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July 26, 2022

Ms. Debra A. Howland  
Executive Director and Secretary  
New Hampshire Public Utilities Commission  
21 South Fruit Street, Suite 10  
Concord, New Hampshire 03301

**Re: Docket No. DT 11-061; Consolidated Communications of Northern New England Company, LLC Wholesale Performance Plan**

Dear Ms. Howland:

Consolidated Communications of Northern New England Company LLC hereby files a copy of the June 2022 aggregate Wholesale Performance Plan (WPP) report.

An electronic copy of the aggregate report will be filed today via the Commission's Electronic Report Filing system.

CLEC-specific WPP reports are available to requesting CLECs in electronic format via Consolidated Communications' wholesale web portal within 28 days of the end of each month or the next business day thereafter if the 28<sup>th</sup> is a weekend or holiday.

Please contact me with any questions or concern.

Thank you.

Sincerely,

A handwritten signature in black ink, appearing to read "Sarah Davis".

Sarah Davis  
Senior Director Government Relations  
Consolidated Communications  
207.535.4188

State	Month	CLEC Id	Metric Id	Metric Title	Product	Performance Standard	Eligible/Diagnostic	FRP Num	FRP Den	CLEC Num	CLEC Den	FRP Perf.	CLEC Perf.	Z Score	Met	Miss Ss	Qual'd Miss	Escalation Level	\$ Miss	\$ Credit
NNE	01-JUN-2022	Aggregate	PO-1-01-6040	Average Response Time - CSR	XML	<= 4.5 Seconds	ELIGIBLE	NA	NA	610.00	68.00	NA	8.97	NA	MISS	18	1.00		5	15.00
NNE	01-JUN-2022	Aggregate	PO-1-01-6050	Average Response Time - CSR	WEB GUI	<= 6.5 Seconds	ELIGIBLE	NA	NA	3165.00	287.00	NA	11.03	NA	MISS	62	1.00		5	100.00
NNE	01-JUN-2022	Aggregate	PO-1-03-6040	Average Response Time - Address Validation	XML	<= 4.5 Seconds	ELIGIBLE	NA	NA	1626.00	218.00	NA	7.46	NA	MISS	45	1.00		5	80.00
NNE	01-JUN-2022	Aggregate	PO-1-03-6050	Average Response Time - Address Validation	WEB GUI	<= 7.5 Seconds	ELIGIBLE	NA	NA	1512.00	270.00	NA	5.80	NA	MET	0	1.00		5	0
NNE	01-JUN-2022	Aggregate	PO-1-05-6040	Average Response Time - TN Availability and Reservation	XML	<= 4.5 Seconds	DIAGNOSTIC	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA		0
NNE	01-JUN-2022	Aggregate	PO-1-05-6050	Average Response Time - TN Availability and Reservation	WEB GUI	<= 7.5 Seconds	DIAGNOSTIC	NA	NA	268.00	49.00	NA	5.47	NA	NA	NA	NA	NA		0
NNE	01-JUN-2022	Aggregate	PO-1-06-6040	Average Response Time - Mech. Loop Qualification	XML	<= 4.5 Seconds	ELIGIBLE	NA	NA	76.00	17.00	NA	4.47	NA	MET	0	1.00		5	0
NNE	01-JUN-2022	Aggregate	PO-1-06-6050	Average Response Time - Mech. Loop Qualification	WEB GUI	<= 6.5 Seconds	ELIGIBLE	NA	NA	134.00	9.00	NA	14.89	NA	MISS	3	1.00		5	0
NNE	01-JUN-2022	Aggregate	PO-1-07-6040	Average Response Time - Rejected Query	XML	<= 4.5 Seconds	DIAGNOSTIC	NA	NA	32.00	13.00	NA	2.46	NA	NA	NA	NA	NA		0
NNE	01-JUN-2022	Aggregate	PO-1-07-6050	Average Response Time - Rejected Query	WEB GUI	<= 7.5 Seconds	DIAGNOSTIC	NA	NA	141.00	30.00	NA	4.70	NA	NA	NA	NA	NA		0
NNE	01-JUN-2022	Aggregate	PO-1-08-6040	% Timeouts	XML	<= 0.33%	ELIGIBLE	NA	NA	11.00	1943.00	NA	0.57	NA	MISS	11	1.00		5	10.00
NNE	01-JUN-2022	Aggregate	PO-1-08-6050	% Timeouts	WEB GUI	<= 0.33%	ELIGIBLE	NA	NA	3.00	648.00	NA	0.46	NA	MISS	3	1.00		5	0
NNE	01-JUN-2022	Aggregate	PO-1-09-6040	Average Response Time - Parsed CSR	XML	<= 4.5 Seconds	DIAGNOSTIC	NA	NA	17832.00	1616.00	NA	11.03	NA	NA	NA	NA	NA		0
NNE	01-JUN-2022	Aggregate	PO-2-02-6000	OSS Interface Availability - Prime Time	VFO	>= 99.5%	ELIGIBLE	NA	NA	23760.00	23760.00	NA	100.00	NA	MET	0	1.00	Severity Dependent		0
NNE	01-JUN-2022	Aggregate	PO-3-02-3000	% Answered within 30 Seconds - Ordering	UNE	>= 80%	DIAGNOSTIC	NA	NA	402.00	423.00	NA	95.04	NA	NA	NA	NA	NA		0
NNE	01-JUN-2022	Aggregate	PO-3-04-3000	% Answered within 30 Seconds - Repair	UNE	>= 80%	DIAGNOSTIC	NA	NA	7507.00	9687.00	NA	77.50	NA	NA	NA	NA	NA		0
NNE	01-JUN-2022	Aggregate	PO-4-01-6660	% Change Management Notices Sent on Time	Change Notices (types 3, 4 and 5)	>= 95%	ELIGIBLE	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA		0
NNE	01-JUN-2022	Aggregate	PO-4-01-6671	% Change Management Notices Sent on Time	Change Notices (types 1 and 2)	>= 95%	ELIGIBLE	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA		0
NNE	01-JUN-2022	Aggregate	PO-4-02-6600	Change Management Notices - Delay 1 to 7 Days	Change Notices all types	No Standard	DIAGNOSTIC	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA		0
NNE	01-JUN-2022	Aggregate	PO-4-03-6600	Change Management Notices - Delay >= 8 Days	Change Notices all types	0 (zero) Notices >= 8 Days	ELIGIBLE	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA		0
NNE	01-JUN-2022	Aggregate	PO-5-01-6500	% On Time Notice of OSS Interface Outage	OSS Interface Outage Notifications	>= 95% within 20 Minutes of Outage	DIAGNOSTIC	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA		0
NNE	01-JUN-2022	Aggregate	PO-6-01-6000	Software Validation	VFO	<= 5% Failed Transactions	ELIGIBLE	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA		0
NNE	01-JUN-2022	Aggregate	PO-7-01-6000	% Production Software Referrals Resolved On Time	VFO	>= 95% within 48 Hours/10 Business Days	ELIGIBLE	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA		0
NNE	01-JUN-2022	Aggregate	PO-7-02-6000	Delay Hours Production Software Resolution - Change - Transactions Failed - No Workaround	VFO	0 (zero) production resolution changes > 48 Hours	ELIGIBLE	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA		0
NNE	01-JUN-2022	Aggregate	PO-7-03-6000	Delay Days Production Software Resolution - Change - Transactions Failed - With Workaround	VFO	0 (zero) production resolution changes > 10 Business Days	ELIGIBLE	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA		0
NNE	01-JUN-2022	Aggregate	PO-7-04-6000	Delay Hours - Failed/Rejected Test Deck Transactions - Transactions Failed - No Workaround	VFO	0 (zero) failed/rejected test deck transactions > 48 Hours	ELIGIBLE	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA		0
NH	01-JUN-2022	Aggregate	PO-8-01-6100	% On Time - Manual Loop Qualification	Manual Loop Qual Request	>= 95% within 48 Hours	ELIGIBLE	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA		0
NH	01-JUN-2022	Aggregate	OR-1-04-3343	% On Time LSRC - No Facility Check (Non-Flow-Through)	UNE 2-Wire Digital and xDSL Loops	>= 95% within 24 Hours	ELIGIBLE	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA		0
NH	01-JUN-2022	Aggregate	OR-1-06-2000	% On Time LSRC/ASRC - Facility Check (Non-Flow-Through)	Resale	>= 95% within 72 Hours	ELIGIBLE	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA		0
NH	01-JUN-2022	Aggregate	OR-1-06-3200	% On Time LSRC/ASRC - Facility Check (Non-Flow-Through)	UNE Specials	>= 95% within 5 Business Days	ELIGIBLE	NA	NA	3.00	3.00	NA	100.00	NA	MET	0	1.00		56	0
NH	01-JUN-2022	Aggregate	OR-1-06-3343	% On Time LSRC/ASRC - Facility Check (Non-Flow-Through)	UNE 2-Wire Digital and xDSL Loops	>= 95% within 72 Hours	ELIGIBLE	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA		0
NH	01-JUN-2022	Aggregate	OR-1-12-5020	% On Time ASRC	CLEC Trunks (<= 192 Forecasted)	>= 95% within 10 Business Days	ELIGIBLE	NA	NA	1.00	1.00	NA	100.00	NA	MET	0	1.00		56	0
NH	01-JUN-2022	Aggregate	OR-1-12-5030	% On Time ASRC	CLEC Trunks (> 192, Unforecasted, and Projects)	>= 95% within Negotiated Interval	ELIGIBLE	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA		0
NH	01-JUN-2022	Aggregate	OR-1-13-5000	% On Time Design Layout Record (DLR)	CLEC Trunks	>= 95% On or Before DLRD	ELIGIBLE	NA	NA	1.00	1.00	NA	100.00	NA	MET	0	1.00		56	0
NH	01-JUN-2022	Aggregate	OR-2-02-3333	% On Time LSR Reject (Flow-Through)	UNE 2-Wire Loops	>= 95% within 2 Hours	ELIGIBLE	NA	NA	34.00	34.00	NA	100.00	NA	MET	0	1.00		28	0
NH	01-JUN-2022	Aggregate	OR-2-04-3331	% On Time LSR Reject - No Facility Check (Non-Flow-Through)	UNE 2-Wire Analog Loop/LNP	>= 95% within 24 Hours	ELIGIBLE	NA	NA	21.00	21.00	NA	100.00	NA	MET	0	1.00		28	0
NH	01-JUN-2022	Aggregate	OR-2-04-3343	% On Time LSR Reject - No Facility Check (Non-Flow-Through)	UNE 2-Wire Digital and xDSL Loops	>= 95% within 24 Hours	ELIGIBLE	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA		0
NH	01-JUN-2022	Aggregate	OR-2-06-3200	% On Time LSR/ASR Reject - Facility Check (Non-Flow-Through)	UNE Specials	>= 95% within 5 Business Days	ELIGIBLE	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA		0
NH	01-JUN-2022	Aggregate	OR-2-06-3343	% On Time LSR/ASR Reject - Facility Check (Non-Flow-Through)	UNE 2-Wire Digital and xDSL Loops	>= 95% within 72 Hours	ELIGIBLE	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA		0
NH	01-JUN-2022	Aggregate	OR-2-12-5020	% On Time Trunk ASR Reject	CLEC Trunks (<= 192 Forecasted)	>= 95% within 7 Business Days	ELIGIBLE	NA	NA	2.00	2.00	NA	100.00	NA	MET	0	1.00		56	0
NH	01-JUN-2022	Aggregate	OR-2-12-5030	% On Time Trunk ASR Reject	CLEC Trunks (> 192, Unforecasted, and Projects)	>= 95% within Negotiated Interval	DIAGNOSTIC	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA		0
NH	01-JUN-2022	Aggregate	OR-4-11-3000	% Completed Orders with Neither a PCN nor BCN Sent	UNE	<= 0.25% within 2 Business Days of Provisioning Completion	DIAGNOSTIC	NA	NA	1.00	573.00	NA	0.17	NA	NA	NA	NA	NA		0
NH	01-JUN-2022	Aggregate	OR-4-16-3000	% Provisioning Completion Notifiers Sent within One Business Day	UNE	>= 95%	ELIGIBLE	NA	NA	235.00	235.00	NA	100.00	NA	MET	0	1.00		28	0
NH	01-JUN-2022	Aggregate	OR-4-17-3000	% Billing Completion Notifiers Sent On Time	UNE	>= 95.5% within 2 or 4 Business Days of Provisioning Completion	ELIGIBLE	NA	NA	572.00	573.00	NA	99.83	NA	MET	0	1.00		28	0
NH	01-JUN-2022	Aggregate	OR-5-03-3112	% Flow-Through - Achieved	UNE 2-Wire Analog Loop	>= 95%	ELIGIBLE	NA	NA	71.00	71.00	NA	100.00	NA	MET	0	1.00		35	0
NH	01-JUN-2022	Aggregate	OR-5-03-3121	% Flow-Through - Achieved	Directory Listings and LNP	>= 95%	ELIGIBLE	NA	NA	386.00	402.00	NA	96.02	NA	MET	3	1.00		35	105.00
NNE	01-JUN-2022	Aggregate	OR-6-01-3332	% Service Order Accuracy	UNE 2-Wire Loops /LNP	>= 95% without Errors	ELIGIBLE	NA	NA	39.00	40.00	NA	97.50	NA	MET	0	1.00		56	0
NH	01-JUN-2022	Aggregate	OR-6-03-3332	% Resent LSRC	UNE 2-Wire Loops/LNP	<= 5% due to Errors	ELIGIBLE	NA	NA	1.00	69.00	NA	1.45	NA	MET	0	1.00		28	0
NNE	01-JUN-2022	Aggregate	OR-6-04-1040	% Accuracy - Directory Listing	Directory Listings	>= 95% without Errors	ELIGIBLE	NA	NA	6.00	6.00	NA	100.00	NA	MET	0	1.00		40	0
NH	01-JUN-2022	Aggregate	OR-11-01-2000	% On Time Resale Provider Notifications	Resale	>= 95% within 2 Business Days	ELIGIBLE	NA	NA	72.00	72.00	NA	100.00	NA	MET	0	1.00		56	0
NH	01-JUN-2022	Aggregate	PR-1-09-3211	Average Interval Offered	UNE DS1	Parity with Retail DS1	DIAGNOSTIC	5.00	1.00	0.00	1.00	5.00	0.00	NA	NA	NA	NA	NA		0
NH	01-JUN-2022	Aggregate	PR-1-09-3213	Average Interval Offered	UNE DS3	Parity with Retail DS3	DIAGNOSTIC	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA		0
NH	01-JUN-2022	Aggregate	PR-1-09-5020	Average Interval Offered	CLEC Trunks (<= 192 Forecasted)	Parity with IXC Feature Group D Trunks	DIAGNOSTIC	21.00	2.00	NA	NA	10.50	NA	NA	NA	NA	NA	NA		0
NH	01-JUN-2022	Aggregate	PR-1-09-5030	Average Interval Offered	CLEC Trunks (> 192, Unforecasted, and Projects)	Parity with IXC Feature Group D Trunks	DIAGNOSTIC	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA		0
NH	01-JUN-2022	Aggregate	PR-3-01-2000	% Completed in 1 Day - No Dispatch (1 to 5 Lines)	Resale	Diagnostic Standard, No Retail Statistics Calculated	DIAGNOSTIC	NA	NA	0.00	1.00	NA	0.00	NA	NA	NA	NA	NA		0
NH	01-JUN-2022	Aggregate	PR-3-10-3343	% Completed in 6 Days (1 to 5 Lines)	UNE 2-Wire Digital and xDSL Loops	>= 95%	ELIGIBLE	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA		0
NH	01-JUN-2022	Aggregate	PR-4-01-3211	% Missed Due Date	UNE DS1	Parity with Retail DS1	ELIGIBLE	NA	NA	1.00	1.00	NA	100.00	NA	SS	0	1.00		126	0
NH	01-JUN-2022	Aggregate	PR-4-01-3213	% Missed Due Date	UNE DS3	Parity with Retail DS3	ELIGIBLE	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA		0
NH	01-JUN-2022	Aggregate	PR-4-02-3200	Average Delay Days	UNE Specials	Parity with Retail Specials	ELIGIBLE	NA	NA	1.00	1.00	NA	1.00	NA	SS	0	1.00		150	0
NH	01-JUN-2022	Aggregate	PR-4-02-3343	Average Delay Days	UNE 2-Wire Digital and xDSL Loops	Parity with Retail POTS	ELIGIBLE	163.00	81.00	NA	NA	2.01	NA	NA	NA	NA	NA	NA		0

