

Attachment E

Customer Service Contract

This attachment contains a copy of a standard contract Nordic Energy uses for its residential and commercial customers. The contract abides by all regulations set forth in Puc 2000.

NORDIC ENERGY SERVICES L.L.C. ELECTRIC SALES AGREEMENT



Terms of Service Statement and Electric Services Agreement

This Electric Sales Agreement ("Agreement"), number _____ (agreement ID) is entered into between Nordic Energy Services, L.L.C. ("Nordic") and _____ ("Customer", "you" or "your"). Nordic is a Competitive Electric Power Supplier ("CEPS") licensed by the New Hampshire Public Utilities Commission ("PUC") to offer and supply electric generation services in New Hampshire. Our PUC license number is _____. This Agreement shall be effective as of the date signed by Nordic and indicated as the "Effective Date" on Nordic's signature block hereto and not prior thereto. Nordic and Customer may be individually referred to as "Party" or collectively referred to as "Parties." The Parties agree to the following:

Purchase and Sale; Services

Nordic shall sell and Customer shall purchase and receive electric energy on a firm basis for Customer's facilities identified on Exhibit A hereto. The electric energy will be delivered to a point or points on the transmission system operated by the Independent System Operator- New England ("ISO-NE"). Delivery to meters corresponding to each delivery point for service with _____ [insert utility name] (referred to herein as the "LDC") for service addresses and account numbers specified on the Exhibit A hereto will be made by the LDC.

Definitions

As used herein, unless the context clearly indicates otherwise, the following terms shall have the following meaning:

"Ancillary Charges" mean the applicable charges regarding ancillary services as set forth in the applicable ISO-NE Open Access Transmission Tariff ("OATT"), plus RTEP Charges, RMR Charges and the transmission cost enhancement charges as identified in the applicable OATT tariff, plus transmission charges and all other ISO-NE costs not included in the definition of Capacity Charges or in the energy price.

"Capacity Charges" mean charges for fulfilling the capacity requirements imposed by the ISO-NE or otherwise.

"Event of Default" means: (1) the failure of Customer to make, when due, any payment due hereunder; (2) Customer's failure to perform or comply with any term of this agreement; (3) Customer makes an assignment or any general arrangement for the benefit of creditors; (4) Customer files a petition or otherwise commences, authorizes, or acquiesces to the commencement of a proceeding or cause of action with respect to it under any bankruptcy proceeding or similar laws for the protection of creditors, or has such petition filed against it; (5) Customer otherwise becomes insolvent or is unable to pay its debts as they come due; (6) any of Customer's representations and warranties included within this Agreement are or become untrue; or (7) the occurrence of any other event stated within this Agreement to be an Event of Default.

"Force majeure" means an event outside the control of the claiming party, which they are unable to overcome or avoid by exercise of due diligence. Force majeure shall include, without limitation: a condition resulting in the curtailment of power supply or interruption or curtailment of transmission on the electric transmission and/or distribution system; restraint by court order; action or non-action by, or inability to obtain necessary authorizations or approvals from any government agency or authority; war, acts of God, fire, terrorism, or flood.

"Material Change" means usage during any calendar month that either exceeds historical usage (historical usage shall mean usage during the year prior to the original execution date of this Agreement) for the same calendar month by 20% or more, or is less than historical usage for the same calendar month by 20% or more. In the event historical usage cannot be determined, then Material Change shall be determined by Nordic in its sole discretion.

“Pricing Offer” means a written notice to Customer of proposed changes, amendments, deletions or additions to the terms of this Agreement including but not limited to changes in price. “RMR Charges” mean the generation deactivation charges and other such charges, if any, imposed by the ISO-NE, in accordance with the applicable ISO-NE rule and OATT provisions.

“RTEP Charges” means the Regional Transmission Expansion Planning charges.

Default

Nordic reserves the right, in its sole discretion, to terminate this Agreement at any time and upon ten (10) days advance written notice, if an Event of Default occurs. If an Event of Default occurs, Nordic may charge to Customer any costs, losses and damages, direct or indirect, incurred by Nordic as a result thereof.

Market Structure

In the event of any changes to any tariffs, rules, laws, regulations, changes in or increases in charges to Nordic, or procedures of Customer's Utility, or of the ISO-NE and electric power transmission networks used by Nordic and/or Nordic's suppliers to deliver electricity to Customer, or changes to the electric market structure, that increase Nordic's cost of providing service hereunder and are implemented after the execution of this Agreement, regardless of when a change's effective date was finalized (excluding from this analysis any credits back to Nordic, the benefits of which have already been taken into account by Nordic in determining the price), then Nordic may pass through such cost, or any increased cost, to Customer. All charges identified as "Included", other than the Energy Price, on any Exhibit B to this Agreement are subject to change in accordance with the foregoing. If Nordic determines, in its sole discretion, that such changes prevent Nordic from effectively or economically performing under this agreement, then Nordic may terminate this agreement upon 30 days written notice.

Term and Right of Rescission

Service shall commence on the first meter read date after Nordic has received notice that the LDC has accepted the delivery service request. Service shall not commence any earlier than the meter read in _____, 201_, (as defined by the LDC) (hereinafter "Start Month").

This agreement shall remain in effect for 12 months from the Start Month, ending on the last meter read date of said 12th month (hereinafter the "Anniversary Month") for the accounts (the "Initial Term"). If Customer executes an Exhibit B at any time that includes a term that goes beyond the then-current Anniversary Month for all other accounts (as determined in this Agreement), then the current term for all accounts shall be extended until the next Anniversary Month.

Upon the expiration of the Initial Term, and any renewals or extensions thereof, this agreement shall automatically renew for additional twelve month terms (the "Renewal Term"), unless the agreement is terminated by either party with written notice (said notice must be provided directly from the party, not its agents or any other third party) provided at least 30 days, but not more than 60 days, prior to the end of the then current term.

Customer has a right to change CEPS subject to the terms and conditions herein.

Residential and small commercial customers shall have 3 business days from the date of personal or electronic delivery of these written terms of service to rescind authorization to purchase and receive electric energy from Nordic. Residential and small commercial customers receiving these terms of service via the United States Postal Service shall have 5 business days from the postmarked date to rescind authorization to purchase and receive electric energy from Nordic.

Pricing

Customer agrees to purchase from Nordic on a firm basis 100% of Customer’s electricity usage at all facilities identified on Exhibit A, at the price and on the terms outlined herein.

During any period of time after the Start Month, if Nordic and Customer do not have one or more executed Exhibit B Transaction Confirmations or Pricing Offers in effect for all of the facilities identified on Exhibit A, then the Standard Price (as defined below) shall apply to all facilities not covered by a current Exhibit B or Pricing Offer for the relevant periods.

The Standard Price (per kWh) shall be calculated as follows: the price shall equal Nordic’s cost to acquire Customer’s supply plus \$0.015 per kWh (the “Adder”) for all quantities of actual usage, plus distribution and transmission losses at the same price per kWh utilizing distribution and transmission loss percentages determined by the hour as defined by the LDC to determine the quantity of losses, plus unaccounted for energy (“UFE”) losses as estimated by Nordic, plus all charges billed by ISO-NE, Ancillary Charges, Capacity Charges, RMR Charges, RPS charges (as established according to applicable laws and regulations in the State of New Hampshire) and delivery charges (ISO-NE, Ancillary Charges, Capacity Charges and delivery charges shall be passed through to Customer in the amount charged to Nordic and calculated as outlined below, excluding any credits back to Nordic, the benefits of which have been considered by Nordic in determining the Adder; in the event actual costs are not available then Nordic shall use its best efforts to estimate the actual cost) (collectively hereinafter the "Standard Price"). Nordic will estimate when you use your power, and the Standard Price will be applied based upon that estimated usage time. Your Standard Price changes by the month. Nordic’s cost to acquire Customer’s supply, the ISO-NE charges, Ancillary Charges, Capacity Charges, RMR Charges, RPS charges and delivery charges shall be determined by totaling all of the aforementioned charges billed to Nordic for all customers in the same utility, not just Customer, for the calendar month that is two months prior to the billing month (e.g. October rate is determined by August data) and dividing the total by the total usage for all of said customers in the same month. This results in a per unit rate for all of the aforementioned charges which shall be applied to your usage in the next billing cycle. Nordic may also increase this per unit rate in the event the charges in any prior month were not fully recovered in the subsequent months; this increase shall be calculated in the same manner as the aforementioned unit rate.

The rates identified herein apply only to electric supply to the LDC, not to the other charges associated with LDC delivery, nor does it include other costs, including but not limited to, the price of transmission and distribution, the system benefits charge, stranded cost recovery charge, and taxes. Customer is responsible for all charges relating to delivering electricity to Customer’s account(s).

Average Pricing

Variable Pricing: If you have elected variable pricing, neVolt pricing or the Standard Price outlined in the Pricing section, above, all billing determinants are outlined in the Pricing section and the Exhibit B for variable pricing or neVolt pricing. Your variable or Standard Price and all determinants vary by the month. The neVolt price and all determinants may vary as outlined in the market structure section of this Agreement.

Demand Charges

The following information is also required by the New Hampshire PUC and shows the average price per kW of demand or other billing determinants for demand charges billed by Nordic.

<u>Charge</u>	<u>Average Price per kW of Demand</u>
Capacity Demand Charge	

Generation

Customer warrants and represents that Customer does not own any generation behind the meter. In the event that Customer installs or otherwise utilizes any behind the meter generation during the term of this Agreement, Nordic may declare an Event of Default.

Demand Side Management

In the event Customer enrolls in or participates in any LDC, ISO-NE or independently sponsored demand side management programs, regardless of whether a Material Change occurs, Nordic may declare an Event of Default.

Material Change

In the event of a Material Change in Customer usage parameters, then Nordic may in its sole discretion either terminate this Agreement (a "Material Change Termination") or pass through those costs to Customer. Weather events shall not be considered, or result in, a Material Change hereunder.

Force Majeure Pricing Event

In certain circumstances an event of Force Majeure may disrupt Nordic's purchased supply and/or financial hedging instruments used to provide neVolt pricing service hereunder, even though Customer may continue to receive electric supply from the LDC. In such cases, the neVolt pricing rate shall be suspended throughout the duration of the Force Majeure event, and the Standard Price defined above shall apply during the Force Majeure event.

Force Majeure

Notwithstanding anything to the contrary in this agreement, except for the obligation to make payments due hereunder, the obligations of a party shall be suspended to the extent the party is unable to carry out its obligation as a result of Force Majeure. If a party hereunder claims it is unable to perform due to Force Majeure, and such period of non-performance exceeds 30 days, then the non-claiming party may terminate this Agreement or any Exhibit B Transaction Confirmation without penalty or default upon thirty days written notice.

Billing and Payment: See Exhibit A.

Assistance Programs

If you are having trouble paying utility bills, the following agencies/programs may be able to assist you:

- Electric Assistance Program
- Neighbor Helping Neighbor
- Project CARE - Run by NH Electric Cooperative, Project Care is for customers of NH Electric Cooperative only.

In addition, you may be able to get help from other programs managed by the New Hampshire Department of Health and Human Services, your city or town, the New Hampshire Community Action Agencies, local churches and the Salvation Army. More information is available on the PUC's website at:
www.puc.state.nh.us/Consumer/assistanceprograms.htm

Warranty

WITH THE EXCEPTION OF ANY WARRANTY EXPRESSLY SET FORTH HEREIN, NORDIC MAKES NO WARRANTY OF ANY KIND, EITHER EXPRESSED OR IMPLIED, INCLUDING BUT NOT LIMITED TO THE IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE.

Indemnification, Limitation of Liability, and Performance

Nordic shall not be responsible for any losses, damages, or costs, which occur due to an interruption or cessation of deliveries of electricity, resulting from equipment failure, mechanical difficulties, or if there is an interruption or cessation of deliveries of electricity as a result of Force Majeure or other such conditions.

Customer shall indemnify, defend and hold harmless Nordic for any losses, damages, or costs, which result from Customer's failure to comply with the terms of this Agreement or as a result of any negligence on the part of the Customer. Customer recognizes that Nordic must purchase and/or contract to purchase financial hedging instruments and/or physical electricity supplies necessary to supply Customer with electricity under this agreement.

In the event of Customer's breach of this agreement, an Event of Default, either party's early termination of this Agreement pursuant to any provision of this Agreement, or a Material Change Termination, then Customer shall pay to Nordic an Early Termination Fee plus any other damages available to Nordic under law, equity, or contract, in addition to paying all outstanding invoices. The Early Termination Fee shall consist of: (1) Nordic's losses and costs incurred in liquidating its financial hedging instruments and terminating or liquidating its physical supply purchase obligations; and (2) an amount representing the positive difference (if any) between the price in effect at the time of the early termination less the forward market price (based upon a commercially reasonable estimate by Nordic), multiplied by the forecasted quantities of usage for the remainder of the term (forecasted quantities shall be based upon historical usage, as that term is defined in the Material Change section); and (3) in the event of a Material Change Termination, an amount representing the positive difference (if any) between the market price during the period in which the Material Change occurred less the price in effect during that same period, multiplied by either (a) in the event of a Material Change Termination resulting from excess usage, the quantity of usage in excess of 120% of the historical usage (as that term is defined in the Material Change section), or (b) in the event of a Material Change Termination resulting from a shortage in usage, the quantity of usage representing the positive difference (if any) between 80% of the historical usage (as that term is defined in the Material Change section) and the actual usage. Notwithstanding the foregoing, if you are a residential customer your Early Termination Fee shall equal fifty dollars (\$50.00).

NORDIC SHALL NOT BE LIABLE TO CUSTOMER FOR ANY SPECIAL, INDIRECT, CONSEQUENTIAL, INCIDENTAL OR PUNITIVE DAMAGES, OR FOR LOST PROFITS ARISING OUT OF, OR RELATING TO, ANY ACTION OR FAILURE TO ACT UNDER THIS AGREEMENT WHETHER OR NOT ARISING FROM EITHER PARTY'S NEGLIGENCE OR FAULT UNDER THIS AGREEMENT.

Forward Contract

The Parties acknowledge and agree that this Agreement constitutes a forward contract within the meaning of the United States Bankruptcy Code (the "Code"), and that Nordic is a forward contract merchant under this Agreement within the meaning of the Code.

Miscellaneous

This Agreement, including the exhibit(s), constitutes the entire agreement of the parties for the sale and purchase of electric energy provided for herein and may be changed only by written agreement. In the event of a conflict between this Agreement and the Exhibit A or Exhibit B, the Exhibit A or Exhibit B shall control. This Agreement shall be governed by, construed and enforced in accordance with the laws of the State of New Hampshire without regard to conflict of law principles. Only Nordic may assign this Agreement. This Agreement shall not be construed against either party by reason of its preparation. Waiver of any terms of this Agreement shall not diminish the future enforceability of this Agreement. Customer agrees not to disclose any term of this Agreement to a third-party (other than Customer's affiliates, officers, directors, employees, lenders, counsel or accountants) except as necessary for Customer to perform its obligations herein or to comply with any applicable law, order, regulation or rule. If any provision of this Agreement is held to be invalid, its invalidity shall not affect the validity of any other provision of this Agreement. Customer shall be responsible for any and all costs, including but not limited to attorneys' fees and court costs, incurred by Nordic in order to enforce the terms of this Agreement.

Nordic shall not release confidential customer information without written authorization from the customer, unless otherwise required by law. Confidential customer information includes, but is not necessarily limited to, customer name, address, e-mail address, and telephone number; and individual customer payment information.

Notices

Except as provided herein to the contrary, any notice, request, demand, statement, bill or payment provided for in this Agreement, or any notice which a party may desire to give to the other, shall be in writing and shall be considered

duly delivered when received if sent by facsimile, same or next day delivery service, or as of the third business day after the postmark date when mailed by ordinary mail to the other party at the following address:

**Nordic Energy Services, L.L.C.
Notices and correspondence, parcel
deliveries**

Nordic Energy Services, L.L.C.
One Tower Lane, Suite 300
Oakbrook Terrace, IL 60181-4647
Phone: (877) 808-1022
License Number: _____
Internet Address: www.nordicenergy-us.com
Email Address:
customerservice@nordicenergy-us.com

Customer/notices and correspondence

Payments

Nordic Energy Services, L.L.C.
2999 Momentum Place
Chicago, IL 60689-5329

Billings and statements (if different)

same as mailing

All inquiries, questions, complaints or disputes may be directed to Nordic Energy Services, LLC, One Tower Lane, Suite 300, Oakbrook Terrace, IL 60181-4647 or by phone at 1-877-808-1022. Additionally, if you have questions about your rights and responsibilities, you may contact the PUC’s Consumer Affairs Division at 1-800-852-3793.

The National Do Not Call Registry gives you a choice about whether to receive telemarketing calls at home. Most telemarketers should not call your number once it has been on the registry for 31 days. You can register your home or mobile phone for free at www.donotcall.gov/register/reg.aspx, or by calling 1-888-382-1222.

This agreement is effective upon execution by Nordic and pending final credit approval by Nordic. In witness whereof, the parties hereto have executed this agreement as of the date herein below first written.

Seller: Nordic Energy Services, L.L.C.	Customer:
By:	By:
Print Name:	Print Name:
Title:	Title:
Effective Date:	Date:
Base Agreement #7936C	



Exhibit A : Accounts to be Served on _____

Customer Name:		Agreement #: 12378
MAILING INFORMATION		BILLING INFORMATION
ATTN		same as mailing
STREET		
CITY/STATE/ZIP		
CONTACT PHONE Day/Evening		
CONTACT EMAIL		

Location Name	Account Number	Service Address	City	State	Zip Code	UCB(Y/N)

Billing and Payment:

This billing payment provision supersedes, replaces and amends the Billing and Payment provision in the Electric Sales Agreement.

Dual Billing Option:

If customer elects Dual Billing and account(s) are eligible for Dual Billing, Customer's payment will be due on the date stated on Nordic's bill. A late payment charge of one and a half percent (1.5%) per month or the maximum lawful rate, whichever is lower, shall be imposed on any past due balance. In the event that Customer requests a billing adjustment, Customer is obligated to pay all other amounts as invoiced. Upon reconciliation of a proposed billing adjustment Customer shall pay any additional amounts due to Nordic.

Utility Consolidated Billing Option

If customer elects Utility Consolidated Billing (UCB) and account(s) are eligible for UCB, Customer will receive one single bill from LDC for both the Nordic energy charges and the LDC delivery charges, including taxes and fees. Customer is responsible for paying each monthly bill to the LDC in full by the due date stated on the invoice. Should the LDC cease providing consolidated billing for your account Nordic Energy will bill you directly. You acknowledge that the LDC may provide us with your billing and payment information.



Exhibit A : Accounts to be Served on _____

Regardless of billing option, Customer is responsible for any and all taxes, fees, licenses, penalties or charges ("taxes") imposed on or with respect to the electricity at or after the title transfer point(s), including any taxes enacted after the effective date of the agreement. In the event that Customer is exempt from the payment of any taxes, customer shall provide evidence of such exemption to Nordic. Title to all electricity sold hereunder shall transfer from Nordic to Customer at the LDC interface with the bulk electricity transmission system. Additionally, Nordic may bill estimates in advance of meter reads should Customer's meter be cycle read, or if measurements of actual usage are not received timely from the utility. Customer agrees to accept the measurements as determined by the LDC for purpose of accounting for the amount of power and energy provided by us under this contract.

If you do not pay your bill by the due date, Nordic may cancel this Agreement after giving you a minimum of ten (10) days written notice. Upon cancellation you will be returned to your LDC as a customer. You will remain responsible to pay Nordic Energy for any electricity usage before this Agreement is cancelled as well as any late payment charges. Nordic can elect to switch billing options under this Agreement at Nordic's sole discretion or if the customer is deemed ineligible for Dual or Utility Consolidated Billing.

By:
Print Name:
Title:
Date:



Nordic Energy Services, L.L.C. Electric Sales Transaction Confirmation

Customer: _____

Exhibit B: Variable

Base Agreement: _____

AGREEMENT

This Exhibit B Transaction Confirmation, by and between Nordic Energy Services L.L.C. ("Nordic") and _____ ("Customer"), effective as of the date signed by Nordic and indicated in the signature block hereof as "Effective Date", is made a part of the base Electric Sales Agreement, number _____ (agreement ID) between Nordic and Customer. Nordic shall sell and Customer shall purchase from Nordic on a firm basis 100% of Customer's electric energy for the accounts identified below, at the price and on the terms identified herein. Customer indicates below which accounts, if they meet _____'s [insert utility] (the "LDC") and Nordic's requirements, should be placed on the LDC's Utility Consolidated Billing (UCB) program.

ACCOUNTS This transaction Agreement shall apply to the following accounts in the LDC territory in _____ ("Accounts").

Account Number	Start Date *	Term	Service Address	City	Zip	UCB(Y/N)

* Anticipated Start Date, based on Customer's meter read cycle, subject to change by the LDC.

TERM

This Exhibit B shall supersede any other exhibit currently in effect for the Accounts identified in this Transaction Confirmation. Service for the Accounts identified in this Transaction Confirmation shall commence on the first meter read date for the Accounts in the month of _____ (as determined by the LDC), but in no event shall service commence prior to the first meter read date after the LDC completes its processing and has accepted the delivery service request for the accounts. This Exhibit B Transaction Confirmation shall remain in effect for each Account through the LDC's scheduled meter read date for each respective Account in _____ 201_. If the term of this Exhibit B goes beyond the then-current Anniversary Month for all other accounts (as determined in the Electric Sales Agreement), then the current term for all accounts identified on Exhibit A to the Electric Sales Agreement shall be extended until the next Anniversary Month.

PRICE

The Price shall equal Nordic's cost to acquire Customer's supply plus \$0.0____ per kWh (the "Adder") for all quantities of actual usage, plus distribution and transmission losses at the same price per kWh utilizing distribution and transmission loss percentages determined by the hour as defined by the LDC to determine the quantity of losses, plus unaccounted for energy ("UFE") losses as estimated by Nordic, plus all charges billed by ISO-NE, Ancillary Charges, Capacity Charges, RMR Charges, RPS charges (as established according to applicable laws and regulations in the State of New Hampshire) and delivery charges (ISO-NE, Ancillary Charges, Capacity Charges and delivery charges shall be passed through to Customer in the amount charged to Nordic and calculated as outlined below, excluding any credits back to Nordic, the benefits of which have been considered by Nordic in determining the Adder; in the event actual costs are not available then Nordic shall use its best efforts to estimate the actual cost) (collectively hereinafter the "Price"). Nordic will estimate when you use your power, and the Price will be applied based upon that estimated usage time. Your Price changes by the month. Nordic's cost to acquire Customer's supply, the ISO-NE charges, Ancillary Charges, Capacity Charges, RMR Charges, RPS charges and delivery charges shall be determined by totaling all of the aforementioned charges billed to Nordic for all customers in the same utility, not just Customer, for the calendar month that is two months prior to the billing month (e.g. October rate is determined by August data) and dividing the total by the total usage for all of said customers in the same month. This results in a per unit rate for all of the aforementioned charges which shall be applied to your usage in the next billing cycle. Nordic may also increase this per unit rate in the event the charges in any prior month were not fully recovered in the subsequent months; this increase shall be calculated in the same manner as the aforementioned unit rate.

All charges identified below as "Included", other than the Energy Price, are subject to change in accordance with the Market Structure section of the Electric Sales Agreement. RPS charges shall be billed by Nordic, as established according to applicable laws and regulations in the State of New Hampshire. LDC distribution charges and applicable independent system operator (ISO-NE) charges included on Client's delivery service bill from the LDC shall be Client's responsibility. Client acknowledges that the LDC requires more energy to be supplied to the control area than Client consumes at the meter(s).

Price (\$/kWh) Cost + _____

Cost plus the adder for the Applicable Delivery Point will be applied to metered usage, UFE, distribution losses and transmission losses by Account. Nordic will estimate when you use your power and apply the price based upon that usage time.

Description of Charges

Energy Price	Included
Transmission and Distribution Losses & UFE	Included
Ancillaries & ISO-NE Charges	Pass Through
Capacity	Pass Through
RPS Charges	Pass Through
Utility Charges	Not Included

Variable Pricing Disclosure

All billing determinants for your variable price are outlined in the Pricing section, above. Your price and all determinants vary by the month.

In witness whereof, the parties hereto have executed this agreement as of the date herein below first written.	
Seller: Nordic Energy Services, L.L.C.	Customer:
By:	By:
Print Name:	Print Name:
Title:	Title:
Effective Date:	Date:



Nordic Energy Services, L.L.C.
Electric Sales Transaction Confirmation

Customer: _____

Exhibit B: neVolt

Base Agreement: _____

AGREEMENT

This Exhibit B Transaction Confirmation, by and between Nordic Energy Services L.L.C. ("Nordic") and _____ ("Customer" or "Client"), effective as of the date signed by Nordic and indicated in the signature block hereof as "Effective Date", is made a part of the base Electric Sales Agreement, number _____ (agreement ID) between Nordic and Customer. Nordic shall sell and Customer shall purchase from Nordic on a firm basis 100% of Customer's electric energy for the accounts identified below, at the price and on the terms identified herein. Customer indicates below which accounts, if they meet _____'s [insert utility] (the "LDC") and Nordic's requirements, should be placed on the LDC's Utility Consolidated Billing (UCB) program.

ACCOUNTS This transaction Agreement shall apply to the following accounts in the LDC territory in New Hampshire ("Accounts").

Account Number	Base Price (\$/kWh)	Additional Costs	Start Date *	Term	Service Address	City	Zip	UCB(Y/N)
		See Below						

* Anticipated Start Date, based on Customer's meter read cycle, subject to change by the EDC.

TERM & PRICE

This Exhibit B shall supersede any other exhibit currently in effect for the Accounts identified in this Transaction Confirmation. Service for the Accounts identified in this Transaction Confirmation shall commence on the first meter read date for the Accounts in the month of ____ (as determined by the LDC), but in no event shall service commence prior to the first meter read date after the LDC completes its processing and has accepted the delivery service request for the accounts. This Exhibit B Transaction Confirmation shall remain in effect for each Account through the LDC's scheduled meter read date for each respective Account in ____ 201_. If the term of this Exhibit B goes beyond the then-current Anniversary Month for all other accounts (as determined in the Electric Sales Agreement), then the current term for all accounts identified on Exhibit A to the Electric Sales Agreement shall be extended until the next Anniversary Month. All charges identified below as "Included", other than the Energy Price, are subject to change in accordance with the Market Structure section of the Electric Sales Agreement. LDC distribution charges and applicable ISO-NE charges included on Client's delivery service bill from the LDC shall be Client's responsibility. Client acknowledges that LDC requires more energy to be supplied to the control area than Client consumes at the meter(s). Nordic's price does not include other costs, including but not limited to, the price of transmission and distribution, the system benefits charge, stranded cost recovery charge, and taxes.

The Price for all electric energy sold hereunder shall be determined as follows:

Metered usage is multiplied by the Base Price to determine the neVolt cost, subject to the Market Structure language of the Electric Sales Agreement.

Description of Charges	
Energy Price	Included
Transmission and Distribution Losses & UFE	Included
Ancillaries	Included
Capacity	Included
RPS Charges	Included
Utility Charges	Not Included

Average Pricing

Nordic is required to provide you the information in the following table, which shows the average price per kWh for electricity at different usage levels based upon the fixed rate set forth in this Exhibit B. You will be billed based on your actual usage at the applicable rate. The information in this table is only an example.

Average Monthly Use	250 kWh	500 kWh	750 kWh	1,000 kWh	Every 500 kWh thereafter
Average Price Per kWh	_____ ¢	_____ ¢	_____ ¢	_____ ¢	_____ ¢

In witness whereof, the parties hereto have executed this agreement as of the date herein below first written.	
Seller: Nordic Energy Services, L.L.C.	Customer:
By:	By:
Print Name:	Print Name:
Title:	Title:
Effective Date:	Date: