



PO Box 330
Manchester, NH 03105-0330



May 15, 2017

Debra A. Howland
Executive Director and Secretary
New Hampshire Public Utilities Commission
21 South Fruit Street, Suite 10
Concord, NH 03301

RE: LOW INCOME ELECTRIC ASSISTANCE PROGRAM
Reporting Requirements
Docket No. DE 16-777

Dear Secretary Howland,

As required in NHPUC Order 23,980 dated May 30, 2002, and the Electric Assistance Procedures Manuals, attached are the following monthly reports for April 2017 on Eversource's Electric Assistance Program (EAP):

1. EAP System Benefits Charge (SBC) Reconciliation;
2. Number of active EAP participants and participation levels by discount tier and discount amounts per tier; and,
3. Aging comparison between EAP and other residential accounts.

Additionally, on May 3, 2017, the Program Administrator was provided customer billing, and payment information via File Transfer Protocol (FTP) as required by the Procedures Manuals.

For the month of April 2017, Eversource expenses were \$100,486.25 above the Net SBC Funding. The net cumulative amount remitted by the State Treasury for PSNH program expenditures since inception stands at \$11,223,611.41.

This report is being filed electronically with one paper copy being sent to the Commission.

Sincerely,

A handwritten signature in blue ink that reads "Karen Keough".

Karen Keough
Manager, Credit and Collections

**Electric Assistance Program
System Benefits Charge Reconciliation Report
APRIL 2017**

Eversource	
Retail Delivery KWHs	621,690,704
SBC Low Income EAP Rate	\$ 0.0015
SBC Low Income EAP Billed Amount	\$ 932,536.06
Interest on 10% Reserve Fund Balance ⁽¹⁾	\$ 352.40
SBC Low Income EAP Funding	\$ 932,888.46
EAP Costs	
Discounts Applied to Customers' Bills	\$ 931,203.32
Payments to Community Action Agencies	\$ 102,171.39
Incremental Program Expenditures	\$ -
Pre-program Arrears Recovery	\$ -
Total EAP Costs	\$ 1,033,374.71
SBC Low Income EAP Balance	\$ (100,486.25)
Total Amount Due to Eversource	\$ 100,486.25
Program to Date Reserve Balance	\$ 372,886.38
⁽¹⁾ Interest on reserve at 1.14983%	
$\$372,886.38 * 1.14983\% * 30/365 = \352.40	

**Eversource
Electric Assistance Program
Number of Active EAP Participants by Discount Tier Levels and Amounts
As of April 2017**

	<u>Number of Active Participants</u>	<u>Discount Tier*</u>	<u>% per Tier Participants To Total Participants</u>	<u>Discount Amount</u>	<u>% per Tier Discount To Total Discounts</u>
		1	0.0%	\$ -	0.0%
	5,317	2	21.7%	39,257.51	4.2%
	4,142	3	16.9%	84,276.77	9.1%
	4,599	4	18.8%	153,995.69	16.5%
	5,399	5	22.0%	254,496.77	27.3%
	<u>5,039</u>	6	<u>20.6%</u>	<u>399,176.58</u>	<u>42.9%</u>
TOTAL	24,496		100.0%	\$ 931,203.32	100.0%

***Discount Levels for Eversource:**

<u>Tier</u>	<u>Discount</u>	<u>% of Federal Poverty Guidelines</u>
2	8%	151% to 200%
3	22%	126% to 150%
4	36%	101% to 125%
5	52%	76% to 100%
6	76%	Up to 75%

EVERSOURCE
Electric Assistance Program
Aging Comparison Between EAP and Other Residential Customers
As of April 2017

	<u>EAP</u>		<u>Non-EAP</u>	
Average Bill (current month)	\$	82.99	\$	116.17
Average Past Due Amount	\$	248.52	\$	237.10
Total Included Accounts Receivable ⁽¹⁾	\$	2,037,897.48	\$	47,058,703.34
Number of Accounts ⁽¹⁾		24,555		405,068
Percent Past Due:	35.41%	8,695	12.96%	52,497
% Past due 30 days	41.42%	3,601	59.13%	31,041
% Past due 60 days	24.07%	2,093	23.25%	12,206
% Past due 90 days	34.51%	3,001	17.62%	9,250

⁽¹⁾ Includes all accounts.