

April 10, 2020

Debra A. Howland  
Executive Director and Secretary  
New Hampshire Public Utilities Commission  
21 South Fruit Street, Suite 10  
Concord, NH 03301

RE: LOW INCOME ELECTRIC ASSISTANCE PROGRAM  
Reporting Requirements  
Docket No. DE 19-132

Dear Secretary Howland,

As required in the May 30, 2002 NHPUC Order 23,980 and the Electric Assistance Procedures Manuals, attached are the following monthly reports for March 2020 on Eversource's Electric Assistance Program (EAP):

1. EAP System Benefits Charge (SBC) Reconciliation;
2. Number of active EAP participants and participation levels by discount tier and discount amounts per tier; and,
3. Aging comparison between EAP and other residential accounts.

A report of the actual EAP administrative costs is also provided for quarter ending March 31, 2020

On April 3, 2020 the Program Administrator was provided customer billing and payment information via File Transfer Protocol (FTP) as required by the Procedures Manuals.

For the month of March 2020, Eversource expenses were \$99,711.03 above the Net SBC Funding. The net cumulative amount remitted by the New Hampshire State Treasury for program expenditures since inception stands at \$13,012,031.22.

This report is being filed electronically with one paper copy being sent to the Commission.

Sincerely,

4/10/2020

**X** Margarita Campbell

Margarita Campbell

Signed by: janice.johnson@eversource.com

Margarita Campbell  
Manager, Credit and Collections



PO Box 330  
Manchester, NH 03105-0330

**EVERSOURCE  
ELECTRIC ASSISTANCE PROGRAM  
ADMINISTRATION COSTS**

|   | <u>For the Quarter Ending March 31, 2020</u> |                        |                        | <u>Cumulative Costs From Oct 1, 2019 to Septmeber 30, 2020</u> |                        |                        |
|---|--|------------------------|------------------------|--|------------------------|------------------------|
|   | <u>Incremental</u>                           | <u>Non-Incremental</u> | <u>Total</u>           | <u>Incremental</u>   | <u>Non-Incremental</u> | <u>Total</u>           |
| <b><u>ONGOING ADMINISTRATION COSTS - PSNH PY 2019</u></b>     |  |                        |                        |  |                        |                        |
| Information Technology  | \$ -   | \$ -                   | \$ -                   | \$ -   | \$ -                   | \$ -                   |
| Program Administration  | \$ -   | \$ 30,486.55           | \$ 30,486.55           | \$ -   | \$ 46,305.09           | \$ 46,305.09           |
| Brochures   |  |                        | \$ -                   |  | \$ -                   | \$ -                   |
| Training  | \$ -   | \$ -                   | \$ -                   | \$ -   | \$ -                   | \$ -                   |
| Other   | \$ -   | \$ -                   | \$ -                   | \$ -   | \$ -                   | \$ -                   |
| <b>TOTAL EAP ONGOING ADMINISTRATION COSTS</b>                 | <b>\$ -</b>                                  | <b>\$ 30,486.55</b>    | <b>\$ 30,486.55</b>    | <b>\$ -</b>  | <b>\$ 46,305.09</b>    | <b>\$ 46,305.09</b>    |
| <b>SBC REVENUES COLLECTED (including Interest on Reserve)</b> |  |                        | <b>\$ 2,912,726.51</b> |  |                        | <b>\$ 5,615,340.12</b> |

**Electric Assistance Program  
System Benefits Charge Reconciliation Report  
March 2020**

|                   |
|-------------------|
| <b>Eversource</b> |
|-------------------|

|   |           |                    |
|---|-----------|--------------------|
| Retail Delivery KWHs                                |           | 596,911,441        |
| SBC Low Income EAP Rate                             | \$        | 0.0015             |
| SBC Low Income EAP Billed Amount                    | \$        | 895,367.16         |
| Interest on 10% Reserve Fund Balance <sup>(1)</sup> | \$        | 395.98             |
| <b>SBC Low Income EAP Funding</b>                   | <b>\$</b> | <b>895,763.14</b>  |
| <b>EAP Costs</b>                                    |           |                    |
| Discounts Applied to Customers' Bills               | \$        | 880,610.91         |
| Payments to Community Action Agencies-February      | \$        | 114,863.26         |
| Incremental Program Expenditures                    | \$        | -                  |
| Pre-program Arrears Recovery                        | \$        | -                  |
| <b>Total EAP Costs</b>                              | <b>\$</b> | <b>995,474.17</b>  |
| <b>SBC Low Income EAP Balance</b>                   | <b>\$</b> | <b>(99,711.03)</b> |
| <b>Total Amount Due to State of NH</b>              | <b>\$</b> | <b>99,711.03</b>   |
| Program to Date Reserve Balance                     | \$        | 372,886.38         |
| <sup>(1)</sup> Interest on reserve at 1.25375%      |           |                    |
| $\$372,886.38 * 1.25375\% * 31/366 = \$395.98$      |           |                    |

**Eversource  
Electric Assistance Program  
Number of Active EAP Participants by Discount Tier Levels and Amounts  
As of March 2020**

|              | <u>Number of<br/>Active Participants</u> | <u>Discount Tier*</u> | <u>% per Tier Participants<br/>To Total Participants</u> | <u>Discount Amount</u> | <u>% per Tier Discount<br/>To Total Discounts</u> |
|--------------|--|-----------------------|--|------------------------|---|
|              |  | 1                     | 0.0%   | \$ -                   | 0.0%  |
|              | 6,706                                    | 2                     | 26.7%  | 52,934.77              | 6.0%  |
|              | 4,048                                    | 3                     | 16.1%  | 83,150.46              | 9.4%  |
|              | 4,502                                    | 4                     | 17.9%  | 149,836.76             | 17.0%   |
|              | 5,185                                    | 5                     | 20.7%  | 239,134.50             | 27.2%   |
|              | <u>4,651</u>                             | 6                     | <u>18.5%</u>   | <u>355,554.42</u>      | <u>40.4%</u>                                      |
| <b>TOTAL</b> | 25,092                                   |                       | 100.0%   | \$ 880,610.91          | 100.0%  |

**\*Discount Levels for Eversource:**

| <u>Tier</u> | <u>Discount</u> | <u>% of Federal Poverty<br/>Guidelines</u> |
|-------------|-----------------|--|
| 2           | 8%              | 151% to 200%                               |
| 3           | 22%             | 126% to 150%                               |
| 4           | 36%             | 101% to 125%                               |
| 5           | 52%             | 76% to 100%                                |
| 6           | 76%             | Up to 75%                                  |

**EVERSOURCE**  
**Electric Assistance Program**  
**Aging Comparison Between EAP and Other Residential Customers**  
**As of March 2020**

|   | <u>EAP</u> |        | <u>Non-EAP</u> |         |
|---|------------|--------|----------------|---------|
| Average Bill (current month)                      | \$         | 79.12  | \$             | 112.41  |
| Average Past Due Amount                           | \$         | 308.47 | \$             | 266.47  |
| Total Included Accounts Receivable <sup>(1)</sup> |            |        |                |         |
| Number of Accounts <sup>(1)</sup>                 |            | 25,112 |                | 413,840 |
| Percent Past Due:                                 | 38.99%     | 9,791  | 14.77%         | 61,124  |
| % Past due 30 days                                | 38.62%     | 3,781  | 55.11%         | 33,686  |
| % Past due 60 days                                | 19.18%     | 1,878  | 18.83%         | 11,510  |
| % Past due 90 days                                | 42.20%     | 4,132  | 26.06%         | 15,929  |

<sup>(1)</sup> Includes all accounts.