

From: aaron.downing@eversource.com on behalf of SupplierServicesNH@eversource.com
To: [Joe Lindsay](mailto:Joe.Lindsay)
Subject: RE: Request to Enter PSNH Market for Everyday Energy (Energy Rewards) and Viridian Energy
Date: Wednesday, December 09, 2015 12:09:21 PM
Attachments: [ATT00003.png](#)

Hi Joe.

Since FairPoint Energy has already had the training and is currently in our system and is utilizing EDI, we will not need to review the supplier training.

Did you get certificates from Liberty Utilities? If so could you please provide them?

Aaron Downing | Supplier Services - NH | EVERSOURCE
I 📞: 603.634.3629 | ✉: SupplierServicesNH@eversource.com

From: Joe Lindsay <JLindsay@criusenergy.com>
To: SupplierServicesNH/NUS@NU,
Date: 12/09/2015 12:04 PM
Subject: RE: Request to Enter PSNH Market for Everyday Energy (Energy Rewards) and Viridian Energy

Aaron,

Would we need to attend supplier training if we have done it previously?

One of our other brands is FairPoint Energy and we already have active customers with Eversource. In addition, I have attended the training numerous times while in a previous job while helping Liberty Utilities with their EDI.

Thanks,
Joe

From: aaron.downing@eversource.com [<mailto:aaron.downing@eversource.com>] On Behalf Of SupplierServicesNH@eversource.com
Sent: Wednesday, December 09, 2015 11:11 AM
To: Joe Lindsay <JLindsay@criusenergy.com>
Subject: RE: Request to Enter PSNH Market for Everyday Energy (Energy Rewards) and Viridian Energy

Thank you Joe.

From: [EL_SupplierServices](#)
To: [Joe Lindsay](#); [EL_SupplierServices](#)
Cc: [Eric Wilkins](#); [Nicholas Moutinho](#); [Juannetta Samedi](#); [William Hunsicker](#)
Subject: RE: Load Asset Registration - New Entity
Date: Wednesday, November 18, 2015 10:28:54 AM
Attachments: [image005.png](#)
[image006.png](#)

Hi Joe,

1. The training under Fairpoint should be sufficient.
2. The settlement account number is actually Everyday Energy's ISO market participant ID. This ID is obtained by setting up a settlement account for Everyday Energy's load through ISO NE.

Please let me know if you have any additional questions.

Thanks,

Caitlin (White) Chaput
Associate Transaction Analyst

Description: Unitil



6 Liberty Lane West
Hampton, NH 03842
T 603.773.6433

From: Joe Lindsay [<mailto:JLindsay@criusenergy.com>]
Sent: Tuesday, November 17, 2015 12:36 PM
To: [EL_SupplierServices](#)
Cc: [Eric Wilkins](#); [Nicholas Moutinho](#); [Juannetta Samedi](#); [William Hunsicker](#)
Subject: RE: Load Asset Registration - New Entity

Hi Caitlin.

We did have a couple of questions:

1. Do we need to attend the supplier training? We did complete the training for our FairPoint Energy brand and are currently in production with PSNH/Eversource.
2. Do you know where we would get a "settlement account number" that is requested in the Trading Partner Agreement?

Thanks,
Joe

Joe Lindsay
Senior Manager, IT
C: 609-504-0220 | Jlindsay@criusenergy.com | criusenergy.com



Responses to Additional Information DM 15-479

3) A list of states in which your company currently conducts business.

In Exhibit 3 of our original application we responded to Question 12 of the application which stated: “A listing of the states where the **applicant** currently conducts business relating to the sale of **electricity**.” We provided the following chart showing each state where the applicant entity, Viridian Energy, LLC conducts business relating to the sale of electricity. Viridian Energy, LLC has other affiliates that conduct business relating to the sale of natural gas as well as electricity but are separate entities themselves (Viridian Energy NY, LLC and Viridian Energy PA, LLC). We have also updated Exhibit 4 to reflect solely applicant’s, Viridian Energy, LLC’s, complaint history.

	State(s)	License Number	Utility(ies)
Viridian Energy, LLC	Connecticut	Docket #09-04-15	Electric
	Massachusetts	License #CS-076	Electric
	Rhode Island	Division Docket D-96-6 (P6)	Electric

4) A list of the number and type of customer complaints concerning the applicant.

In Exhibit 4 of our original application we responded to Question 13 of the application which stated: “A listing disclosing the number and type of customer complaints concerning the applicant or its principals, if any, filed with a state licensing/registration agency, attorney general’s office or other governmental consumer protection agency for the most recent calendar year in every state in which the applicant has conducted business relating to the sale of electricity;” Please see the updated tables below disclosing this information solely for applicant, Viridian Energy, LLC:

VIRIDIAN ENERGY, LLC				
2014				
MONTH/TYPE	STATE			TOTAL
	CT	MA	RI	
Jan	6	4	0	10
BILLING/RATE	6	3	0	9
ENROLLMENT	0	1	0	1
FEB	6	5	0	11
BILLING/RATE	4	5	0	9
ENROLLMENT	1	0	0	1
MARKETING PRACTICES	1	0	0	1
MAR	13	5	0	18
BILLING/RATE	10	2	0	12
ENROLLMENT	0	2	0	2
GENERAL	1	0	0	1
QUALITY OF SERVICE	2	1	0	3
APR	9	4	0	13
BILLING/RATE	6	4	0	10
ENROLLMENT	1	0	0	1
GENERAL	2	0	0	2
MAY	11	3	0	14
BILLING/RATE	5	0	0	5
ENROLLMENT	3	2	0	5
GENERAL	2	0	0	2
MARKETING PRACTICES	1	0	0	1
QUALITY OF SERVICE	0	1	0	1
JUN	5	5	0	10
BILLING/RATE	4	5	0	9

VIRIDIAN ENERGY, LLC				
2015				
MONTH/TYPE	STATE			TOTAL
	CT	MA	RI	
JAN	3	5	0	8
BILLING/RATE	2	1	0	3
ENROLLMENT	0	1	0	1
GENERAL	0	2	0	2
QUALITY OF SERVICE	1	1	0	2
FEB	9	5	0	14
BILLING/RATE	6	4	0	10
GENERAL	1	0	0	1
MARKETING PRACTICES	1	1	0	2
QUALITY OF SERVICE	1	0	0	1
MAR	1	9	0	10
BILLING/RATE	1	3	0	4
ENROLLMENT	0	4	0	4
GENERAL	0	1	0	1
MARKETING PRACTICES	0	1	0	1
APR	0	23	0	23
BILLING/RATE	0	4	0	4
ENROLLMENT	0	9	0	9
GENERAL	0	4	0	4
MARKETING PRACTICES	0	5	0	5
QUALITY OF SERVICE	0	1	0	1
MAY	1	12	0	13
BILLING/RATE	0	1	0	1
ENROLLMENT	0	9	0	9

ENROLLMENT	1	0	0	1
JUL	7	6	0	13
BILLING/RATE	5	2	0	7
ENROLLMENT	2	1	0	3
GENERAL	0	1	0	1
QUALITY OF SERVICE	0	2	0	2
AUG	5	3	0	8
BILLING/RATE	4	2	0	6
ENROLLMENT	0	1	0	1
QUALITY OF SERVICE	1	0	0	1
SEP	3	8	0	11
BILLING/RATE	2	5	0	7
ENROLLMENT	0	1	0	1
GENERAL	0	1	0	1
QUALITY OF SERVICE	1	1	0	2
OCT	5	2	0	7
BILLING/RATE	1	1	0	2
ENROLLMENT	1	0	0	1
GENERAL	0	1	0	1
QUALITY OF SERVICE	3	0	0	3
NOV	3	5	0	8
BILLING/RATE	2	0	0	2
ENROLLMENT	0	3	0	3
GENERAL	0	2	0	2
QUALITY OF SERVICE	1	0	0	1
DEC	5	8	0	13
BILLING/RATE	5	1	0	6
ENROLLMENT	0	3	0	3
QUALITY OF SERVICE	0	4	0	4
Grand Total	78	58	0	136

GENERAL	1	2	0	3
JUN	1	7	0	8
BILLING/RATE	1	2	0	3
ENROLLMENT	0	2	0	2
GENERAL	0	3	0	3
JUL	2	4	0	6
BILLING/RATE	2	1	0	3
ENROLLMENT	0	2	0	2
GENERAL	0	1	0	1
AUG	0	5	0	5
BILLING/RATE	0	3	0	3
ENROLLMENT	0	1	0	1
GENERAL	0	1	0	1
SEP	3	2	0	5
BILLING/RATE	1	0	0	1
ENROLLMENT	0	1	0	1
GENERAL	1	1	0	2
MARKETING PRACTICES	1	0	0	1
OCT	1	1	0	2
BILLING/RATE	1	0	0	1
ENROLLMENT	0	1	0	1
NOV	1	1	0	2
BILLING/RATE	1	1	0	2
DEC	0	4	0	4
BILLING/RATE	0	3	0	3
ENROLLMENT	0	1	0	1
Grand Total	22	78	0	100