



5 Davis Farm Road, Portland, ME 04103 | consolidated.com | NASDAQ: CNSL

September 27, 2021

Ms. Debra A. Howland
Executive Director and Secretary
New Hampshire Public Utilities Commission
21 South Fruit Street, Suite 10
Concord, New Hampshire 03301

Re: Docket No. DT 11-061; Consolidated Communications of Northern New England Company, LLC Wholesale Performance Plan

Dear Ms. Howland:

Consolidated Communications of Northern New England Company LLC hereby files a copy of the August 2021 aggregate Wholesale Performance Plan (WPP) report.

An electronic copy of the aggregate report will be filed today via the Commission's Electronic Report Filing system.

CLEC-specific WPP reports are available to requesting CLECs in electronic format via Consolidated Communications' wholesale web portal within 28 days of the end of each month or the next business day thereafter if the 28th is a weekend or holiday.

Please contact me with any questions or concern.

Thank you.

Sincerely,

A handwritten signature in black ink, appearing to read "Sarah Davis", written over a light blue horizontal line.

Sarah Davis
Senior Director Government Relations
Consolidated Communications
207.535.4188

State	Month	CLEC Id	Metric Id	Metric Title	Product	Performance Standard	Eligible/Diagnostic	FRP Num	FRP Den	CLEC Num	CLEC Den	FRP Perf.	CLEC Perf.	Z Score	Met Miss Ss	Qual'd Miss	Escalation Level	\$ Miss	\$ Credit
NNE	01-AUG-2021	Aggregate	PO-1-01-6040	Average Response Time - CSR	XML	<= 4.5 Seconds	ELIGIBLE	NA	NA	143.00	49.00	NA	2.92	NA	MET	0	1.00	5	0
NNE	01-AUG-2021	Aggregate	PO-1-01-6050	Average Response Time - CSR	WEB GUI	<= 6.5 Seconds	ELIGIBLE	NA	NA	1058.00	275.00	NA	3.85	NA	MET	0	1.00	5	0
NNE	01-AUG-2021	Aggregate	PO-1-03-6040	Average Response Time - Address Validation	XML	<= 4.5 Seconds	ELIGIBLE	NA	NA	229.00	104.00	NA	2.20	NA	MET	0	1.00	5	0
NNE	01-AUG-2021	Aggregate	PO-1-03-6050	Average Response Time - Address Validation	WEB GUI	<= 7.5 Seconds	ELIGIBLE	NA	NA	664.00	254.00	NA	2.61	NA	MET	0	1.00	5	0
NNE	01-AUG-2021	Aggregate	PO-1-05-6040	Average Response Time - TN Availability and Reservation	XML	<= 4.5 Seconds	DIAGNOSTIC	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	0	0
NNE	01-AUG-2021	Aggregate	PO-1-05-6050	Average Response Time - TN Availability and Reservation	WEB GUI	<= 7.5 Seconds	DIAGNOSTIC	NA	NA	379.00	58.00	NA	6.53	NA	NA	NA	NA	0	0
NNE	01-AUG-2021	Aggregate	PO-1-06-6040	Average Response Time - Mech. Loop Qualification	XML	<= 4.5 Seconds	ELIGIBLE	NA	NA	189.00	38.00	NA	4.97	NA	MISS	11	1.00	5	0
NNE	01-AUG-2021	Aggregate	PO-1-06-6050	Average Response Time - Mech. Loop Qualification	WEB GUI	<= 6.5 Seconds	ELIGIBLE	NA	NA	23.00	4.00	NA	5.75	NA	MET	0	1.00	5	0
NNE	01-AUG-2021	Aggregate	PO-1-07-6040	Average Response Time - Rejected Query	XML	<= 4.5 Seconds	DIAGNOSTIC	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	0	0
NNE	01-AUG-2021	Aggregate	PO-1-07-6050	Average Response Time - Rejected Query	WEB GUI	<= 7.5 Seconds	DIAGNOSTIC	NA	NA	101.00	46.00	NA	2.20	NA	NA	NA	NA	0	0
NNE	01-AUG-2021	Aggregate	PO-1-08-6040	% Timeouts	XML	<= 0.33%	ELIGIBLE	NA	NA	28.00	2434.00	NA	1.15	NA	MISS	23	2.50	5	112.50
NNE	01-AUG-2021	Aggregate	PO-1-08-6050	% Timeouts	WEB GUI	<= 0.33%	ELIGIBLE	NA	NA	11.00	648.00	NA	1.70	NA	MISS	11	2.50	5	37.50
NNE	01-AUG-2021	Aggregate	PO-1-09-6040	Average Response Time - Parsed CSR	XML	<= 4.5 Seconds	DIAGNOSTIC	NA	NA	13873.00	2215.00	NA	6.26	NA	NA	NA	NA	0	0
NNE	01-AUG-2021	Aggregate	PO-2-02-6000	OSS Interface Availability - Prime Time	VFO	>= 99.5%	ELIGIBLE	NA	NA	23760.00	23760.00	NA	100.00	NA	MET	0	1.00	Severity Dependent	0
NNE	01-AUG-2021	Aggregate	PO-3-02-3000	% Answered within 30 Seconds - Ordering	UNE	>= 80%	DIAGNOSTIC	NA	NA	424.00	466.00	NA	90.99	NA	NA	NA	NA	0	0
NNE	01-AUG-2021	Aggregate	PO-3-04-3000	% Answered within 30 Seconds - Repair	UNE	>= 80%	DIAGNOSTIC	NA	NA	6344.00	14795.00	NA	42.88	NA	NA	NA	NA	0	0
NNE	01-AUG-2021	Aggregate	PO-4-01-6660	% Change Management Notices Sent on Time	Change Notices (types 3, 4 and 5)	>= 95%	ELIGIBLE	NA	NA	1.00	1.00	NA	100.00	NA	MET	0	1.00	Severity Dependent	0
NNE	01-AUG-2021	Aggregate	PO-4-01-6671	% Change Management Notices Sent on Time	Change Notices (types 1 and 2)	>= 95%	ELIGIBLE	NA	NA	NA	NA	NA	NA	NA	NA	0	1.00	Severity Dependent	0
NNE	01-AUG-2021	Aggregate	PO-4-02-6600	Change Management Notices - Delay 1 to 7 Days	Change Notices all types	No Standard	DIAGNOSTIC	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	0	0
NNE	01-AUG-2021	Aggregate	PO-4-03-6600	Change Management Notices - Delay >= 8 Days	Change Notices all types	0 (zero) Notices >= 8 Days	ELIGIBLE	NA	NA	NA	NA	NA	NA	NA	NA	0	1.00	Severity Dependent	0
NNE	01-AUG-2021	Aggregate	PO-5-01-6500	% On Time Notice of OSS Interface Outage	OSS Interface Outage Notifications	>= 95% within 20 Minutes of Outage	DIAGNOSTIC	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	0	0
NNE	01-AUG-2021	Aggregate	PO-6-01-6000	Software Validation	VFO	<= 5% Failed Transactions	ELIGIBLE	NA	NA	NA	NA	NA	NA	NA	NA	0	1.00	Severity Dependent	0
NNE	01-AUG-2021	Aggregate	PO-7-01-6000	% Production Software Referrals Resolved On Time	VFO	>= 95% within 48 Hours/10 Business Days	ELIGIBLE	NA	NA	NA	NA	NA	NA	NA	NA	0	1.00	Severity Dependent	0
NNE	01-AUG-2021	Aggregate	PO-7-02-6000	Delay Hours Production Software Resolution - Change - Transactions Failed - No Workaround	VFO	0 (zero) production resolution changes > 48 Hours	ELIGIBLE	NA	NA	NA	NA	NA	NA	NA	NA	0	1.00	Severity Dependent	0
NNE	01-AUG-2021	Aggregate	PO-7-03-6000	Delay Days Production Software Resolution - Change - Transactions Failed - With Workaround	VFO	0 (zero) production resolution changes > 10 Business Days	ELIGIBLE	NA	NA	NA	NA	NA	NA	NA	NA	0	1.00	Severity Dependent	0
NNE	01-AUG-2021	Aggregate	PO-7-04-6000	Delay Hours - Failed/Rejected Test Deck Transactions - Transactions Failed - No Workaround	VFO	0 (zero) failed/rejected test deck transactions > 48 Hours	ELIGIBLE	NA	NA	NA	NA	NA	NA	NA	NA	0	1.00	Severity Dependent	0
NH	01-AUG-2021	Aggregate	PO-8-01-6100	% On Time - Manual Loop Qualification	Manual Loop Qual Request	>= 95% within 48 Hours	ELIGIBLE	NA	NA	NA	NA	NA	NA	NA	NA	0	1.00	40	0
NH	01-AUG-2021	Aggregate	OR-1-04-3343	% On Time LSRC - No Facility Check (Non-Flow-Through)	UNE 2-Wire Digital and xDSL Loops	>= 95% within 24 Hours	ELIGIBLE	NA	NA	NA	NA	NA	NA	NA	NA	0	1.00	28	0
NH	01-AUG-2021	Aggregate	OR-1-06-2000	% On Time LSRC/ASRC - Facility Check (Non-Flow-Through)	Resale	>= 95% within 72 Hours	ELIGIBLE	NA	NA	2.00	2.00	NA	100.00	NA	MET	0	1.00	28	0
NH	01-AUG-2021	Aggregate	OR-1-06-3200	% On Time LSRC/ASRC - Facility Check (Non-Flow-Through)	UNE Specials	>= 95% within 5 Business Days	ELIGIBLE	NA	NA	NA	NA	NA	NA	NA	NA	0	1.00	56	0
NH	01-AUG-2021	Aggregate	OR-1-06-3343	% On Time LSRC/ASRC - Facility Check (Non-Flow-Through)	UNE 2-Wire Digital and xDSL Loops	>= 95% within 72 Hours	ELIGIBLE	NA	NA	NA	NA	NA	NA	NA	NA	0	1.00	28	0
NH	01-AUG-2021	Aggregate	OR-1-12-5020	% On Time ASRC	CLEC Trunks (<= 192 Forecasted)	>= 95% within 10 Business Days	ELIGIBLE	NA	NA	1.00	1.00	NA	100.00	NA	MET	0	1.00	56	0
NH	01-AUG-2021	Aggregate	OR-1-12-5030	% On Time ASRC	CLEC Trunks (> 192, Unforecasted, and Projects)	>= 95% within Negotiated Interval	ELIGIBLE	NA	NA	NA	NA	NA	NA	NA	NA	0	1.00	56	0
NH	01-AUG-2021	Aggregate	OR-1-13-5000	% On Time Design Layout Record (DLR)	CLEC Trunks	>= 95% On or Before DLRD	ELIGIBLE	NA	NA	1.00	1.00	NA	100.00	NA	MET	0	1.00	56	0
NH	01-AUG-2021	Aggregate	OR-2-02-3333	% On Time LSR Reject (Flow-Through)	UNE 2-Wire Loops	>= 95% within 2 Hours	ELIGIBLE	NA	NA	54.00	54.00	NA	100.00	NA	MET	0	1.00	28	0
NH	01-AUG-2021	Aggregate	OR-2-04-3331	% On Time LSR Reject - No Facility Check (Non-Flow-Through)	UNE 2-Wire Analog Loop/LNP	>= 95% within 24 Hours	ELIGIBLE	NA	NA	18.00	19.00	NA	94.74	NA	MET	0	1.00	28	0
NH	01-AUG-2021	Aggregate	OR-2-04-3343	% On Time LSR Reject - No Facility Check (Non-Flow-Through)	UNE 2-Wire Digital and xDSL Loops	>= 95% within 24 Hours	ELIGIBLE	NA	NA	NA	NA	NA	NA	NA	NA	0	1.00	28	0
NH	01-AUG-2021	Aggregate	OR-2-06-3200	% On Time LSR/ASR Reject - Facility Check (Non-Flow-Through)	UNE Specials	>= 95% within 5 Business Days	ELIGIBLE	NA	NA	NA	NA	NA	NA	NA	NA	0	1.00	56	0
NH	01-AUG-2021	Aggregate	OR-2-06-3343	% On Time LSR/ASR Reject - Facility Check (Non-Flow-Through)	UNE 2-Wire Digital and xDSL Loops	>= 95% within 72 Hours	ELIGIBLE	NA	NA	NA	NA	NA	NA	NA	NA	0	1.00	28	0
NH	01-AUG-2021	Aggregate	OR-2-12-5020	% On Time Trunk ASR Reject	CLEC Trunks (<= 192 Forecasted)	>= 95% within 7 Business Days	ELIGIBLE	NA	NA	1.00	1.00	NA	100.00	NA	MET	0	1.00	56	0
NH	01-AUG-2021	Aggregate	OR-2-12-5030	% On Time Trunk ASR Reject	CLEC Trunks (> 192, Unforecasted, and Projects)	>= 95% within Negotiated Interval	DIAGNOSTIC	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	0	0
NH	01-AUG-2021	Aggregate	OR-4-11-3000	% Completed Orders with Neither a PCN nor BCN Sent	UNE	<= 0.25% within 2 Business Days of Provisioning Completion	DIAGNOSTIC	NA	NA	0.00	861.00	NA	0.00	NA	NA	NA	NA	0	0
NH	01-AUG-2021	Aggregate	OR-4-16-3000	% Provisioning Completion Notifiers Sent within One Business Day	UNE	>= 95%	ELIGIBLE	NA	NA	391.00	391.00	NA	100.00	NA	MET	0	1.00	28	0
NH	01-AUG-2021	Aggregate	OR-4-17-3000	% Billing Completion Notifiers Sent On Time	UNE	>= 95.5% within 2 or 4 Business Days of Provisioning Completion	ELIGIBLE	NA	NA	860.00	861.00	NA	99.88	NA	MET	0	1.00	28	0
NH	01-AUG-2021	Aggregate	OR-5-03-3112	% Flow-Through - Achieved	UNE 2-Wire Analog Loop	>= 95%	ELIGIBLE	NA	NA	64.00	65.00	NA	98.46	NA	MET	0	1.00	35	0
NH	01-AUG-2021	Aggregate	OR-5-03-3121	% Flow-Through - Achieved	Directory Listings and LNP	>= 95%	ELIGIBLE	NA	NA	600.00	612.00	NA	98.04	NA	MET	2	1.00	35	70.00
NNE	01-AUG-2021	Aggregate	OR-6-01-3332	% Service Order Accuracy	UNE 2-Wire Loops /LNP	>= 95% without Errors	ELIGIBLE	NA	NA	40.00	40.00	NA	100.00	NA	MET	0	1.00	56	0
NH	01-AUG-2021	Aggregate	OR-6-03-3332	% Resent LSRC	UNE 2-Wire Loops/LNP	<= 5% due to Errors	ELIGIBLE	NA	NA	0.00	61.00	NA	0.00	NA	MET	0	1.00	28	0
NNE	01-AUG-2021	Aggregate	OR-6-04-1040	% Accuracy - Directory Listing	Directory Listings	>= 95% without Errors	ELIGIBLE	NA	NA	7.00	7.00	NA	100.00	NA	MET	0	1.00	40	0
NH	01-AUG-2021	Aggregate	OR-11-01-2000	% On Time Resale Provider Notifications	Resale	>= 95% within 2 Business Days	ELIGIBLE	NA	NA	79.00	79.00	NA	100.00	NA	MET	0	1.00	56	0
NH	01-AUG-2021	Aggregate	PR-1-09-3211	Average Interval Offered	UNE DS1	Parity with Retail DS1	DIAGNOSTIC	5.00	1.00	NA	NA	5.00	NA	NA	NA	NA	NA	0	0
NH	01-AUG-2021	Aggregate	PR-1-09-3213	Average Interval Offered	UNE DS3	Parity with Retail DS3	DIAGNOSTIC	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	0	0
NH	01-AUG-2021	Aggregate	PR-1-09-5020	Average Interval Offered	CLEC Trunks (<= 192 Forecasted)	Parity with IXC Feature Group D Trunks	DIAGNOSTIC	127.00	7.00	NA	NA	18.14	NA	NA	NA	NA	NA	0	0
NH	01-AUG-2021	Aggregate	PR-1-09-5030	Average Interval Offered	CLEC Trunks (> 192, Unforecasted, and Projects)	Parity with IXC Feature Group D Trunks	DIAGNOSTIC	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	0	0
NH	01-AUG-2021	Aggregate	PR-3-01-2000	% Completed in 1 Day - No Dispatch (1 to 5 Lines)	Resale	Diagnostic Standard, No Retail Statistics Calculated	DIAGNOSTIC	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	0	0
NH	01-AUG-2021	Aggregate	PR-3-10-3343	% Completed in 6 Days (1 to 5 Lines)	UNE 2-Wire Digital and xDSL Loops	>= 95%	ELIGIBLE	NA	NA	NA	NA	NA	NA	NA	NA	0	1.00	60	0
NH	01-AUG-2021	Aggregate	PR-4-01-3211	% Missed Due Date	UNE DS1	Parity with Retail DS1	ELIGIBLE	0.00	1.00	NA	NA	0.00	NA	NA	NA	0	1.00	126	0
NH	01-AUG-2021	Aggregate	PR-4-01-3213	% Missed Due Date	UNE DS3	Parity with Retail DS3	ELIGIBLE	NA	NA	NA	NA	NA	NA	NA	NA	0	1.00	280	0
NH	01-AUG-2021	Aggregate	PR-4-02-3200	Average Delay Days	UNE Specials	Parity with Retail Specials	ELIGIBLE	NA	NA	NA	NA	NA	NA	NA	NA	0	1.00	150	0
NH	01-AUG-2021	Aggregate	PR-4-02-3343	Average Delay Days	UNE 2-Wire Digital and xDSL Loops	Parity with Retail POTS	ELIGIBLE	196.00	67.00	NA	NA	2.93	NA	NA	NA	0	1.00	60	0
NH	01-AUG-2021	Aggregate	PR-4-02-5000	Average Delay Days	CLEC Trunks	Parity with IXC Feature Group D Trunks	ELIGIBLE	28.00	3.00	NA	NA	9.33	NA	NA	NA	0	1.00	150	0
NH	01-AUG-2021	Aggregate	PR-4-07-3540	% On Time Performance - LNP Only	UNE LNP	>= 95%	ELIGIBLE	NA	NA	229.00	238.00	NA	96.22	NA	MET	4	1.00	35	140.00
NH	01-AUG-2021	Aggregate	PR-4-14-3343	% Met Due Date	UNE 2-Wire Digital and xDSL Loops	>= 95%	ELIGIBLE	NA	NA	NA	NA	NA	NA	NA	NA	0	1.00	60	0
NH	01-AUG-2021	Aggregate	PR-4-15-5000	% Met Due Date - Trunks	CLEC Trunks	>= 95%	ELIGIBLE	NA	NA	NA	NA	NA	NA	NA	NA	0	1.00	150	0
NH	01-AUG-2021	Aggregate	PR-4-16-1040	% Directory Data Base Updates Completed On Time	Directory Listings	>= 95% within 1 Business Day	ELIGIBLE	NA	NA	585.00	601.00	NA	97.34	NA	MET	2	1.00	23	46.00
NH	01-AUG-2021	Aggregate	PR-5-01-5000	% Missed Due Date - Facilities	CLEC Trunks	Diagnostic Comparison to IXC Feature Group D Trunks	DIAGNOSTIC	0.00	7.00	NA	NA	0.00	NA	NA	NA	NA	NA	0	0
NH	01-AUG-2021	Aggregate	PR-5-02-3200	% Orders Held for Facilities > 15 Days	UNE Specials	Diagnostic Comparison to Retail Specials	DIAGNOSTIC	0.00	1.00	NA	NA	0.00	NA	NA	NA	NA	NA	0	0
NH	01-AUG-2021	Aggregate	PR-5-02-3343	% Orders Held for Facilities > 15 Days	UNE 2-Wire Digital and xDSL Loops	No Standard	DIAGNOSTIC	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	0	0
NH	01-AUG-2021	Aggregate	PR-5-02-5000	% Orders Held for Facilities > 15 Days	CLEC Trunks	Diagnostic Comparison to IXC Feature Group D	DIAGNOSTIC	0.00	7.00	NA	NA	0.00	NA	NA	NA	NA	NA	0	0
NH	01-AUG-2021	Aggregate	PR-5-03-5000	% Orders Held for Facilities > 60 Days	CLEC Trunks	Diagnostic Comparison to IXC Feature Group D	DIAGNOSTIC	0.00	7.00	NA	NA	0.00	NA	NA					

State	Month	CLEC Id	Metric Id	Metric Title	Product	Performance Standard	Eligible/Diagnostic	FRP Num	FRP Den	CLEC Num	CLEC Den	FRP Pct	CLEC Pct	Z Score	Met Miss Ss	Qual'd Miss	Escalation Level	\$ Miss	\$ Credit	
NH	01-AUG-2021	Aggregate	MR-4-04-5000	% Cleared within 24 Hours	CLEC Trunks	Diagnostic Comparison to IXC Feature Group D	DIAGNOSTIC		NA	NA	NA	NA	NA	NA	NA	NA	NA			
NH	01-AUG-2021	Aggregate	MR-4-05-5000	% Out of Service > 2 Hours	CLEC Trunks		ELIGIBLE		NA	NA	NA	NA	NA	NA	NA	NA	0	1.00	175	0
NH	01-AUG-2021	Aggregate	MR-4-06-3200	% Out of Service > 4 Hours	UNE Specials	Parity with Retail Specials	ELIGIBLE	7.00	7.00	1.00	1.00	100.00	100.00	NA	SS	0	1.00	175	0	
NH	01-AUG-2021	Aggregate	MR-4-06-5000	% Out of Service > 4 Hours	CLEC Trunks	Diagnostic Comparison to IXC Feature Group D Trunks	DIAGNOSTIC		NA	NA	NA	NA	NA	NA	NA	NA	NA			
NH	01-AUG-2021	Aggregate	MR-4-07-3343	% Out of Service > 12 Hours	UNE 2-Wire Digital and xDSL Loops	Parity with Retail POTS	ELIGIBLE	1318.00	1521.00	1.00	1.00	86.65	100.00	NA	SS	0	1.00	100	0	
NH	01-AUG-2021	Aggregate	MR-4-07-5000	% Out of Service > 12 Hours	CLEC Trunks	Diagnostic Comparison to IXC Feature Group D Trunks	DIAGNOSTIC		NA	NA	NA	NA	NA	NA	NA	NA	NA			
NH	01-AUG-2021	Aggregate	MR-4-08-3200	% Out of Service > 24 Hours	UNE Specials	Parity with Retail Specials	DIAGNOSTIC	6.00	7.00	1.00	1.00	85.71	100.00	NA	NA	NA	NA			
NH	01-AUG-2021	Aggregate	MR-4-08-3343	% Out of Service > 24 Hours	UNE 2-Wire Digital and xDSL Loops	Parity with Retail POTS	DIAGNOSTIC	934.00	1519.00	0.00	1.00	61.49	0.00	NA	NA	NA	NA			
NH	01-AUG-2021	Aggregate	MR-4-08-5000	% Out of Service > 24 Hours	CLEC Trunks	Diagnostic Comparison to IXC Feature Group D Trunks	DIAGNOSTIC		NA	NA	NA	NA	NA	NA	NA	NA	NA			
NH	01-AUG-2021	Aggregate	MR-5-01-2000	% Repeat Reports within 30 Days	Resale	Parity with Retail POTS	ELIGIBLE	712.00	2567.00	6.00	15.00	27.74	40.00	-1.323	MET	0	1.00	100	0	
NH	01-AUG-2021	Aggregate	MR-5-01-3200	% Repeat Reports within 30 Days	UNE Specials	Parity with Retail Specials	ELIGIBLE	3.00	10.00	1.00	8.00	30.00	12.50	NA	SS	0	1.00	200	0	
NH	01-AUG-2021	Aggregate	MR-5-01-3343	% Repeat Reports within 30 Days	UNE 2-Wire Digital and xDSL Loops	Parity with Retail POTS	ELIGIBLE	712.00	2567.00	0.00	2.00	27.74	0.00	NA	SS	0	1.00	100	0	
NH	01-AUG-2021	Aggregate	MR-5-01-5000	% Repeat Reports within 30 Days	CLEC Trunks		ELIGIBLE		NA	NA	NA	NA	NA	NA	NA	NA	0	1.00	200	0
NH	01-AUG-2021	Aggregate	MR-5-02-3200	% Repeat Reports within 30 Days on No Trouble Found	UNE Specials	Diagnostic Comparison to Retail Specials	DIAGNOSTIC	1.00	3.00	0.00	1.00	33.33	0.00	NA	NA	NA	NA			
NH	01-AUG-2021	Aggregate	MR-5-02-3343	% Repeat Reports within 30 Days on No Trouble Found	UNE 2-Wire Digital and xDSL Loops	Diagnostic Comparison to Retail POTS	DIAGNOSTIC	111.00	712.00	NA	NA	15.59	NA	NA	NA	NA	NA			
NH	01-AUG-2021	Aggregate	NP-1-01-5100	% Final Trunk Groups Exceeding Blocking Threshold	Final Trunk Groups	No Standard	DIAGNOSTIC		NA	NA	0.00	40.00	NA	0.00	NA	NA	NA	NA		
NH	01-AUG-2021	Aggregate	NP-1-02-5100	% Final Trunk Groups Exceeding Blocking Threshold (No Exclusions)	Final Trunk Groups	No Standard	DIAGNOSTIC		NA	NA	0.00	40.00	NA	0.00	NA	NA	NA	NA		
NH	01-AUG-2021	Aggregate	NP-1-03-5100	Number Final Trunk Groups Exceeding Blocking Threshold - 2 Months	Final Trunk Groups	No Standard	DIAGNOSTIC		NA	NA	NA	NA	NA	NA	NA	NA	NA	NA		
NH	01-AUG-2021	Aggregate	NP-1-04-5100	Number Final Trunk Groups Exceeding Blocking Threshold - 3 Months	Final Trunk Groups	No Standard	DIAGNOSTIC		NA	NA	NA	NA	NA	NA	NA	NA	NA	NA		
NH	01-AUG-2021	Aggregate	NP-2-01-6701	% On Time Response to Request for Collocation	Collocation - New	>= 95% within 7 Business Days	ELIGIBLE		NA	NA	NA	NA	NA	NA	NA	NA	0	1.00	70	0
NH	01-AUG-2021	Aggregate	NP-2-01-6702	% On Time Response to Request for Collocation	Collocation - Augment	>= 95% within 7 Business Days	ELIGIBLE		NA	NA	NA	NA	NA	NA	NA	NA	0	1.00	70	0
NH	01-AUG-2021	Aggregate	NP-2-05-6701	% On Time - Physical Collocation	Collocation - New	>= 95% on or before DD	ELIGIBLE		NA	NA	NA	NA	NA	NA	NA	NA	0	1.00	1000	0
NH	01-AUG-2021	Aggregate	NP-2-05-6702	% On Time - Physical Collocation	Collocation - Augment	>= 95% on or before DD	ELIGIBLE		NA	NA	NA	NA	NA	NA	NA	NA	0	1.00	1000	0
NH	01-AUG-2021	Aggregate	NP-2-06-6701	% On Time - Virtual Collocation	Collocation - New	>= 95% on or before DD	ELIGIBLE		NA	NA	NA	NA	NA	NA	NA	NA	0	1.00	1000	0
NH	01-AUG-2021	Aggregate	NP-2-06-6702	% On Time - Virtual Collocation	Collocation - Augment	>= 95% on or before DD	ELIGIBLE		NA	NA	NA	NA	NA	NA	NA	NA	0	1.00	1000	0
NH	01-AUG-2021	Aggregate	NP-2-07-6701	Total Delay Days - Physical Collocation	Collocation - New	0 (zero) Days	ELIGIBLE		NA	NA	NA	NA	NA	NA	NA	NA	0	1.00	70	0
NH	01-AUG-2021	Aggregate	NP-2-07-6702	Total Delay Days - Physical Collocation	Collocation - Augment	0 (zero) Days	ELIGIBLE		NA	NA	NA	NA	NA	NA	NA	NA	0	1.00	70	0
NH	01-AUG-2021	Aggregate	NP-2-08-6701	Total Delay Days - Virtual Collocation	Collocation - New	0 (zero) Days	ELIGIBLE		NA	NA	NA	NA	NA	NA	NA	NA	0	1.00	70	0
NH	01-AUG-2021	Aggregate	NP-2-08-6702	Total Delay Days - Virtual Collocation	Collocation - Augment	0 (zero) Days	ELIGIBLE		NA	NA	NA	NA	NA	NA	NA	NA	0	1.00	70	0
NH	01-AUG-2021	Aggregate	BI-2-01-3000	Timeliness of CLEC Bill	UNE	>= 98% within 10 Business Days	DIAGNOSTIC		NA	NA	201.00	201.00	NA	100.00	NA	NA	NA	NA		
NH	01-AUG-2021	Aggregate	BI-3-04-1000	% CLEC Billing Claims Acknowledged within 2 Business Days of Receipt	Resale and UNE	>= 95%	ELIGIBLE		NA	NA	624.00	625.00	NA	99.84	NA	MET	0	1.00	10	0
NH	01-AUG-2021	Aggregate	BI-3-05-1000	% CLEC Billing Claims Resolved within 28 Calendar Days After Acknowledgment	Resale and UNE	>= 95%	ELIGIBLE		NA	NA	486.00	486.00	NA	100.00	NA	MET	0	1.00	50	0
NH	01-AUG-2021	Aggregate	BI-3-07-3000	% Full or Partial Denials	UNE	No Standard	DIAGNOSTIC		NA	NA	445.00	486.00	NA	91.56	NA	NA	NA	NA		
NH	01-AUG-2021	Aggregate	BI-3-08-1000	% CLEC Billing Claim Credits Appearing on the Bill within 45 Calendar Days	Resale and UNE	>= 97.5%	ELIGIBLE		NA	NA	61.00	61.00	NA	100.00	NA	MET	0	1.00	50	0
NH	01-AUG-2021	Aggregate	BI-9-01-3000	% Billing Completeness in 12 Billing Cycles	UNE	>= 96%	ELIGIBLE		NA	NA	1260996.03	1261444.47	NA	99.96	NA	MET	0	1.00	Severity Dependent	
NH	01-AUG-2021	Aggregate	Total \$ Credit																406.00	