

December 15, 2023

Daniel Goldner, Chairman
New Hampshire Public Utilities Commission
21 South Fruit Street, Suite 10
Concord, NH 03301

RE: LOW INCOME ELECTRIC ASSISTANCE PROGRAM
Reporting Requirements
Docket No. DE 23-073

Dear Chairman Goldner,

As required in the May 30, 2002 NHPUC Order 23,980 and the Electric Assistance Procedures Manuals, attached are the following monthly reports for November 2023 on Eversource's Electric Assistance Program (EAP):

1. EAP System Benefits Charge (SBC) Reconciliation;
2. Number of active EAP participants and participation levels by discount tier and discount amounts per tier; and,
3. Aging comparison between EAP and other residential accounts.

On December 4, 2023 the Program Administrator was provided customer billing and payment information via File Transfer Protocol (FTP) as required by the Procedures Manuals.

For the month of November 2023, Eversource expenses were \$175,084.94 more than the Net SBC Funding. The net cumulative amount remitted by the New Hampshire State Treasury for program expenditures since inception stands at \$20,138,689.16.

This report is being filed electronically with one paper copy being sent to the Commission.

Sincerely,



Theresa Washington
Manager, Hardship Program and Protections

Electric Assistance Program System Benefits Charge Reconciliation Report November 2023

Eversource

Retail Delivery KWHs		566,738,624
SBC Low Income EAP Rate	\$	0.0015
SBC Low Income EAP Billed Amount	\$	850,107.94
Interest on 10% Reserve Fund Balance (1)	\$	1,732.70
SBC Low Income EAP Funding	\$	851,840.64
EAP Costs		
Discounts Applied to Customers' Bills	\$	904,933.97
Payments to Community Action Agencies-Oct 2023	\$	121,991.61
Incremental Program Expenditures	\$	-
Payment to Neighbor Helping Neighbor Program	\$	-
		<hr/>
Total EAP Costs	\$	1,026,925.58
SBC Low Income EAP Balance		(175,084.94)
Total Amount Due to Eversource	\$	<u>175,084.94</u>
Program to Date Reserve Balance	\$	372,886.38
(1) Interest on reserve at 5.65351%		
$\$372,886.38 * 5.65351\% * 30/365 = \$1,732.70$		

**Eversource
Electric Assistance Program
Number of Active EAP Participants by Discount Tier Levels and Amounts
As of November 2023**

	<u>Number of Active Participants</u>	<u>Discount Tier*</u>	<u>% per Tier Participants To Total Participants</u>	<u>Discount Amount</u>	<u>% per Tier Discount To Total Discounts</u>
		1	0.0%	\$ -	0.0%
	9,658	2	39.4%	57,008.99	6.3%
	3,513	3	14.3%	73,298.36	8.1%
	3,663	4	14.9%	142,503.78	15.7%
	3,813	5	15.5%	217,882.38	24.1%
	<u>3,888</u>	6	<u>15.8%</u>	<u>414,240.46</u>	<u>45.8%</u>
TOTAL	24,535		100.0%	\$ 904,933.97	100.0%

***Discount Levels for Eversource:**

<u>Tier</u>	<u>Discount</u>	<u>% of Federal Poverty Guidelines</u>
2	8%	150% to 60% (NHSMI)
3	22%	126% to 149%
4	36%	101% to 125%
5	52%	75% to 100%
6	86%	Up to 75%

EVERSOURCE
Electric Assistance Program
Aging Comparison Between EAP and Other Residential Customers
As of November 2023

	<u>EAP</u>		<u>Non-EAP</u>	
Average Bill (current month)	\$	97.60	\$	135.29
Average Past Due Amount	\$	300.17	\$	273.31
Total Included Accounts Receivable ⁽¹⁾	\$	5,029,324.83	\$	47,170,662.59
Number of Accounts ⁽¹⁾		24,525		427,007
Percent Past Due:	22.39%	5,491	11.86%	50,643
% Past due 30 days	49.46%	2,716	62.81%	31,809
% Past due 60 days	25.17%	1,382	20.76%	10,513
% Past due 90 days	25.37%	1,393	16.43%	8,321

⁽¹⁾ Includes all accounts.

Rate	EAP Level	EAP Discount %	Service Accounts
Rate R	2	5%	9,639
	3	19%	3,514
	4	36%	3,674
	5	54%	3,811
	6	86%	3,919
Rate R Total			24,557
Uncontrolled WH	2	5%	1,183
	3	19%	404
	4	36%	406
	5	54%	321
	6	86%	362
Uncontrolled WH Total			2,676
Controlled WH	2	5%	5
	3	19%	2
	4	36%	2
	5	54%	2
	6	86%	3
Controlled WH Total			14
HeatSmart	2	5%	65
	3	19%	16
	4	36%	19
	5	54%	30
	6	86%	26
HeatSmart Total			156
LCS 8/10/11 Hour	2	5%	1
	3	19%	1
	5	54%	1
LCS 10/11 Hour No Switch Total			3
Grand Total			27,406

Average kWh/Bill	Average Bill No EAP	Average Bill With EAP	Bill Difference \$
490	\$125.56	\$119.91	\$5.65
450	\$116.40	\$96.38	\$20.03
440	\$114.18	\$76.92	\$37.26
443	\$114.80	\$59.28	\$55.53
532	\$135.23	\$34.92	\$100.31
476	\$122.42	\$87.14	\$35.28
159	\$35.36	\$33.60	\$1.77
148	\$33.29	\$27.02	\$6.27
143	\$32.22	\$20.62	\$11.60
146	\$32.75	\$15.12	\$17.63
208	\$44.66	\$7.60	\$37.06
160	\$35.52	\$24.90	\$10.62
77	\$19.13	\$18.18	\$0.96
77	\$19.08	\$15.45	\$3.62
56	\$15.27	\$9.77	\$5.50
127	\$28.46	\$13.09	\$15.37
237	\$48.95	\$6.85	\$42.10
115	\$26.30	\$13.43	\$12.86
447	\$85.85	\$82.05	\$3.80
471	\$90.04	\$78.50	\$11.54
319	\$63.23	\$40.95	\$22.28
248	\$50.73	\$24.00	\$26.73
536	\$101.57	\$23.89	\$77.68
411	\$79.39	\$55.83	\$23.57
202	\$42.75	\$40.61	\$2.14
150	\$33.00	\$26.73	\$6.27
314	\$63.75	\$29.33	\$34.43
222	\$46.50	\$32.22	\$14.28
445	\$113.63	\$80.84	\$32.79

Bill Difference %	Bills >750 kWh	% >750 kWh
4%	1,536	16%
17%	494	14%
33%	509	14%
48%	587	15%
74%	832	21%
29%	3958	16%
5%	3	0%
19%	1	0%
36%	0	0%
54%	1	0%
83%	6	2%
30%	11	0%
5%	0	0%
19%	0	0%
36%	0	0%
54%	0	0%
86%	0	0%
49%	0	0%
4%	15	23%
13%	2	13%
35%	1	5%
53%	1	3%
76%	6	23%
30%	25	16%
5%	0	0%
19%	0	0%
54%	0	0%
31%	0	0%
29%	3994	15%