

December 11, 2019

Debra A. Howland
Executive Director and Secretary
New Hampshire Public Utilities Commission
21 South Fruit Street, Suite 10
Concord, NH 03301

RE: LOW INCOME ELECTRIC ASSISTANCE PROGRAM
Reporting Requirements
Docket No. DE ~~18-118~~ 19-132

Dear Secretary Howland,

As required in the May 30, 2002 NHPUC Order 23,980 and the Electric Assistance Procedures Manuals, attached are the following monthly reports for November 2019 on Eversource's Electric Assistance Program (EAP):

1. EAP System Benefits Charge (SBC) Reconciliation;
2. Number of active EAP participants and participation levels by discount tier and discount amounts per tier; and,
3. Aging comparison between EAP and other residential accounts.

On December 3, 2019, the Program Administrator was provided customer billing and payment information via File Transfer Protocol (FTP) as required by the Procedures Manuals.

For the month of October 2018, Eversource expenses were \$74,508.39 above the Net SBC Funding. The net cumulative amount remitted by the New Hampshire State Treasury for program expenditures since inception stands at \$12,602,456.47.

This report is being filed electronically with one paper copy being sent to the Commission.

Sincerely,



Margarita Campbell
Manager, Credit and Collections

EVERSOURCE
Electric Assistance Program
Aging Comparison Between EAP and Other Residential Customers
As of November 2019

	<u>EAP</u>		<u>Non-EAP</u>	
Average Bill (current month)	\$	70.40	\$	107.01
Average Past Due Amount	\$	242.92	\$	186.37
Total Included Accounts Receivable ⁽¹⁾	\$	5,782,127.78	\$	34,786,071.87
Number of Accounts ⁽¹⁾		23,531		414,485
Percent Past Due:	34.26%	8,062	12.18%	50,484
% Past due 30 days	41.04%	3,309	61.32%	30,957
% Past due 60 days	25.89%	2,087	25.30%	12,773
% Past due 90 days	33.07%	2,666	13.38%	6,755

⁽¹⁾ Includes all accounts.

**Electric Assistance Program
System Benefits Charge Reconciliation Report
November 2019**

Eversource

Retail Delivery KWHs		566,919,193
SBC Low Income EAP Rate	\$	0.0015
SBC Low Income EAP Billed Amount	\$	850,378.79
Interest on 10% Reserve Fund Balance ⁽¹⁾	\$	579.40
SBC Low Income EAP Funding	\$	850,958.19
EAP Costs		
Discounts Applied to Customers' Bills	\$	843,732.83
Payments to Community Action Agencies- October	\$	81,733.75
Incremental Program Expenditures	\$	-
Pre-program Arrears Recovery	\$	-
Total EAP Costs	\$	925,466.58
SBC Low Income EAP Balance	\$	(74,508.39)
Total Amount Due to Eversource	\$	74,508.39
Program to Date Reserve Balance	\$	372,886.38
⁽¹⁾ Interest on reserve at 0.61170%		
$\$372,886.38 * 1.89050\% * 30/365 = \579.40		

**Eversource
Electric Assistance Program
Number of Active EAP Participants by Discount Tier Levels and Amounts
As of November 2019**

	<u>Number of Active Participants</u>	<u>Discount Tier*</u>	<u>% per Tier Participants To Total Participants</u>	<u>Discount Amount</u>	<u>% per Tier Discount To Total Discounts</u>
		1	0.0%	\$ -	0.0%
	5,482	2	23.3%	42,904.41	5.1%
	4,027	3	17.1%	80,979.46	9.6%
	4,368	4	18.6%	142,111.50	16.8%
	5,169	5	22.0%	234,439.80	27.8%
	<u>4,491</u>	6	<u>19.1%</u>	<u>343,297.66</u>	<u>40.7%</u>
TOTAL	23,537		100.0%	\$ 843,732.83	100.0%

***Discount Levels for Eversource:**

<u>Tier</u>	<u>Discount</u>	<u>% of Federal Poverty Guidelines</u>
2	8%	151% to 200%
3	22%	126% to 150%
4	36%	101% to 125%
5	52%	76% to 100%
6	76%	Up to 75%