

June 13, 2024

Daniel Goldner, Chairman
New Hampshire Public Utilities Commission
21 South Fruit Street, Suite 10
Concord, NH 03301

RE: LOW INCOME ELECTRIC ASSISTANCE PROGRAM
Reporting Requirements
Docket No. DE 23-073

Dear Chairman Goldner,

As required in the May 30, 2002 NHPUC Order 23,980 and the Electric Assistance Procedures Manuals, attached are the following monthly reports for May 2024 on Eversource's Electric Assistance Program (EAP):

1. EAP System Benefits Charge (SBC) Reconciliation;
2. Number of active EAP participants and participation levels by discount tier and discount amounts per tier; and,
3. Aging comparison between EAP and other residential accounts.

On June 4, 2024 the Program Administrator was provided customer billing and payment information via File Transfer Protocol (FTP) as required by the Procedures Manuals.

For the month of May 2024, Eversource expenses were \$27,536.50 more than the Net SBC Funding. The net cumulative amount remitted by the New Hampshire State Treasury for program expenditures since inception stands at \$20,566,096.21.

This report is being filed electronically with one paper copy being sent to the Commission.

Sincerely,



Theresa Washington
Manager, Hardship Program and Protections

Electric Assistance Program System Benefits Charge Reconciliation Report May 2024

Eversource

Retail Delivery KWHs		542,705,355
SBC Low Income EAP Rate	\$	0.0015
SBC Low Income EAP Billed Amount	\$	814,058.03
Interest on 10% Reserve Fund Balance (1)	\$	1,766.87
SBC Low Income EAP Funding	\$	<u>815,824.90</u>
EAP Costs		
Discounts Applied to Customers' Bills	\$	745,347.57
Payments to Community Action Agencies-Apr 2024	\$	66,943.48
Incremental Program Expenditures	\$	-
Payment to Neighbor Helping Neighbor Program	\$	-
April overpayment made to State of NH-May 2024	\$	<u>31,070.35</u>
Total EAP Costs	\$	<u>843,361.40</u>
SBC Low Income EAP Balance	\$	(27,536.50)
Total Amount Due to Eversource	\$	27,536.50
Program to Date Reserve Balance	\$	372,886.38
(1) Interest on reserve at 5.59433%		
$\$372,886.38 * 5.59433\% * 31/366 = \$1,766.87$		

**Eversource
Electric Assistance Program
Number of Active EAP Participants by Discount Tier Levels and Amounts
As of May 2024**

	<u>Number of Active Participants</u>	<u>Discount Tier*</u>	<u>% per Tier Participants To Total Participants</u>	<u>Discount Amount</u>	<u>% per Tier Discount To Total Discounts</u>
		1	0.0%	\$ -	0.0%
	9,565	2	39.3%	46,416.40	10.0%
	3,522	3	14.4%	61,210.47	9.4%
	3,678	4	14.9%	118,720.53	15.9%
	3,838	5	15.4%	180,218.45	23.7%
	<u>3,930</u>	6	<u>16.0%</u>	<u>338,781.72</u>	<u>41.0%</u>
TOTAL	24,533		100.0%	\$ 745,347.57	100.0%

***Discount Levels for Eversource:**

<u>Tier</u>	<u>Discount</u>	<u>% of Federal Poverty Guidelines</u>
2	5%	150% to 60% (NHSMI)
3	19%	126% to 149%
4	36%	101% to 125%
5	54%	75% to 100%
6	86%	Up to 75%

EVERSOURCE
Electric Assistance Program
Aging Comparison Between EAP and Other Residential Customers
As of May 2024

	<u>EAP</u>		<u>Non-EAP</u>	
Average Bill (current month)	\$	80.81	\$	110.11
Average Past Due Amount	\$	269.26	\$	278.97
Total Included Accounts Receivable ⁽¹⁾	\$	5,105,820.21	\$	42,583,801.40
Number of Accounts ⁽¹⁾		24,580		429,448
Percent Past Due:	21.36%	5,250	11.55%	49,601
% Past due 30 days	49.25%	2,586	57.36%	28,451
% Past due 60 days	22.75%	1,194	21.86%	10,843
% Past due 90 days	28.00%	1,470	20.78%	10,307

⁽¹⁾ Includes all accounts.

Rate	EAP Level	EAP Discount %	Service Accounts
Rate R	2	5%	9,718
	3	19%	3,576
	4	36%	3,741
	5	54%	3,863
	6	86%	3,991
Rate R Total			24,889
Uncontrolled WH	2	5%	1,131
	3	19%	397
	4	36%	402
	5	54%	329
	6	86%	364
Uncontrolled WH Total			2,623
Controlled WH	2	5%	9
	3	19%	1
	4	36%	2
	5	54%	1
	6	86%	3
Controlled WH Total			16
HeatSmart	2	5%	68
	3	19%	17
	4	36%	25
	5	54%	30
	6	86%	22
HeatSmart Total			162
LCS 8/10/11 Hour	2	5%	3
	3	19%	1
	4	54%	1
LCS 10/11 Hour No Switch Total			5
Grand Total			27,695

Average kWh/Bill	Average Bill No EAP	Average Bill With EAP	Bill Difference \$	Bill Difference %
443	\$98.35	\$93.83	\$4.52	5%
418	\$93.53	\$77.28	\$16.25	17%
408	\$91.77	\$61.53	\$30.25	33%
400	\$90.21	\$45.32	\$44.89	50%
481	\$105.61	\$24.62	\$80.98	77%
434	\$96.57	\$67.97	\$28.60	30%
172	\$31.40	\$29.83	\$1.56	5%
155	\$28.84	\$23.38	\$5.47	19%
150	\$28.06	\$18.03	\$10.02	36%
172	\$31.33	\$14.48	\$16.85	54%
207	\$36.79	\$5.39	\$31.40	85%
171	\$31.24	\$21.73	\$9.51	30%
89	\$18.11	\$17.20	\$0.91	5%
-	\$4.87	\$3.94	\$0.93	19%
58	\$13.45	\$8.61	\$4.84	36%
129	\$23.96	\$11.02	\$12.94	54%
213	\$36.44	\$5.10	\$31.34	86%
106	\$20.50	\$12.64	\$7.86	38%
518	\$78.26	\$74.84	\$3.42	4%
509	\$77.06	\$64.74	\$12.32	16%
492	\$74.75	\$52.28	\$22.48	30%
308	\$49.42	\$23.41	\$26.01	53%
545	\$82.03	\$18.17	\$63.86	78%
478	\$72.77	\$53.08	\$19.69	27%
206	\$35.81	\$34.02	\$1.79	5%
148	\$26.77	\$21.68	\$5.09	19%
328	\$53.41	\$34.18	\$19.23	36%
219	\$37.52	\$31.59	\$5.94	16%
409	\$90.19	\$63.46	\$26.72	30%

Bills >750 kWh	% >750 kWh
1,226	13%
433	12%
457	12%
428	11%
725	18%
3269	13%
5	0%
1	0%
2	0%
2	1%
5	1%
15	1%
0	0%
0	0%
0	0%
0	0%
0	0%
0	0%
17	25%
2	12%
5	20%
3	10%
6	27%
33	20%
0	0%
0	0%
0	0%
0	0%
3317	12%