



DE 16-777

Stephen R. Hall
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May 11, 2017

Via ERF and US Mail

Debra A. Howland
Executive Director
New Hampshire Public Utilities Commission
21 S. Fruit Street, Suite 10
Concord, NH 03301-2429



**Re: DE 16-777 Liberty Utilities (Granite State Electric) Corp. d/b/a Liberty Utilities
Monthly EAP Reconciliation Report – April 2017**

Dear Ms. Howland:

Enclosed for filing, please find Liberty Utilities' Monthly EAP Reconciliation Report. Please note this report has been filed via the Commission's Electronic Report Filing system.

Thank you for your assistance with this matter. Please do not hesitate to call if you have any questions.

Sincerely,

A handwritten signature in black ink that reads "Stephen R. Hall". The signature is fluid and cursive.

Stephen R. Hall

Enclosure

cc: Rorie Patterson
OCA Litigation

5052

Electric Assistance Program System Benefits Charge Reconciliation Report April-17

Liberty Utilities (Granite State Electric)

	<u>Imputed</u>	<u>Billed kWh</u>	<u>Difference</u>
Retail Delivery KWHs	71,875,693	71,875,692	(1)
SBC Low Income EAP Rate	\$ 0.0015		
SBC Low Income EAP Billed Amount	\$107,813.54		
Interest on 10% Reserve Fund Balance ⁽¹⁾	\$35.84		
SBC Low Income EAP Funding	\$107,849.38		

EAP Costs

Discounts Applied to Customers ⁽¹⁾ Bills	\$ 37,920.25
Payments to Community Action Agencies ⁽²⁾	20,748.31
Payment to Graphic Brokerage ⁽³⁾	272.00
Pre-program Arrears Recovery	<u>-</u>

Total EAP Costs 58,940.56

SBC Low Income EAP Balance **\$ 48,908.82**

Total amount due to State of New Hampshire Treasury **\$ 48,908.82**

Program to Date Reserve Balance \$37,923.49

Interest on reserve at 0.0114983

(1) Interest rate / 365 (x) # of days in month (x) Reserve

(1) Pursuant to Order No. 24,329 in Docket DE 03-195 State-wide Low Income Electric Assistance Program approving the Settlement Agreement, Liberty Utilities is paying interest on the reserve balance of \$37,923.49. The interest rate is based on the three month London Interbank Offer Rates (LIBOR) on the first business day of the month.

(2) Payments on this line are for March and April 2017.

(3) Graphic Brokerage printed the annual EAP brochures. \$272 is Liberty's share of the cost.

Liberty Utilities (Granite State Electric) Corp. d/b/a Liberty Utilities
Electric Assistance Program
Number of Active EAP Participants by Discount Tier Levels and Amounts
April-17

	<u>Number of Active Participants</u>	<u>Discount Tier*</u>	<u>% per Tier Participants To Total Participants</u>	<u>Discount Amount</u>	<u>% per Tier Discount To Total Discounts</u>
	0	1	0.0%	\$ -	0.0%
	362	2	26.5%	2,243.05	5.9%
	256	3	18.8%	4,502.63	11.9%
	255	4	18.7%	6,897.64	18.2%
	254	5	18.6%	9,812.44	25.9%
	<u>238</u>	6	<u>17.4%</u>	<u>14,464.49</u>	<u>38.1%</u>
TOTAL*	1,365		100.0%	\$ 37,920.25	100.0%

***Discount Levels for Liberty Utilities (Granite State Electric):**

<u>Tier</u>	<u>Discount</u>	<u>% of Federal Poverty Guidelines</u>
2	8%	151% to 200%
3	22%	126% to 150%
4	36%	101% to 125%
5	52%	76% to 100%
6	76%	Up to 75%

[1] The total may not sum because some customers moved tiers during the month.

[2] The Discount Amount column includes

Liberty Utilities (Granite State Electric) Corp. d/b/a Liberty Utilities
Electric Assistance Program (EAP)
Aging Report
April-17

Non-EAP Customers

	<u>Percentage of Customers</u>	<u>Balance</u>
Current Balance	91.8%	\$ 3,549,628.14
1st Arrears	3.3%	\$ 219,697.67
2nd Arrears	1.3%	\$ 125,812.54
3rd Arrears	0.7%	\$ 75,767.16
4th Arrears	<u>3.0%</u>	<u>\$ 888,014.65</u>
Total Arrears	100.0%	\$ 4,858,920.16
Customer Count		28,521

EAP Customers

Current Balance	70.9%	\$ 177,243.16
1st Arrears	6.5%	\$ 40,414.23
2nd Arrears	3.1%	\$ 33,726.28
3rd Arrears	2.8%	\$ 26,759.13
4th Arrears	<u>16.6%</u>	<u>\$ 439,899.79</u>
Total Arrears	100.0%	\$ 718,042.59
Customer Count		1,696

[1] Arrears data is as of April 30, 2017

[2] EAP Customer data includes customers formerly on EAP with
balances and customers currently on EAP

Liberty Utilities (Granite State Electric) Corp. d/b/a Liberty Utilities
Electric Assistance Program (EAP)
Rate D-10 Prorated to 750 kWh Report
April-17

<u>Tier</u>	<u>Total kWh</u>	<u>Charge/ (Credit)</u>	<u>Tier</u>	<u>Total kWh</u>	<u>\$</u>
T2	427	\$5.27	T2	1522	\$13.23
T2	170	\$1.50	T3	475	\$12.93
T2	34	\$0.30	T4	1490	\$35.35
T2	183	\$1.79	T5	1123	\$49.92
T2	114	\$0.10	T6	<u>1408</u>	<u>\$137.40</u>
T2	159	\$1.48	Total	6018	\$248.83
T2	45	\$0.35			
T2	374	\$2.24			
T2	16	\$0.20			
T3	6	\$0.15			
T3	53	\$1.23			
T3	139	\$3.97			
T3	173	\$5.00			
T3	104	\$2.58			
T4	311	\$8.22			
T4	482	\$13.97			
T4	435	\$5.03			
T4	129	\$5.89			
T4	133	\$2.24			
T5	60	\$3.12			
T5	64	\$3.96			
T5	395	\$15.04			
T5	83	\$5.18			
T5	22	\$1.12			
T5	75	\$4.11			
T5	424	\$17.39			
T6	750	\$81.01			
T6	89	\$7.75			
T6	103	\$2.18			
T6	466	\$46.46			

[1] Customers taking service under TOU Rate D-10 are only eligible to receive a discount on 750 kWh. For customers using more than 750 kWh on or off peak, the bill must be adjusted to accommodate the parameters of the EAP program. The billing system is unable to make this adjustment on its own. The Billing dept creates the adjustment to the customer's bill. The Finance dept creates a journal entry to the GL to record the adjustment.

[2] The >750 kWh are informational only.