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September 10, 2020

Debra A. Howland
Executive Director
New Hampshire Public Utilities Commission
21 South Fruit Street, Suite 10
Concord, New Hampshire 03301

RE: Docket No. IR 20-089

Dear Ms. Howland:

As indicated in Staff's August 26, 2020 report of the technical session held in this matter on August 4, 2020, parties to this investigation have continued to work towards an agreement to provide additional protections to customers regarding disconnections of service for non-payment and late payment fees as well as longer payment plans for arrearages incurred during the COVID-19 pandemic. The signatories reached such agreement, and, on behalf of all the signatories, I include the agreement with this letter for the Commission's review and approval, as needed. The signatories intend for this agreement to supersede the provisions contained in Commission Order No. 26,343, which prohibited all disconnections and late payment charges, and required payment arrangements for arrearages of at least 6 months following the end of the COVID-19 state of emergency.

The signatories intend to abide by the terms of this agreement effective with this submittal, unless directed otherwise by the Commission.

I note that the following small water utilities are parties to this investigation, but did not participate in the sessions that lead to this agreement and did not sign the agreement, although they were given the opportunity to do so.

Forest Edge Water Company, Inc.
Mill Brook Village Water System
West Swanzey Water Company, Inc.

IR 20-089
September 10, 2020
Page 2

Thank you for your attention to this matter.

Sincerely,

/s/ Paul B. Dexter

Paul B. Dexter
Staff Attorney

cc: Service List

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