



**FILED ELECTRONICALLY AND VIA OVERNIGHT DELIVERY**

March 8, 2017

Debra Howland  
Executive Director and Secretary  
New Hampshire Public Utilities Commission  
21 S. Fruit St., Suite 10  
Concord, New Hampshire 03301-2429

Re: Northern Utilities, Inc., Docket No. DG 11-196 – Emergency Response Odor Call Report (“Report”) for February 2017

Dear Director Howland:

Enclosed for filing on behalf of Northern Utilities, Inc. (“the Company”) is the December 2016 Report in compliance with the terms of the Settlement Agreement (“Agreement”) approved by the Commission in Order No. 25,390 on July 9, 2012 from Docket No. DG 11-196.

As set forth in the Agreement, this Company Report includes individual odor call response data for February 2017 as well as twelve months of accumulated historical odor call response data under the Emergency Response Standards. The accumulated monthly data for each Performance Measure is found on page 7 of the Report.

Please contact Christopher LeBlanc, at (603) 294-5166 if you need any additional information.

Respectfully submitted,

***George H. Simmons Jr/E***

George H. Simmons Jr.

Enclosure

cc: Thomas P. Meissner Jr., Vice President USC  
Christopher LeBlanc, USC

George H. Simmons Jr.  
Manager - Regulatory Services

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Hampton, NH 03842

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Emergency Response Times  
 NU New Hampshire work orders from 02/01/2017 to 02/28/2017  
 Total orders in sample: 92

Orders responded to in < 30 minutes: 37 (40% of total) for Regular Hours:																				
Order Taken	Address	Town	State	Serv. Tech	Dispatcher	Task Code	Task Desc.	Work Order	Held Time	Travel Time	Assigned	Accepted	En Route	On Site	Work Completed	Job Time	Response Time	Hour Class	Response Category	
2/2/2017	7:05:34 AM	25 HAMPTON RD	EXETER	NH	Kevin Clifford	David Martingage	5000 GAS LEAKS - SERVICE	WF0684201N	0	22	2/2/2017 7:06	2/2/2017 7:30	2/2/2017 7:34	2/2/2017 7:33	2/2/2017	7:59:27 AM	26	27	Regular Hours	< 30 minutes
2/3/2017	8:11:10 AM	26 PROSPECT ST	ROCHESTER	NH	David Perreault	William Jones	9000 LEAK INSIDE	WF0684297N	1	-23	2/3/2017 8:12	2/3/2017 8:47	2/3/2017 8:49	2/3/2017 8:24	2/3/2017	9:11:29 AM	47	12	Regular Hours	< 30 minutes
2/3/2017	10:23:42 AM	7 ACADEMY ST Apt. A	ROCHESTER	NH	David Perreault	David Martingage	9100 LEAK OUTSIDE	WF0684314N	0	7	2/3/2017 10:24	2/3/2017 10:25	2/3/2017 10:27	2/3/2017 10:32	2/3/2017	12:18:09 PM	105	9	Regular Hours	< 30 minutes
2/8/2017	10:28:19 AM	695 ISLINGTON ST	PORTSMOUTH	NH	Daniel LaFortune	William Jones	9000 LEAK OUTSIDE	WF0684601N	0	10	2/8/2017 10:28	2/8/2017 10:29	2/8/2017 10:29	2/8/2017 10:39	2/8/2017	11:00:07 AM	20	11	Regular Hours	< 30 minutes
2/8/2017	2:21:00 PM	777 MIDDLE RD Apt. 31E	PORTSMOUTH	NH	Daniel LaFortune	David Martingage	9000 LEAK INSIDE	WF0684626N	0	12	2/8/2017 14:21	2/8/2017 14:25	2/8/2017 14:25	2/8/2017 14:37	2/8/2017	2:54:00 PM	16	16	Regular Hours	< 30 minutes
2/8/2017	2:22:23 PM	17 PHILBROOK TER	HAMPTON	NH	Kevin Clifford	Lynne Copp	9000 LEAK INSIDE	WF0684628N	0	9	2/8/2017 14:23	2/8/2017 14:26	2/8/2017 14:36	2/8/2017 14:36	2/8/2017	3:10:37 PM	34	14	Regular Hours	< 30 minutes
2/8/2017	3:36:11 PM	171 ALDRICH RD	PORTSMOUTH	NH	John Wiley	David Martingage	9100 LEAK OUTSIDE	WF0684631N	0	16	2/8/2017 15:36	2/8/2017 15:38	2/8/2017 15:38	2/8/2017 15:55	2/8/2017	4:32:52 PM	37	18	Regular Hours	< 30 minutes
2/8/2017	3:46:00 PM	352 PORTLAND ST Apt. FL 2	ROCHESTER	NH	Lance Keelty	David Martingage	9000 LEAK INSIDE	WF0684632N	0	19	2/8/2017 15:46	2/8/2017 15:46	2/8/2017 15:47	2/8/2017 16:05	2/8/2017	4:29:59 PM	24	19	Regular Hours	< 30 minutes
2/10/2017	9:54:23 AM	6 BRIARWOOD LN	DOVER	NH	David Perreault	David Martingage	9100 LEAK OUTSIDE	WF0684777N	0	7	2/10/2017 9:54	2/10/2017 10:06	2/10/2017 10:07	2/10/2017 10:14	2/10/2017	11:43:21 AM	89	19	Regular Hours	< 30 minutes
2/10/2017	11:15:54 AM	10 HAM ST Apt. PUBJL	DOVER	NH	Jeffrey Croteau	William Jones	9000 LEAK INSIDE	WF0684791N	2	24	2/10/2017 11:17	2/10/2017 11:19	2/10/2017 11:19	2/10/2017 11:43	2/10/2017	2:41:23 PM	177	27	Regular Hours	< 30 minutes
2/10/2017	2:26:07 PM	180 DRAKESIDE RD Apt. 6 Pst. UNIT	HAMPTON	NH	Daniel LaFortune	David Martingage	9000 LEAK INSIDE	WF0684809N	0	9	2/10/2017 14:26	2/10/2017 14:26	2/10/2017 14:27	2/10/2017 14:36	2/10/2017	3:05:40 PM	29	10	Regular Hours	< 30 minutes
2/13/2017	10:59:28 AM	309 PORTSMOUTH AVE	GREENLAND	NH	Kevin Clifford	Lynne Copp	9100 LEAK OUTSIDE	WF0684912N	0	21	2/13/2017 10:59	2/13/2017 11:03	2/13/2017 11:04	2/13/2017 11:24	2/13/2017	12:51:37 PM	86	25	Regular Hours	< 30 minutes
2/13/2017	3:56:51 PM	26 GREEN ST	EXETER	NH	John Wiley	David Martingage	9100 LEAK OUTSIDE	WF0684948N	0	20	2/13/2017 15:57	2/13/2017 16:01	2/13/2017 16:01	2/13/2017 16:22	2/13/2017	5:22:12 PM	59	25	Regular Hours	< 30 minutes
2/14/2017	8:13:24 AM	46 CHESTNUT ST Apt. DEPT Pst. POLCE	DOVER	NH	David Perreault	Lynne Copp	9100 LEAK OUTSIDE	WF0684962N	0	17	2/14/2017 8:13	2/14/2017 8:15	2/14/2017 8:15	2/14/2017 8:32	2/14/2017	10:48:48 AM	135	19	Regular Hours	< 30 minutes
2/15/2017	9:11:43 AM	230 CORPORATE DR	PORTSMOUTH	NH	Jeffrey Croteau	Lynne Copp	9100 LEAK OUTSIDE	WF0685061N	0	12	2/15/2017 9:12	2/15/2017 9:13	2/15/2017 9:13	2/15/2017 9:25	2/15/2017	11:24:42 AM	119	13	Regular Hours	< 30 minutes
2/15/2017	11:44:25 AM	44 BRIDGE ST	PORTSMOUTH	NH	Jeffrey Croteau	Lynne Copp	9000 LEAK INSIDE	WF0685080N	0	13	2/15/2017 11:45	2/15/2017 11:47	2/15/2017 11:50	2/15/2017 12:00	2/15/2017	1:04:52 PM	64	16	Regular Hours	< 30 minutes
2/16/2017	8:01:12 AM	56 WESTVILLE RD Apt. 1	PLAISTOW	NH	Anthony Beck	William Jones	9100 LEAK OUTSIDE	WF0685126N	0	17	2/16/2017 8:01	2/16/2017 8:02	2/16/2017 8:05	2/16/2017 8:20	2/16/2017	10:51:29 AM	150	19	Regular Hours	< 30 minutes
2/16/2017	10:29:57 AM	53 GREEN ST Apt. C D	PORTSMOUTH	NH	Jeffrey Croteau	William Jones	9000 LEAK INSIDE	WF0685144N	0	13	2/16/2017 10:30	2/16/2017 10:31	2/16/2017 10:32	2/16/2017 10:45	2/16/2017	12:03:19 PM	78	15	Regular Hours	< 30 minutes
2/16/2017	11:34:30 AM	8 MAPLE ST	EXETER	NH	Daniel LaFortune	William Jones	9100 LEAK OUTSIDE	WF0685146N	0	1	2/16/2017 11:34	2/16/2017 11:36	2/16/2017 11:36	2/16/2017 11:37	2/16/2017	1:10:12 PM	92	3	Regular Hours	< 30 minutes
2/16/2017	1:10:58 PM	113 HIGHLAND ST	EAST ROCHESTER	NH	John Wiley	William Jones	9000 LEAK INSIDE	WF0685163N	0	17	2/16/2017 13:11	2/16/2017 13:12	2/16/2017 13:12	2/16/2017 13:30	2/16/2017	1:46:48 PM	16	19	Regular Hours	< 30 minutes
2/16/2017	1:54:55 PM	9 LINCOLN ST Apt. A	ROCHESTER	NH	David Perreault	Lynne Copp	9000 LEAK INSIDE	WF0685170N	0	0	2/16/2017 13:55	2/16/2017 13:55	2/16/2017 13:56	2/16/2017 13:56	2/16/2017	2:09:44 PM	13	1	Regular Hours	< 30 minutes
2/17/2017	2:49:53 PM	34 PATTERSON LN Pst. BACK	NEWINGTON	NH	Kevin Ruel	Lynne Copp	9100 LEAK OUTSIDE	WF0685289N	0	16	2/17/2017 14:50	2/17/2017 14:54	2/17/2017 14:54	2/17/2017 15:10	2/17/2017	3:43:42 PM	32	21	Regular Hours	< 30 minutes
2/20/2017	9:10:25 AM	313 ISLINGTON ST Apt. FL 1	PORTSMOUTH	NH	Kevin Clifford	Lynne Copp	9100 LEAK OUTSIDE	WF0685350N	0	0	2/20/2017 9:10	2/20/2017 9:11	2/20/2017 9:11	2/20/2017 9:12	2/20/2017	10:51:44 AM	99	1	Regular Hours	< 30 minutes
2/20/2017	9:31:59 PM	428 LAFAYETTE RD Apt. 101	HAMPTON	NH	Daniel LaFortune	Lynne Copp	9000 LEAK INSIDE	WF0685403N	0	24	2/20/2017 15:32	2/20/2017 15:35	2/20/2017 15:35	2/20/2017 15:59	2/20/2017	4:32:56 PM	33	27	Regular Hours	< 30 minutes
2/21/2017	8:59:52 AM	120 PORTSMOUTH AVE	EXETER	NH	Daniel LaFortune	Lynne Copp	9100 LEAK OUTSIDE	WF0685448N	0	11	2/21/2017 9:00	2/21/2017 9:00	2/21/2017 9:01	2/21/2017 9:11	2/21/2017	10:38:02 AM	86	12	Regular Hours	< 30 minutes

2/21/2017	10:52:14 AM	38 BLUE HERON DR	PORTSMOUTH	NH	Kevin Clifford	Lynne Copp	9100	LEAK OUTSIDE	WF0685474N	1	11	2/21/2017 10:53	2/21/2017 10:54	2/21/2017 10:56	2/21/2017 11:05	2/21/2017	12:45:32 PM	99	13	Regular Hours	< 30 minutes
2/21/2017	10:56:38 AM	54 RUTLAND ST Pre. A	DOVER	NH	David Perreault	William Jones	9000	LEAK INSIDE	WF0685479N	0	10	2/21/2017 10:57	2/21/2017 10:57	2/21/2017 10:58	2/21/2017 11:07	2/21/2017	11:39:54 AM	31	11	Regular Hours	< 30 minutes
2/21/2017	11:52:09 AM	30 S PINE ST	DOVER	NH	David Perreault	William Jones	9000	LEAK INSIDE	WF0685485N	1	7	2/21/2017 11:53	2/21/2017 11:54	2/21/2017 11:55	2/21/2017 12:02	2/21/2017	12:35:21 PM	33	10	Regular Hours	< 30 minutes

**Orders responded to in < 30 minutes: 20 (22% of total) for After Hours:**

2/3/2017	4:19:57 PM	50 BROOKSIDE DR Apt. F5 Pst. APT	EXETER	NH	Lance Keelty	Lynne Copp	9000	LEAK INSIDE	WF0684362N	2	25	2/3/2017 16:22	2/3/2017 16:22	2/3/2017 16:23	2/3/2017 16:48	2/3/2017	5:37:12 PM	48	28	After Hours	< 30 minutes
2/3/2017	9:41:33 PM	1 BEACON CT Apt. 3	SOMERSWORTH	NH	John Wiley	Lynne Copp	9000	LEAK INSIDE	WF0684369N	0	15	2/3/2017 21:40	2/3/2017 21:49	2/3/2017 21:49	2/3/2017 22:07	2/3/2017	10:40:06 PM	32	26	After Hours	< 30 minutes

**Orders responded to in < 30 minutes: 21 (23% of total) for Weekend/Holiday Hours:**

2/11/2017	6:37:02 AM	1275 MAPLEWOOD AVE Apt. 18	PORTSMOUTH	NH	Lance Keelty	Scott Lacouture	9000	LEAK INSIDE	WF0684828N	1	14	2/11/2017 6:38	2/11/2017 6:45	2/11/2017 6:45	2/11/2017 6:59	2/11/2017	7:28:20 AM	20	22	Weekend/Holiday	< 30 minutes
2/11/2017	6:15:36 AM	150 HIGH ST Apt. C Pst. UNIT	SOMERSWORTH	NH	David Perreault	Scott Lacouture	9000	LEAK INSIDE	WF0684832N	0	6	2/11/2017 6:15	2/11/2017 6:29	2/11/2017 6:29	2/11/2017 6:36	2/11/2017	9:30:37 AM	54	20	Weekend/Holiday	< 30 minutes

**Orders responded to in 31-45 minutes: 0 (0% of total) for Regular Hours:**

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**Orders responded to in 31-45 minutes: 5 (5% of total) for After Hours:**

2/17/2017	11:39:32 PM	15 CHURCH ST Apt. 2R	HAMPTON	NH	Jeffrey Croteau	Ryan Tardif	9000	LEAK INSIDE	WF0685311N	0	37	2/17/2017 23:40	2/17/2017 23:44	2/17/2017 23:45	2/18/2017 0:21	2/18/2017	1:00:16 AM	38	42	After Hours	31-45 minutes
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**Orders responded to in 31-45 minutes: 4 (4% of total) for Weekend/Holiday Hours:**

2/11/2017	11:45:58 AM	131 COURT ST Apt. 4 Pst. UNIT	EXETER	NH	Lance Keelty	Scott Lacouture	9000	LEAK INSIDE	WF0684842N	2	29	2/11/2017 11:48	2/11/2017 11:50	2/11/2017 11:50	2/11/2017 12:19	2/11/2017	12:34:31 PM	15	33	Weekend/Holiday	31-45 minutes
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Orders responded to in 46-60 minutes: 0 (0% of total) for Regular Hours:																					
Order Taken	Address	Town	State	Serv. Tech	Dispatcher	Task Code	Task Desc.	Work Order	Held Time	Travel Time	Assigned	Accepted	En Route	On Site	Work Completed	Job Time	Response Time	Hour Class	Reponse Category		
Orders responded to in 46-60 minutes: 1 (1% of total) for After Hours:																					
2/13/2017	4:48:21 PM	232 BRISTOL ST	SEABROOK	NH	Jeffrey Croteau	David Martinage	9000	LEAK INSIDE	WF0684951N	1	44	2/13/2017 16:49	2/13/2017 16:54	2/13/2017 16:54	2/13/2017 17:39	2/13/2017	6:33:34 PM	54	50	After Hours	46-60 minutes
Orders responded to in 46-60 minutes: 4 (4% of total) for Weekend/Holiday Hours:																					
2/12/2017	4:03:08 PM	16 HAMPTON MDWS	HAMPTON	NH	Lance Keelty	Ryan Tardif	9000	LEAK INSIDE	WF0684859N	1	42	2/12/2017 16:04	2/12/2017 16:08	2/12/2017 16:08	2/12/2017 16:50	2/12/2017	5:18:18 PM	27	47	Weekend/Holiday	46-60 minutes
2/12/2017	4:47:06 PM	30 FITTS FARM DR Pst. 14	DURHAM	NH	David Perreault	Ryan Tardif	9100	LEAK OUTSIDE	WF0684860N	0	40	2/12/2017 16:47	2/12/2017 16:58	2/12/2017 16:58	2/12/2017 17:38	2/12/2017	7:35:26 PM	116	51	Weekend/Holiday	46-60 minutes
2/18/2017	11:33:34 AM	14 BAYBERRY LN	EXETER	NH	Jeffrey Croteau	Jason Brooks	9000	LEAK INSIDE	WF0685316N	4	39	2/18/2017 11:38	2/18/2017 11:41	2/18/2017 11:42	2/18/2017 12:21	2/18/2017	12:30:17 PM	9	47	Weekend/Holiday	46-60 minutes
2/19/2017	6:02:45 PM	975 OCEAN BLVD Apt. 19 Pst. 2	HAMPTON	NH	Jeffrey Croteau	Samantha Keach	9100	LEAK OUTSIDE	WF0685334N	0	45	2/19/2017 18:03	2/19/2017 18:05	2/19/2017 18:09	2/19/2017 18:50	2/19/2017	8:18:16 PM	87	48	Weekend/Holiday	46-60 minutes
Orders responded to in 61-75 minutes: 0 (0% of total) for Regular Hours:																					
Order Taken	Address	Town	State	Serv. Tech	Dispatcher	Task Code	Task Desc.	Work Order	Held Time	Travel Time	Assigned	Accepted	En Route	On Site	Work Completed	Job Time	Response Time	Hour Class	Reponse Category		
Orders responded to in 61-75 minutes: 0 (0% of total) for After Hours:																					
Orders responded to in 61-75 minutes: 0 (0% of total) for Weekend/Holiday Hours:																					
Orders responded to in > 75 minutes: 0 (0% of total) for Regular Hours:																					
Order Taken	Address	Town	State	Serv. Tech	Dispatcher	Task Code	Task Desc.	Work Order	Held Time	Travel Time	Assigned	Accepted	En Route	On Site	Work Completed	Job Time	Response Time	Hour Class	Reponse Category		
Orders responded to in > 75 minutes: 0 (0% of total) for After Hours:																					
Orders responded to in > 75 minutes: 0 (0% of total) for Weekend/Holiday Hours:																					

Summary for 02/01/2017 to 02/28/2017

Total Hours			Regular Hours			After Hours			Weekend/Holiday Hours		
Bin	Frequency	Cumulative %	Bin	Frequency	Cumulative %	Bin	Frequency	Cumulative %	Bin	Frequency	Cumulative %
15	26	28%	15	18	49%	15	2	8%	15	6	21%
30	52	85%	30	19	100%	30	18	77%	30	15	72%
45	9	95%	45	0	100%	45	5	96%	45	4	86%
60	5	100%	60	0	100%	60	1	100%	60	4	100%
75	0	100%	75	0	100%	75	0	100%	75	0	100%
>75	0	100%	>75	0	100%	>75	0	100%	>75	0	100%
<b>Total</b>	<b>92</b>		<b>Total</b>	<b>37</b>		<b>Total</b>	<b>26</b>		<b>Total</b>	<b>29</b>	

Feb-17

Total Hours			Regular Hours			After Hours			Weekend/Holiday Hours		
Bin	Frequency	Cumulative %	Bin	Frequency	Cumulative %	Bin	Frequency	Cumulative %	Bin	Frequency	Cumulative %
15	26	28%	15	18	49%	15	2	8%	15	6	21%
30	52	85%	30	19	100%	30	18	77%	30	15	72%
45	9	95%	45	0	100%	45	5	96%	45	4	86%
60	5	100%	60	0	100%	60	1	100%	60	4	100%
75	0	100%	75	0	100%	75	0	100%	75	0	100%
>75	0	100%	>75	0	100%	>75	0	100%	>75	0	100%
<b>Total</b>	<b>92</b>		<b>Total</b>	<b>37</b>		<b>Total</b>	<b>26</b>		<b>Total</b>	<b>29</b>	

Jan-17

Total Hours			Regular Hours			After Hours			Weekend/Holiday Hours		
Bin	Frequency	Cumulative %	Bin	Frequency	Cumulative %	Bin	Frequency	Cumulative %	Bin	Frequency	Cumulative %
15	21	33%	15	19	46%	15	0	0%	15	2	15%
30	31	83%	30	18	90%	30	6	67%	30	7	69%
45	11	100%	45	4	100%	45	3	100%	45	4	100%
60	0	100%	60	0	100%	60	0	100%	60	0	100%
75	0	100%	75	0	100%	75	0	100%	75	0	100%
>75	0	100%	>75	0	100%	>75	0	100%	>75	0	100%
<b>Total</b>	<b>63</b>		<b>Total</b>	<b>41</b>		<b>Total</b>	<b>9</b>		<b>Total</b>	<b>13</b>	

Dec-16

Total Hours			Regular Hours			After Hours			Weekend/Holiday Hours		
Bin	Frequency	Cumulative %	Bin	Frequency	Cumulative %	Bin	Frequency	Cumulative %	Bin	Frequency	Cumulative %
15	25	27%	15	16	31%	15	6	22%	15	3	21%
30	53	85%	30	32	94%	30	13	70%	30	8	79%
45	11	97%	45	1	96%	45	8	100%	45	2	93%
60	2	99%	60	1	98%	60	0	100%	60	1	100%
75	1	100%	75	1	100%	75	0	100%	75	0	100%
>75	0	100%	>75	0	100%	>75	0	100%	>75	0	100%
<b>Total</b>	<b>92</b>		<b>Total</b>	<b>51</b>		<b>Total</b>	<b>27</b>		<b>Total</b>	<b>14</b>	

Nov-16

Total Hours			Regular Hours			After Hours			Weekend/Holiday Hours		
Bin	Frequency	Cumulative %	Bin	Frequency	Cumulative %	Bin	Frequency	Cumulative %	Bin	Frequency	Cumulative %
15	28	37%	15	24	49%	15	2	22%	15	2	12%
30	36	85%	30	23	96%	30	3	56%	30	10	71%
45	11	100%	45	2	100%	45	4	100%	45	5	100%
60	0	100%	60	0	100%	60	0	100%	60	0	100%
75	0	100%	75	0	100%	75	0	100%	75	0	100%
>75	0	100%	>75	0	100%	>75	0	100%	>75	0	100%
<b>Total</b>	<b>75</b>		<b>Total</b>	<b>49</b>		<b>Total</b>	<b>9</b>		<b>Total</b>	<b>17</b>	

Oct-16

Total Hours			Regular Hours			After Hours			Weekend/Holiday Hours		
Bin	Frequency	Cumulative %	Bin	Frequency	Cumulative %	Bin	Frequency	Cumulative %	Bin	Frequency	Cumulative %
15	35	39%	15	30	51%	15	3	21%	15	2	13%
30	42	87%	30	26	95%	30	9	86%	30	7	56%
45	11	99%	45	2	98%	45	2	100%	45	7	100%
60	0	99%	60	0	98%	60	0	100%	60	0	100%
75	1	100%	75	1	100%	75	0	100%	75	0	100%
>75	0	100%	>75	0	100%	>75	0	100%	>75	0	100%
<b>Total</b>	<b>89</b>		<b>Total</b>	<b>59</b>		<b>Total</b>	<b>14</b>		<b>Total</b>	<b>16</b>	

Sep-16

Total Hours			Regular Hours			After Hours			Weekend/Holiday Hours		
Bin	Frequency	Cumulative %	Bin	Frequency	Cumulative %	Bin	Frequency	Cumulative %	Bin	Frequency	Cumulative %
15	28	38%	15	19	40%	15	7	47%	15	2	18%
30	38	90%	30	26	96%	30	6	87%	30	6	73%
45	7	100%	45	2	100%	45	2	100%	45	3	100%
60	0	100%	60	0	100%	60	0	100%	60	0	100%
75	0	100%	75	0	100%	75	0	100%	75	0	100%
>75	0	100%	>75	0	100%	>75	0	100%	>75	0	100%
<b>Total</b>	<b>73</b>		<b>Total</b>	<b>47</b>		<b>Total</b>	<b>15</b>		<b>Total</b>	<b>11</b>	

Aug-16

Total Hours			Regular Hours			After Hours			Weekend/Holiday Hours		
Bin	Frequency	Cumulative %	Bin	Frequency	Cumulative %	Bin	Frequency	Cumulative %	Bin	Frequency	Cumulative %
15	21	30%	15	13	29%	15	7	39%	15	1	13%
30	37	82%	30	25	84%	30	8	83%	30	4	63%
45	12	99%	45	6	98%	45	3	100%	45	3	100%
60	1	100%	60	1	100%	60	0	100%	60	0	100%
75	0	100%	75	0	100%	75	0	100%	75	0	100%
>75	0	100%	>75	0	100%	>75	0	100%	>75	0	100%
<b>Total</b>	<b>71</b>		<b>Total</b>	<b>45</b>		<b>Total</b>	<b>18</b>		<b>Total</b>	<b>8</b>	

Jul-16

Total Hours			Regular Hours			After Hours			Weekend/Holiday Hours		
Bin	Frequency	Cumulative %	Bin	Frequency	Cumulative %	Bin	Frequency	Cumulative %	Bin	Frequency	Cumulative %
15	26	27%	15	16	27%	15	9	31%	15	1	10%
30	56	84%	30	35	86%	30	17	90%	30	4	50%
45	14	98%	45	8	100%	45	3	100%	45	3	80%
60	1	99%	60	0	100%	60	0	100%	60	1	90%
75	1	100%	75	0	100%	75	0	100%	75	1	100%
>75	0	100%	>75	0	100%	>75	0	100%	>75	0	100%
<b>Total</b>	<b>98</b>		<b>Total</b>	<b>59</b>		<b>Total</b>	<b>29</b>		<b>Total</b>	<b>10</b>	

Jun-16

Total Hours			Regular Hours			After Hours			Weekend/Holiday Hours		
Bin	Frequency	Cumulative %	Bin	Frequency	Cumulative %	Bin	Frequency	Cumulative %	Bin	Frequency	Cumulative %
15	29	48%	15	21	50%	15	8	53%	15	0	0%
30	21	83%	30	17	90%	30	4	80%	30	0	0%
45	9	98%	45	4	100%	45	3	100%	45	2	67%
60	1	100%	60	0	100%	60	0	100%	60	1	100%
75	0	100%	75	0	100%	75	0	100%	75	0	100%
>75	0	100%	>75	0	100%	>75	0	100%	>75	0	100%
<b>Total</b>	<b>60</b>		<b>Total</b>	<b>42</b>		<b>Total</b>	<b>15</b>		<b>Total</b>	<b>3</b>	

May-16

Total Hours			Regular Hours			After Hours			Weekend/Holiday Hours		
Bin	Frequency	Cumulative %	Bin	Frequency	Cumulative %	Bin	Frequency	Cumulative %	Bin	Frequency	Cumulative %
15	25	48%	15	17	52%	15	5	42%	15	3	43%
30	23	92%	30	15	97%	30	5	83%	30	3	86%
45	3	98%	45	1	100%	45	1	92%	45	1	100%
60	1	100%	60	0	100%	60	1	100%	60	0	100%
75	0	100%	75	0	100%	75	0	100%	75	0	100%
>75	0	100%	>75	0	100%	>75	0	100%	>75	0	100%
<b>Total</b>	<b>52</b>		<b>Total</b>	<b>33</b>		<b>Total</b>	<b>12</b>		<b>Total</b>	<b>7</b>	

Apr-16

Total Hours			Regular Hours			After Hours			Weekend/Holiday Hours		
Bin	Frequency	Cumulative %	Bin	Frequency	Cumulative %	Bin	Frequency	Cumulative %	Bin	Frequency	Cumulative %
15	14	27%	15	12	46%	15	1	7%	15	1	9%
30	30	85%	30	14	100%	30	9	67%	30	7	73%
45	8	100%	45	0	100%	45	5	100%	45	3	100%
60	0	100%	60	0	100%	60	0	100%	60	0	100%
75	0	100%	75	0	100%	75	0	100%	75	0	100%
>75	0	100%	>75	0	100%	>75	0	100%	>75	0	100%
<b>Total</b>	<b>52</b>		<b>Total</b>	<b>26</b>		<b>Total</b>	<b>15</b>		<b>Total</b>	<b>11</b>	

Mar-16

Total Hours			Regular Hours			After Hours			Weekend/Holiday Hours		
Bin	Frequency	Cumulative %	Bin	Frequency	Cumulative %	Bin	Frequency	Cumulative %	Bin	Frequency	Cumulative %
15	19	37%	15	17	52%	15	1	13%	15	1	10%
30	22	80%	30	15	97%	30	4	63%	30	3	40%
45	8	96%	45	1	100%	45	2	88%	45	5	90%
60	2	100%	60	0	100%	60	1	100%	60	1	100%
75	0	100%	75	0	100%	75	0	100%	75	0	100%
>75	0	100%	>75	0	100%	>75	0	100%	>75	0	100%
<b>Total</b>	<b>51</b>		<b>Total</b>	<b>33</b>		<b>Total</b>	<b>8</b>		<b>Total</b>	<b>10</b>	

**12 Month Summary**

Total Hours			Regular Hours			After Hours			Weekend/Holiday Hours		
<i>Bin</i>	<i>Frequency</i>	<i>Cumulative %</i>	<i>Bin</i>	<i>Frequency</i>	<i>Cumulative %</i>	<i>Bin</i>	<i>Frequency</i>	<i>Cumulative %</i>	<i>Bin</i>	<i>Frequency</i>	<i>Cumulative %</i>
15	297	34%	15	222	43%	15	51	26%	15	24	16%
30	441	85%	30	265	93%	30	102	78%	30	74	66%
45	114	98%	45	31	99%	45	41	98%	45	42	94%
60	13	100%	60	2	100%	60	3	100%	60	8	99%
75	3	100%	75	2	100%	75	0	100%	75	1	100%
>75	0	100%	>75	0	100%	>75	0	100%	>75	0	100%
<b>Total</b>	<b>868</b>		<b>Total</b>	<b>522</b>		<b>Total</b>	<b>197</b>		<b>Total</b>	<b>149</b>	

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