EXHIBIT A - CURRENT COMCAST TAGS

CURRENT COMCAST ATTACHMENT TAGS

CURRENT FIBER NETWORK/DISTRIBUTION TAG

(FRONT)

(REVERSE)

EXHIBIT A - CURRENT COMCAST TAGS

CURRENT NETWORK/DISTRIBUTION STRAND TAG

CURRENT CUSTOMER PREMISES DROP TAG

(USED BY COMCAST TECHNICIANS AT THE HOME TO IDENTIFY CUSTOMER DROP TO AN ACCOUNT)

EXHIBIT A - CURRENT COMCAST TAGS

BUSINESS SERVICES CUSTOMER PREMISES DROP TAGS

EXHIBIT B – LEGACY TAGS
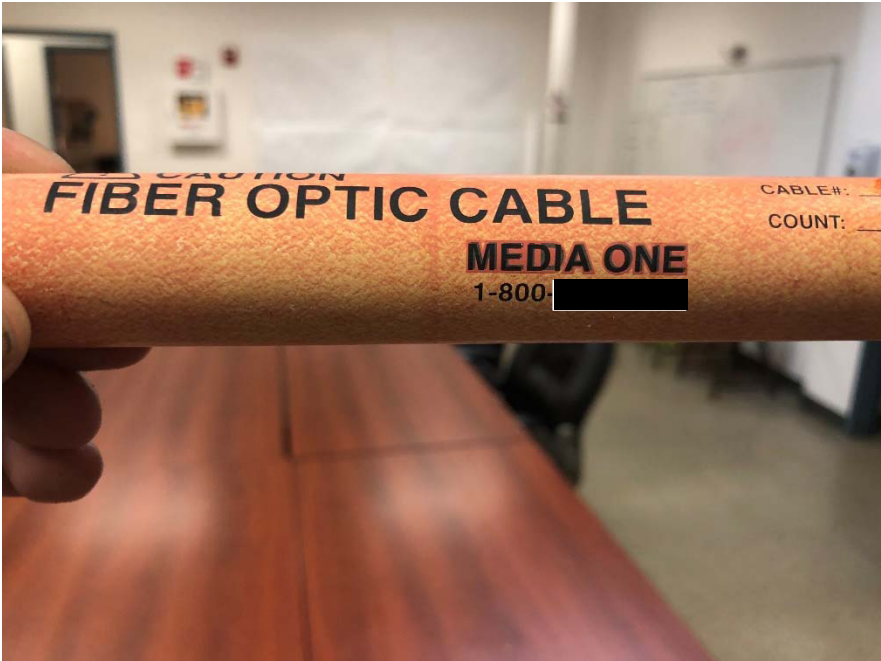
CONTINENTAL CABLEVISION – NETWORK TAG

ADELPHIA – NETWORK TAG

EXHIBIT B – LEGACY TAGS

MEDIAONE NETWORK TAG

AT&T BROADBAND – NETWORK TAG

Exhibit C - REDACTED

xfinity™

January 24, 2018

Board of Selectmen
Town of Greenland
575 Portsmouth Avenue
P.O. Box 100
Greenland, NH 03840

Re: *Municipal Emergency Reporting Procedure Reminder*

Dear Chairman and Members of the Board:

In our effort to better assist our municipal customers, we are writing once again to provide you with the emergency reporting procedures for certain outside plant and service problems.

In the event that any municipal building experiences problems with downed cable drops, signal transport issues with I-NET or Video Return Lines, Public, Education and Government (PEG) Access channels or to have our technical or construction staff on-site during an emergency, please follow the steps detailed below:

MUNICIPAL - EMERGENCY/TROUBLE REPORTING PROCEDURES
(Please note the XOC telephone number listed below IS NOT for public dissemination)

- **STEP 1**   **Dial:**   **1-877**⬛⬛⬛⬛⬛ (24/7   XOC)
- **STEP 2**   **Select:**   **Option # 4 - Greater Boston** or Western NE regions
- **STEP 3**   **Select:**   **Option # 4** - Commercial Accounts, Municipalities, Utilities, Police & Fire
- **STEP 4**   **Reason for call:**

      Option # 1 - Down Wires (will be prompted to enter zip code)
      Option # 2 - Pole or all other Municipal Issues

- **STEP 5**   **Speak with Rep. and obtain job reference #**

The above steps will put you in touch with our Excellence Operations Center (XOC), 24-hours a day, and seven days a week. ***Once again, please note this telephone # IS NOT for public dissemination.***

Please do not hesitate to contact me at 603.334.3603 should you have questions.

Very truly yours,

Jay Somers

Jay Somers, Sr. Manager
Government Affairs