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**Sent:** Tuesday, March 16, 2021 6:03 PM  
**To:** PUC: <[PUC@puc.nh.gov](mailto:PUC@puc.nh.gov)>  
**Subject:** Lakes Region Water Company Rate Hike - Dockham Shore Estates

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Dear PUC,

I have recieved a notice from Lakes Region Water Company Inc. regarding water service at my home at 20 Baxter Court, Gilford, NH 03249. This home is in the "Dockham Shore Estates" subdivision in Gilford, NH.

I am confused by the notice. It appears we are facing an 18.10% increase, or possibly a specific increase for Dockham Shore of 149.07%. This seems extremely aggressive.

I am not familiar with this process, but it seems that either the 18% or 149.07% increase is quite excessive and out of norms based on any relative metric. I would like the PUC to use extreme scrutiny when reviewing this request.

The documents establishing the original Dockham Shore development and community water system stated something to the effect of "the water system will be conveyed to the residents of the development" upon completion. Colin Robertson the original developer failed to do this, and somehow, sold this system to Lakes Region Water Company, without compensating the residents of the development. I assume the PUC has these documents on file from the original inception of the community water system.

I understand Lakes Region Water company is providing a service, and needs to make a reasonable return, but this rate hike seems WAY overboard. I don't have any complaints about their level of service, and acknowledge they have made improvements in the system. However, their notice shows a rate increase of \$57,589 annually, for 55 or so homes. We had a rate hike a few years ago to cover the capital improvements like a backup generator and pump house. It seems like we will be paying for these one time items Over and Over with this annual rate hike.

Please advise what options we have as residents to have our voices heard in this situation and to keep our costs fair.

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