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**Via electronic mail only**

Daniel Goldner, Chair  
New Hampshire Public Utilities Commission  
21 South Fruit Street, Suite 10  
Concord, NH 03301-2429

**RE:** Docket No. DW 21-140 - New Hampshire Department of Energy Complaint Against  
Abenaki Water Company, Inc. - Update on customer bill credit

Chair Goldner:

On March 25, 2022 the Commission issued Order No. 26,595, which directed that “pursuant to RSA 365:41, a penalty of \$15,283 be assessed against Abenaki Water Company, Inc., to be credited to customers through a one-time, uniform credit at the next customer billing cycle.” Order at 5. The next billing cycle was in April, but due to an oversight, Abenaki did not issue the credit at that time. Abenaki will issue the credit during the month of August. The bill date is expected to be between August 22 through the 24, depending on the actual meter read date. To ensure customers are made whole as if the credit was in fact issued in April as ordered, Abenaki has proactively and voluntarily added carrying charges to the credit using the prime rate in effect from March 25<sup>th</sup> through August 22<sup>nd</sup>. These carrying costs result in an added credit of \$17.54 per customer. Please refer to Attachment 1 for the calculation.

Abenaki sincerely apologizes for the delay and will ensure that customers receive the full benefit of this credit. Please contact me with any questions or if further information is required. Pursuant to current Commission policy, this filing is made electronically only, paper copies will not follow.

Thank you,

Jessica A. Chiavara

Senior Counsel, Eversource Energy  
o/b/o Aquarion Water Company of New  
Hampshire, Inc. & Abenaki Water  
Company

cc: DW 21-140 service list