

October 6, 2017

Debra A. Howland
Executive Director and Secretary
New Hampshire Public Utilities Commission
21 South Fruit Street, Suite 10
Concord, NH 03301



RE: LOW INCOME ELECTRIC ASSISTANCE PROGRAM
Reporting Requirements
Docket No. DE 16-777

Dear Secretary Howland,

As required in NHPUC Order 23,980 dated May 30, 2002, and the Electric Assistance Procedures Manuals, attached are the following monthly reports for September 2017 on Eversource's Electric Assistance Program (EAP):

1. EAP System Benefits Charge (SBC) Reconciliation;
2. Number of active EAP participants and participation levels by discount tier and discount amounts per tier; and,
3. Aging comparison between EAP and other residential accounts.

A report of the actual EAP administrative costs is also provided for quarter ending September 30, 2017.

Additionally, on October 4, 2017, the Program Administrator was provided customer billing, and payment information via File Transfer Protocol (FTP) as required by the Procedures Manuals.

For the month of September 2017, Eversource expenses were \$37,464.17 below the Net SBC Funding. The net cumulative amount remitted by the State Treasury for PSNH program expenditures since inception stands at \$11,306,285.21.

This report is being filed electronically with one paper copy being sent to the Commission.

Sincerely,

A handwritten signature in cursive script, appearing to read "Karen Keough".

Karen Keough
Manager, Credit and Collections

Electric Assistance Program System Benefits Charge Reconciliation Report SEPTEMBER 2017

Eversource

Retail Delivery KWHs	673,089,390
SBC Low Income EAP Rate	\$ 0.0015
SBC Low Income EAP Billed Amount	\$ 1,009,634.09
Interest on 10% Reserve Fund Balance ⁽¹⁾	\$ 403.36
SBC Low Income EAP Funding	\$ 1,010,037.45
EAP Costs	
Discounts Applied to Customers' Bills	\$ 869,135.96
Payments to Community Action Agencies	\$ 103,437.32
Incremental Program Expenditures	\$ -
Pre-program Arrears Recovery	\$ -
Total EAP Costs	\$ 972,573.28
SBC Low Income EAP Balance	\$ 37,464.17
Total Amount Due to State of New Hampshire Treasury	\$ (37,464.17)
Program to Date Reserve Balance	\$ 372,886.38
⁽¹⁾ Interest on reserve at 0.61170%	
$\$372,886.38 * 1.31611\% * 30/365 = \403.36	

Eversource
Electric Assistance Program
Number of Active EAP Participants by Discount Tier Levels and Amounts
As of September 2017

	<u>Number of Active Participants</u>	<u>Discount Tier*</u>	<u>% per Tier Participants To Total Participants</u>	<u>Discount Amount</u>	<u>% per Tier Discount To Total Discounts</u>
		1	0.0%	\$ -	0.0%
	4,948	2	21.5%	35,324.62	4.1%
	3,923	3	17.0%	76,649.09	8.8%
	4,353	4	18.9%	141,578.61	16.3%
	5,060	5	22.0%	236,360.62	27.2%
	<u>4,727</u>	6	<u>20.5%</u>	<u>379,223.02</u>	<u>43.6%</u>
TOTAL	23,011		100.0%	\$ 869,135.96	100.0%

***Discount Levels for Eversource:**

<u>Tier</u>	<u>Discount</u>	<u>% of Federal Poverty Guidelines</u>
2	8%	151% to 200%
3	22%	126% to 150%
4	36%	101% to 125%
5	52%	76% to 100%
6	76%	Up to 75%

EVERSOURCE
Electric Assistance Program
Aging Comparison Between EAP and Other Residential Customers
As of September 2017

	<u>EAP</u>		<u>Non-EAP</u>	
Average Bill (current month)	\$	71.80	\$	116.14
Average Past Due Amount	\$	216.50	\$	198.45
Total Included Accounts Receivable ⁽¹⁾	\$	1,661,501.89	\$	47,599,842.32
Number of Accounts ⁽¹⁾		23,140		409,843
Percent Past Due:	35.99%	8,328	13.26%	54,345
% Past due 30 days	45.33%	3,775	66.47%	36,123
% Past due 60 days	25.21%	2,100	23.56%	12,804
% Past due 90 days	29.46%	2,453	9.97%	5,418

⁽¹⁾ Includes all accounts.

**EVERSOURCE
ELECTRIC ASSISTANCE PROGRAM
ADMINISTRATION COSTS**

<u>ONGOING ADMINISTRATION COSTS - PSNH PY 2016 2017</u>	<u>For the Quarter Ending Sept 30, 2017</u>			<u>Cumulative Costs From Oct 1, 2016 to Sept 30, 2017</u>		
	Incremental	Non-Incremental	Total	Incremental	Non-Incremental	Total
Information Technology	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -
Program Administration	\$ -	\$ 10,503.82	\$ 10,503.82	\$ -	\$ 36,461.52	\$ 36,461.52
Brochures		\$ -	\$ -	\$ -	\$ -	\$ -
Training	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -
Other	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -
TOTAL EAP ONGOING ADMINISTRATION COSTS	\$ -	\$ 10,503.82	\$ 10,503.82	\$ -	\$ 36,461.52	\$ 36,461.52
SBC REVENUES COLLECTED (including Interest on Reserve)			\$ 3,108,523.95	\$ 11,587,047.13		