation Performance	\$29,010	\$0	\$8,780	\$52,723	\$0	\$0		\$90,513
PR-3-01	% Completed in 1 Day (1-5 lines No Disp.)	5,802							
PR-4-02	Average Delay Days - Total								
PR-4-02	Average Delay Days - Total - 2W Digital								
PR-4-02	Average Delay Days - Total - 2W xDSL Loop								
PR-4-02	Average Delay Days - Total - Line Share/Split								
PR-4-04	Missed Appointments - Dispatch								
PR-4-04	Missed Appts - Disp - 2W Digital UNE/Resale								
PR-4-04	Missed Appts - Disp - Line Share/Split								
PR-4-05	Missed Appointments - No Dispatch	23,208		8,780					
PR-4-05	% Missed Appt -No Disp -2W Digital -UNE/Resale								
PR-4-05	% Missed Appt -No Disp -Line Share/Split								
PR-4-14	% Completed On Time - 2W xDSL Loops				21,741				
PR-4-15	% On Time Provisioning - Trunks								
PR-6-01	Installation Troubles w/in 30 Days								
PR-6-01	% Install Trbls w/in 30 Days -2W Digital Loop -UNE/Resale								
PR-6-01	% Install Trbls w/in 30 Days -2W xDSL Loops								
PR-6-01	% Install Trbls w/in 30 Days -Line Share/Split				30,982				
PR-4-01	% Missed Appointment -FP -DS0 -UNE/Resale								
PR-4-01	% Missed Appointment -FP -DS1 -UNE/Resale								
PR-4-01	% Missed Appointment -FP -DS3 -UNE/Resale								
PR-4-01	% Missed Appointment -FP -Other -UNE/Resale								
PR-4-02	Average Delay Days - Total -UNE/Resale								
PR-5-01	% Missed Appointment - Facilities -UNE/Resale								
PR-5-02	% Orders Held for Facilities > 15 days -UNE/Resale								
PR-6-01	% Installation Troubles within 30 days -UNE/Resale								
PR-8-01	% Open Orders in Hold Status>30 Days-UNE/Resale								
PR-4-01	% Missed Appointment - FP - Total - EEL								
PR-4-02	Average Delay Days - Total - EEL								
PR-9-01	% Open Orders in a Hold Status >30 Days -EEL								
PR-4-01	% Missed Appointment - FP - Total - IOF								
PR-4-02	Average Delay Days - IOF								
PR-8-01	% Open Orders in a Hold Status >30 Days -IOF								
4	PR-4-07 % On Time Performance - LNP					\$0			\$0
Hot Cut Performance									
5	PR-6-02 % Installatn Trbls w/in 7 days-Loop-Basic Hot Cut								\$0
PR-6-02	% Installatn Trbls w/in 7 days-Loop-Lg Job Hot Cut								
PR-6-02	% Installatn Trbls w/in 7 days-Loop-Batch Hot Cut								
PR-9-01	% On Time Performance-Loop-Basic Hot Cut								
PR-9-01	% On Time Performance-Loop-Lg Job Hot Cut								
PR-9-01	% On Time Performance-Loop-Batch Hot Cut								
MAINTENANCE									
6	Maintenance Performance	\$ 24,804	\$0	\$14,267	\$16,487	\$0	\$3,057		\$58,616
MR-3-01	Missed Repair Appointments - Loop - Bus.	-		7,134					
MR-3-01	Missed Repair Appointments - Loop - Res.	17,406							
MR-3-01	Missed Repair Appointments - Loop								
MR-3-01	% Missed Repr Appt -Loop-2W Digtl-UNE/Resale								
MR-3-01	% Missed Repr Appt -Loop -2W xDSL Loops				9,421				
MR-3-01	% Missed Repair Appointment -Loop -Line Share/Split								
MR-3-02	% Missed Repair Appointment -CO -2W xDSL Loops								
MR-4-03	Mean Time To Repair -CO -2W xDSL Loops								
MR-4-04	% Cleared(all trbls) w/in 24hrs-2W Dig-UNE/Resale								
MR-4-04	% Cleared (all troubles) w/in 24hrs-2W xDSL Loops				7,066				
MR-4-04	% Cleared (all troubles) w/in 24 Hours -Line Share/Split								
MR-4-08	Out of Service >24Hrs - Bus.								
MR-4-08	Out of Service >24Hrs - Res.	7,398							
MR-4-08	Out of Service >24Hrs - Total								
MR-5-01	% Repeat Reports within 30 Days			7,134					
MR-5-01	% Repeat Reports w/in 30 Days-2w Digital-UNE/Resale								
MR-5-01	% Repeat Reports w/in 30 Days -2W xDSL Loops								
MR-5-01	% Repeat Reports w/in 30 Days -Line Share/Split								
MR-4-01	Mean Time to Repair - nonDS0 & DS0 -UNE/Resale								
MR-4-01	Mean Time to Repair - DS1 & DS3 -UNE/Resale								
MR-4-06	% Out of Service>4 Hrs - nonDS0 & DS0 -UNE/Resale								
MR-4-08	%Out of Service>24 Hrs - nonDS0 & DS0 -UNE/Resale								
MR-4-06	% Out of Service > 4 Hours - DS1 & DS3 -UNE/Resale								
MR-4-08	% Out of Service > 24 Hours - DS1 & DS3 -UNE/Resale								
MR-5-01	% Repeat Reports w/in 30 days -Specials -UNE/Resale						3,057		
NETWORK PERFORMANCE									
7	NP-1-04 Final Trunk Groups Blocked					\$0			\$0
Collocation									
8	NP-2-01/2 % OT Response to Request for Collocation - Total							\$0	\$0
NP-2-05/6	% On Time - Physical Collocation - Total								
NP-2-07/8	Average Delay Days - Total								
RESOLUTION PROCESS									
9	Resolution Process							\$0	\$0
OR-10-01	% PON Exceptions Resolved w/in 3 Bus Days								
OR-10-02	% PON Exceptions Resolved w/in 10 Bus Days								
BI-3-04	% CLEC Billing Claims Acknwdgd w/ 2 Bus Days								
BI-3-05	%CLEC Billing Claims Rslvd w/in 28 Cal. Days after Ack.								
Month Total		\$53,814	\$0	\$23,047	\$69,210	\$0	\$6,115	\$0	\$152,186

Under the Plan, -1 performance scores are subject to further adjustment.

Performance Report for Critical Measure # 8 - Collocation

NP Network Performance		CLEC Perf.	CLEC Obs.	Perf. Score	Wgt.
NP-2-01/2	% OT Response to Request for Collocation - Total	0.00	0	NA	0
NP-2-05/6	% On Time - Physical Collocation - Total	0.00	0	NA	0
NP-2-07/8	Average Delay Days - Total	0.00	0	NA	0
					0

Performance Report for Critical Measure # 9 - Resolution Performance

Resolution Timeliness		CLEC Perf.	CLEC Obs.	Perf. Score	Wgt.
DR-10-01-1000	% PON Exceptions Resolved w/in 3 Bus Days	0.00	0	NA	5
DR-10-02-1000	% PON Exceptions Resolved w/in 10 Bus Days	0.00	0	NA	2
BI-3-04-1000	% CLEC Billing Claims Acknowledged within Two Business	100.00	213	0	2
BI-3-05-1000	% CLEC Billing Claims Resolved w/in 28 Calendar Days aft	98.99	1,383	0	20
					29

Performance Report for Critical Measures - Specials

OR Ordering		CLEC Perf.	CLEC Obs.	Perf. Score	Wgt.
OR-1-04-1200	% OT LSRC -No Facil Ck(Elec.-No FT) -All Specials -UNE/R	0.00	2	-1	10
OR-1-06-1200	% OT LSRC/ASRC -Facil Ck(E -No FT) -All Specials -UNE/f	100.00	4	0	10
OR-2-04-1200	% OT LSR Rej -No Facil Ck (Elec.-No FT) -UNE/Resale	NA	0	0	0
OR-2-06-1200	% OT LSR/ASR Reject -Facil Check (Electronic) -UNE/Resa	100.00	11	0	5

PR Provisioning	FP		FP		Std Dev.	Sample Error	Stat. Score			
	NA	NA	NA	NA						
PR-4-01-1210	% Missed Appointment -FP -DSO -UNE/Resale	NA	NA	NA	NA			NA	NA	0
PR-4-01-1211	% Missed Appointment -FP -DS1 -UNE/Resale	67.92	75.00	53	4	24.20	SS	NA	NA	5
PR-4-01-1213	% Missed Appointment -FP -DS3 -UNE/Resale	0.00	NA	2	NA			NA	NA	0
PR-4-01-1214	% Missed Appointment -FP -Other -UNE/Resale	NA	NA	NA	NA			NA	NA	0
PR-4-02-1200	Average Delay Days - Total -UNE/Resale	22.39	12.67	36	3	17.84	SS	NA	NA	5
PR-5-01-1200	% Missed Appointment - Facilities -UNE/Resale	21.43	0.00	28	4	21.93	SS	0	20	
PR-5-02-1200	% Orders Held for Facilities > 15 days -UNE/Resale	21.43	0.00	28	4	21.93	SS	0	20	
PR-6-01-1200	% Installation Troubles within 30 days -UNE/Resale	12.50	20.00	40	5	15.69	SS	NA	10	
PR-8-01-1200	% Open Orders in a Hold Status > 30 Days -UNE/Resale	112.73	125.00	55	4	0.00	SS	NA	5	
PR-4-01-3510	% Missed Appointment - FP - Total - EEL	67.92	NA	53	NA			NA	NA	0
PR-4-02-3510	Average Delay Days - Total - EEL	22.39	NA	36	NA	17.84		NA	NA	0
PR-8-01-3510	% Open Orders in a Hold Status >30 Days -EEL	109.43	0.00	53	0	0.00	SS	0	2	
PR-4-01-3530	% Missed Appointment - FP - Total - IOF	0.00	NA	2	NA			NA	NA	0
PR-4-02-3530	Average Delay Days - IOF	NA	NA	NA	NA	0.00		NA	NA	0
PR-8-01-3530	% Open Orders in a Hold Status >30 Days -IOF	0.00	NA	2	NA			NA	NA	0

MR Maintenance & Repair		FP		FP		Std Dev.	Sample Error	Stat. Score			
NA	NA	NA	NA	NA	NA						
MR-4-01-1216	Mean Time to Repair - nonDS0 & DS0 -UNE/Resale	197.33	48.70	16	1	124.15	0.00	SS	NA	5	
MR-4-01-1217	Mean Time to Repair - DS1 & DS3 -UNE/Resale	86.87	83.05	88	22	128.95	8.05	0.03	0	5	
MR-4-06-1216	% Out of Service > 4 Hours - nonDS0 & DS0 -UNE/Resale	100.00	NA	1	NA			NA	NA	0	
MR-4-08-1216	% Out of Service > 24 Hours - nonDS0 & DS0 -UNE/Resale	0.00	NA	1	NA			NA	NA	0	
MR-4-06-1217	% Out of Service > 4 Hours - DS1 & DS3 -UNE/Resale	100.00	NA	2	NA			NA	NA	0	
MR-4-08-1217	% Out of Service > 24 Hours - DS1 & DS3 -UNE/Resale	100.00	NA	2	NA			NA	NA	0	
MR-5-01-1200	% Repeat Reports w/in 30 days -UNE/Resale	16.35	43.48	104	23		8.52	-2.98	-2	10	
"NA" - no activity "UD" - under development "SS" - Small Sample										Total	112

Under the Plan, -1 performance scores are subject to further adjustment based on two additional month's performance.

Special Provision - UNE Ordering

Jan-2015

		% On Time	Observations	Market Adj.
OR-1-04-3320	% OT LSRC - No Facility Check - POTS	90.56	1,059	\$ -
OR-1-06-3320	% OT LSRC/ASRC - Facility Check - POTS	96.15	26	\$ -
OR-2-04-3320	% OT LSR Rej.- No Facility Check - POTS	99.22	256	\$ -
OR-2-06-3320	% OT LSR/ASR Rej. - Facility Check - POTS	100.00	28	\$ -

Total Market Adj*	\$ -
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* For allocation, any UNE Ordering market adjustment is combined with the MOE UNE market adjustment allocation.

UNE Platform allocation	40.00%	\$ -
UNE Loop allocation	60.00%	\$ -

Special Provision - UNE Flow Through

OR-5-01-3140 % Flow-Through Total-UNE POTS Platform				OR-5-03-3140 % Flow-Through Achieved-UNE POTS Platform			
Month	%	Observations Gross #	Flow-thru	Month	%	Observations Gross #	Flow-thru
NOV-2014	45.45	198	90	NOV-2014	67.74	93	63
DEC-2014	60.36	169	102	DEC-2014	86.05	86	74
JAN-2015	63.21	193	122	JAN-2015	82.35	85	70
Overall	56.07	560	314	Overall	78.41	264	207

Market Adjustment *	Calculated Quarterly
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OR-5-01-3112 % Flow-Through Total-UNE POTS Loop				OR-5-03-3112 % Flow-Through Achieved-UNE POTS Loop			
Month	%	Observations Gross #	Flow-thru	Month	%	Observations Gross #	Flow-thru
NOV-2014	90.15	132	119	NOV-2014	94.83	58	55
DEC-2014	99.21	126	125	DEC-2014	98.18	55	54
JAN-2015	88.95	181	161	JAN-2015	93.18	88	82
Overall	92.26	439	405	Overall	95.02	201	191

Market Adjustment *	\$ -
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OR-5-01-3121 % Flow-Through Total-UNE Other				OR-5-03-3121 % Flow-Through Achieved-UNE Other			
Month	%	Observations Gross #	Flow-thru	Month	%	Observations Gross #	Flow-thru
NOV-2014	81.64	866	707	NOV-2014	83.79	691	579
DEC-2014	82.07	1,054	865	DEC-2014	88.16	870	767
JAN-2015	74.37	948	705	JAN-2015	80.39	719	578
Overall	79.39	2,868	2,277	Overall	84.39	2,280	1,924

Market Adjustment *	Calculated Quarterly
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* For allocation, UNE-P and Other will be included with any UNE-P MOE market adjustment allocation and UNE-L with any UNE-L MOE market adjustment allocation.

Special Provision - Hot Cut - Loop Performance

		Current Month CLEC Performance	Current Month CLEC Observations	Prior Month CLEC Performance	Prior Month CLEC Observations
PR-9-01-3520	% On Time Performance-Loop-Basic Hot Cut	100.00	10	100.00	1
PR-9-01-3523	% On Time Performance-Loop-Lg Job Hot Cut	NA		NA	
PR-9-01-3525	% On Time Performance-Loop-Batch Hot Cut	NA		NA	
PR-6-02-3520	% Installatn Trbls w/in 7 days-Loop-Basic Hot Cut	0.00	14	0.00	25
PR-6-02-3523	% Installatn Trbls w/in 7 days-Loop-Lg Job Hot Cut	NA		NA	
PR-6-02-3525	% Installatn Trbls w/in 7 days-Loop-Batch Hot Cut	NA		NA	
		Performance	Observations	Performance	Observations
PR-9-08-3533	Avg Durtn HC Install Trbl-UNE POTS Loop Ttl HC-CLEC	NA		NA	
PR-9-08-3533	Avg Durtn HC Install Trbl-UNE POTS Loop Ttl HC-FP	177.96	86	141.00	63
		VZ Std. Dev.	Stat Score	VZ Std. Dev.	Stat Score
PR-9-08-3533	Avg Durtn HC Install Trbl-UNE POTS Loop Ttl HC	0.00		0.00	
		Greater of -	Tier II (2 mo) or Tier III (1mo)	Total	
	Market Adjustment for PR-6-02-3520 / PR-9-01-3520*	\$ -	\$ -	\$ -	-
	Market Adjustment for PR-6-02-3523 / PR-9-01-3523*	\$ -	\$ -	\$ -	-
	Market Adjustment for PR-6-02-3525 / PR-9-01-3525*	\$ -	\$ -	\$ -	-
	Market Adjustment for PR-9-08-3533	\$ -	\$ -	\$ -	-

* For allocation purposes, any Hot Cut market adjustment is combined with the Critical measure market adjustment allocation.

	% On Time	Observations	Mrkt Adj.
PO-4-01-6660 % Change Management Notices sent on Time (type 3,4,5)	100.00	2	\$ -

* Cumulative number of delay days greater than 8 standard Delay Days*

PO-4-03-6600 Change Management Notice Delay 8 plus Days (type 1-5)	NA		\$ -
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% Test Deck Wgt. Failure Test Deck Wgt.

PO-6-01-6000 % Software Validation	R3	R3	\$ -
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* Cumulative number of delay hours greater than 48 hour standard Delay Hours*

PO-7-04-6000 Delay Hours - Failed/Rejected Test Deck Transactions Transactions failed, no workaround	R3		\$ -
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Total Market Adjustment		\$ -
UNE Platform allocation	31.43%	\$ -
UNE Loop allocation	47.14%	\$ -
Resale allocation	7.14%	\$ -
DSL allocation	14.29%	\$ -

Fair Point New Hampshire

PAP/CCAP Market Adjustment Summary PRELIM

Jan-2015

	<u>Weighted Score</u>	<u>Market Adjustment</u>	
MODE OF ENTRY			
Unbundled Network Elements - Platform	-0.559	\$ 782,202	
Unbundled Network Elements - Loop	-0.103	\$ -	
Resale	-0.614	\$ 49,849	
Digital Subscriber Lines	-0.519	\$ 80,478	
Trunks	0.000	\$ -	
Mode of Entry Total			\$ 912,529
# CRITICAL MEASURES			
1 OSS Interface		\$ -	
2 % On Time Ordering Notification		\$ 3,057	
3 Installation Performance		\$ 90,513	
4 % On Time Performance - LNP		\$ -	
5 Hot Cut Performance		\$ -	
6 Maintenance Performance		\$ 58,616	
7 Final Trunk Groups Blocked		\$ -	
8 Collocation		\$ -	
9 Resolution Processes		\$ -	
Critical Measure Total			\$ 152,186
Individual Rule Payments:			\$ 3,840
SPECIAL PROVISIONS			
UNE Ordering		\$ -	
UNE Flow Through		\$ -	
UNE Hot Cut Loop		\$ -	
Special Provision Total			\$ -
CHANGE CONTROL			\$ -
Grand Total			\$ 1,068,554

Under the Plan, -1 performance scores are subject to further adjustment based on two additional month's performance.

Fair Point New Hampshire
Performance Assurance Plan Report

FINAL UNE Platform

Jan-2015

PO	Pre-Ordering	Performance		Observations		Diff.	Perf. Score		Wgt.	Wgtd. Score	Domain Clustering Review	
		FP	CLEC	FP	CLEC		Score	Wgt.				
PO-1-01-6020	Customer Service Record - EDI	NA	NA		NA		NA	0		NA	0.000	
PO-1-03-6020	Address Validation - EDI	NA	NA		NA		NA	0		NA	0.000	
PO-2-02-6020	OSS Interface Availability - Prime - EDI		99.59				0	5		0.000	0.000	
PO-1-01-6030	Customer Service Record - CORBA	NA	NA		NA		NA	0		NA	0.000	
PO-1-03-6030	Address Validation - CORBA	NA	NA		NA		NA	0		NA	0.000	
PO-2-02-6030	OSS Interface Availability - Prime - CORBA		NA				NA	0		NA	0.000	
PO-1-01-6050	Customer Service Record - Web GUI	NA	3.81		954		3.8124	0	2	0.000	0.000	
PO-1-03-6050	Address Validation - Web GUI	NA	5.07		349		5.0659	0	2	0.000	0.000	
PO-2-02-6080	OSS Interface Availability - Prime - Web GUI		99.59					0	5	0.000	0.000	
OR Ordering												
OR-1-02-3140	% On Time LSRC - Flow Through - Platform - 2hrs		97.14		70			0	10	0.000	0.000	
OR-2-02-3140	% On Time LSR Reject - Flow Through - Platform		100.00		31			0	5	0.000	0.000	
OR-4-11-1000	% Completed Orders with Neither a PCN or BCN Sent		NA		NA			NA	0	NA	0.000	
OR-4-16-1000	% On Time PCN - 1 Business Day		NA		NA			NA	0	NA	0.000	
OR-4-17-1000	% On Time BCN - 2 Business Day		NA		NA			NA	0	NA	0.000	
OR-5-03-3140	% Flow-Through Achieved-UNE POTS Platform		82.35		85			-2	5	-0.044	-0.139	
OR-6-03-3140	% Accuracy - LSRC - Platform		12.61		111			-2	5	-0.044	-0.139	
OR-1-04-3140	% OT LSRC - No Facility Check - Platform		89.00		100			-2	5	-0.044	-0.139	
OR-1-06-3140	% OT LSRC/ASRC - Facility Check - Platform		100.00		17			0	2	0.000	0.000	
OR-2-04-3140	% OT LSR Rej.- No Facility Check - Platform		98.51		67			0	2	0.000	0.000	
OR-2-06-3140	% OT LSR/ASR Rej. - Facility Check - Platform		100.00		9			0	2	0.000	0.000	
PR Provisioning												
PR-3-01-3140	% Completed in 1 Day (1-5 Lines - No Disp) - Platform	81.17	33.33	547	6	16.05	-3.0177	-2	5	-0.044	-0.071	
PR-4-05-3140	% Missed Appointment- FP - No Dispatch - Platform	1.35	14.89	1,628	47	1.71	-4.8645	-2	20	-0.176	-0.286	
PR-4-04-3140	% Missed Appointment - FP - Dispatch - Platform	58.21	50.00	201	14	13.63	0.3312	0	10	0.000	0.000	
PR-4-02-3100	Average Delay Days - Total - POTS	14.80	6.09	139	22	12.54	2.88	3.4316	0	15	0.000	0.000
PR-5-01-3140	% Missed Appointment - Facilities - Platform	3.48	14.29	201	14	5.07	-2.1769	-2	5	-0.044	-0.071	
PR-5-02-3140	% Orders Held for Facilities > 15 days - Platform	1.49	7.14	201	14	3.35	-2.0144	-2	5	-0.044	-0.071	
PR-6-01-3140	% Installation Troubles within 30 days - Platform	10.23	12.50	919	56	4.17	-0.7902	0	10	0.000	0.000	
MR Maintenance & Repair												
MR-1-01-6050	Average Response Time - Create Trouble	4.35	9.87		2,022			5.5195	-1	2	-0.009	-0.010
MR-1-06-6050	Average Response Time - Test Trouble (POTS only)	NA	40.12		526			40.1179	NA	0	NA	0.000
Stat. Score												
MR-3-01-3144	% Missed Repair Appointments - Loop - Platform - Bus	39.01	37.32	505	142	4.63	0.2630	0	10	0.000	0.000	
MR-3-02-3144	% Missed Repair Appointments - CO - Platform - Bus	26.87	23.81	67	21	11.09	0.0309	0	10	0.000	0.000	
MR-4-02-3144	Mean Time to Repair - Loop Trouble - Platform - Bus	187.93	124.48	504	142	213.18	20.25	3.5401	0	5	0.000	0.000
MR-4-03-3144	Mean Time to Repair - CO Trouble - Platform - Bus	113.28	92.38	67	21	186.57	46.66	0.4300	0	5	0.000	0.000
MR-4-06-3144	% Out of Service >4 Hours - Platform - Bus	96.95	96.19	426	105		1.87	0.1451	0	5	0.000	0.000
MR-4-07-3144	% Out of Service >12 Hours - Platform - Bus	91.55	92.38	426	105		3.03	-0.4471	0	5	0.000	0.000
MR-4-08-3144	% Out of Service > 24 Hours - Platform - Bus	86.15	85.71	426	105		3.76	-0.0186	0	5	0.000	0.000
MR-3-01-3145	% Missed Repair Appointments - Loop -Platform - Res	43.16	65.71	2,231	35	8.44	-2.8375	-2	10	-0.088	-0.098	
MR-3-02-3145	% Missed Repair Appointments - CO - Platform - Res	29.41	100.00	204	1	45.68	SS	NA	10	NA	0.000	
MR-4-02-3145	Mean Time to Repair - Loop Trouble - Platform - Res	203.96	206.22	2,230	35	229.22	39.05	-0.0969	0	5	0.000	0.000
MR-4-03-3145	Mean Time to Repair - CO Trouble - Platform - Res	131.20	189.75	204	1	209.37	209.88	SS	5	NA	0.000	
MR-4-06-3145	% Out of Service >4 Hours - Platform - Res	97.02	95.00	1,880	20		3.82	0.1057	0	5	0.000	0.000
MR-4-07-3145	% Out of Service >12 Hours - Platform - Res	94.04	95.00	1,880	20		5.32	-0.5490	0	5	0.000	0.000
MR-4-08-3145	% Out of Service > 24 Hours - Platform - Res	87.82	95.00	1,880	20		7.35	-1.4418	-1	5	-0.022	-0.025
MR-5-01-3140	% Repeat Reports w/in 30 days - Platform	31.25	33.67	3,005	199		3.39	-0.7945	0	10	0.000	0.000
BI Billing												
BI-1-02-1000	% DUF in 4 Business Days		99.99		207,706				0	5	0.000	
"NA" - no activity "UD" - under development "SS" - Small Sample												
									Totals	-18	227	-0.559

Under the Plan, -1 performance scores are subject to further adjustment based on two additional month's performance.

Fair Point New Hampshire FINAL
Performance Assurance Plan Report

UNE LOOP

Jan-2015

PO	Pre-Ordering	Performance		Observations		Diff.	Perf.		Wgtd. Score	Domain Clustering Review				
		FP	CLEC	CLEC			Score	Wgt.						
PO-2-02-6010	OSS Interface Availability - Prime - WPTS		NA				NA	0	NA	0.000				
PO-1-01-6020	Customer Service Record - EDI	NA	NA		NA		NA	0	NA	0.000				
PO-1-03-6020	Address Validation - EDI	NA	NA		NA		NA	0	NA	0.000				
PO-2-02-6020	OSS Interface Availability - Prime - EDI		99.59				0	5	0.000	0.000				
PO-1-01-6030	Customer Service Record - CORBA	NA	NA		NA		NA	0	NA	0.000				
PO-1-03-6030	Address Validation - CORBA	NA	NA		NA		NA	0	NA	0.000				
PO-2-02-6030	OSS Interface Availability - Prime - CORBA		NA				NA	0	NA	0.000				
PO-1-01-6050	Customer Service Record - Web GUI	NA	3.81		954		3.8124	0	2	0.000				
PO-1-03-6050	Address Validation - Web GUI	NA	5.07		349		5.0659	0	2	0.000				
PO-2-02-6080	OSS Interface Availability - Prime - Web GUI		99.59				0	5	0.000	0.000				
OR Ordering										Wgt.				
OR-1-02-3331	% On Time LSRC-Flow Thru-Loop/Pre-Qual-2hrs		98.54		479		0	10	0.000	0.000				
OR-2-02-3331	% On Time LSR Reject - Flow Thru - Loop/Pre-Qual		100.00		73		0	5	0.000	0.000				
OR-4-11-1000	% Completed Orders with Neither a PCN or BCN Sent		NA		NA		NA	0	NA	0.000				
OR-4-16-1000	% On Time PCN - 1 Business Day		NA		NA		NA	0	NA	0.000				
OR-4-17-1000	% On Time BCN - 2 Business Day		NA		NA		NA	0	NA	0.000				
OR-5-03-3112	% Flow-Through Achieved-UNE POTS Loop		93.18		88		-1	5	-0.030	-0.074				
OR-6-03-3331	% Accuracy - LSRC - Loop		5.15		621		-1	5	-0.030	-0.074				
OR-1-04-3331	% OT LSRC - No Facility Check - Loop/LNP		90.72		959		-1	5	-0.030	-0.074				
OR-1-06-3331	% OT LSRC/ASRC - Facility Check - Loop/LNP		88.89		9		NA	0	NA	0.000				
OR-2-04-3331	% OT LSR Rej - No Facility Check - Loop/LNP		99.47		189		0	2	0.000	0.000				
OR-2-06-3331	% OT LSR/ASRC Rej - Facility Check - Loop/LNP		100.00		19		0	2	0.000	0.000				
PR Provisioning										Wgt.				
PR-4-02-3100	Average Delay Days - Total - POTS	14.80	6.09	139	22	12.54	2.88	3.4316	0	5	0.000	0.000		
PR-4-04-3113	% Missed Appointment - FP - Dispatch - Loop-New	58.21	50.00	201	14		13.63	0.3312	0	20	0.000	0.000		
PR-5-01-3112	% Missed Appointment - Facilities - Loop	3.48	0.00	201	14		5.07	0.3051	0	5	0.000	0.000		
PR-5-02-3112	% Orders Held for Facilities > 15 days - Loop	1.49	0.00	201	14		3.35	0.9013	0	5	0.000	0.000		
PR-6-01-3113	% Installation Troubles within 30 days - Loop New	27.46	5.56	284	18		10.85	1.9127	0	10	0.000	0.000		
PR-6-02-3520	% Installatn Trbls w/in 7 days-Loop-Basic Hot Cut		0.00		14				0	10	0.000	0.000		
PR-6-02-3523	% Installatn Trbls w/in 7 days-Loop-Lg Job Hot Cut		NA		NA				NA	0	NA	0.000		
PR-6-02-3525	% Installatn Trbls w/in 7 days-Loop-Batch Hot Cut		NA		NA				NA	0	NA	0.000		
PR-9-01-3520	% On Time Performance-Loop-Basic Hot Cut		100.00		10				0	10	0.000	0.000		
PR-9-01-3523	% On Time Performance-Loop-Lg Job Hot Cut		NA		NA				NA	0	NA	0.000		
PR-9-01-3525	% On Time Performance-Loop-Batch Hot Cut		NA		NA				NA	0	NA	0.000		
PR-9-04-3525	% On Time Batch Due Date-Loop-Batch Hot Cut		NA		NA				NA	0	NA	0.000		
MR Maintenance & Repair										Diff.				
MR-1-01-6050	Average Response Time - Create Trouble	4.35	9.87		2,022			5.5195	-1	2	-0.012	-0.019		
										Stat. Score				
MR-3-01-3112	% Missed Repair Appointments - Loop - Loop	42.40	38.68	2,736	106		4.89	0.6572	0	10	0.000	0.000		
MR-4-02-3112	Mean Time to Repair - Loop Trouble - Loop	201.01	142.56	2,734	106	226.39	22.41	2.7822	0	5	0.000	0.000		
MR-4-07-3112	% Out of Service > 12 Hours - Loop	94.87	90.48	2,184	84		2.45	1.4558	0	5	0.000	0.000		
MR-4-08-3112	% Out of Service > 24 Hours - Loop	89.06	83.33	2,184	84		3.47	1.4216	0	5	0.000	0.000		
MR-5-01-3112	% Repeat Reports w/in 30 days - Loop	31.25	31.76	3,005	148		3.90	-0.2308	0	10	0.000	0.000		
MR-3-02-3112	% Missed Repair Appointments - CO - Loop	24.55	16.67	110	42		7.81	0.8181	0	10	0.000	0.000		
MR-4-03-3112	Mean Time to Repair - CO Trouble - Loop	125.70	133.54	110	42	213.82	38.78	-0.2304	0	5	0.000	0.000		
"NA" - no activity "UD" - under development "SS" - Small Sample										Totals	-4	165	-0.103	

Under the Plan, -1 performance scores are subject to further adjustment based on two additional month's performance.

Fair Point New Hampshire
Performance Assurance Plan Report

FINAL RESALE

Jan-2015

PO	Pre-Ordering	Performance		Observations		Diff.	Perf. Score	Wgt.	Wgtd. Score	Domain Clustering Review		
		FP	CLEC	FP	CLEC							
PO-1-01-6020	Customer Service Record - EDI	NA	NA		NA		NA	0	NA	0.000		
PO-1-03-6020	Address Validation - EDI	NA	NA		NA		NA	0	NA	0.000		
PO-2-02-6020	OSS Interface Availability - Prime - EDI		99.59				0	5	0.000	0.000		
PO-1-01-6050	Customer Service Record - Web GUI	NA	3.81		954		3.8124	0	2	0.000		
PO-1-03-6050	Address Validation - Web GUI	NA	5.07		349		5.0659	0	2	0.000		
PO-2-02-6080	OSS Interface Availability - Prime - Web GUI		99.59					0	5	0.000		
OR Ordering												
OR-1-02-2320	% On Time LSRC -Flow Thru -POTS/Pre-Qualified Complex -2	NA			NA		NA	0	NA	0.000		
OR-2-02-2320	% On Time LSR Rej - Flow Thru - POTS/Pre-Qualified Complex	100.00			8		0	5	0.000	0.000		
OR-4-11-1000	% Completed Orders with neither a PCN or BCN Sent	NA			NA		NA	0	NA	0.000		
OR-4-16-1000	% On Time PCN - 1 Business Day	NA			NA		NA	0	NA	0.000		
OR-4-17-1000	% On Time BCN - 2 Business Day	NA			NA		NA	0	NA	0.000		
OR-5-03-2000	% Flow Through - Achieved - POTS	0.00			3		-2	10	-0.093	-0.294		
OR-6-03-2000	% Accuracy - LSRC	0.00			31		0	10	0.000	0.000		
OR-1-04-2320	% OT LSRC - No Facility Check - POTS/Pre-Qual Cmplx	86.67			30		-2	5	-0.047	-0.147		
OR-1-06-2320	% OT LSRC/ASRC - Facility Check - POTS/Pre-Qual Cmplx	100.00			2		0	2	0.000	0.000		
OR-2-04-2320	% OT LSR Rej - No Facility Check - POTS/Pre-Qual Cmplx	96.00			25		0	2	0.000	0.000		
OR-2-06-2320	% OT LSR/ASR Rej - Facility Check - POTS/Pre-Qual Cmplx	NA			NA		NA	0	NA	0.000		
PR Provisioning												
PR-1-01-2100	% Completed in 1 Day (1-5 lines - No Disp) - POTS Total	81.17	0.00	547	3	22.63	SS	NA	5	NA	0.000	
PR-4-05-2100	% Missed Appointment- FP - No Dispatch - POTS	1.35	12.50	1,628	8	4.09	-2.5737	-2	20	-0.186	-0.267	
PR-4-04-2100	% Missed Appointment - FP - Dispatch - POTS	58.21	0.00	201	4	24.90	SS	0	10	0.000	0.000	
PR-4-02-2100	Average Delay Days - Total - POTS	14.80	1.00	139	1	12.54	12.58	SS	NA	15	NA	0.000
PR-5-01-2100	% Missed Appointment - Facilities - POTS	3.48	0.00	201	4	9.26	SS	0	5	0.000	0.000	
PR-5-02-2100	% Orders Held for Facilities > 15 days - POTS	1.49	0.00	201	4	6.12	SS	0	5	0.000	0.000	
PR-6-01-2100	% Installation Troubles within 30 days - POTS	10.23	10.00	919	10	9.63	0.6053	0	15	0.000	0.000	
MR Maintenance & Repair												
MR-1-01-6050	Average Response Time - Create Trouble	4.35	9.87		2,022		5.5195	-1	2	-0.009	-0.011	
MR-1-06-6050	Average Response Time - Test Trouble (POTS only)	NA	40.12		526		40.1179	NA	0	NA	0.000	
Stat Score												
MR-3-01-2110	% Missed Repair Appointments - Loop - Bus.	39.01	52.78	505	36	8.41	-1.7913	-2	10	-0.093	-0.115	
MR-3-02-2110	% Missed Repair Appointments - CO - Bus.	26.87	50.00	67	8	16.58	-1.7145	-2	10	-0.093	-0.115	
MR-4-02-2110	Mean Time To Repair - Loop Trouble - Bus.	187.93	179.21	504	36	213.18	36.78	0.2019	0	5	0.000	
MR-4-03-2110	Mean Time To Repair - CO Trouble - Bus.	113.28	116.11	67	8	186.57	69.79	-0.1738	0	5	0.000	
MR-4-06-2110	% Out of Service > 4 Hours - POTS - Bus.	96.95	94.12	426	34	3.07	0.5080	0	5	0.000	0.000	
MR-4-07-2110	% Out of Service > 12 Hours - POTS - Bus.	91.55	91.18	426	34	4.96	0.1677	0	5	0.000	0.000	
MR-4-08-2110	% Out of Service > 24 Hours - POTS - Bus.	86.15	85.29	426	34	6.16	0.0643	0	5	0.000	0.000	
MR-3-01-2120	% Missed Repair Appointments - Loop - Res.	43.16	0.00	2,231	1	49.54	SS	0	10	0.000	0.000	
MR-3-02-2120	% Missed Repair Appointments - CO - Res.	29.41	NA	204	NA		NA	NA	0	NA	0.000	
MR-4-02-2120	Mean Time To Repair - Loop Trouble - Res.	203.96	51.48	2,230	1	229.22	229.27	SS	NA	5	NA	
MR-4-03-2120	Mean Time to Repair - CO Trouble - Res.	131.20	NA	204	NA	209.37	NA	NA	0	NA	0.000	
MR-4-06-2120	% Out of Service > 4 Hours - POTS - Res.	97.02	100.00	1,880	1	17.00	SS	NA	5	NA	0.000	
MR-4-07-2120	% Out of Service > 12 Hours - POTS - Res.	94.04	100.00	1,880	1	23.68	SS	NA	5	NA	0.000	
MR-4-08-2120	% Out of Service > 24 Hours - POTS - Res.	87.82	100.00	1,880	1	32.72	SS	NA	5	NA	0.000	
MR-5-01-2100	% Repeat Reports w/in 30 days - POTS	31.25	44.44	3,005	45	6.96	-2.0079	-2	10	-0.093	-0.115	
BI Billing												
BI-1-02-1000	% DUF in 4 Business Days		99.99		207,706			0	5	0.000		
"NA" - no activity "UD" - under development "SS" - Small Sample							Totals	-13	215	-0.614		

Under the Plan, -1 performance scores are subject to further adjustment based on two additional month's performance.

Fair Point New Hampshire
Performance Assurance Plan Report

FINAL

DSL

Jan-2015

PO	Pre-Ordering	Performance		Observations		Diff.	Perf. Score	Wgt	Wgt'd Score	Domain Clustering Review			
		FP	CLEC	FP	CLEC								
PO-1-06-6020	Mechanized Loop Qualification - EDI	NA	NA		NA		NA	0	0.000	0.000			
PO-2-02-6020	OSS Interface Availability - Prime - EDI		99.59				0	5	0.000	0.000			
PO-1-06-6030	Mechanized Loop Qualification - CORBA	NA	NA		NA		NA	0	0.000	0.000			
PO-2-02-6030	OSS Interface Availability - Prime - CORBA		NA				NA	0	0.000	0.000			
PO-1-06-6050	Mechanized Loop Qualification - Web GUI	NA	5.29		131	5.2901	0	5	0.000	0.000			
PO-2-02-6080	OSS Interface Availability - Prime - Web GUI		99.59				0	2	0.000	0.000			
PO-8-01-6000	% On Time - Manual Loop Qualification		0.00				NA	0	0.000	0.000			
PO-8-02-6000	% On Time - Engineering Record Request		100.00		2		0	2	0.000	0.000			
OR Ordering													
OR-1-04-1341	% On Time LSRC - No Facility Check - 2W Digital -UNE/Resale		100.00		1		0	2	0.000	0.000			
OR-1-06-1341	% OT LSRC/ASRC - Facility Check - 2W Digital -UNE/Resale		NA		NA		NA	0	0.000	0.000			
OR-2-04-1341	% On Time LSR Rej - No Facility Check - 2W Digital -UNE/Resale		NA		NA		NA	0	0.000	0.000			
OR-2-06-1341	% OT LSR/ASR Rej - Facility Check - 2W Digital -UNE/Resale		NA		NA		NA	0	0.000	0.000			
OR-1-04-3342	% On Time LSRC - No Facility Check - 2W xDSL Loops		94.12		17		NA	0	0.000	0.000			
OR-1-06-3342	% On Time LSRC/ASRC - Facility Check - 2W xDSL Loops		NA		NA		NA	0	0.000	0.000			
OR-2-04-3342	% OT LSR Rej - No Facility Check - 2W xDSL Loops		100.00		3		0	2	0.000	0.000			
OR-2-06-3342	% On Time LSR/ASR Rej - Facility Check - 2W xDSL Loops		NA		NA		NA	0	0.000	0.000			
OR-1-04-3340	% OT LSRC - No Facility Check - Line Share/Split		NA		NA		NA	0	0.000	0.000			
OR-1-06-3340	% On Time LSRC/ASRC - Facility Check - Line Share/Split		NA		NA		NA	0	0.000	0.000			
OR-2-04-3340	% OT LSR Rej - No Facility Check - Line Share/Split		NA		NA		NA	0	0.000	0.000			
OR-2-06-3340	% OT LSR/ASR Rej - Facility Check - Line Share/Split		NA		NA		NA	0	0.000	0.000			
OR-4-11-1000	% Completed Orders with Neither a PCN or BCN Sent		NA		NA		NA	0	0.000	0.000			
OR-4-16-1000	% On Time PCN - 1 Business Day		NA		NA		NA	0	0.000	0.000			
OR-4-17-1000	% On Time BCN - 2 Business Day		NA		NA		NA	0	0.000	0.000			
PR Provisioning													
PR-4-02-1341	Average Delay Days -Total -2W Digital -UNE/Resale	NA	3.00	NA	1	0.00	1.00	SS	NA	2	0.000	0.000	
PR-4-04-1341	% Missed Appointment -Dispatch -2W Digital -UNE/Resale	NA	NA	NA	NA		NA	NA	0	0.000	0.000		
PR-4-05-1341	% Missed Appointment -No Dispatch -2W Digital -UNE/Resale	0.00	100.00	1	1	0.00	0.00	SS	NA	2	0.000	0.000	
PR-6-01-1341	% Install. Troubles w/in 30 Days -2W Digital -UNE/Resale	NA	NA	NA	NA		NA	NA	0	0.000	0.000		
PR-8-01-1341	% Open Orders in Hold Status >30 Days -2W Digital -UNE/Resale	400.00	100.00	1	1	0.00	0.00	SS	NA	2	0.000	0.000	
PR-3-10-3342	% Comp w/in 6 Days (1-5 lines) Tot -2W xDSL Loops		40.00		5				-2	10	-0.155	-0.179	
PR-4-02-3342	Average Delay Days -Total -2W xDSL Loops	NA	9.00	NA	3	0.00	3.00	SS	NA	10	0.000	0.000	
PR-4-14-3342	% Completed On Time -2W xDSL Loops		50.00		6				-2	10	-0.155	-0.179	
PR-6-01-3342	% Installation Troubles w/in 30 Days -2W xDSL Loops	27.46	45.45	284	11	13.72	-1.5942	0	15	0.000	0.000		
PR-8-01-3342	% Open Orders in Hold Status >30 Days -2W xDSL Loops	0.00	0.00	0	7	7.00	7.00	SS	0	5	0.000	0.000	
PR-3-03-3340	% Completed w/in 3 Days (1-5 lines) No Disp -Line Share/Split		NA		NA				NA	0	0.000	0.000	
PR-3-03-3340	% Completed w/in 3 Days (1-5 lines) No Disp -Line Share/Split		NA		NA				NA	0	0.000	0.000	
PR-4-02-3340	Average Delay Days -Total -Line Share/Split	NA	NA	NA	NA	0.00		NA	NA	0	0.000	0.000	
PR-4-04-3340	% Missed Appointment -Dispatch -Line Share/Split	NA	NA	NA	NA		NA	NA	0	0.000	0.000		
PR-4-05-3340	% Missed Appointment -No Dispatch -Line Share/Split	NA	NA	NA	NA		NA	NA	0	0.000	0.000		
PR-6-01-3340	% Installation Troubles w/in 30 Days -Line Share/Split	NA	NA	NA	NA		NA	NA	0	0.000	0.000		
PR-8-01-3340	% Open Orders in Hold Status >30 Days -Line Share/Split	NA	NA	NA	NA		NA	NA	0	0.000	0.000		
MR Maintenance & Repair													
MR-1-01-6050	Average Response Time - Create Trouble	4.35	9.87		2,022		5,5195	-1	2	-0.016	-0.018		
Stat. Score													
MR-3-01-1341	% Missed Repair Appt -Loop -2W Digital -UNE/Resale	100.00	0.00	1	1	0.00	0.00	SS	0	2	0.000	0.000	
MR-3-02-1341	% Missed Repair Appt -CO -2W Digital -UNE/Resale	NA	NA	NA	NA		NA	NA	0	0.000	0.000		
MR-4-02-1341	Mean Time To Repair -Loop -2W Digital -UNE/Resale	76.56	74.30	1	1	0.00		SS	NA	2	0.000	0.000	
MR-4-03-1341	Mean Time To Repair -CO Trouble -2W Digital -UNE/Resale	NA	NA	NA	NA	0.00		NA	NA	0	0.000	0.000	
MR-4-04-1341	% Cleared (all troubles) w/in 24 Hours -2W Digital -UNE/Resale	0.00	0.00	1	1	0.00	0.00	SS	NA	2	0.000	0.000	
MR-4-07-1341	% Out of Service >12 Hours -2W Digital -UNE/Resale	100.00	NA	1	NA			NA	NA	0	0.000	0.000	
MR-5-01-1341	% Repeat Reports w/in 30 Days -2w Digital -UNE/Resale	0.00	0.00	1	1	0.00	0.00	SS	0	2	0.000	0.000	
MR-3-01-3342	% Missed Repair Appt -Loop -2W xDSL Loops	42.40	57.14	2,736	14	13.24	-1.3792	-1	5	-0.039	-0.045		
MR-3-02-3342	% Missed Repair Appointment -CO -2W xDSL Loops	24.55	33.33	110	3	25.18		SS	NA	5	0.000	0.000	
MR-4-02-3342	Mean Time To Repair -Loop -2W xDSL Loops	201.01	131.71	2,734	14	226.39	60.66	1.1710	0	5	0.000	0.000	
MR-4-03-3342	Mean Time To Repair -CO -2W xDSL Loops	125.70	166.64	110	3	213.82	125.12		SS	NA	5	0.000	0.000
MR-4-04-3342	% Cleared (all troubles) w/in 24 Hours -2W xDSL Loops	10.16	5.88	709	17	7.41	-0.9880	-1	5	-0.039	-0.045		
MR-4-07-3342	% Out of Service >12 Hours -2W xDSL Loops	94.87	100.00	2,184	1	22.06		SS	NA	10	0.000	0.000	
MR-5-01-3342	% Repeat Reports w/in 30 Days -2W xDSL Loops	31.25	23.53	3,005	17	11.27	0.3924	0	10	0.000	0.000		
MR-3-01-3340	% Missed Repair Appointment -Loop -Line Share/Split	NA	NA	NA	NA		NA	NA	0	0.000	0.000		
MR-3-02-3340	% Missed Repair Appointment -CO -Line Share/Split	NA	NA	NA	NA		NA	NA	0	0.000	0.000		
MR-4-02-3340	Mean Time To Repair -Loop -Line Share/Split	NA	NA	NA	NA	0.00		NA	NA	0	0.000	0.000	
MR-4-03-3340	Mean Time To Repair -CO -Line Share/Split	NA	NA	NA	NA	0.00		NA	NA	0	0.000	0.000	
MR-4-04-3340	% Cleared (all troubles) w/in 24 Hours -Line Share/Split	NA	NA	NA	NA		NA	NA	0	0.000	0.000		
MR-4-07-3340	% Out of Service >12 Hours -Line Share/Split	NA	NA	NA	NA		NA	NA	0	0.000	0.000		
MR-5-01-3340	% Repeat Reports w/in 30 Days -Line Share/Split	NA	NA	NA	NA		NA	NA	0	0.000	0.000		
								Totals	-7	129	-0.403		

"NA" - no activity "UD" - under development "SS" - Small Sample

Under the Plan, -1 performance scores are subject to further adjustment based on two additional month's performance.

**Fair Point New Hampshire
Performance Assurance Plan Report**

FINAL

TRUNKS

Jan-2015

OR	Ordering	Performance CLEC		Observations FP		Observations CLEC		Perf. Score Wgt. Wgtd. Score			
OR-1-12-5020	% OT Firm Order Confirmations (<=192 Forecasted Trunk		NA					NA	0	0.000	
OR-1-13-5000	% On Time Design Layout Record		NA					NA	0	0.000	
OR-1-19-5020	% On Time Response - Request for Inbound Augment (<=		0.00					0	0	0.000	
OR-2-12-5020	% On TimeTrunk ASR Reject		NA					NA	0	0.000	
PR Provisioning											
				FP							
PR-4-07-3540	% On Time Performance - LNP only		99.05					1,048			
PR-4-15-5000	% On Time Provisioning - Trunks		NA					NA	NA	0.000	
PR-5-01-5000	% Missed Appointment - Facilities		0.00	NA	6	NA		NA	NA	0.000	
PR-5-02-5000	% Orders Held for Facilities >15 Days		0.00	NA	6	NA		NA	NA	0.000	
PR-6-01-5000	% Installation Troubles w/in 30 Days		0.00	NA	8	NA		NA	NA	0.000	
PR-8-01-5000	% Open Orders in a Hold Status >30 Days		16.67	0.00	6	0		0.00	SS	0.000	
MR Maintenance & Repair											
MR-4-01-5000	Mean Time to Repair - Total		NA	33.58	NA	2	0.00	2.00	SS	NA	
MR-4-05-5000	% Out of Service >2 Hours		NA	NA	NA	NA			NA	NA	
MR-4-06-5000	% Out of Service >4 Hours		NA	NA	NA	NA			NA	NA	
MR-4-07-5000	% Out of Service >12 Hours		NA	NA	NA	NA			NA	NA	
MR-4-08-5000	% Out of Service >24 Hours		NA	NA	NA	NA			NA	NA	
MR-5-01-5000	% Repeat Reports w/in 30 Days		NA	0.00	NA	2		2.00	SS	0	
NP Network Performance											
NP-1-03-5000	# of Final Trunk Groups Blocked 2 months		0.00						0	5	
NP-1-04-5000	# of Final Trunk Groups Blocked 3 months		0.00						0	10	
									Totals	0	55
											0.000

"NA" - no activity "UD" - under development "SS" - Small Sample

Under the Plan, -1 performance scores are subject to further adjustment based on two additional month's performance.

Fair Point New Hampshire		FINAL						Jan-2015	
CRITICAL MEASURES		UNE-Platform	UNE-Loop	Resale	DSL	Trunks	Specials	Other	Total
PRE-ORDERING									
1	OSS Interface	-	-	-	-				\$0
PO-1-06	Mechanized Loop Qualification - EDI								
PO-1-06	Mechanized Loop Qualification - CORBA								
PO-1-06	Mechanized Loop Qualification - Web GUI								
PO-2-02	OSS Interface Availability - Prime - WPTS								
PO-2-02	OSS Interface Availability - Prime - EDI								
PO-2-02	OSS Interface Availability - Prime - CORBA								
PO-2-02	OSS Interface Availability - Prime - Web GUI								
ORDERING									
2	% On Time Ordering Notification	-	-	-	-	\$0	\$3,057		\$3,057
OR-1-02	% On Time LSRC - Flow Through								
OR-1-04	%OT LSRC - No Facility Check - 2Wdig-UNE/Rsl								
OR-1-04	%OT LSRC - No Facility Check - 2W xDSL Loops								
OR-1-04	%OT LSRC - No Facility Check - Ln Share/Split								
OR-1-12	% On Time FOC								
OR-1-13	% On Time Design Layout Record								
OR-1-19	% OT Resp. -Req. for Inbound Aug. (<=192)								
OR-2-04	%OT LSR Rej - No Facility Check - 2Wdig-UNE/Rsl								
OR-2-04	%OT LSR Rej - No Facility Check - 2W xDSL Loops								
OR-2-04	%OT LSR Rej - No Facility Check - Ln Share/Split								
OR-4-16	% On Time PCN - 1 Bus. Day								
OR-1-04	%OT LSRC - No Facility Check - All Spcls-UNE/Rsl						3,057		
OR-1-06	%OT LSRC/ASRC - Facility Check - All Spcls-UNE/Rsl								
OR-2-04	%OT LSR Rej - No Facility Check - UNE/Resale								
OR-2-06	%OT LSR/ASR Rej - Facility Check - UNE/Resale								
PROVISIONING									
3	Installation Performance	\$29,010	\$0	\$8,780	\$21,741	\$0	\$0		\$59,532
PR-3-01	% Completed in 1 Day (1-5 lines No Disp.)	5,802							
PR-4-02	Average Delay Days - Total								
PR-4-02	Average Delay Days - Total - 2W Digital								
PR-4-02	Average Delay Days - Total - 2W xDSL Loop								
PR-4-02	Average Delay Days -Total -Line Share/Split								
PR-4-04	Missed Appointments -Dispatch								
PR-4-04	Missed Appts - Disp - 2W Digital UNE/Resale								
PR-4-04	Missed Appts - Disp - Line Share/Split								
PR-4-05	Missed Appointments - No Dispatch	23,208		8,780					
PR-4-05	% Missed Appt -No Disp -2W Digital -UNE/Resale								
PR-4-05	% Missed Appt -No Disp -Line Share/Split								
PR-4-14	% Completed On Time - 2W xDSL Loops				21,741				
PR-4-15	% On Time Provisioning - Trunks								
PR-6-01	Installation Troubles w/in 30 Days								
PR-6-01	% Install Trbls w/in 30 Days -2W Digital Loop -UNE/Resale								
PR-6-01	% Install Trbls w/in 30 Days -2W xDSL Loops								
PR-6-01	% Install Trbls w/in 30 Days -Line Share/Split								
PR-4-01	% Missed Appointment -FP -DS0 -UNE/Resale								
PR-4-01	% Missed Appointment -FP -DS1 -UNE/Resale								
PR-4-01	% Missed Appointment -FP -DS3 -UNE/Resale								
PR-4-01	% Missed Appointment -FP -Other -UNE/Resale								
PR-4-02	Average Delay Days - Total -UNE/Resale								
PR-5-01	% Missed Appointment - Facilities -UNE/Resale								
PR-5-02	% Orders Held for Facilities > 15 days -UNE/Resale								
PR-6-01	% Installation Troubles within 30 days -UNE/Resale								
PR-8-01	% Open Orders in Hold Status>30 Days-UNE/Resale								
PR-4-01	% Missed Appointment - FP - Total - EEL								
PR-4-02	Average Delay Days - Total - EEL								
PR-9-01	% Open Orders in a Hold Status >30 Days -EEL								
PR-4-01	% Missed Appointment - FP - Total - IOF								
PR-4-02	Average Delay Days - IOF								
PR-8-01	% Open Orders in a Hold Status >30 Days -IOF								
4	PR-4-07 % On Time Performance - LNP					\$0			\$0
Hot Cut Performance									
5	PR-6-02 % Installatn Trbls w/in 7 days-Loop-Basic Hot Cut								\$0
PR-6-02	% Installatn Trbls w/in 7 days-Loop-Lg Job Hot Cut								
PR-6-02	% Installatn Trbls w/in 7 days-Loop-Batch Hot Cut								
PR-9-01	% On Time Performance-Loop-Basic Hot Cut								
PR-9-01	% On Time Performance-Loop-Lg Job Hot Cut								
PR-9-01	% On Time Performance-Loop-Batch Hot Cut								
MAINTENANCE									
6	Maintenance Performance	\$ 24,804	\$0	\$14,267	\$16,487	\$0	\$3,057		\$58,616
MR-3-01	Missed Repair Appointments - Loop - Bus.	-		7,134					
MR-3-01	Missed Repair Appointments - Loop - Res.	17,406							
MR-3-01	Missed Repair Appointments - Loop								
MR-3-01	% Missed Repr Appt -Loop-2W Digtl-UNE/Resale								
MR-3-01	% Missed Repr Appt -Loop -2W xDSL Loops				9,421				
MR-3-01	% Missed Repair Appointment -Loop -Line Share/Split								
MR-3-02	% Missed Repair Appointment -CO -2W xDSL Loops								
MR-4-03	Mean Time To Repair -CO -2W xDSL Loops								
MR-4-04	% Cleared(all trbls) w/in 24hrs-2W Dig-UNE/Resale								
MR-4-04	% Cleared (all troubles) w/in 24hrs-2W xDSL Loops				7,066				
MR-4-04	% Cleared (all troubles) w/in 24 Hours -Line Share/Split								
MR-4-08	Out of Service >24Hrs. - Bus.								
MR-4-08	Out of Service >24Hrs. - Res.	7,398							
MR-4-08	Out of Service >24Hrs. - Total								
MR-5-01	% Repeat Reports within 30 Days			7,134					
MR-5-01	% Repeat Reports w/in 30 Days-2w Digital-UNE/Resale								
MR-5-01	% Repeat Reports w/in 30 Days -2W xDSL Loops								
MR-5-01	% Repeat Reports w/in 30 Days -Line Share/Split								
MR-4-01	Mean Time to Repair - nonDS0 & DS0 -UNE/Resale								
MR-4-01	Mean Time to Repair - DS1 & DS3 -UNE/Resale								
MR-4-06	% Out of Service>4 Hrs - nonDS0 & DS0 -UNE/Resale								
MR-4-08	%Out of Service>24 Hrs - nonDS0 & DS0 -UNE/Resale								
MR-4-06	% Out of Service > 4 Hours - DS1 & DS3 -UNE/Resale								
MR-4-08	% Out of Service > 24 Hours - DS1 & DS3 -UNE/Resale								
MR-5-01	% Repeat Reports w/in 30 days -Specials -UNE/Resale						3,057		
NETWORK PERFORMANCE									
7	NP-1-04 Final Trunk Groups Blocked					\$0			\$0
Collocation									
8	NP-2-01/2 % OT Response to Request for Collocation - Total							\$0	\$0
NP-2-05/6	% On Time - Physical Collocation - Total								
NP-2-07/8	Average Delay Days - Total								
RESOLUTION PROCESS									
9	Resolution Process							\$0	\$0
OR-10-01	% PON Exceptions Resolved w/in 3 Bus Days								
OR-10-02	% PON Exceptions Resolved w/in 10 Bus Days								
BI-3-04	% CLEC Billing Claims Acknwdgd w/ 2 Bus Days								
BI-3-05	%CLEC Billing Claims Rslvd w/in 28 Cal. Days after Ack.								
Month Total		\$53,814	\$0	\$23,047	\$38,229	\$0	\$6,115	\$0	\$121,204

Under the Plan, -1 performance scores are subject to further adjustment.

Performance Report for Critical Measure # 8 - Collocation

NP	Network Performance	CLEC Perf.	CLEC Obs.	Perf. Score	Wgt.
NP-2-01/2	% OT Response to Request for Collocation - Total	0.00	0	NA	0
NP-2-05/6	% On Time - Physical Collocation - Total	0.00	0	NA	0
NP-2-07/8	Average Delay Days - Total	0.00	0	NA	0
					0

Performance Report for Critical Measure # 9 - Resolution Performance

Resolution Timeliness		CLEC Perf.	CLEC Obs.	Perf. Score	Wgt.
DR-10-01-100	% PON Exceptions Resolved w/in 3 Bus Days	0.00	0	NA	5
DR-10-02-100	% PON Exceptions Resolved w/in 10 Bus Days	0.00	0	NA	2
BI-3-04-1000	% CLEC Billing Claims Acknowledged within Two Business I	100.00	213	0	2
BI-3-05-1000	% CLEC Billing Claims Resolved w/in 28 Calendar Days afte	98.99	1,383	0	20
					29

Performance Report for Critical Measures - Specials

OR	Ordering	CLEC Perf.	CLEC Obs.	Perf. Score	Wgt.
OR-1-04-1200	% OT LSRC -No Facil Ck(Elec.-No FT) -All Specials -UNE/R	0.00	2	-1	10
OR-1-06-1200	% OT LSRC/ASRC -Facil Ck(E -No FT) -All Specials -UNE/F	100.00	4	0	10
OR-2-04-1200	% OT LSR Rej -No Facil Ck (Elec.-No FT) -UNE/Resale	NA	0	0	0
OR-2-06-1200	% OT LSR/ASR Reject -Facil Check (Electronic) -UNE/Resa	100.00	11	0	5

PR	Provisioning	FP		FP		Std Dev.	Sample Error	Stat. Score	Perf. Score	Wgt.
		FP	NA	FP	NA					
PR-4-01-1210	% Missed Appointment -FP -DSO -UNE/Resale	NA	NA	NA	NA			NA	NA	0
PR-4-01-1211	% Missed Appointment -FP -DS1 -UNE/Resale	67.92	75.00	53	4		24.20	SS	NA	5
PR-4-01-1213	% Missed Appointment -FP -DS3 -UNE/Resale	0.00	NA	2	NA			NA	NA	0
PR-4-01-1214	% Missed Appointment -FP -Other -UNE/Resale	NA	NA	NA	NA			NA	NA	0
PR-4-02-1200	Average Delay Days - Total -UNE/Resale	22.39	12.67	36	3	17.84	25.05	SS	NA	5
PR-5-01-1200	% Missed Appointment - Facilities -UNE/Resale	21.43	0.00	28	4		21.93	SS	0	20
PR-5-02-1200	% Orders Held for Facilities > 15 days -UNE/Resale	21.43	0.00	28	4		21.93	SS	0	20
PR-6-01-1200	% Installation Troubles within 30 days -UNE/Resale	12.50	20.00	40	5		15.69	SS	NA	10
PR-8-01-1200	% Open Orders in a Hold Status > 30 Days -UNE/Resale	112.73	125.00	55	4		0.00	SS	NA	5
PR-4-01-3510	% Missed Appointment - FP - Total - EEL	67.92	NA	53	NA			NA	NA	0
PR-4-02-3510	Average Delay Days - Total - EEL	22.39	NA	36	NA	17.84		NA	NA	0
PR-8-01-3510	% Open Orders in a Hold Status >30 Days -EEL	109.43	0.00	53	0		0.00	SS	0	2
PR-4-01-3530	% Missed Appointment - FP - Total - IOF	0.00	NA	2	NA			NA	NA	0
PR-4-02-3530	Average Delay Days - IOF	NA	NA	NA	NA	0.00		NA	NA	0
PR-8-01-3530	% Open Orders in a Hold Status >30 Days -IOF	0.00	NA	2	NA			NA	NA	0

MR	Maintenance & Repair	FP	NA	FP	NA	Std Dev.	Sample Error	Stat. Score	Perf. Score	Wgt.
MR-4-01-1216	Mean Time to Repair - nonDS0 & DS0 -UNE/Resale	197.33	48.70	16	1	124.15	0.00	SS	NA	5
MR-4-01-1217	Mean Time to Repair - DS1 & DS3 -UNE/Resale	86.87	83.05	88	22	128.95	8.05	0.03	0	5
MR-4-06-1216	% Out of Service > 4 Hours - nonDS0 & DS0 -UNE/Resale	100.00	NA	1	NA			NA	NA	0
MR-4-08-1216	% Out of Service > 24 Hours - nonDS0 & DS0 -UNE/Resale	0.00	NA	1	NA			NA	NA	0
MR-4-06-1217	% Out of Service > 4 Hours - DS1 & DS3 -UNE/Resale	100.00	NA	2	NA			NA	NA	0
MR-4-08-1217	% Out of Service > 24 Hours - DS1 & DS3 -UNE/Resale	100.00	NA	2	NA			NA	NA	0
MR-5-01-1200	% Repeat Reports w/in 30 days -UNE/Resale	16.35	43.48	104	23		8.52	-2.98	-2	10

"NA" - no activity "UD" - under development "SS" - Small Sample

Total 112

Under the Plan, -1 performance scores are subject to further adjustment based on two additional month's performance.

Special Provision - UNE Ordering

Jan-2015

		% On Time	Observations	Market Adj.
OR-1-04-3320	% OT LSRC - No Facility Check - POTS	90.56	1,059	\$ -
OR-1-06-3320	% OT LSRC/ASRC - Facility Check - POTS	96.15	26	\$ -
OR-2-04-3320	% OT LSR Rej.- No Facility Check - POTS	99.22	256	\$ -
OR-2-06-3320	% OT LSR/ASR Rej. - Facility Check - POTS	100.00	28	\$ -

Total Market Adj*	\$ -
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* For allocation, any UNE Ordering market adjustment is combined with the MOE UNE market adjustment allocation.

UNE Platform allocation	40.00%	\$ -
UNE Loop allocation	60.00%	\$ -

Special Provision - UNE Flow Through

OR-5-01-3140 % Flow-Through Total-UNE POTS Platform				OR-5-03-3140 % Flow-Through Achieved-UNE POTS Platform			
Month	%	Observations Gross #	Flow-thru	Month	%	Observations Gross #	Flow-thru
NOV-2014	45.45	198	90	NOV-2014	67.74	93	63
DEC-2014	60.36	169	102	DEC-2014	86.05	86	74
JAN-2015	63.21	193	122	JAN-2015	82.35	85	70
Overall	56.07	560	314	Overall	78.41	264	207

Market Adjustment *	Calculated Quarterly
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OR-5-01-3112 % Flow-Through Total-UNE POTS Loop				OR-5-03-3112 % Flow-Through Achieved-UNE POTS Loop			
Month	%	Observations Gross #	Flow-thru	Month	%	Observations Gross #	Flow-thru
NOV-2014	90.15	132	119	NOV-2014	94.83	58	55
DEC-2014	99.21	126	125	DEC-2014	98.18	55	54
JAN-2015	88.95	181	161	JAN-2015	93.18	88	82
Overall	92.26	439	405	Overall	95.02	201	191

Market Adjustment *	\$ -
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OR-5-01-3121 % Flow-Through Total-UNE Other				OR-5-03-3121 % Flow-Through Achieved-UNE Other			
Month	%	Observations Gross #	Flow-thru	Month	%	Observations Gross #	Flow-thru
NOV-2014	81.64	866	707	NOV-2014	83.79	691	579
DEC-2014	82.07	1,054	865	DEC-2014	88.16	870	767
JAN-2015	74.37	948	705	JAN-2015	80.39	719	578
Overall	79.39	2,868	2,277	Overall	84.39	2,280	1,924

Market Adjustment *	Calculated Quarterly
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* For allocation, UNE-P and Other will be included with any UNE-P MOE market adjustment allocation and UNE-L with any UNE-L MOE market adjustment allocation.

Special Provision - Hot Cut - Loop Performance

		Current Month CLEC Performance	Current Month CLEC Observations	Prior Month CLEC Performance	Prior Month CLEC Observations
PR-9-01-3520	% On Time Performance-Loop-Basic Hot Cut	100.00	10	100.00	1
PR-9-01-3523	% On Time Performance-Loop-Lg Job Hot Cut	NA		NA	
PR-9-01-3525	% On Time Performance-Loop-Batch Hot Cut	NA		NA	
PR-6-02-3520	% Installatn Trbls w/in 7 days-Loop-Basic Hot Cut	0.00	14	0.00	25
PR-6-02-3523	% Installatn Trbls w/in 7 days-Loop-Lg Job Hot Cut	NA		NA	
PR-6-02-3525	% Installatn Trbls w/in 7 days-Loop-Batch Hot Cut	NA		NA	
		Performance	Observations	Performance	Observations
PR-9-08-3533	Avg Durtn HC Install Trbl-UNE POTS Loop Ttl HC-CLEC	NA		NA	
PR-9-08-3533	Avg Durtn HC Install Trbl-UNE POTS Loop Ttl HC-FP	177.96	86	141.00	63
		VZ Std. Dev.	Stat Score	VZ Std. Dev.	Stat Score
PR-9-08-3533	Avg Durtn HC Install Trbl-UNE POTS Loop Ttl HC	0.00		0.00	
		Greater of -	Tier II (2 mo) or Tier III (1mo)	Total	
	Market Adjustment for PR-6-02-3520 / PR-9-01-3520*	\$ -	\$ -	\$ -	\$ -
	Market Adjustment for PR-6-02-3523 / PR-9-01-3523*	\$ -	\$ -	\$ -	\$ -
	Market Adjustment for PR-6-02-3525 / PR-9-01-3525*	\$ -	\$ -	\$ -	\$ -
	Market Adjustment for PR-9-08-3533	\$ -	\$ -	\$ -	\$ -

* For allocation purposes, any Hot Cut market adjustment is combined with the Critical measure market adjustment allocation.

	% On Time	Observations	Mrkt Adj.
PO-4-01-6660 % Change Management Notices sent on Time (type 3,4,5)	100.00	2	\$ -

* Cumulative number of delay days greater than 8 standard Delay Days*

PO-4-03-6600 Change Management Notice Delay 8 plus Days (type 1-5)	NA		\$ -
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% Test Deck Wgt. Failure Test Deck Wgt.

PO-6-01-6000 % Software Validation	R3	R3	\$ -
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* Cumulative number of delay hours greater than 48 hour standard Delay Hours*

PO-7-04-6000 Delay Hours - Failed/Rejected Test Deck Transactions Transactions failed, no workaround	R3		\$ -
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Total Market Adjustment		\$ -
UNE Platform allocation	31.43%	\$ -
UNE Loop allocation	47.14%	\$ -
Resale allocation	7.14%	\$ -
DSL allocation	14.29%	\$ -

Fair Point New Hampshire

PAP/CCAP Market Adjustment Summary FINAL

Jan-2015

	<u>Weighted Score</u>	<u>Market Adjustment</u>	
MODE OF ENTRY			
Unbundled Network Elements - Platform	-0.559	\$ 782,202	
Unbundled Network Elements - Loop	-0.103	\$ -	
Resale	-0.614	\$ 49,849	
Digital Subscriber Lines	-0.403	\$ 56,455	
Trunks	0.000	\$ -	
Mode of Entry Total			\$ 888,505
# CRITICAL MEASURES			
1 OSS Interface		\$ -	
2 % On Time Ordering Notification		\$ 3,057	
3 Installation Performance		\$ 59,532	
4 % On Time Performance - LNP		\$ -	
5 Hot Cut Performance		\$ -	
6 Maintenance Performance		\$ 58,616	
7 Final Trunk Groups Blocked		\$ -	
8 Collocation		\$ -	
9 Resolution Processes		\$ -	
Critical Measure Total			\$ 121,204
Individual Rule Payments:			\$ 3,840
SPECIAL PROVISIONS			
UNE Ordering		\$ -	
UNE Flow Through		\$ -	
UNE Hot Cut Loop		\$ -	
Special Provision Total			\$ -
CHANGE CONTROL			\$ -
Grand Total			\$ 1,013,549

Under the Plan, -1 performance scores are subject to further adjustment based on two additional month's performance.