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Sent: Wednesday, September 23, 2020 4:52 PM

To: PUC: <PUC@puc.nh.gov>

Subject: letter from Liberty Utilities in Londonderry NH, 16 September 2020

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Hello -

I recently received a letter from our gas company, Liberty Utilities (Londonderry, NH) describing the rate increase which is to take effect on 1 October, just a few days from now. The letter includes examples of how much Liberty customers can expect their gas bills to rise, depending on the customer's rate category. As an R-3 residential customer, I couldn't help noticing that the residential rate category has the HIGHEST percentage rate increase of all the categories: 4.5% for the "temporary" increase and 9.2% for the full requested increase, versus 2.2-4.3% and 6.2-8.8% for the three commercial rates shown.

WHY is it that the residential customers have to pay a higher percentage of the increases than the commercial customers? That doesn't seem fair -- we try so hard to limit our use of fossil fuels, even keeping our house colder than is comfortable for us in the wintertime, while I'm betting that the vast majority of commercial customers use way more fuel than we do, and are way less careful about wasting it.

Please explain.

Thank you for your attention.

Sincerely,

Mary L. Sullivan