

State	Month	CLEC Id	Metric Id	Metric Title	Product	Performance Standard	Eligible/Diagnostic	FRP Num	FRP Den	CLEC Num	CLEC Den	FRP Perf.	CLEC Perf.	Z Score	Met Miss \$s	Qual'd Miss	Escalation Level	\$ Miss	\$ Credit		
NNE	01-FEB-2024	Aggregate	PO-1-01-6040	Average Response Time - CSR	XML	<= 4.5 Seconds	ELIGIBLE	NA	NA	73.00	30.00	NA	2.43	NA	MET	0	1.00	5	0		
NNE	01-FEB-2024	Aggregate	PO-1-01-6050	Average Response Time - CSR	WEB GUI	<= 4.5 Seconds	ELIGIBLE	NA	NA	2359.00	224.00	NA	4.06	NA	MET	0	1.00	5	0		
NNE	01-FEB-2024	Aggregate	PO-1-03-6040	Average Response Time - Address Validation	XML	<= 4.5 Seconds	ELIGIBLE	NA	NA	148.00	76.00	NA	1.95	NA	MET	0	1.00	5	0		
NNE	01-FEB-2024	Aggregate	PO-1-03-6050	Average Response Time - Address Validation	WEB GUI	<= 7.5 Seconds	ELIGIBLE	NA	NA	250.00	112.00	NA	2.23	NA	MET	0	1.00	5	0		
NNE	01-FEB-2024	Aggregate	PO-1-05-6040	Average Response Time - TN Availability and Reservation	XML	<= 4.5 Seconds	DIAGNOSTIC	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	0		
NNE	01-FEB-2024	Aggregate	PO-1-05-6050	Average Response Time - TN Availability and Reservation	WEB GUI	<= 7.5 Seconds	DIAGNOSTIC	NA	NA	321.00	25.00	NA	12.84	NA	NA	NA	NA	NA	0		
NNE	01-FEB-2024	Aggregate	PO-1-06-6040	Average Response Time - Mech. Loop Qualification	XML	<= 4.5 Seconds	ELIGIBLE	NA	NA	31.00	3.00	NA	10.33	NA	NA	NA	NA	5	0		
NNE	01-FEB-2024	Aggregate	PO-1-06-6050	Average Response Time - Mech. Loop Qualification	WEB GUI	<= 6.5 Seconds	ELIGIBLE	NA	NA	NA	NA	NA	NA	NA	NA	NA	0	1.00	5	0	
NNE	01-FEB-2024	Aggregate	PO-1-07-6040	Average Response Time - Rejected Query	XML	<= 4.5 Seconds	DIAGNOSTIC	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	0		
NNE	01-FEB-2024	Aggregate	PO-1-07-6050	Average Response Time - Rejected Query	WEB GUI	<= 7.5 Seconds	DIAGNOSTIC	NA	NA	73.00	37.00	NA	1.97	NA	NA	NA	NA	NA	0		
NNE	01-FEB-2024	Aggregate	PO-1-08-6040	% Timeouts	XML	<= 0.33%	ELIGIBLE	NA	NA	0.00	1898.00	NA	0.00	NA	MET	0	1.00	5	0		
NNE	01-FEB-2024	Aggregate	PO-1-09-6040	Average Response Time - Parsed CSR	WEB GUI	<= 0.33%	ELIGIBLE	NA	NA	0.00	396.00	NA	0.00	NA	MET	0	1.00	5	0		
NNE	01-FEB-2024	Aggregate	PO-1-09-6050	Average Response Time - Parsed CSR	XML	<= 4.5 Seconds	DIAGNOSTIC	NA	NA	5974.00	1789.00	NA	3.34	NA	NA	NA	NA	NA	0		
NNE	01-FEB-2024	Aggregate	PO-2-02-6000	OSS Interface Availability - Prime Time	VFO	>= 99.5%	ELIGIBLE	NA	NA	21600.00	21600.00	NA	100.00	NA	MET	0	1.00	Severity Dependent	0		
NNE	01-FEB-2024	Aggregate	PO-3-02-3000	% Answered within 30 Seconds - Ordering	UNE	>= 80%	DIAGNOSTIC	NA	NA	230.00	237.00	NA	97.06	NA	NA	NA	NA	NA	0		
NNE	01-FEB-2024	Aggregate	PO-3-04-3000	% Answered within 30 Seconds - Repair	UNE	>= 80%	DIAGNOSTIC	NA	NA	5670.00	5855.00	NA	96.84	NA	NA	NA	NA	NA	0		
NNE	01-FEB-2024	Aggregate	PO-4-01-6660	% Change Management Notices Sent on Time	Change Notices (types 3, 4 and 5)	>= 95%	ELIGIBLE	NA	NA	1.00	1.00	NA	100.00	NA	MET	0	1.00	Severity Dependent	0		
NNE	01-FEB-2024	Aggregate	PO-4-01-6671	% Change Management Notices Sent on Time	Change Notices (types 1 and 2)	>= 95%	ELIGIBLE	NA	NA	NA	NA	NA	NA	NA	NA	NA	0	1.00	Severity Dependent	0	
NNE	01-FEB-2024	Aggregate	PO-4-02-6600	Change Management Notices - Delay 1 to 7 Days	Change Notices all types	No Standard	DIAGNOSTIC	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	0		
NNE	01-FEB-2024	Aggregate	PO-4-03-6600	Change Management Notices - Delay >= 8 Days	Change Notices all types	0 (zero) Notices >= 8 Days	ELIGIBLE	NA	NA	NA	NA	NA	NA	NA	NA	NA	0	1.00	Severity Dependent	0	
NNE	01-FEB-2024	Aggregate	PO-5-01-6500	% On Time Notice of OSS Interface Outage	OSS Interface Outage Notifications	>= 95% within 20 Minutes of Outage	DIAGNOSTIC	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	0		
NNE	01-FEB-2024	Aggregate	PO-6-01-6000	Software Validation	VFO	<= 5% Failed Transactions	ELIGIBLE	NA	NA	NA	NA	NA	NA	NA	NA	NA	0	1.00	Severity Dependent	0	
NNE	01-FEB-2024	Aggregate	PO-7-01-6000	% Production Software Releases Resolved On Time	VFO	>= 95% within 48 Hours/120 Business Days	ELIGIBLE	NA	NA	NA	NA	NA	NA	NA	NA	NA	0	1.00	Severity Dependent	0	
NNE	01-FEB-2024	Aggregate	PO-7-02-6000	Delay Hours Production Software Resolution - Change - Transactions Failed - No Workaround	VFO	0 (zero) production resolution changes > 48 Hours	ELIGIBLE	NA	NA	NA	NA	NA	NA	NA	NA	NA	0	1.00	Severity Dependent	0	
NNE	01-FEB-2024	Aggregate	PO-7-03-6000	Delay Days Production Software Resolution - Change - Transactions Failed - With Workaround	VFO	0 (zero) production resolution changes > 10 Business Days	ELIGIBLE	NA	NA	NA	NA	NA	NA	NA	NA	NA	0	1.00	Severity Dependent	0	
NNE	01-FEB-2024	Aggregate	PO-7-04-6000	Delay Hours Production Software Resolution - Change - Transactions Failed - No Workaround	VFO	0 (zero) failed/rejected test deck transactions > 48 Hours	ELIGIBLE	NA	NA	NA	NA	NA	NA	NA	NA	NA	0	1.00	Severity Dependent	0	
NH	01-FEB-2024	Aggregate	PO-8-01-6100	% On Time - Manual Loop Qualification	Manual Loop Qual Request	>= 95% within 48 Hours	ELIGIBLE	NA	NA	NA	NA	NA	NA	NA	NA	NA	0	1.00	40	0	
NH	01-FEB-2024	Aggregate	OR-1-04-3343	% On Time LSR - No Facility Check (Non-Flow-Through)	UNE 2-Wire Digital and xDSL Loops	>= 95% within 24 Hours	ELIGIBLE	NA	NA	NA	NA	NA	NA	NA	NA	NA	0	1.00	28	0	
NH	01-FEB-2024	Aggregate	OR-1-06-2000	% On Time LSR/CASRC - Facility Check (Non-Flow-Through)	Resale	>= 95% within 72 Hours	ELIGIBLE	NA	NA	1.00	1.00	NA	100.00	NA	MET	0	1.00	28	0		
NH	01-FEB-2024	Aggregate	OR-1-06-3200	% On Time LSR/CASRC - Facility Check (Non-Flow-Through)	UNE Specials	>= 95% within 5 Business Days	ELIGIBLE	NA	NA	NA	NA	NA	NA	NA	NA	NA	0	1.00	56	0	
NH	01-FEB-2024	Aggregate	OR-1-06-3343	% On Time LSR/CASRC - Facility Check (Non-Flow-Through)	UNE 2-Wire Digital and xDSL Loops	>= 95% within 72 Hours	ELIGIBLE	NA	NA	NA	NA	NA	NA	NA	NA	NA	0	1.00	28	0	
NH	01-FEB-2024	Aggregate	OR-1-12-6020	% On Time ASRC	CLEC Trunks (<= 192 Forecasted)	>= 95% within 10 Business Days	ELIGIBLE	NA	NA	NA	NA	NA	NA	NA	NA	NA	0	1.00	56	0	
NH	01-FEB-2024	Aggregate	OR-1-12-6028	% On Time ASRC	CLEC Trunks (> 192, Unforecasted, and Projects)	>= 95% within Negotiated Interval	ELIGIBLE	NA	NA	NA	NA	NA	NA	NA	NA	NA	0	1.00	56	0	
NH	01-FEB-2024	Aggregate	OR-1-13-5000	% On Time Design Layout Record (DLR)	CLEC Trunks	>= 95% On or Before DLRO	ELIGIBLE	NA	NA	NA	NA	NA	NA	NA	NA	NA	0	1.00	56	0	
NH	01-FEB-2024	Aggregate	OR-2-02-3333	% On Time LSR Reject (Flow-Through)	UNE 2-Wire Loops	>= 95% within 2 Hours	ELIGIBLE	NA	NA	48.00	48.00	NA	100.00	NA	MET	0	1.00	28	0		
NH	01-FEB-2024	Aggregate	OR-2-04-3331	% On Time LSR Reject - No Facility Check (Non-Flow-Through)	UNE 2-Wire Analog Loop/LNP	>= 95% within 24 Hours	ELIGIBLE	NA	NA	38.00	39.00	NA	97.44	NA	MET	0	1.00	28	0		
NH	01-FEB-2024	Aggregate	OR-2-04-3343	% On Time LSR Reject - No Facility Check (Non-Flow-Through)	UNE 2-Wire Digital and xDSL Loops	>= 95% within 24 Hours	ELIGIBLE	NA	NA	NA	NA	NA	NA	NA	NA	NA	0	1.00	28	0	
NH	01-FEB-2024	Aggregate	OR-2-06-3200	% On Time LSR/ASR Reject - Facility Check (Non-Flow-Through)	UNE Specials	>= 95% within 5 Business Days	ELIGIBLE	NA	NA	NA	NA	NA	NA	NA	NA	0	1.00	56	0		
NH	01-FEB-2024	Aggregate	OR-2-06-3343	% On Time LSR/ASR Reject - Facility Check (Non-Flow-Through)	UNE 2-Wire Digital and xDSL Loops	>= 95% within 72 Hours	ELIGIBLE	NA	NA	NA	NA	NA	NA	NA	NA	0	1.00	28	0		
NH	01-FEB-2024	Aggregate	OR-2-12-5020	% On Time Trunk ASR Reject	CLEC Trunks (<= 192 Forecasted, and Projects)	>= 95% within 7 Business Days	ELIGIBLE	NA	NA	NA	NA	NA	NA	NA	NA	NA	0	1.00	56	0	
NH	01-FEB-2024	Aggregate	OR-2-12-5030	% On Time Trunk ASR Reject	CLEC Trunks > 192, Unforecasted, and Projects)	>= 95% within Negotiated Interval	DIAGNOSTIC	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	0		
NH	01-FEB-2024	Aggregate	OR-4-11-3000	% Completed Orders with Neither a PCN nor BCN Sent	UNE	<= 0.25% within 2 Business Days of Provisioning Completion	DIAGNOSTIC	NA	NA	0.00	442.00	NA	0.00	NA	NA	NA	NA	NA	0		
NH	01-FEB-2024	Aggregate	OR-4-16-3000	% Provisioning Completion Notifiers Sent within One Business Day	UNE	>= 95%	ELIGIBLE	NA	NA	275.00	275.00	NA	100.00	NA	MET	0	1.00	28	0		
NH	01-FEB-2024	Aggregate	PR-1-09-3211	Average Interval Offered	UNE DS1	Parity with Retail DS1	DIAGNOSTIC	12.00	3.00	NA	NA	NA	4.00	NA	NA	NA	NA	NA	0		
NH	01-FEB-2024	Aggregate	PR-1-09-3213	Average Interval Offered	UNE DS3	Parity with Retail DS3	DIAGNOSTIC	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	0		
NH	01-FEB-2024	Aggregate	PR-1-09-5020	Average Interval Offered	CLEC Trunks (<= 192 Forecasted)	Parity with IXC Feature Group D Trunks	DIAGNOSTIC	38.00	3.00	NA	NA	12.67	NA	NA	NA	NA	NA	NA	0		
NH	01-FEB-2024	Aggregate	PR-1-09-5030	Average Interval Offered	CLEC Trunks (> 192, Unforecasted, and Projects)	Parity with IXC Feature Group D Trunks	DIAGNOSTIC	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	0		
NH	01-FEB-2024	Aggregate	PR-3-01-2000	% Completed in 1 Day - No Dispatch (1 to 5 Lines)	Resale	Diagnostic Standard, No Retail Statistics Calculated	DIAGNOSTIC	NA	NA	0.00	3.00	NA	0.00	NA	NA	NA	NA	NA	0		
NH	01-FEB-2024	Aggregate	PR-3-03-3343	% Completed in 5 Days (1 to 5 Lines)	UNE 2-Wire Digital and xDSL Loops	>= 95%	ELIGIBLE	NA	NA	NA	NA	NA	NA	NA	NA	NA	0	1.00	60	0	
NH	01-FEB-2024	Aggregate	PR-4-01-3211	% Missed Due Date	UNE DS1	Parity with Retail DS1	ELIGIBLE	0.00	2.00	NA	NA	0.00	NA	NA	NA	NA	0	1.00	126	0	
NH	01-FEB-2024	Aggregate	PR-4-01-3213	% Missed Due Date	UNE DS3	Parity with Retail DS3	ELIGIBLE	NA	NA	NA	NA	NA	NA	NA	NA	NA	0	1.00	280	0	
NH	01-FEB-2024	Aggregate	PR-4-02-3200	Average Delay Days	UNE Specials	Parity with Retail Specials	ELIGIBLE	NA	NA	NA	NA	NA	NA	NA	NA	NA	0	1.00	150	0	
NH	01-FEB-2024	Aggregate	PR-4-02-3343	Average Delay Days	UNE 2-Wire Digital and xDSL Loops	Parity with Retail POTS	ELIGIBLE	42.00	27.00	NA	NA	1.56	NA	NA	NA	NA	0	1.00	60	0	
NH	01-FEB-2024	Aggregate	PR-4-02-5000	Average Delay Days	CLEC Trunks	Parity with IXC Feature Group D Trunks	ELIGIBLE	NA	NA	NA	NA	NA	NA	NA	NA	NA	0	1.00	150	0	
NH	01-FEB-2024	Aggregate	PR-4-14-3343	% Met Due Date	UNE 2-Wire Digital and xDSL Loops	>= 95%	ELIGIBLE	NA	NA	NA	NA	NA	NA	NA	NA	NA	0	1.00	60	0	
NH	01-FEB-2024	Aggregate	PR-4-15-5000	% Met Due Date - Trunks	CLEC Trunks	>= 95%	ELIGIBLE	NA	NA	NA	NA	NA	NA	NA	NA	NA	0	1.00	150	0	
NH	01-FEB-2024	Aggregate	PR-5-01-5000	% Missed Due Date - Facilities	CLEC Trunks	Diagnostic Comparison to IXC Feature Group D Trunks	DIAGNOSTIC	0.00	3.00	NA	NA	0.00	NA	NA	NA	NA	NA	NA	0		
NH	01-FEB-2024	Aggregate	PR-5-02-3200	% Orders Held for Facilities > 15 Days	UNE Specials	Diagnostic Comparison to Retail Specials	DIAGNOSTIC	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	0		
NH	01-FEB-2024	Aggregate	PR-5-02-3343	% Orders Held for Facilities > 15 Days	UNE 2-Wire Digital and xDSL Loops	No Standard	DIAGNOSTIC	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	0		
NH	01-FEB-2024	Aggregate	PR-5-02-6000	% Orders Held for Facilities > 15 Days	CLEC Trunks	Diagnostic Comparison to IXC Feature Group D	DIAGNOSTIC	0.00	3.00	NA	NA	0.00	NA	NA	NA	NA	NA	NA	0		
NH	01-FEB-2024	Aggregate	PR-5-03-5000	% Orders Held for Facilities > 60 Days	CLEC Trunks	Diagnostic Comparison to IXC Feature Group D	DIAGNOSTIC	0.00	3.00	NA	NA	0.00	NA	NA	NA	NA	NA	NA	0		
NH	01-FEB-2024	Aggregate	PR-6-01-3200	% Installation Troubles Reported within 30 Days	UNE Specials	Parity with Retail Specials	ELIGIBLE	NA	NA	NA	NA	NA	NA	NA	NA	NA	0	1.00	150	0	
NH	01-FEB-2024	Aggregate	PR-6-01-3343	% Installation Troubles Reported within 30 Days	UNE 2-Wire Digital and xDSL Loops	Parity with Retail POTS - Dispatched	ELIGIBLE	17.00	92.00	NA	NA	16.48	NA	NA	NA	NA	NA	NA	60	0	
NH	01-FEB-2024	Aggregate	PR-6-01-5000	% Installation Troubles Reported within 30 Days	CLEC Trunks	Parity with IXC Feature Group D Trunks	ELIGIBLE	0.00	3.00	NA	NA	0.00	NA	NA	NA	NA	0	1.00	150	0	
NH	01-FEB-2024	Aggregate	PR-8-01-3200	% Open Orders in a Hold Status > 30 Days	UNE Specials	Parity with Retail Specials	ELIGIBLE	3.00	8.00	NA	NA	37.50	NA	NA	NA	NA	0	1.00	150	0	
NH	01-FEB-2024	Aggregate	PR-8-01-3343	% Open Orders in a Hold Status > 30 Days	UNE 2-Wire Digital and xDSL Loops	Parity with Retail POTS	ELIGIBLE	40.00	650.00	0.00	1.00	6.15	0.00	NA	NA	SS	0	1.00	60	0	
NH	01-FEB-2024	Aggregate	PR-8-01-5000	% Open Orders in a Hold Status > 30 Days	CLEC Trunks	<=5%	ELIGIBLE	0.00	3.00	NA	NA	0.00	NA	NA	NA	NA	NA	0	1.00	150	0
NH	01-FEB-2024	Aggregate	PR-8-02-3200	% Open Orders in a Hold Status > 90 Days	UNE Specials	Diagnostic Comparison to Retail Specials	DIAGNOSTIC	3.00	8.00	NA	NA	37.50	NA	NA	NA	NA	NA	NA	0		
NH	01-FEB-2024	Aggregate	PR-8-02-3343	% Open Orders in a Hold Status > 90 Days	UNE 2-Wire Digital and xDSL Loops	Diagnostic Comparison to Retail POTS	DIAGNOSTIC	40.00	650.00	0.00	1.00	6.15	0.00	NA	NA	NA	NA	NA	0		
NH	01-FEB-20																				

