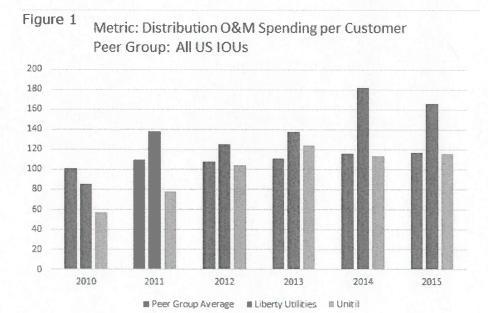


- Figure 1: Liberty's Distribution O&M Costs vs. All US IOUs
- Figure 2: Liberty's Distribution O&M Costs vs. IOUs with similar
- 3 customer density
- Figure 3: Liberty's Distribution O&M Costs vs. IOUs in ME, NH, VT
- 5 Q. How does Liberty's O&M compare to the All US IOU peer group?
- 6 A. Figure 1 shows the comparison of benchmark metric 1, O&M cost, the
- 7 peer group, normalized on a per customer basis. Liberty's O&M cost
- 8 was lower than peer group 1 in 2010 prior to the acquisition. Liberty's
- 9 O&M cost is consistently higher than the peer group in all years since
- the 2012 acquisition.

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