



Tyler Culbertson
Director, Rates and Regulatory Affairs
15 Buttrick Road
Londonderry, NH 03053
603-851-9300
Tyler.Culbertson@libertyutilities.com

June 10, 2024

Via Electronic Report Filing

Daniel Goldner
Chairman
New Hampshire Public Utilities Commission
21 South Fruit St., Suite 10
Concord, NH 03301-2429

**Re: DG 11-040; Liberty Utilities (EnergyNorth Natural Gas) Corp. d/b/a Liberty
Emergency Response – May 2024**

Dear Chairman Goldner:

Pursuant to Attachment J(1)(18)(a) of the Settlement Agreement approved by Commission Order No. 25, 370 (May 30, 2012) in Docket No. DG 11-040, enclosed for filing please find Liberty's Emergency Response report.

Please note this report has been filed via the Commission's Electronic Report Filing system. Thank you for your attention to this matter. Please do not hesitate to call if you have any questions.

Sincerely,

/s/ Tyler Culbertson

Tyler Culbertson

Attachment



New Hampshire Public Utilities Commission
Liberty Utilities - Emergency Leak Response Statistics
May 2024

May 2024

Jan-2024

to

May-2024

CATEGORY	0-30 Min	31-45 Min	46-60 Min	>60 min	Total		0-30 Min	31-45 Min	46-60 Min	>60 min	Total
Normal Hours	49	4	0	0	53		283	20	0	0	303
After Hours	45	5	0	0	50		227	30	5	1	263
Weekends and Holidays	11	3	0	0	14		103	12	1	0	116
Grand Total	105	12	0	0	117		613	62	6	1	682

Normal Hours

Results

GOAL

Results

0-30 Minutes

92.45%

82.00%

93.40%

0-45 Minutes

100.00%

90.00%

100.00%

0-60 Minutes

100.00%

97.00%

100.00%

After Hours

0-30 Minutes

90.00%

80.00%

86.31%

0-45 Minutes

100.00%

86.00%

97.72%

0-60 Minutes

100.00%

95.00%

99.62%

Weekends / Holidays

0-30 Minutes

78.57%

76.00%

88.79%

0-45 Minutes

100.00%

84.00%

99.14%

0-60 Minutes

100.00%

94.00%

100.00%

New Hampshire Public Utilities Commission
Liberty Utilities - Emergency Leak Response Statistics
May 2024

	Normal Hour Targets			After Hour Targets			Weekends & Holiday Targets		
Category	A1	A2	A3	B1	B2	B3	C1	C2	C3
Time band	0-30 Mins	0-45 Mins	0-60 Mins	0-30 Mins	0-45 Mins	0-60 Mins	0-30 Mins	0-45 Mins	0-60 Mins
Target	82.00%	90.00%	97.00%	80.00%	86.00%	95.00%	76.00%	84.00%	94.00%

	Normal Hours			After Hours			Weekends & Holidays		
May 2024	0-30 Mins	31-45 Mins	46-60 Mins	0-30 Mins	31-45 Mins	46-60 Mins	0-30 Mins	31-45 Mins	46-60 Mins
Current month #	49	4	0	45	5	0	11	3	0
Current month %	0-30 Mins	0-45 Mins	0-60 Mins	0-30 Mins	0-45 Mins	0-60 Mins	0-30 Mins	0-45 Mins	0-60 Mins
	92.45%	100.00%	100.00%	90.00%	100.00%	100.00%	78.57%	100.00%	100.00%

	Normal Hours			After Hours			Weekends & Holidays		
Last 3 month average	0-30 Mins	0-45 Mins	0-60 Mins	0-30 Mins	0-45 Mins	0-60 Mins	0-30 Mins	0-45 Mins	0-60 Mins
	92.04%	100.00%	100.00%	88.20%	98.47%	99.21%	84.49%	100.00%	100.00%

	Normal Hours			After Hours			Weekends & Holidays		
Last 12 month average	0-30 Mins	0-45 Mins	0-60 Mins	0-30 Mins	0-45 Mins	0-60 Mins	0-30 Mins	0-45 Mins	0-60 Mins
	92.62%	99.07%	99.20%	84.34%	95.34%	97.46%	89.07%	98.62%	100.00%

	Normal Hours			After Hours			Weekends & Holidays		
12 months	0-30 Mins	0-45 Mins	0-60 Mins	0-30 Mins	0-45 Mins	0-60 Mins	0-30 Mins	0-45 Mins	0-60 Mins
June-23	91.43%	100.00%	100.00%	76.47%	94.12%	100.00%	100.00%	100.00%	100.00%
July-23	93.10%	96.55%	96.55%	89.47%	94.74%	94.74%	81.82%	100.00%	100.00%
August-23	93.65%	100.00%	100.00%	100.00%	100.00%	100.00%	96.00%	96.00%	100.00%
September-23	93.98%	100.00%	100.00%	84.21%	100.00%	100.00%	92.59%	96.30%	100.00%
October-23	97.27%	100.00%	100.00%	80.49%	100.00%	100.00%	83.33%	100.00%	100.00%
November-23	83.08%	92.31%	93.85%	57.89%	70.18%	77.19%	88.37%	97.67%	100.00%
December-23	93.10%	100.00%	100.00%	90.57%	96.23%	100.00%	86.49%	97.30%	100.00%
January-24	92.77%	100.00%	100.00%	84.75%	94.92%	100.00%	94.44%	100.00%	100.00%
February-24	96.97%	100.00%	100.00%	83.58%	98.51%	100.00%	92.31%	96.15%	100.00%
March-24	94.55%	100.00%	100.00%	88.89%	97.78%	100.00%	90.91%	100.00%	100.00%
April-24	89.13%	100.00%	100.00%	85.71%	97.62%	97.62%	84.00%	100.00%	100.00%
May-24	92.45%	100.00%	100.00%	90.00%	100.00%	100.00%	78.57%	100.00%	100.00%

Call Date	Completion Date	Problem Type	Service Order	Response Category	Response After/Regular Hours	Response Time (mins)	Call Received Time (EDT)	Call Dispatched Time (EDT)	Dispatch Time (mins)	Tech En Route Time (EDT)	Tech Arrival Time (EDT)	Travel Time (mins)	Tech Completed Time (EDT)	Job Time (mins)	Technician	Address 1	Address 2	Town
05/01/2024	05/01/2024	Gas-Emergency-Odor	550000027938	0-30 min	Normal Hours	0:22:07	08:36:50	08:41:00	0:04:10	08:52:47	08:58:57	0:06:10	09:04:06	1:01:06	Justin Parham	222	LAKE AVE	MANCHESTER
05/01/2024	05/01/2024	Gas-Emergency-Odor	550000027939	31-45 min	Normal Hours	0:39:42	8:55:18	09:00:00	0:04:42	9:02:00	9:35:00	0:33:00	11:00:00	2:00:00	Matt Gebhardt	56	BOXWOOD CIR	MILFORD
05/01/2024	05/01/2024	Gas-Emergency-Odor	550000028020	0-30 min	Normal Hours	0:10:30	08:44:13	08:45:00	0:00:47	08:48:19	08:54:43	0:06:24	09:29:14	0:44:14	Jason Maio	48	HILLS FERRY RD	NASHUA
05/01/2024	05/01/2024	Gas-Emergency-Odor	550000028023	0-30 min	Normal Hours	0:08:50	09:36:56	09:44:00	0:07:04	09:43:02	09:45:46	0:02:44	11:18:32	1:34:32	John Mackenzie	935	HAYWARD ST	MANCHESTER
05/01/2024	05/01/2024	Gas-Emergency-Odor	550000028027	0-30 min	Normal Hours	0:14:46	11:58:23	12:02:00	0:03:37	12:04:00	12:13:09	0:09:09	12:18:29	0:16:29	Stephen Foley	161	E HOLLIS ST	NASHUA
05/01/2024	05/01/2024	Gas-Emergency-Odor	550000028058	0-30 min	After Hours	0:14:13	17:24:47	17:25:00	0:00:13	17:27:00	17:39:00	0:12:00	19:20:26	1:55:26	Graeme Baert	14	UPLAND DR	FRANKLIN
05/02/2024	05/02/2024	Gas-Emergency-Odor	550000028084	0-30 min	After Hours	0:20:07	07:26:22	07:30:00	0:03:38	7:32:00	07:46:29	0:14:29	07:57:28	0:27:28	Brant Chase	11	CALLAWAY DR	CONCORD
05/02/2024	05/02/2024	Gas-Emergency-Odor	550000028085	0-30 min	After Hours	0:23:47	08:23:49	08:25:00	0:01:11	08:32:20	08:47:36	0:15:16	09:39:21	1:14:21	John Mackenzie	299	COOLIDGE AVE	MANCHESTER
05/02/2024	05/02/2024	Gas-Emergency-Odor	550000028067	0-30 min	Normal Hours	0:22:18	10:33:43	10:36:00	0:02:17	10:39:28	10:56:01	0:16:33	12:16:25	1:40:25	David Cates	34	WHITFORD DR	NASHUA
05/02/2024	05/02/2024	Gas-Emergency-Odor	550000028110	0-30 min	After Hours	0:29:01	15:48:53	15:49:00	0:00:07	15:56:36	16:17:54	0:21:18	17:25:26	1:36:26	Antwoine Alford	101	CHERRYWOOD DR	NASHUA
05/02/2024	05/02/2024	Gas-Emergency-Odor	550000028073	31-45 min	After Hours	0:42:02	16:49:30	16:50:00	0:00:30	16:58:35	17:31:32	0:32:57	17:50:00	1:00:00	Stephen Foley	4	DRAY COACH CT	MERRIMACK
05/03/2024	05/03/2024	Gas-Emergency-Odor	550000028095	0-30 min	Normal Hours	0:12:46	08:35:13	08:38:00	0:02:47	08:41:06	08:47:59	0:06:53	09:55:40	1:17:40	Stephen Foley	41	RAYMOND ST	NASHUA
05/03/2024	05/03/2024	Gas-Emergency-Odor	550000028097	0-30 min	Normal Hours	0:20:02	10:41:15	10:48:00	0:06:45	10:54:17	11:01:17	0:07:00	12:41:14	1:53:14	Jason Maio	50	ROBERT MILLIGAN PKWY	MERRIMACK
05/04/2024	05/04/2024	Gas-Emergency-Odor	550000028137	0-30 min	Weekends and Holidays	0:22:17	09:36:32	09:37:00	0:00:28	09:40:40	09:58:49	0:18:09	10:32:08	0:55:08	Stephen Foley	16	CHAMPAGNE DR	NASHUA
05/05/2024	05/05/2024	Gas-Emergency-Odor	550000028192	0-30 min	Weekends and Holidays	0:16:39	13:15:21	13:16:00	0:00:39	13:18:00	13:32:00	0:14:00	14:30:00	1:14:00	Matt Gebhardt	102	DALTON ST	NASHUA
05/05/2024	05/05/2024	Gas-Emergency-Odor	550000028193	0-30 min	Weekends and Holidays	0:20:57	14:41:54	14:44:00	0:02:06	14:51:40	15:02:51	0:11:11	16:00:41	1:16:41	James Lambert	546	MONTGOMERY ST	MANCHESTER
05/06/2024	05/06/2024	Gas-Emergency-Odor	550000028224	0-30 min	Normal Hours	0:28:28	09:14:32	09:17:00	0:02:28	9:21:00	9:43:00	0:22:00	10:30:00	1:13:00	Mark Bourgeois	57	TANGLEWOOD DR	NASHUA
05/06/2024	05/06/2024	Gas-Emergency-Odor	550000028174	31-45 min	After Hours	0:31:59	17:13:29	17:22:00	0:08:31	17:36:15	17:45:28	0:09:13	18:01:52	0:39:52	Antwoine Alford	5	DUBONNET LN	NASHUA
05/06/2024	05/06/2024	Gas-Emergency-Odor	550000028235	0-30 min	After Hours	0:28:25	16:51:35	16:53:00	0:01:25	16:56:00	17:20:00	0:24:00	18:10:00	1:17:00	Matt Gebhardt	33	DIGITAL DR	NASHUA
05/06/2024	05/06/2024	Gas-Emergency-Odor	550000028266	0-30 min	After Hours	0:29:14	15:45:46	15:48:00	0:02:14	15:51:00	16:15:00	0:24:00	16:30:00	0:42:00	Antwoine Alford	28	BURNHAM AVE	NASHUA
05/06/2024	05/06/2024	Gas-Emergency-Carbo	550000028270	0-30 min	After Hours	0:25:02	20:49:58	20:51:00	0:01:02	21:01:00	21:15:00	0:14:00	21:59:52	1:08:52	Antwoine Alford	131	CONCORD ST	NASHUA
05/06/2024	05/06/2024	Gas-Emergency-Odor	550000028271	0-30 min	After Hours	0:30:28	21:03:33	21:06:00	0:02:27	21:09:09	21:34:01	0:24:52	22:10:09	1:04:09	John Mackenzie	1465	HOOKSETT RD	HOOKSETT
05/06/2024	05/06/2024	Gas-Emergency-Odor	550000028282	0-30 min	After Hours	0:13:13	20:51:47	20:55:00	0:03:13	21:00:04	21:05:00	0:04:56	21:38:13	0:43:13	Justin Parham	3	WATERFORD WAY	MANCHESTER
05/07/2024	05/07/2024	Gas-Emergency-Odor	550000028301	0-30 min	After Hours	0:17:02	07:58:48	08:00:00	0:01:12	08:04:43	08:15:50	0:11:07	08:47:57	0:47:57	Paul Dampolo	33	GILMAN ST	NASHUA
05/07/2024	05/07/2024	Gas-Emergency-Odor	550000028176	0-30 min	Normal Hours	0:19:08	08:59:32	09:04:00	0:04:28	09:08:26	09:18:40	0:10:14	09:50:47	0:46:47	Paul Dampolo	7	KESSLER FARM DR	NASHUA
05/07/2024	05/07/2024	Gas-Emergency-Odor	550000028178	0-30 min	Normal Hours	0:11:30	09:35:41	09:38:00	0:02:19	9:40:00	09:47:11	0:07:11	10:03:38	0:25:38	James Lambert	222	LAKE AVE	MANCHESTER
05/07/2024	05/07/2024	Gas-Emergency-Odor	550000028344	0-30 min	Normal Hours	0:25:10	12:21:32	12:22:00	0:00:28	12:26:09	12:46:42	0:20:33	13:41:51	1:19:51	Daniel Kerivan	1480	OLD NORTH MAIN ST	LACONIA
05/07/2024	05/07/2024	Gas-Emergency-Odor	550000028311	0-30 min	Normal Hours	0:29:54	13:24:11	13:29:00	0:04:49	13:43:50	13:54:05	0:10:15	14:32:43	1:03:43	Antwoine Alford	222	ABBOTT FARM LN	HUDSON
05/08/2024	05/08/2024	Gas-Emergency-Odor	550000028358	0-30 min	After Hours	0:13:27	08:03:13	08:04:00	0:00:47	08:08:49	08:16:40	0:07:51	09:30:22	1:26:22	Mark Bourgeois	45	REFLECTION DR	HUDSON
05/08/2024	05/08/2024	Gas-Emergency-Odor	550000028388	0-30 min	Normal Hours	0:25:37	08:34:05	08:35:00	0:00:55	08:41:06	08:59:42	0:18:36	09:25:52	0:50:52	Brian Lacourse	322	N ADAMS ST	MANCHESTER
05/08/2024	05/08/2024	Gas-Emergency-Third	550000028397	0-30 min	After Hours	0:13:26	16:40:34	16:43:00	0:02:26	16:45:00	16:54:00	0:09:00	17:51:00	1:08:00	Cameron Moore	68	WATSON ST	NASHUA
05/08/2024	05/08/2024	Gas-Emergency-Odor	550000028406	0-30 min	After Hours	0:30:01	16:33:10	16:35:00	0:01:50	16:51:58	17:03:11	0:11:13	18:15:00	1:40:00	Antwoine Alford	53 1/2	CHESTNUT ST	NASHUA
05/08/2024	05/08/2024	Gas-Emergency-Odor	550000028376	0-30 min	After Hours	0:26:16	17:08:13	17:11:00	0:02:47	17:14:30	17:34:29	0:19:59	18:02:36	0:51:36	Andrew Blanchard	16	GREAT FALLS DR	CONCORD
05/08/2024	05/08/2024	Gas-Emergency-Odor	550000028377	0-30 min	After Hours	0:27:47	17:21:50	17:24:00	0:02:10	17:31:28	17:49:37	0:18:09	18:22:12	0:58:12	Patrick Mccarthy	14	STEARNS LN	MERRIMACK
05/09/2024	05/09/2024	Gas-Emergency-Odor	550000028412	0-30 min	After Hours	0:18:57	08:26:03	8:27:00	0:00:57	8:29:00	8:45:00	0:16:00	09:46:28	1:19:28	Robert Wallace	60	BAILEY AVE	MANCHESTER
05/09/2024	05/09/2024	Gas-Emergency-Odor	550000028445	0-30 min	Normal Hours	0:25:25	09:57:56	10:01:00	0:03:04	10:05:01	10:23:21	0:18:20	10:39:52	0:38:52	Lucas Hobbs	7	PERIMETER DR	MANCHESTER
05/09/2024	05/09/2024	Gas-Emergency-Odor	550000028417	0-30 min	Normal Hours	0:15:06	12:26:54	12:28:00	0:01:06	12:32:05	12:42:00	0:09:55	12:55:47	0:27:47	Jason Maio	62	KINSLEY ST	NASHUA
05/09/2024	05/09/2024	Gas-Emergency-Odor	550000028448	0-30 min	Normal Hours	0:16:35	12:02:53	12:06:00	0:03:07	12:08:00	12:19:28	0:11:28	13:34:34	1:28:34	Patrick Mccarthy	6 1/2	BLOSSOM ST	NASHUA
05/09/2024	05/09/2024	Gas-Emergency-Odor	550000028449	0-30 min	Normal Hours	0:21:11	12:12:04	12:16:00	0:03:56	12:29:11	12:33:15	0:04:04	13:05:31	0:49:31	David Cates	63	KINSLEY ST	NASHUA
05/09/2024	05/09/2024	Gas-Emergency-Odor	550000028451	0-30 min	Normal Hours	0:25:42	12:20:32	12:21:00	0:00:28	12:26:21	12:46:14	0:19:53	13:44:56	1:23:56	Andrew Reardon	3	NEW HAVEN DR	NASHUA
05/10/2024	05/10/2024	Gas-Emergency-Odor	550000028457	0-30 min	Normal Hours	0:14:58	11:00:52	11:01:00	0:00:08	11:08:59	11:15:50	0:06:51	11:47:05	0:46:05	Brian Lacourse	23	TORY RD	MANCHESTER
05/10/2024	05/10/2024	Gas-Emergency-Odor	550000028484	0-30 min	Normal Hours	0:22:31	10:34:50	10:39:00	0:04:10	10:41:00	10:57:21	0:16:21	11:56:40	1:17:40	Ryan Lambert	727	HAYWARD ST	MANCHESTER
05/10/2024	05/10/2024	Gas-Emergency-Odor	550000028527	0-30 min	After Hours	0:24:47	21:56:39	21:57:00	0:00:21	22:06:11	22:21:26	0:15:15	22:56:26	0:59:26	Andrew Blanchard	54	PRIMROSE LN	CONCORD
05/12/2024	05/12/2024	Gas-Emergency-Odor	550000028562	31-45 min	Weekends and Holidays	0:37:33	08:35:27	08:36:00	0:00:33	08:54:48	09:13:00	0:18:12	10:17:25	1:41:25	James Lambert	71	BLUCHER ST	MANCHESTER
05/12/2024	05/12/2024	Gas-Emergency-Odor	550000028547	0-30 min	Weekends and Holidays	0:18:15	09:24:42	09:25:00	0:00:18	09:27:06	09:42:57	0:15:51	10:35:06	1:10:06	Michael Lacourse	30	DELAWARE RD	NASHUA
05/11/2024	05/11/2024	Gas-Emergency-Odor	550000028496	0-30 min	Weekends and Holidays	0:22:16	16:28:19	16:29:00	0:00:41	16:31:00	16:50:35	0:19:35	17:26:22	0:57:22	Andrew Blanchard	54	PRIMROSE LN	CONCORD
05/12/2024	05/12/2024	Gas-Emergency-Odor	550000028580	0-30 min	Weekends and Holidays	0:19:45	11:06:15	11:08:00	0:01:45	11:10:53	11:26:00	0:15:07	11:50:26	0:42:26	Michael Lacourse	3	BUD WAY	NASHUA
05/13/2024	05/13/2024	Gas-Emergency-Carbo	550000028553	0-30 min	Normal Hours	0:24:09	08:37:01	08:39:00	0:01:59	8:41:00	09:01:10	0:20:10	11:10:04	2:31:04	Ronald Routhier	14	CELINA AVE	NASHUA
05/13/2024	05/13/2024	Gas-Emergency-Odor	550000028554	0-30 min	Normal Hours	0:21:42	08:47:53	08:49:00	0:01:07	08:56:26	09:09:35	0:13:09	09:51:03	1:02:03	Peter Flannery	25	STRAFFORD ST	LACONIA
05/13/2024	05/13/2024	Gas-Emergency-Odor	550000028601	0-30 min	Normal Hours	0:10:10	10:53:45	10:54:00	0:00:15	10:57:07	11:03:55	0:06:48	11:59:57	1:05:57	Jason Maio	33	JESSICA DR	MERRIMACK
05/13/2024	05/13/2024	Gas-Emergency-Odor	550000028624	0-30 min	Normal Hours	0:16:50	12:50:49	12:56:00	0:05:11	12:59:06	13:07:39	0:08:33	13:21:54	0:25:54	Gregory Levesseur	23	KENSINGTON RD	CONCORD
05/13/2024	05/13/2024	Gas-Emergency-Odor	550000028628	31-45 min	After Hours	0:35:52	16:05:02	16:06:00	0:00:58	16:21:39	16:40:54	0:19:15	17:01:44	0:55:44	James Lambert	4	QUARRY WAY	MANCHESTER
05/14/2024	05/14/2024	Gas-Emergency-Odor	550000028568	0-30 min	After Hours	0:17:00	10:41:00	10:43:00	0:02:00	10:45:00	10:58:00	0:13:00	11:22:00	0:39:00	Lucas Hobbs	353	WEBSTER ST	MANCHESTER
05/13/2024	05/13/2024	Gas-Emergency-Odor	550000028630	0-30 min	After Hours	0:18:10	18:34:09	18:36:00	0:01:51	18:38:32	18:52:19	0:13:47	19:37:02	1:01:02	Daniel Kerivan	67	GARVINS FALLS RD	CONCORD
05/13/2024	05/13/202																	

Call Date	Completion Date	Problem Type	Service Order	Response Category	After/Regular Hours	Response Time (mins)	Call Received Time (EDT)	Call Dispatched Time (EDT)	Dispatch Time (mins)	Tech En Route Time (EDT)	Tech Arrival Time (EDT)	Travel Time (mins)	Tech Completed Time (EDT)	Job Time (mins)	Technician	Address 1	Address 2	Town
05/17/2024	05/17/2024	Gas-Emergency-Odor	550000028749	0-30 min	Normal Hours	0:08:11	09:35:46	09:38:00	0:02:14	9:41:00	09:43:57	0:02:57	10:58:04	1:20:04	Thomas Burns	915	ELM ST	MANCHESTER
05/19/2024	05/19/2024	Gas-Emergency-Odor	550000028737	31-45 min	Weekends and Holidays	0:34:15	10:16:05	10:17:00	0:00:55	10:24:11	10:50:20	0:26:09	11:39:47	1:22:47	Bruce Perkins	12	SUNSET AVE	CONCORD
05/18/2024	05/18/2024	Gas-Emergency-Odor	550000028847	0-30 min	Weekends and Holidays	0:07:20	09:47:40	09:48:00	0:00:20	9:50:00	9:55:00	0:05:00	10:50:12	1:02:12	Justin Parham	222	LAKE AVE	MANCHESTER
05/19/2024	05/19/2024	Gas-Emergency-Odor	550000028854	31-45 min	Weekends and Holidays	0:38:58	09:35:35	09:42:00	0:06:25	09:57:46	10:14:33	0:16:47	13:28:58	3:46:58	James Lambert	168	WILSON ST	MANCHESTER
05/20/2024	05/20/2024	Gas-Emergency-Odor	550000028922	31-45 min	Normal Hours	0:41:06	11:45:48	11:50:00	0:04:12	12:03:58	12:26:54	0:22:56	13:27:33	1:37:33	Andre Boudreau	8	EVELINE AVE	TILTON
05/20/2024	05/20/2024	Gas-Emergency-Odor	550000028903	0-30 min	Normal Hours	0:15:35	12:25:25	12:30:00	0:04:35	12:35:11	12:41:00	0:05:49	13:29:20	0:59:20	Jason Maio	23	WHITE PLAINS DR	NASHUA
05/20/2024	05/20/2024	Gas-Emergency-Odor	550000028931	0-30 min	After Hours	0:10:22	18:06:38	18:09:00	0:02:22	18:11:14	18:17:00	0:05:46	18:36:07	0:27:07	Cameron Moore	7	MERRIMACK ST	NASHUA
05/20/2024	05/20/2024	Gas-Emergency-Odor	550000028936	0-30 min	After Hours	0:08:53	21:14:07	21:16:00	0:01:53	21:18:00	21:23:00	0:05:00	21:40:36	0:24:36	Robert Wallace	202	DOUGLAS ST	MANCHESTER
05/21/2024	05/21/2024	Gas-Emergency-Odor	550000028980	0-30 min	Normal Hours	0:12:47	08:35:10	08:39:00	0:03:50	08:42:38	08:47:57	0:05:19	09:31:05	0:52:05	John Mackenzie	114	WESTON ST	MANCHESTER
05/21/2024	05/21/2024	Gas-Emergency-Odor	550000029000	0-30 min	Normal Hours	0:19:59	09:55:01	9:56:00	0:00:59	10:00:00	10:15:00	0:15:00	10:33:21	0:37:21	James Lambert	515	WILSON ST	MANCHESTER
05/21/2024	05/21/2024	Gas-Emergency-Fire	550000029030	0-30 min	After Hours	0:10:23	17:46:09	17:47:00	0:00:51	17:51:46	17:56:32	0:04:46	18:57:09	1:10:09	Cameron Moore	40	E HOLLIS ST	NASHUA
05/21/2024	05/21/2024	Gas-Emergency-Odor	550000029010	0-30 min	After Hours	0:16:16	20:27:27	20:31:00	0:03:33	20:34:45	20:43:43	0:08:58	21:04:50	0:33:50	Robert Wallace	15	IRON HORSE DR	BEDFORD
05/22/2024	05/22/2024	Gas-Emergency-Odor	550000028996	0-30 min	Normal Hours	0:20:51	08:51:54	08:54:00	0:02:06	08:57:41	09:12:45	0:15:04	09:45:21	0:51:21	David Cates	5	KESSLER FARM DR	NASHUA
05/22/2024	05/22/2024	Gas-Emergency-Odor	550000029042	0-30 min	Normal Hours	0:09:51	11:18:09	11:20:00	0:01:51	11:22:00	11:28:00	0:06:00	12:01:58	0:41:58	Lucas Hobbs	215	CANAL ST	MANCHESTER
05/22/2024	05/22/2024	Gas-Emergency-Odor	550000029044	0-30 min	Normal Hours	0:15:08	13:00:43	13:02:00	0:01:17	13:08:20	13:15:51	0:07:31	14:05:29	1:03:29	Joseph Voveris	7	MUIRFIELD RD	BEDFORD
05/22/2024	05/22/2024	Gas-Emergency-Odor	550000029073	0-30 min	After Hours	0:14:25	19:39:12	19:40:00	0:00:48	19:41:44	19:53:37	0:11:53	20:14:34	0:34:34	Robert Wallace	215	HEATHROW AVE	MANCHESTER
05/23/2024	05/23/2024	Gas-Emergency-Odor	550000029102	0-30 min	Normal Hours	0:08:46	09:28:14	09:30:00	0:01:46	9:32:00	9:37:00	0:05:00	10:34:01	1:04:01	Patrick Mccarthy	491	AMHERST ST	NASHUA
05/23/2024	05/23/2024	Gas-Emergency-Odor	550000029103	0-30 min	Normal Hours	0:27:31	09:46:31	09:49:00	0:02:29	09:54:12	10:14:02	0:19:50	10:32:36	0:43:36	David Cates	4	GAIL RD	MERRIMACK
05/23/2024	05/23/2024	Gas-Emergency-Odor	550000029089	31-45 min	Normal Hours	0:33:53	14:36:07	14:40:00	0:03:53	14:42:00	15:10:00	0:28:00	16:06:27	1:26:27	Bruce Perkins	16	GREAT FALLS DR	CONCORD
05/23/2024	05/23/2024	Gas-Emergency-Odor	550000029145	0-30 min	After Hours	0:05:58	19:22:05	19:23:00	0:00:55	19:25:00	19:28:03	0:03:03	21:01:53	1:38:53	Joseph Voveris	961	VALLEY ST	MANCHESTER
05/23/2024	05/23/2024	Gas-Emergency-Odor	550000029116	0-30 min	After Hours	0:08:12	19:59:48	20:00:00	0:00:12	20:02:00	20:08:00	0:06:00	20:41:15	0:41:15	Antwoine Alford	11	BISCAYNE PKWY	NASHUA
05/24/2024	05/24/2024	Gas-Emergency-Odor	550000029176	0-30 min	After Hours	0:10:35	16:42:56	16:46:00	0:03:04	16:47:42	16:53:31	0:05:49	17:14:34	0:28:34	Andrew Blanchard	11	ESSEX ST	CONCORD
05/24/2024	05/24/2024	Gas-Emergency-Odor	550000029179	31-45 min	After Hours	0:37:16	19:19:04	19:33:00	0:13:56	19:41:34	19:56:20	0:14:46	20:29:39	0:56:39	Andrew Blanchard	24	FERRY ST	ALLENSTOWN
05/25/2024	05/25/2024	Gas-Emergency-Odor	550000029220	0-30 min	Weekends and Holidays	0:08:58	09:49:02	9:50:00	0:00:58	09:53:27	9:58:00	0:04:33	10:32:25	0:42:25	Justin Parham	2	BLACKBERRY WAY	MANCHESTER
05/25/2024	05/25/2024	Gas-Emergency-Third	550000029202	0-30 min	Weekends and Holidays	0:13:56	16:29:04	16:30:00	0:00:56	16:34:56	16:43:00	0:08:04	21:35:49	5:05:49	Joseph Voveris	269	CEDAR ST	MANCHESTER
05/25/2024	05/25/2024	Gas-Emergency-Odor	550000029224	0-30 min	Weekends and Holidays	0:06:29	15:02:26	15:03:00	0:00:34	15:05:00	15:08:55	0:03:55	16:06:47	1:03:47	Joseph Voveris	93	ARLINGTON ST	MANCHESTER
05/26/2024	05/26/2024	Gas-Emergency-Odor	550000029205	0-30 min	Weekends and Holidays	0:06:30	10:29:03	10:30:00	0:00:57	10:31:35	10:35:33	0:03:58	10:55:07	0:25:07	David Cates	6	D ST	NASHUA
05/28/2024	05/28/2024	Gas-Emergency-Odor	550000029301	0-30 min	Normal Hours	0:19:37	11:48:01	11:49:00	0:00:59	11:53:40	12:07:38	0:13:58	12:34:23	0:45:23	David Cates	3	ROEDEAN DR	NASHUA
05/28/2024	05/28/2024	Gas-Emergency-Odor	550000029237	0-30 min	Normal Hours	0:11:11	11:15:53	11:19:00	0:03:07	11:21:41	11:27:04	0:05:23	12:18:53	0:59:53	Lucas Hobbs	41	CARRIAGE WAY	MANCHESTER
05/28/2024	05/28/2024	Gas-Emergency-Odor	550000029304	0-30 min	Normal Hours	0:23:26	13:22:39	13:24:00	0:01:21	13:30:31	13:46:05	0:15:34	14:45:00	1:21:00	Antwoine Alford	5	SAINT FRANCIS PL	HUDSON
05/28/2024	05/28/2024	Gas-Emergency-Odor	550000029346	0-30 min	After Hours	0:11:39	16:03:21	16:04:00	0:00:39	16:06:00	16:15:00	0:09:00	17:51:23	1:47:23	Antwoine Alford	28	PITTSBURGH DR	NASHUA
05/28/2024	05/28/2024	Gas-Emergency-Odor	550000029295	0-30 min	After Hours	0:13:15	17:05:12	17:07:00	0:01:48	17:08:53	17:18:27	0:09:34	17:40:51	0:33:51	Robert Wallace	4	WATERFORD WAY	MANCHESTER
05/29/2024	05/29/2024	Gas-Emergency-Odor	550000029355	0-30 min	After Hours	0:13:11	07:47:48	07:49:00	0:01:12	7:51:00	08:00:59	0:09:59	08:26:18	0:37:18	Paul Dampolo	295	DANIEL WEBSTER HWY	NASHUA
05/29/2024	05/29/2024	Gas-Emergency-Odor	550000029358	0-30 min	Normal Hours	0:13:26	10:41:30	10:42:00	0:00:30	10:46:00	10:54:56	0:08:56	12:24:37	1:42:37	Ronald Routhier	20	PROGRESS AVE	NASHUA
05/29/2024	05/29/2024	Gas-Emergency-Odor	550000029365	0-30 min	Normal Hours	0:17:27	11:39:33	11:41:00	0:01:27	11:47:00	11:57:00	0:10:00	13:05:00	1:24:00	James Lambert	30	JULIA DR	HOOKSETT
05/29/2024	05/29/2024	Gas-Emergency-Odor	550000029312	31-45 min	After Hours	0:41:52	16:12:27	16:14:00	0:01:33	16:20:31	16:54:19	0:33:48	18:08:41	1:54:41	Antwoine Alford	144	ELM ST	MILFORD
05/29/2024	05/29/2024	Gas-Emergency-Odor	550000029368	0-30 min	Normal Hours	0:13:28	14:06:32	14:07:00	0:00:28	14:09:00	14:20:00	0:11:00	15:30:56	1:23:56	Robert Wallace	248	DONALD ST	MANCHESTER
05/29/2024	05/29/2024	Gas-Emergency-Odor	550000029369	0-30 min	Normal Hours	0:12:20	14:10:53	14:11:00	0:00:07	14:15:22	14:23:13	0:07:51	14:25:00	0:14:00	Brian Lacourse	813	BEECH ST	MANCHESTER
05/30/2024	05/30/2024	Gas-Emergency-Odor	550000029379	0-30 min	Normal Hours	0:17:33	10:39:31	10:43:00	0:03:29	10:48:09	10:57:04	0:08:55	11:33:28	0:50:28	Paul Dampolo	43	LOWELL RD	HUDSON
05/30/2024	05/30/2024	Gas-Emergency-Odor	550000029443	0-30 min	Normal Hours	0:30:34	12:36:11	12:40:00	0:03:49	12:46:00	13:06:45	0:20:45	13:56:49	1:16:49	Thomas Burns	42	NASHUA RD	LONDONDERRY
05/30/2024	05/30/2024	Gas-Emergency-Odor	550000029459	0-30 min	After Hours	0:28:22	21:13:38	21:15:00	0:01:22	21:17:00	21:42:00	0:25:00	22:00:00	0:45:00	Joseph Voveris	28	DALE RD	HOOKSETT
05/31/2024	05/31/2024	Gas-Emergency-Odor	550000029470	0-30 min	Normal Hours	0:14:29	09:56:00	9:57:00	0:01:00	09:58:14	10:10:29	0:12:15	11:00:29	1:03:29	Brian Lacourse	54	RASPBERRY LN	MANCHESTER
05/31/2024	05/31/2024	Gas-Emergency-Third	550000029476	0-30 min	After Hours	0:06:19	17:10:01	17:12:00	0:01:59	17:13:57	17:16:20	0:02:23	18:41:50	1:29:50	Cameron Moore	9	KRYSTAL DR	HUDSON
05/31/2024	05/31/2024	Gas-Emergency-Odor	550000029502	0-30 min	After Hours	0:16:05	22:43:55	22:44:00	0:00:05	22:46:51	23:00:00	0:13:09	23:50:00	1:06:00	Cameron Moore	4	COLISEUM AVE	NASHUA