

THE STATE OF NEW HAMPSHIRE

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November 24, 2015

Vincent Paul Migliore
198 Whittemore Point Road South
Bridgewater, NH 03222

Re: DE 15-361, Eversource Energy
Complaint by Vincent Paul Migliore against Eversource Energy

Dear Mr. Migliore:

On August 18, 2015, you requested a hearing before the Commission regarding a complaint against Public Service Company of New Hampshire d/b/a Eversource Energy (Eversource) alleging that Home Performance with Energy Star (HPwES) program funds are not being properly administered by Eversource and that, as a result, you have been defrauded by Eversource. In addition, the complaint alleges that Eversource's subcontracted inspector "failed to uncover this by not completing their inspection services as part of the program's process, and for which public funds were used to allow for such inspection."

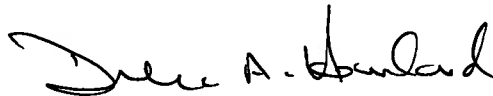
After a review of the your complaint, Eversource's September 10, 2015, response and your reply to Eversource's response filed on October 15, 2015, the Commission has granted your request and will conduct a hearing on January 19, 2016. The Commission adopts the following procedures and determinations with respect to the hearing:

1. Mr. Migliore and Eversource shall file the following with the Commission, no later than December 22, 2015:
 - (a) a list of witnesses they intend to call at the hearing, identifying each witness by name and business or home address;
 - (b) a short written summary of each witness's position, which summary should provide the witness's account of the facts and any other relevant topic about which the witness is expected to testify.
2. Mr. Migliore and Eversource shall file with the Commission, no later than January 5, 2016, exhibits they intend to introduce at the hearing. Exhibits should include copies of the disconnect notices, any official correspondence or other communication between Mr. Migliore and Eversource, documents related to the HPwES weatherization measures installed at Mr. Migliore's residence, the customer loan agreement, on-bill financing, activities of the weatherization contractor and the quality assurance inspections, and other documents the parties believe will support their respective positions.

3. Mr. Migliore and Eversource will each have a chance to ask questions of all witnesses, regardless of who called the witness. However, only witnesses who have filed summaries with the Commission prior to the hearing, as described in paragraph I above, will be allowed to provide information or testify at the hearing. Witnesses for Mr. Migliore shall appear first, followed by witnesses for Eversource.
4. Unless a good reason can be given, the Commission will not accept any exhibits unless they were submitted prior to the hearing as described in paragraph 2 above.
5. At the end of the hearing, each side will be allowed to make a formal statement to the Commission. Eversource will go first, followed by Mr. Migliore.
6. The hearing shall be recorded. Eversource shall bear the cost of the transcription.

To the extent that any of the above is inconsistent with the Commission's procedural rules, the Commission has determined that a waiver of the applicable rule or rules serves the public interest and will be conducive to, rather than disruptive of the orderly proceeding of the Commission. See Puc 201.05(a). Finally, the Commission places Mr. Migliore on notice that, as the moving party, he will have the burden of proof at the hearing. The Commission encourages Mr. Migliore to contact Staff with questions or for assistance as needed as Mr. Migliore may not be familiar with the Commission's procedures.

Sincerely,



Debra A. Howland
Executive Director

cc: Service List (Electronically)
Docket File

SERVICE LIST - EMAIL ADDRESSES - DOCKET RELATED

Pursuant to N.H. Admin Rule Puc 203.11 (a) (1): Serve an electronic copy on each person identified on the service list.

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Docket #: 15-361-1 Printed: November 24, 2015

FILING INSTRUCTIONS:

- a) Pursuant to N.H. Admin Rule Puc 203.02 (a), with the exception of Discovery, file 7 copies, as well as an electronic copy, of all documents including cover letter with:
DEBRA A HOWLAND
EXEC DIRECTOR
NHPUC
21 S. FRUIT ST, SUITE 10
CONCORD NH 03301-2429
- b) Serve an electronic copy with each person identified on the Commission's service list and with the Office of Consumer Advocate.
- c) Serve a written copy on each person on the service list not able to receive electronic mail.