

**From:** Glennie, Matthew [[mailto:Matthew\\_Glennie@AtriusHealth.org](mailto:Matthew_Glennie@AtriusHealth.org)]  
**Sent:** Tuesday, January 16, 2018 10:26 AM  
**To:** PUC:  
**Subject:** Docket No. DW 17-128 Birch Hill water system rate increase.  
**Importance:** High

Good day to you. My wife and I are sending this email to inform you of our objection to such an increase of our water rates. We were unable to attend hearing due to childcare. We have lived in Birch Hill, North Conway , NH since 2005 and our rates have drastically increased.

We understand the increase when we were hooked up to North Conway water system, it was also a very big increase. Also, we felt and still feel that the town of Conway illegally withheld support for this connection, but the PUC withheld this objection at the time. We live in Birch Hill fulltime and have a family and children so clean water was required and necessary. We also understand the cost to do this is high, but we are apart of and pay taxes and fees to the town of Conway and get no help with subsidizing our water. This increase is unfair, since we already pay far more than others in the town of North Conway or Conway.

We have w children who won't even drink the water now d/t the chlorine taste, we are still getting them water from the River Road source of free water.

This is not fair and if this goes into effect we may need to move. This cost should be minimized and shared with the town or at least spread out over 100 years or so. From what I can remember, and I was at most of the meeting that took place prior to the new water system going into effect, no one told us we would see such an increase.

Sincerely,  
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