

July 10, 2020

Debra A. Howland  
Executive Director and Secretary  
New Hampshire Public Utilities Commission  
21 South Fruit Street, Suite 10  
Concord, NH 03301

RE: LOW INCOME ELECTRIC ASSISTANCE PROGRAM  
Reporting Requirements  
Docket No. DE 19-132

Dear Secretary Howland,

As required in the May 30, 2002 NHPUC Order 23,980 and the Electric Assistance Procedures Manuals, attached are the following monthly reports for June 2020 on Eversource's Electric Assistance Program (EAP):

1. EAP System Benefits Charge (SBC) Reconciliation;
2. Number of active EAP participants and participation levels by discount tier and discount amounts per tier; and,
3. Aging comparison between EAP and other residential accounts.

A report of the actual EAP administrative costs is also provided for quarter ending June 30, 2020

On July 3, 2020, the Program Administrator was provided customer billing and payment information via File Transfer Protocol (FTP) as required by the Procedures Manuals.

For the month of June 2020, Eversource expenses were \$102,635.52 above the Net SBC Funding. The net cumulative amount remitted by the New Hampshire State Treasury for program expenditures since inception stands at \$13,369,235.86.

This report is being filed electronically with one paper copy being sent to the Commission.

Sincerely,

7/10/2020

**X** Margarita Campbell

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Margarita Campbell

Signed by: janice.johnson@eversource.com

Margarita Campbell  
Manager, Credit and Collections

# Electric Assistance Program System Benefits Charge Reconciliation Report June 2020

<b>Eversource</b>
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Retail Delivery KWHs		601,792,547
SBC Low Income EAP Rate	\$	0.0015
SBC Low Income EAP Billed Amount	\$	902,688.82
Interest on 10% Reserve Fund Balance <sup>(1)</sup>	\$	103.04
<b>SBC Low Income EAP Funding</b>	<b>\$</b>	<b>902,791.86</b>
EAP Costs		
Discounts Applied to Customers' Bills	\$	898,161.85
Payments to Community Action Agencies-May	\$	107,265.53
Incremental Program Expenditures	\$	-
Pre-program Arrears Recovery	\$	-
<b>Total EAP Costs</b>	<b>\$</b>	<b>1,005,427.38</b>
<b>SBC Low Income EAP Balance</b>	<b>\$</b>	<b>(102,635.52)</b>
<b>Total Amount Due to Eversource</b>	<b>\$</b>	<b>102,635.52</b>
Program to Date Reserve Balance	\$	372,886.38
<sup>(1)</sup> Interest on reserve at .33713%		
$\$372,886.38 * .33713\% * 30/366 = \$103.04$		

**Eversource  
Electric Assistance Program  
Number of Active EAP Participants by Discount Tier Levels and Amounts  
As of June 2020**

	<u>Number of Active Participants</u>	<u>Discount Tier*</u>	<u>% per Tier Participants To Total Participants</u>	<u>Discount Amount</u>	<u>% per Tier Discount To Total Discounts</u>
		1	0.0%	\$ -	0.0%
	6,895	2	27.2%	54,547.27	6.1%
	4,051	3	16.0%	83,440.84	9.3%
	4,515	4	17.8%	150,131.24	16.7%
	5,133	5	20.3%	238,527.77	26.6%
	<u>4,746</u>	6	<u>18.7%</u>	<u>371,514.73</u>	<u>41.4%</u>
<b>TOTAL</b>	25,340		100.0%	\$ 898,161.85	100.0%

**\*Discount Levels for Eversource:**

<u>Tier</u>	<u>Discount</u>	<u>% of Federal Poverty Guidelines</u>
2	8%	150% to 60% (NHSMI)
3	22%	126% to 149%
4	36%	101% to 125%
5	52%	75% to 100%
6	76%	Up to 75%

**EVERSOURCE**  
**Electric Assistance Program**  
**Aging Comparison Between EAP and Other Residential Customers**  
**As of June 2020**

	<u><b>EAP</b></u>		<u><b>Non-EAP</b></u>	
Average Bill (current month)	\$	72.97	\$	117.11
Average Past Due Amount	\$	380.04	\$	333.11
Total Included Accounts Receivable <sup>(1)</sup>	\$	7,507,452.74	\$	45,369,931.13
Number of Accounts <sup>(1)</sup>		25,380		416,500
Percent Past Due:	35.92%	9,116	12.33%	51,354
% Past due 30 days	29.63%	2,701	48.02%	24,660
% Past due 60 days	14.27%	1,301	14.67%	7,534
% Past due 90 days	56.10%	5,114	37.31%	19,160

<sup>(1)</sup> Includes all accounts.

**EVERSOURCE  
ELECTRIC ASSISTANCE PROGRAM  
ADMINISTRATION COSTS**

	<u>For the Quarter Ending June 30 ,2020</u>			<u>Cumulative Costs From Oct 1, 2019 to Septmeber 30, 2020</u>		
	<u>Incremental</u>	<u>Non-Incremental</u>	<u>Total</u>	<u>Incremental</u>	<u>Non-Incremental</u>	<u>Total</u>
<b><u>ONGOING ADMINISTRATION COSTS - PSNH PY 2019</u></b>						
Information Technology	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -
Program Administration	\$ -	\$ 29,276.29	\$ 29,276.29	\$ -	\$ 88,907.44	\$ 88,907.44
Brochures			\$ -		\$ -	\$ -
Training	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -
Other	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -
<b>TOTAL EAP ONGOING ADMINISTRATION COSTS</b>	<b>\$ -</b>	<b>\$ 29,276.29</b>	<b>\$ 29,276.29</b>	<b>\$ -</b>	<b>\$ 88,907.44</b>	<b>\$ 88,907.44</b>
<b>SBC REVENUES COLLECTED (including Interest on Reserve)</b>			<b>\$ 2,633,162.55</b>			<b>\$ 8,248,502.67</b>

Rate	EAP Level	EAP Discount %	Service Accounts
Rate R	2	8%	6,932
	3	22%	4,112
	4	36%	4,548
	5	52%	5,181
	6	76%	4,792
<b>Rate R Total</b>			<b>25,565</b>
Uncontrolled WH	2	8%	919
	3	22%	537
	4	36%	513
	5	52%	500
	6	76%	436
<b>Uncontrolled WH Total</b>			<b>2,905</b>
Controlled WH	2	8%	6
	3	22%	3
	4	36%	2
	5	52%	4
	6	76%	2
<b>Controlled WH Total</b>			<b>17</b>
HeatSmart	2	8%	42
	3	22%	27
	4	36%	34
	5	52%	34
	6	76%	28
<b>HeatSmart Total</b>			<b>165</b>
LCS 10/11 Hour No Switch	2	8%	2
	4	36%	1
	5	52%	3
<b>LCS 10/11 Hour No Switch Total</b>			<b>6</b>
<b>Grand Total</b>			<b>28,658</b>

Average kWh/Bill	Average Bill No EAP	Average Bill With EAP	Bill Difference \$
534	\$103.62	\$96.15	\$7.47
497	\$97.31	\$77.92	\$19.39
499	\$97.72	\$66.17	\$31.55
476	\$93.82	\$49.63	\$44.19
588	\$112.68	\$37.93	\$74.75
<b>520</b>	<b>\$101.27</b>	<b>\$67.54</b>	<b>\$33.72</b>
201	\$33.02	\$30.41	\$2.62
169	\$28.54	\$22.29	\$6.25
191	\$31.57	\$20.23	\$11.34
182	\$30.33	\$14.57	\$15.76
228	\$36.87	\$9.07	\$27.80
<b>194</b>	<b>\$32.05</b>	<b>\$21.18</b>	<b>\$10.87</b>
282	\$41.06	\$37.78	\$3.28
167	\$27.79	\$21.68	\$6.11
86	\$18.47	\$11.82	\$6.65
225	\$34.44	\$16.53	\$17.91
196	\$31.13	\$7.47	\$23.66
<b>215</b>	<b>\$33.34</b>	<b>\$23.32</b>	<b>\$10.02</b>
384	\$54.07	\$49.81	\$4.26
262	\$40.09	\$31.27	\$8.82
333	\$48.18	\$30.99	\$17.19
259	\$39.72	\$19.12	\$20.60
473	\$64.38	\$18.92	\$45.46
<b>343</b>	<b>\$49.36</b>	<b>\$31.33</b>	<b>\$18.03</b>
351	\$57.86	\$53.23	\$4.63
93	\$21.64	\$13.85	\$7.79
86	\$20.61	\$9.89	\$10.72
<b>175</b>	<b>\$33.20</b>	<b>\$25.00</b>	<b>\$8.20</b>
<b>486</b>	<b>\$93.90</b>	<b>\$62.60</b>	<b>\$31.30</b>

Bill Difference %	Bills >750 kWh	% >750 kWh
7%	1454	21%
20%	750	18%
32%	858	19%
47%	869	17%
66%	1293	27%
<b>33%</b>	<b>5224</b>	<b>20%</b>
8%	6	1%
22%	1	0%
36%	3	1%
52%	1	0%
75%	3	1%
<b>34%</b>	<b>14</b>	<b>0%</b>
8%	0	0%
22%	0	0%
36%	0	0%
52%	0	0%
76%	0	0%
<b>30%</b>	<b>0</b>	<b>0%</b>
8%	2	5%
22%	0	0%
36%	3	9%
52%	1	3%
71%	5	18%
<b>37%</b>	<b>11</b>	<b>7%</b>
8%	0	0%
36%	0	0%
52%	0	0%
<b>25%</b>	<b>0</b>	<b>0%</b>
<b>33%</b>	<b>5249</b>	<b>18%</b>