

May 10, 2024

Daniel Goldner, Chairman
New Hampshire Public Utilities Commission
21 South Fruit Street, Suite 10
Concord, NH 03301

RE: LOW INCOME ELECTRIC ASSISTANCE PROGRAM
Reporting Requirements
Docket No. DE 23-073

Dear Chairman Goldner,

As required in the May 30, 2002 NHPUC Order 23,980 and the Electric Assistance Procedures Manuals, attached are the following monthly reports for April 2024 on Eversource's Electric Assistance Program (EAP):

1. EAP System Benefits Charge (SBC) Reconciliation;
2. Number of active EAP participants and participation levels by discount tier and discount amounts per tier; and,
3. Aging comparison between EAP and other residential accounts.

On May 2, 2024 the Program Administrator was provided customer billing and payment information via File Transfer Protocol (FTP) as required by the Procedures Manuals.

For the month of April 2024, Eversource expenses were \$31,070.35 more than the Net SBC Funding. The net cumulative amount remitted by the New Hampshire State Treasury for program expenditures since inception stands at \$20,538,559.71.

This report is being filed electronically with one paper copy being sent to the Commission.

Sincerely,



Theresa Washington
Manager, Hardship Program and Protections

Electric Assistance Program System Benefits Charge Reconciliation Report April 2024

| |
|-------------------|
| Eversource |
|-------------------|

| | | |
|--|-----------|--------------------------|
| Retail Delivery KWHs | | 610,555,470 |
| | | |
| SBC Low Income EAP Rate | \$ | 0.0015 |
| | | |
| SBC Low Income EAP Billed Amount | \$ | 915,833.20 |
| Interest on 10% Reserve Fund Balance (1) | \$ | 1,702.36 |
| SBC Low Income EAP Funding | \$ | <u>917,535.56</u> |
| | | |
| EAP Costs | | |
| Discounts Applied to Customers' Bills | \$ | 856,502.31 |
| Payments to Community Action Agencies-Mar 2024 | \$ | 94,312.28 |
| Incremental Program Expenditures | \$ | - |
| Payment to Neighbor Helping Neighbor Program | \$ | - |
| EAP Audit(2022-2023) Reclass 2023 Belnap Check | \$ | <u>(2,208.68)</u> |
| | | |
| Total EAP Costs | \$ | <u>948,605.91</u> |
| | | |
| SBC Low Income EAP Balance | \$ | (31,070.35) |
| | | |
| Total Amount Due to Eversource | \$ | 31,070.35 |
| | | |
| Program to Date Reserve Balance | \$ | 372,886.38 |
| (1) Interest on reserve at 5.56973% | | |
| $\$372,886.38 * 5.56973\% * 30/366 = \$1,702.36$ | | |

**Eversource
Electric Assistance Program
Number of Active EAP Participants by Discount Tier Levels and Amounts
As of April 2024**

| | <u>Number of Active Participants</u> | <u>Discount Tier*</u> | <u>% per Tier Participants To Total Participants</u> | <u>Discount Amount</u> | <u>% per Tier Discount To Total Discounts</u> |
|--------------|--|-----------------------|--|------------------------|---|
| | | 1 | 0.0% | \$ - | 0.0% |
| | 9,705 | 2 | 39.3% | 53,905.28 | 10.0% |
| | 3,548 | 3 | 14.4% | 69,115.62 | 9.4% |
| | 3,687 | 4 | 14.9% | 136,865.70 | 15.9% |
| | 3,817 | 5 | 15.4% | 205,062.21 | 23.7% |
| | <u>3,950</u> | 6 | <u>16.0%</u> | <u>391,553.50</u> | <u>41.0%</u> |
| TOTAL | 24,707 | | 100.0% | \$ 856,502.31 | 100.0% |

***Discount Levels for Eversource:**

| <u>Tier</u> | <u>Discount</u> | <u>% of Federal Poverty Guidelines</u> |
|-------------|-----------------|--|
| 2 | 8% | 150% to 60% (NHSMI) |
| 3 | 22% | 126% to 149% |
| 4 | 36% | 101% to 125% |
| 5 | 52% | 75% to 100% |
| 6 | 86% | Up to 75% |

EVERSOURCE
Electric Assistance Program
Aging Comparison Between EAP and Other Residential Customers
As of April 2024

| | <u>EAP</u> | | <u>Non-EAP</u> | |
|---|------------|--------------|----------------|---------------|
| Average Bill (current month) | \$ | 96.72 | \$ | 130.11 |
| Average Past Due Amount | \$ | 300.72 | \$ | 315.93 |
| Total Included Accounts Receivable ⁽¹⁾ | \$ | 5,712,314.34 | \$ | 51,446,239.79 |
| Number of Accounts ⁽¹⁾ | | 24,903 | | 428,165 |
| Percent Past Due: | 21.53% | 5,362 | 11.40% | 48,811 |
| % Past due 30 days | 51.02% | 2,735 | 60.47% | 29,516 |
| % Past due 60 days | 19.12% | 1,025 | 15.30% | 7,468 |
| % Past due 90 days | 29.86% | 1,601 | 24.23% | 11,827 |

⁽¹⁾ Includes all accounts.

| Rate | EAP Level | EAP Discount % | Service Accounts |
|---------------------------------------|------------------|-----------------------|-------------------------|
| Rate R | 2 | 5% | 10,004 |
| | 3 | 19% | 3,601 |
| | 4 | 36% | 3,816 |
| | 5 | 54% | 3,928 |
| | 6 | 86% | 4,143 |
| Rate R Total | | | 25,492 |
| Uncontrolled WH | 2 | 5% | 1,164 |
| | 3 | 19% | 409 |
| | 4 | 36% | 409 |
| | 5 | 54% | 329 |
| | 6 | 86% | 380 |
| Uncontrolled WH Total | | | 2,691 |
| Controlled WH | 2 | 5% | 9 |
| | 3 | 19% | 1 |
| | 4 | 36% | 2 |
| | 5 | 54% | 1 |
| | 6 | 86% | 3 |
| Controlled WH Total | | | 16 |
| HeatSmart | 2 | 5% | 73 |
| | 3 | 19% | 14 |
| | 4 | 36% | 23 |
| | 5 | 54% | 30 |
| | 6 | 86% | 26 |
| HeatSmart Total | | | 166 |
| LCS 8/10/11 Hour | 2 | 5% | 2 |
| | 3 | 19% | 1 |
| | 5 | 54% | 1 |
| LCS 10/11 Hour No Switch Total | | | 4 |
| Grand Total | | | 28,369 |

| Average kWh/Bill | Average Bill No EAP | Average Bill With EAP | Bill Difference \$ | Bill Difference % |
|------------------|---------------------|-----------------------|--------------------|-------------------|
| 556 | \$119.88 | \$114.80 | \$5.08 | 4% |
| 517 | \$112.49 | \$94.28 | \$18.20 | 16% |
| 527 | \$114.32 | \$80.29 | \$34.03 | 30% |
| 502 | \$109.67 | \$59.81 | \$49.87 | 45% |
| 594 | \$127.25 | \$38.57 | \$88.68 | 70% |
| 544 | \$117.63 | \$85.87 | \$31.75 | 27% |
| 197 | \$35.24 | \$33.49 | \$1.75 | 5% |
| 188 | \$33.84 | \$27.49 | \$6.35 | 19% |
| 170 | \$31.03 | \$19.97 | \$11.06 | 36% |
| 193 | \$34.57 | \$16.13 | \$18.44 | 53% |
| 236 | \$41.24 | \$6.45 | \$34.79 | 84% |
| 196 | \$35.16 | \$24.58 | \$10.57 | 30% |
| 97 | \$19.26 | \$18.29 | \$0.96 | 5% |
| | \$4.87 | \$3.94 | \$0.93 | 19% |
| 57 | \$13.23 | \$8.47 | \$4.76 | 36% |
| 133 | \$24.55 | \$11.29 | \$13.26 | 54% |
| 222 | \$37.77 | \$5.29 | \$32.48 | 86% |
| 112 | \$21.41 | \$13.29 | \$8.11 | 38% |
| 871 | \$126.92 | \$122.71 | \$4.20 | 3% |
| 623 | \$92.78 | \$76.72 | \$16.07 | 17% |
| 716 | \$105.52 | \$77.19 | \$28.33 | 27% |
| 474 | \$72.27 | \$39.02 | \$33.26 | 46% |
| 962 | \$139.49 | \$62.19 | \$77.29 | 55% |
| 771 | \$113.17 | \$87.92 | \$25.25 | 22% |
| 712 | \$132.68 | \$127.85 | \$4.83 | 4% |
| 172 | \$30.32 | \$24.56 | \$5.76 | 19% |
| 298 | \$48.97 | \$22.53 | \$26.44 | 54% |
| 474 | \$86.16 | \$75.70 | \$10.47 | 12% |
| 512 | \$109.72 | \$80.03 | \$29.69 | 27% |

| Bills >750 kWh | % >750 kWh |
|----------------|------------|
| 2,071 | 21% |
| 691 | 19% |
| 729 | 19% |
| 741 | 19% |
| 1082 | 26% |
| 5314 | 21% |
| 7 | 1% |
| 4 | 1% |
| 4 | 1% |
| 4 | 1% |
| 8 | 2% |
| 27 | 1% |
| 0 | 0% |
| 0 | 0% |
| 0 | 0% |
| 0 | 0% |
| 0 | 0% |
| 0 | 0% |
| 34 | 47% |
| 6 | 43% |
| 10 | 43% |
| 5 | 17% |
| 14 | 54% |
| 69 | 42% |
| 1 | 50% |
| 0 | 0% |
| 0 | 0% |
| 1 | 25% |
| 5411 | 19% |