



555 Pleasantville Rd. S-107
Briarcliff Manor, NY 10510
1.844.692.4372

December 18, 2015

Executive Director
NHPUC
21 South Fruit St, Suite 10
Concord, NH 03301

NHPUC 22DEC'15AM11:28

RE: DM 15-480

Dear Executive Director,

Please find the documents requested in the Commissions letter dated November 16, 2015. Please feel free to reach out to me at 914-236-1406 if you have any questions.

Sincerely,

Michael Nordlicht

Exhibit 1

Utility Confirmations of Completed EDI Testing



Electronic Data Interchange (EDI) Certification

Unitil Energy Systems (UES)

Issued to: Agera Energy
Represented by: Ming Wang

Issued by: Unitil Energy Systems
Represented by: Lisa S. Glover, Energy Analyst

Date: December 12, 2014

This is official notification of the successful completion of Electric EDI testing between Unitil Energy Systems and Agera Energy. As of December 12, 2014, Unitil Energy Systems does hereby declare Agera Energy as a certified EDI trading partner capable of exchanging the following transactions:

810	Invoice
814	Change
814	Drop
814	Enrollment
814	Historical Usage Request
820	Payment Notification
867	Historical Usage
867	Monthly Usage
997	Functional Acknowledgement

Agera Energy has successfully satisfied all the requirements of connectivity with Unitil Energy Systems. Agera Energy has also proven through detailed transaction testing its understanding of the business rules and EDI formats required for account maintenance, and billing (dual and LDC rate-ready consolidated) as described by the New Hampshire Public Utilities Commission and using V12 version 4010 standards.


Signature
12/12/14
Date

Lisa S. Glover
Energy Analyst
Unitil Service Corp.
6 Liberty Lane West
Hampton, NH 03842-1720
EL_SupplierServices@unitil.com



Liberty UtilitiesSM

COMPLETION OF EDI TESTING

This is to certify that on December 22nd, 2014

Agera Energy LLC

completed all of the requirements of New Hampshire
Code of Administrative Rules, Section PUC 2003.01(d).

Deborah M. Gilbertson, Manager of Retail Choice
Liberty Utilities (Granite State Electric) Corp.
15 Buttrick Rd, Londonderry NH 03053

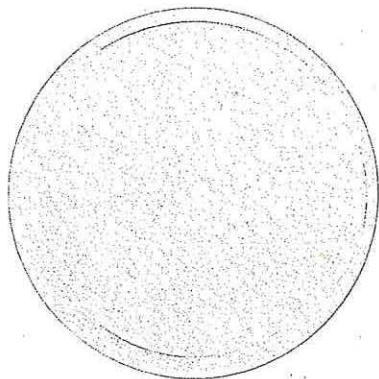
**Public Service of New Hampshire
Certificate of Completion**

is hereby granted to:

Agere Energy, LLC

to certify that they have completed to satisfaction

NH Supplier Training



Granted: 12/15/14

Aaron Downing

Aaron Downing
PSNH Supplier Services

CERTIFICATE OF COMPLETION

This is to certify that a Representative of

Agera Energy

has successfully completed the

EDI TESTING

Given this *12th* Day of *December, 2014*

Fitchburg Gas & Electric Light Company

Host Utility Coordinator



579 Tenney Mountain Highway
Plymouth, NH 03264-3154
www.nhec.coop
603-536-1800 / 800-698-2007

Test Acceptance Form January 23, 2015

The undersigned agree that Agera Energy, LLC and New Hampshire Electric Cooperative (NHEC) have successfully completed electronic interchange testing for "DUAL" option on January 15, 2015.

Subject to continuation of bilateral agreements between Agera Energy, LLC and NHEC and fulfillment of all other registration requirements as directed by the New Hampshire Public Utility Commission, Agera Energy, LLC may submit customer enrollment transactions electronically to NHEC upon approval by New Hampshire Public Utility Commission to serve members in the New Hampshire Electric Cooperative service territory.

Competitive Supplier Company: Agera Energy, LLC

Competitive Supplier Business Contact Signature: _____
Date of Test Acceptance: _____

Competitive Supplier Technical Contact Signature: _____
Date of Test Acceptance: _____

Distribution Company: New Hampshire Electric Cooperative Inc.

Distribution Company Business Contact Signature: William Bayard
Date of Test Acceptance: 1/23/2015

Distribution Company Technical Contact Signature: Mark Patten
Date of Test Acceptance: 1/15/15

Exhibit 2
Surety Bond Rider



License No. _____

RIDER

To be attached to and form part of Bond No. 105071398.

Issued on behalf of Agera Energy, LLC as Principal, and in favor of New Hampshire Public Utilities Commission as Obligee.

It is agreed that:

1. The Surety hereby gives its consent to change the Name:

from: _____
to: _____

2. The Surety hereby gives its consent to change the Address:

from: _____
to: _____

3. The Surety hereby gives its consent to change the Bond Number and Expiration Date :

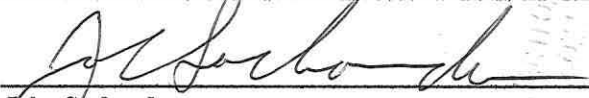
from: Bond Number 105071398 and Expiration Date November 1, 2016
to: Bond Number 105371098 and Expiration Date January 8, 2017

This rider shall become effective as of November 16, 2015

PROVIDED, however, that the liability of the Surety under the attached bond as changed by this rider shall not be cumulative.

Signed, sealed and dated November 16, 2015.

Travelers Casualty and Surety Company of America

By: 
John Sachanda
Attorney-in-Fact

Accepted: New Hampshire Public Utilities Commission
Obligee

or _____
Principal

By: _____

By: _____



POWER OF ATTORNEY

Farmington Casualty Company
Fidelity and Guaranty Insurance Company
Fidelity and Guaranty Insurance Underwriters, Inc.
Seaboard Surety Company
St. Paul Fire and Marine Insurance Company

St. Paul Guardian Insurance Company
St. Paul Mercury Insurance Company
Travelers Casualty and Surety Company
Travelers Casualty and Surety Company of America
United States Fidelity and Guaranty Company

Attorney-In Fact No. 220876

Certificate No. 002831691

KNOW ALL MEN BY THESE PRESENTS: That Seaboard Surety Company is a corporation duly organized under the laws of the State of New York, that St. Paul Fire and Marine Insurance Company, St. Paul Guardian Insurance Company and St. Paul Mercury Insurance Company are corporations duly organized under the laws of the State of Minnesota, that Farmington Casualty Company, Travelers Casualty and Surety Company, and Travelers Casualty and Surety Company of America are corporations duly organized under the laws of the State of Connecticut, that United States Fidelity and Guaranty Company is a corporation duly organized under the laws of the State of Maryland, that Fidelity and Guaranty Insurance Company is a corporation duly organized under the laws of the State of Iowa, and that Fidelity and Guaranty Insurance Underwriters, Inc. is a corporation duly organized under the laws of the State of Wisconsin (herein collectively called the "Companies"), and that the Companies do hereby make, constitute and appoint

John Sachanda

of the City of Burr Ridge, State of Illinois, their true and lawful Attorney(s)-in-Fact, each in their separate capacity if more than one is named above, to sign, execute, seal and acknowledge any and all bonds, recognizances, conditional undertakings and other writings obligatory in the nature thereof on behalf of the Companies in their business of guaranteeing the fidelity of persons, guaranteeing the performance of contracts and executing or guaranteeing bonds and undertakings required or permitted in any actions or proceedings allowed by law.

IN WITNESS WHEREOF, the Companies have caused this instrument to be signed and their corporate seals to be hereto affixed, this 17th day of February, 2009.

Farmington Casualty Company
Fidelity and Guaranty Insurance Company
Fidelity and Guaranty Insurance Underwriters, Inc.
Seaboard Surety Company
St. Paul Fire and Marine Insurance Company

St. Paul Guardian Insurance Company
St. Paul Mercury Insurance Company
Travelers Casualty and Surety Company
Travelers Casualty and Surety Company of America
United States Fidelity and Guaranty Company



State of Connecticut
City of Hartford ss.

By: [Signature]
George W. Thompson, Senior Vice President

On this the 17th day of February, 2009, before me personally appeared George W. Thompson, who acknowledged himself to be the Senior Vice President of Farmington Casualty Company, Fidelity and Guaranty Insurance Company, Fidelity and Guaranty Insurance Underwriters, Inc., Seaboard Surety Company, St. Paul Fire and Marine Insurance Company, St. Paul Guardian Insurance Company, St. Paul Mercury Insurance Company, Travelers Casualty and Surety Company, Travelers Casualty and Surety Company of America, and United States Fidelity and Guaranty Company, and that he, as such, being authorized so to do, executed the foregoing instrument for the purposes therein contained by signing on behalf of the corporations by himself as a duly authorized officer.

In Witness Whereof, I hereunto set my hand and official seal. My Commission expires the 30th day of June, 2011.



[Signature]
Marie C. Tetreault, Notary Public

Exhibit 3
Customer Complaints

State	Owning Co.	Date of Complaint	Date of Response	Customer Name	Customer #	PUC Case #	Reason for Complaint
NY	Agera	2/27/2015	3/9/2015	LaGuardia Corporate Center Associates	35528988	8281AG	Fraudulent Enrollment
NY	Agera	8/20/2015	8/20/2015	Great Star Laundry USA Inc. (Fang Zheng)	35636712	8281AG	ETF
NY	Agera	9/24/2015	9/28/2015	Hudson View Associates	35475628	548952	Pricing
NY	Agera	11/25/2015	12/3/2015	Providence House	35655417	532133-QRS	Pricing
OH	Agera	4/2/2015	4/2/2015	Markie Sparks	35625723	MSPA040215KQ	Transition to Agera
Oh	Agera	4/17/2015	4/20/2015	King Electric	35645789	041615VM	Transition to Agera
OH	Agera	6/2/2015	6/9/2015	Gregory Ladenburger	35586571	MLAD060215X7	Drop Request
OH	Agera	8/3/2015	8/14/2015	R & E Voint Ventures LLC (Dick Hames)	35646295	DHAM080315WE	Transmission Charges

YTD Total **8**