

Good morning,

I wanted to forward to you the email below that I recently sent to the PUC@puc.nh.gov email address. Thank you for your time and attention to this matter.

Sincerely,
Adam Cuvellier
81 Pinecrest Rd
Litchfield NH, 03052
cuvie@comcast.net
603-315-5632

----- Original Message -----

From: ADAM CUVELLIER <cuvie@comcast.net>
To: "PUC@puc.nh.gov" <PUC@puc.nh.gov>, "cuvie@comcast.net" <cuvie@comcast.net>, "mlcuvellier@comcast.net" <mlcuvellier@comcast.net>
Date: 12/28/2020 10:37 AM
Subject: An extremely concerned Litchfield NH Pennichuck customer

Hello Public Utilities Commission,

I am emailing you as an extremely concerned customer of Pennichuck Water Works who lives in Litchfield NH. As you are aware, Pennichuck is looking to increase our already astronomically high water rates by another 21%. Our town already pays the highest rates of any Pennichuck customer, why I have no idea. We are currently at \$7.51 CPU and they want to increase our rate to \$9.42. Other towns serviced by Pennichuck are paying significantly less than Litchfield Residents. Nashua pays \$4.03, Hudson \$3.30, Derry 2.69, Merrimack 2.32 and Manchester \$1.64. I do not even understand how this is legal.

I irrigate my lawn and have a system with 9 zones and 45 heads. My monthly usage through the summer this year was 45 units in June, 42 in July, 52 in August, 33 in September and 26 in October. My yard is mostly cleared of trees and requires significant watering in the summer or the lawn will die. I did have significant portions of my lawn die this summer as I did not want to water it more than I already was. Provided below is a table of what I used in units in the past 12 months, what it actually cost and what it will cost with this proposed rate increase. This does not include any other fees, just usage. This increase will cost me an additional \$464.13 in CPU for the year with increases of almost \$100 a month over the summer.

Also provided below is a table showing the cost a Hudson resident would incur provided they have the same usage as I do. As you can see their actual cost is \$1,023.03 LESS than mine at our current rates. With the proposed increase their cost would be \$1,280.61 LESS than mine and their proposed increase impact would be \$206.55 compared to my \$464.13. This is only for one Litchfield resident. Apply this logic

across all Litchfield residents paying these ridiculously high rates and there is no way Pennichuck can justify the current rate that Litchfield residents are paying not to mention the proposed rate.

In conclusion, not only do I feel that the PUC has an obligation to oppose the increase being requested by Pennichuck I also fee that the PUC has an obligation to ensure that the rates being charged to towns are fair, which they obviously are not, and that the PUC should demand a rate reduction for Litchfield to bring our rate in line with what surrounding towns are paying as these rates are getting out of hand. In this current environment I may need to consider installing a drilled well at a cost of more than \$10,000 and a filtration system at around \$5,000 because with the proposed new rate I would recoup these costs in about six and a half years.

My actual last 12 months of water consumption.

Month	Current CPU at 748 gallons	Actual usage last 12 months	Actual CPU without other fees	Proposed CPU at 748 gallons	Proposed CPU without fees	Proposed increase by month
January	\$ 7.51	7	\$ 52.57	9.42	\$ 65.94	\$ 13.37
Februrary	\$ 7.51	7	\$ 52.57	9.42	\$ 65.94	\$ 13.37
March	\$ 7.51	5	\$ 37.55	9.42	\$ 47.10	\$ 9.55
April	\$ 7.51	7	\$ 52.57	9.42	\$ 65.94	\$ 13.37
May	\$ 7.51	7	\$ 52.57	9.42	\$ 65.94	\$ 13.37
June	\$ 7.51	45	\$ 337.95	9.42	\$ 423.90	\$ 85.95
July	\$ 7.51	42	\$ 315.42	9.42	\$ 395.64	\$ 80.22
August	\$ 7.51	52	\$ 390.52	9.42	\$ 489.84	\$ 99.32
September	\$ 7.51	33	\$ 247.83	9.42	\$ 310.86	\$ 63.03
October	\$ 7.51	26	\$ 195.26	9.42	\$ 244.92	\$ 49.66
November	\$ 7.51	7	\$ 52.57	9.42	\$ 65.94	\$ 13.37
December	\$ 7.51	5	\$ 37.55	9.42	\$ 47.10	\$ 9.55
			\$ 1,824.93		\$ 2,289.06	\$ 464.13

Cost analysis for a Hudson resident with my actual usage

Month	Current CPU at 748 gallons	Actual usage last 12 months	Actual CPU without other fees	Proposed CPU at 748 gallons	Proposed CPU without fees	Proposed increase by month
January	\$ 3.30	7	\$ 23.10	4.15	\$ 29.05	\$ 5.95
February	\$ 3.30	7	\$ 23.10	4.15	\$ 29.05	\$ 5.95
March	\$ 3.30	5	\$ 16.50	4.15	\$ 20.75	\$ 4.25
April	\$ 3.30	7	\$ 23.10	4.15	\$ 29.05	\$ 5.95
May	\$ 3.30	7	\$ 23.10	4.15	\$ 29.05	\$ 5.95
June	\$ 3.30	45	\$ 148.50	4.15	\$ 186.75	\$ 38.25
July	\$ 3.30	42	\$ 138.60	4.15	\$ 174.30	\$ 35.70
August	\$ 3.30	52	\$ 171.60	4.15	\$ 215.80	\$ 44.20
September	\$ 3.30	33	\$ 108.90	4.15	\$ 136.95	\$ 28.05
October	\$ 3.30	26	\$ 85.80	4.15	\$ 107.90	\$ 22.10
November	\$ 3.30	7	\$ 23.10	4.15	\$ 29.05	\$ 5.95
December	\$ 3.30	5	\$ 16.50	4.15	\$ 20.75	\$ 4.25
			\$ 801.90		\$ 1,008.45	\$ 206.55

Sincerely,
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