



**PENNICHUCK®**

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September 30, 2020

ELECTRONIC DELIVERY

Debra A. Howland, Executive Director  
N.H. Public Utilities Commission  
21 South Fruit Street, Suite 10  
Concord, NH 03301

**Re:** Docket No. IR 20-089 – Investigation in the Effects of the COVID-19 Emergency on Utilities and Utility Customers Response of Pennichuck Water Works, Inc., Pennichuck East Utility, Inc., and Pittsfield Aqueduct Company, Inc.

Dear Director Howland,

As required by the Commission's order of notice in this docket, attached you will find the response for the filing period September 30, 2020 for the above referenced Pennichuck Companies. Attached are written responses to each of the required reporting items as well as supporting schedules as noted in the responses.

If you have any questions, please contact me via email at [carolann.howe@pennichuck.com](mailto:carolann.howe@pennichuck.com) or 603-913-2320.

Sincerely,

Carol Ann Howe, CPA  
Assistant Treasurer and Director of Regulatory Affairs and Business Services

Attachments