

April 11, 2024

Daniel Goldner, Chairman
New Hampshire Public Utilities Commission
21 South Fruit Street, Suite 10
Concord, NH 03301

RE: LOW INCOME ELECTRIC ASSISTANCE PROGRAM
Reporting Requirements
Docket No. DE 23-073

Dear Chairman Goldner,

As required in the May 30, 2002 NHPUC Order 23,980 and the Electric Assistance Procedures Manuals, attached are the following monthly reports for March 2024 on Eversource's Electric Assistance Program (EAP):

1. EAP System Benefits Charge (SBC) Reconciliation;
2. Number of active EAP participants and participation levels by discount tier and discount amounts per tier; and,
3. Aging comparison between EAP and other residential accounts.

On April 2, 2024 the Program Administrator was provided customer billing and payment information via File Transfer Protocol (FTP) as required by the Procedures Manuals.

For the month of March 2024, Eversource expenses were \$17,808.83 less than the Net SBC Funding. The net cumulative amount remitted by the New Hampshire State Treasury for program expenditures since inception stands at \$20,489,680.53.

This report is being filed electronically with one paper copy being sent to the Commission.

Sincerely,



Theresa Washington
Manager, Hardship Program and Protections

**Electric Assistance Program
 System Benefits Charge Reconciliation Report
 March 2024**

Eversource

Retail Delivery KWHs		634,931,560
SBC Low Income EAP Rate	\$	0.0015
SBC Low Income EAP Billed Amount	\$	952,397.34
Interest on 10% Reserve Fund Balance (1)	\$	1,766.37
SBC Low Income EAP Funding	<u>\$</u>	<u>954,163.71</u>
EAP Costs		
Discounts Applied to Customers' Bills	863,888.83	
Payments to Community Action Agencies-Feb 2024	\$ 72,466.05	
Incremental Program Expenditures	\$ -	
Payment to Neighbor Helping Neighbor Program	\$ -	
Total EAP Costs	<u>\$</u>	<u>936,354.88</u>
SBC Low Income EAP Balance	<u>\$</u>	<u>17,808.83</u>
Total Amount Due to State of New Hampshire	\$	(17,808.83)
Program to Date Reserve Balance	\$	372,886.38
(1) Interest on reserve at 5.59273%		
\$372,886.38 * 5.59273% * 31/366 = \$1,766.37		

**Eversource
Electric Assistance Program
Number of Active EAP Participants by Discount Tier Levels and Amounts
As of March 2024**

	<u>Number of Active Participants</u>	<u>Discount Tier*</u>	<u>% per Tier Participants To Total Participants</u>	<u>Discount Amount</u>	<u>% per Tier Discount To Total Discounts</u>
		1	0.0%	\$ -	0.0%
	9,892	2	39.3%	54,907.96	6.4%
	3,574	3	14.2%	70,536.35	8.2%
	3,763	4	14.9%	139,138.29	16.1%
	3,887	5	15.4%	208,528.01	24.1%
	<u>4,055</u>	6	<u>16.1%</u>	<u>390,778.22</u>	<u>45.2%</u>
TOTAL	25,171		100.0%	\$ 863,888.83	100.0%

***Discount Levels for Eversource:**

<u>Tier</u>	<u>Discount</u>	<u>% of Federal Poverty Guidelines</u>
2	8%	150% to 60% (NHSMI)
3	22%	126% to 149%
4	36%	101% to 125%
5	52%	75% to 100%
6	86%	Up to 75%

EVERSOURCE
Electric Assistance Program
Aging Comparison Between EAP and Other Residential Customers
As of March 2024

	<u>EAP</u>		<u>Non-EAP</u>	
Average Bill (current month)	\$	103.59	\$	139.72
Average Past Due Amount	\$	364.36	\$	405.86
Total Included Accounts Receivable ⁽¹⁾	\$	6,308,562.74	\$	57,099,517.40
Number of Accounts ⁽¹⁾		25,192		427,710
Percent Past Due:	19.27%	4,854	9.50%	40,632
% Past due 30 days	39.31%	1,908	42.81%	17,395
% Past due 60 days	26.09%	1,267	24.26%	9,857
% Past due 90 days	34.60%	1,680	32.93%	13,380

⁽¹⁾ Includes all accounts.

Rate	EAP Level	EAP Discount %	Service Accounts
Rate R	2	5%	9,911
	3	19%	3,575
	4	36%	3,789
	5	54%	3,889
	6	86%	4,072
Rate R Total			25,236
Uncontrolled WH	2	5%	1,175
	3	19%	404
	4	36%	406
	5	54%	342
	6	86%	379
Uncontrolled WH Total			2,706
Controlled WH	2	5%	8
	3	19%	1
	4	36%	2
	5	54%	1
	6	86%	3
Controlled WH Total			15
HeatSmart	2	5%	71
	3	19%	14
	4	36%	22
	5	54%	31
	6	86%	24
HeatSmart Total			162
LCS 8/10/11 Hour	2	5%	1
	3	19%	1
	5	54%	1
LCS 10/11 Hour No Switch Total			3
Grand Total			28,122

Average kWh/Bill	Average Bill No EAP	Average Bill With EAP	Bill Difference \$
595	\$127.49	\$122.26	\$5.23
556	\$119.92	\$101.17	\$18.75
549	\$118.57	\$83.49	\$35.08
541	\$117.02	\$65.74	\$51.28
641	\$136.15	\$44.78	\$91.37
582	\$124.86	\$92.24	\$32.63
199	\$35.58	\$33.80	\$1.77
203	\$36.10	\$29.58	\$6.52
175	\$31.77	\$20.55	\$11.22
190	\$34.14	\$15.87	\$18.27
239	\$41.76	\$7.09	\$34.67
200	\$35.77	\$25.18	\$10.59
102	\$19.95	\$18.95	\$1.00
-	\$4.87	\$3.94	\$0.93
65	\$14.49	\$9.27	\$5.22
122	\$22.92	\$10.54	\$12.38
261	\$43.49	\$6.09	\$37.40
123	\$23.12	\$13.53	\$9.60
1,060	\$152.93	\$148.52	\$4.41
750	\$110.31	\$94.12	\$16.19
860	\$125.41	\$95.13	\$30.28
678	\$100.34	\$60.20	\$40.14
1,249	\$178.94	\$94.51	\$84.42
961	\$139.30	\$111.67	\$27.63
299	\$49.12	\$46.66	\$2.46
157	\$28.10	\$22.76	\$5.34
310	\$50.74	\$23.34	\$27.40
255	\$42.65	\$30.92	\$11.73
547	\$116.31	\$85.85	\$30.46

Bill Difference %	Bills >750 kWh	% >750 kWh
4%	2,372	24%
16%	768	21%
30%	828	22%
44%	841	22%
67%	1198	29%
26%	6007	24%
5%	8	1%
18%	5	1%
35%	7	2%
54%	4	1%
83%	8	2%
30%	32	1%
5%	0	0%
19%	0	0%
36%	0	0%
54%	0	0%
86%	0	0%
41%	0	0%
3%	42	59%
15%	8	57%
24%	11	50%
40%	11	35%
47%	18	75%
20%	90	56%
5%	0	0%
19%	0	0%
54%	0	0%
28%	0	0%
26%	6129	22%

**EVERSOURCE
ELECTRIC ASSISTANCE PROGRAM
ADMINISTRATION COSTS**

<u>ONGOING ADMINISTRATION COSTS - PSNH PY 2024</u>	<u>For the Quarter Ending March 31, 2024</u>			<u>Cumulative Costs From Oct 1, 2023 to March 31, 2024</u>		
	Incremental	Non-Incremental	Total	Incremental	Non-Incremental	Total
Information Technology	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -
Program Administration	\$ -	\$ 23,667.33	\$ 23,667.33	\$ -	\$ 45,879.74	\$ 45,879.74
Brochures	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -
Training	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -
Other	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -
TOTAL EAP ONGOING ADMINISTRATION COSTS	\$ -	\$ 23,667.33	\$ 23,667.33	\$ -	\$ 45,879.74	\$ 45,879.74
SBC REVENUES COLLECTED (including Interest on Reserve)			\$ 3,004,868.21			\$ 5,693,635.32