

January 12, 2024

Daniel Goldner, Chairman
New Hampshire Public Utilities Commission
21 South Fruit Street, Suite 10
Concord, NH 03301

RE: LOW INCOME ELECTRIC ASSISTANCE PROGRAM
Reporting Requirements
Docket No. DE 23-073

Dear Chairman Goldner,

As required in the May 30, 2002 NHPUC Order 23,980 and the Electric Assistance Procedures Manuals, attached are the following monthly reports for December 2023 on Eversource's Electric Assistance Program (EAP):

1. EAP System Benefits Charge (SBC) Reconciliation;
2. Number of active EAP participants and participation levels by discount tier and discount amounts per tier; and,
3. Aging comparison between EAP and other residential accounts.

On January 3, 2023 the Program Administrator was provided customer billing and payment information via File Transfer Protocol (FTP) as required by the Procedures Manuals.

For the month of December 2023, Eversource expenses were \$151,320.32 more than the Net SBC Funding. The net cumulative amount remitted by the New Hampshire State Treasury for program expenditures since inception stands at \$20,290,009.48.

This report is being filed electronically with one paper copy being sent to the Commission.

Sincerely,



Theresa Washington
Manager, Hardship Program and Protections

Electric Assistance Program System Benefits Charge Reconciliation Report December 2023

Eversource

Retail Delivery KWHs		648,739,957
SBC Low Income EAP Rate	\$	0.0015
SBC Low Income EAP Billed Amount	\$	973,109.93
Interest on 10% Reserve Fund Balance (1)	\$	1,785.18
SBC Low Income EAP Funding	\$	974,895.11
EAP Costs		
Discounts Applied to Customers' Bills	\$	998,405.39
Payments to Community Action Agencies-Nov 2023	\$	127,810.04
Incremental Program Expenditures	\$	-
Payment to Neighbor Helping Neighbor Program	\$	-
		<hr/>
Total EAP Costs	\$	1,126,215.43
SBC Low Income EAP Balance		(151,320.32)
Total Amount Due to Eversource	\$	<u>151,320.32</u>
Program to Date Reserve Balance	\$	372,886.38
(1) Interest on reserve at 5.63684%		
$\$372,886.38 * 5.63684\% * 31/365 = \$1,785.18$		

**Eversource
Electric Assistance Program
Number of Active EAP Participants by Discount Tier Levels and Amounts
As of December 2023**

	<u>Number of Active Participants</u>	<u>Discount Tier*</u>	<u>% per Tier Participants To Total Participants</u>	<u>Discount Amount</u>	<u>% per Tier Discount To Total Discounts</u>
		1	0.0%	\$ -	0.0%
	9,743	2	39.7%	64,084.02	10.0%
	3,467	3	14.1%	82,787.73	9.4%
	3,662	4	14.9%	159,437.04	15.9%
	3,819	5	15.5%	243,238.37	23.7%
	<u>3,870</u>	6	<u>15.8%</u>	<u>448,858.23</u>	<u>41.0%</u>
TOTAL	24,561		100.0%	\$ 998,405.39	100.0%

***Discount Levels for Eversource:**

<u>Tier</u>	<u>Discount</u>	<u>% of Federal Poverty Guidelines</u>
2	8%	150% to 60% (NHSMI)
3	22%	126% to 149%
4	36%	101% to 125%
5	52%	75% to 100%
6	86%	Up to 75%

EVERSOURCE
Electric Assistance Program
Aging Comparison Between EAP and Other Residential Customers
As of December 2023

	<u>EAP</u>		<u>Non-EAP</u>	
Average Bill (current month)	\$	116.46	\$	161.89
Average Past Due Amount	\$	298.71	\$	289.01
Total Included Accounts Receivable ⁽¹⁾	\$	5,768,388.26	\$	55,862,980.07
Number of Accounts ⁽¹⁾		24,537		427,338
Percent Past Due:	22.90%	5,619	11.89%	50,810
% Past due 30 days	42.67%	2,398	50.12%	25,466
% Past due 60 days	27.62%	1,552	27.87%	14,161
% Past due 90 days	29.71%	1,669	22.01%	11,183

⁽¹⁾ Includes all accounts.

Rate	EAP Level	EAP Discount %	Service Accounts
Rate R	2	5%	9,685
	3	19%	3,539
	4	36%	3,676
	5	54%	3,822
	6	86%	3,906
Rate R Total			24,628
Uncontrolled WH	2	5%	1,184
	3	19%	405
	4	36%	405
	5	54%	323
	6	86%	353
Uncontrolled WH Total			2,670
Controlled WH	2	5%	5
	3	19%	2
	4	36%	2
	5	54%	2
	6	86%	3
Controlled WH Total			14
HeatSmart	2	5%	67
	3	19%	15
	4	36%	18
	5	54%	29
	6	86%	25
HeatSmart Total			154
LCS 8/10/11 Hour	2	5%	1
	3	19%	1
	5	54%	1
LCS 10/11 Hour No Switch Total			3
Grand Total			27,469

Average kWh/Bill	Average Bill No EAP	Average Bill With EAP	Bill Difference \$	Bill Difference %
617	\$154.53	\$148.22	\$6.31	4%
574	\$144.82	\$122.42	\$22.40	15%
553	\$139.97	\$98.25	\$41.73	30%
557	\$140.92	\$79.60	\$61.32	44%
664	\$165.27	\$55.74	\$109.53	66%
599	\$150.55	\$111.74	\$38.82	26%
188	\$40.89	\$38.86	\$2.03	5%
177	\$38.70	\$31.48	\$7.22	19%
166	\$36.56	\$23.44	\$13.12	36%
175	\$38.39	\$17.91	\$20.48	53%
228	\$48.52	\$7.01	\$41.51	86%
187	\$40.61	\$28.66	\$11.95	29%
100	\$23.41	\$22.24	\$1.17	5%
84	\$20.38	\$16.51	\$3.87	19%
67	\$17.31	\$11.08	\$6.23	36%
101	\$23.63	\$10.87	\$12.76	54%
305	\$61.58	\$8.62	\$52.96	86%
137	\$30.32	\$15.28	\$15.03	50%
967	\$177.51	\$172.13	\$5.39	3%
659	\$123.13	\$103.91	\$19.22	16%
685	\$127.74	\$90.59	\$37.15	29%
600	\$112.73	\$66.66	\$46.07	41%
1,243	\$226.22	\$117.50	\$108.72	48%
880	\$162.10	\$127.22	\$34.88	22%
240	\$49.88	\$47.38	\$2.49	5%
160	\$34.87	\$28.25	\$6.63	19%
354	\$71.26	\$32.78	\$38.48	54%
251	\$52.00	\$36.14	\$15.87	31%
560	\$139.86	\$103.69	\$36.17	26%

Bills >750 kWh	% >750 kWh
2,462	25%
830	23%
815	22%
901	24%
1196	31%
6204	25%
8	1%
3	1%
1	0%
4	1%
4	1%
20	1%
0	0%
0	0%
0	0%
0	0%
0	0%
0	0%
34	51%
5	33%
7	39%
9	31%
19	76%
74	48%
0	0%
0	0%
0	0%
0	0%
6298	23%

**EVERSOURCE
ELECTRIC ASSISTANCE PROGRAM
ADMINISTRATION COSTS**

<u>ONGOING ADMINISTRATION COSTS - PSNH PY 2023</u>	<u>For the Quarter Ending December 31, 2023</u>			<u>Cumulative Costs From Oct 1, 2023 to December 31, 2023</u>		
	Incremental	Non-Incremental	Total	Incremental	Non-Incremental	Total
Information Technology	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -
Program Administration	\$ -	\$ 22,212.41	\$ 22,212.41	\$ -	\$ 22,212.41	\$ 22,212.41
Brochures	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -
Training	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -
Other	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -
TOTAL EAP ONGOING ADMINISTRATION COSTS	\$ -	\$ 22,212.41	\$ 22,212.41	\$ -	\$ 22,212.41	\$ 22,212.41
SBC REVENUES COLLECTED (including Interest on Reserve)			\$ 2,688,767.11			\$ 2,688,767.11