

September 14, 2023

Daniel Goldner, Chairman
New Hampshire Public Utilities Commission
21 South Fruit Street, Suite 10
Concord, NH 03301

RE: LOW INCOME ELECTRIC ASSISTANCE PROGRAM
Reporting Requirements
Docket No. DE 23-073

Dear Chairman Goldner,

As required in the May 30, 2002 NHPUC Order 23,980 and the Electric Assistance Procedures Manuals, attached are the following monthly reports for August 2023 on Eversource's Electric Assistance Program (EAP):

1. EAP System Benefits Charge (SBC) Reconciliation;
2. Number of active EAP participants and participation levels by discount tier and discount amounts per tier; and,
3. Aging comparison between EAP and other residential accounts.

On September 5, 2023 the Program Administrator was provided customer billing and payment information via File Transfer Protocol (FTP) as required by the Procedures Manuals.

For the month of August 2023, Eversource expenses were \$67,606.63 more than the Net SBC Funding. The net cumulative amount remitted by the New Hampshire State Treasury for program expenditures since inception stands at \$19,636,845.51.

This report is being filed electronically with one paper copy being sent to the Commission.

Sincerely,

Theresa Washington
Manager, Hardship Program and Protections

Electric Assistance Program System Benefits Charge Reconciliation Report August 2023

Eversource

Retail Delivery KWHs	741,138,142
SBC Low Income EAP Rate	\$ 0.0015
SBC Low Income EAP Billed Amount	\$ 1,111,707.21
Interest on 10% Reserve Fund Balance (1)	\$ 1,782.36
SBC Low Income EAP Funding	<u>\$ 1,113,489.57</u>
EAP Costs	
Discounts Applied to Customers' Bills	\$ 1,181,096.20
Payments to Community Action Agencies- Jul 2023 missed to be paid in August	\$ -
Adjustments -	\$ -
Incremental Program Expenditures	\$ -
2020-2021 overpayment credit per Audit findings	<u>\$ -</u>
Total EAP Costs	<u>\$ 1,181,096.20</u>
SBC Low Income EAP Balance	\$ (67,606.63)
Total Amount Due to Eversource	\$ 67,606.63
Program to Date Reserve Balance	\$ 372,886.38
(1) Interest on reserve at 5.62796%	
$\$372,886.38 * 5.62796\% * 31/365 = \$1,782.36$	

**Eversource
Electric Assistance Program
Number of Active EAP Participants by Discount Tier Levels and Amounts
As of August 2023**

	<u>Number of Active Participants</u>	<u>Discount Tier*</u>	<u>% per Tier Participants To Total Participants</u>	<u>Discount Amount</u>	<u>% per Tier Discount To Total Discounts</u>
		1	0.0%	\$ -	0.0%
	9,520	2	39.0%	119,336.49	10.1%
	3,502	3	14.4%	110,645.30	9.4%
	3,694	4	15.1%	190,055.68	16.1%
	3,828	5	15.7%	279,612.63	23.7%
	<u>3,845</u>	6	<u>15.8%</u>	<u>481,446.10</u>	<u>40.8%</u>
TOTAL	24,389		100.0%	\$ 1,181,096.20	100.0%

***Discount Levels for Eversource:**

<u>Tier</u>	<u>Discount</u>	<u>% of Federal Poverty Guidelines</u>
2	8%	150% to 60% (NHSMI)
3	22%	126% to 149%
4	36%	101% to 125%
5	52%	75% to 100%
6	76%	Up to 75%

EVERSOURCE
Electric Assistance Program
Aging Comparison Between EAP and Other Residential Customers
As of August 2023

	<u>EAP</u>		<u>Non-EAP</u>	
Average Bill (current month)	\$	125.98	\$	189.68
Average Past Due Amount	\$	362.87	\$	394.72
Total Included Accounts Receivable ⁽¹⁾	\$	5,560,053.52	\$	65,800,053.82
Number of Accounts ⁽¹⁾		24,381		427,293
Percent Past Due:	20.60%	5,022	10.08%	43,071
% Past due 30 days	52.99%	2,661	62.59%	26,958
% Past due 60 days	23.05%	1,158	17.18%	7,400
% Past due 90 days	23.96%	1,203	20.23%	8,713

⁽¹⁾ Includes all accounts.

Rate	EAP Level	EAP Discount %	Service Accounts
Rate R	2	8%	9,577
	3	22%	3,514
	4	36%	3,733
	5	52%	3,880
	6	76%	3,883
Rate R Total			24,587
Uncontrolled WH	2	8%	1,196
	3	22%	383
	4	36%	417
	5	52%	341
	6	76%	364
Uncontrolled WH Total			2,701
Controlled WH	2	8%	7
	3	22%	2
	4	36%	1
	5	52%	3
	6	76%	2
Controlled WH Total			15
HeatSmart	2	8%	61
	3	22%	15
	4	36%	16
	5	52%	32
	6	76%	28
HeatSmart Total			152
LCS 8/10/11 Hour	2	8%	1
	3	22%	1
	5	52%	1
	6	76%	1
LCS 10/11 Hour No Switch Total			4
Grand Total			27,459

Average kWh/Bill	Average Bill No EAP	Average Bill With EAP	Bill Difference \$
628	\$199.79	\$186.48	\$13.31
570	\$182.83	\$148.86	\$33.97
567	\$181.94	\$127.22	\$54.71
556	\$178.44	\$100.33	\$78.11
704	\$222.54	\$88.92	\$133.63
611	\$194.88	\$143.11	\$51.78
144	\$42.47	\$39.14	\$3.33
132	\$39.33	\$30.73	\$8.60
130	\$39.01	\$25.11	\$13.89
135	\$40.10	\$19.75	\$20.35
166	\$48.27	\$11.59	\$36.68
142	\$41.97	\$29.62	\$12.35
105	\$32.05	\$29.49	\$2.56
84	\$26.40	\$20.59	\$5.81
-	\$4.87	\$3.12	\$1.75
94	\$29.02	\$13.93	\$15.09
126	\$37.23	\$8.93	\$28.29
96	\$29.57	\$20.69	\$8.88
184	\$52.45	\$48.28	\$4.17
119	\$36.22	\$28.25	\$7.97
174	\$49.87	\$31.92	\$17.95
161	\$46.78	\$23.06	\$23.73
273	\$74.24	\$21.14	\$53.10
188	\$53.40	\$34.27	\$19.13
265	\$73.19	\$67.34	\$5.86
137	\$40.19	\$31.35	\$8.84
278	\$76.55	\$36.74	\$39.80
181	\$51.54	\$12.37	\$39.17
215	\$60.37	\$36.95	\$23.42
562	\$178.95	\$131.26	\$47.69

Bill Difference %	Bills >750 kWh	% >750 kWh
7%	2,869	30%
19%	917	26%
30%	901	24%
44%	895	23%
60%	1459	38%
27%	7041	29%
8%	8	1%
22%	1	0%
36%	2	0%
51%	3	1%
76%	1	0%
29%	15	1%
8%	0	0%
22%	0	0%
36%	0	0%
52%	0	0%
76%	0	0%
30%	0	0%
8%	1	2%
22%	0	0%
36%	0	0%
51%	1	3%
72%	1	4%
36%	3	2%
8%	0	0%
22%	0	0%
52%	0	0%
76%	0	0%
39%	0	0%
27%	7059	26%