



FILED ELECTRONICALLY AND VIA OVERNIGHT DELIVERY

March 9, 2018

Debra Howland  
Executive Director and Secretary  
New Hampshire Public Utilities Commission  
21 S. Fruit St., Suite 10  
Concord, New Hampshire 03301-2429

Re: Northern Utilities, Inc., Docket No. DG 11-196 – Emergency Response Odor  
Call Report (“Report”) for March 2018

Dear Director Howland:

Enclosed for filing on behalf of Northern Utilities, Inc. (“the Company”) is the March 2018 Report in compliance with the terms of the Settlement Agreement (“Agreement”) approved by the Commission in Order No. 25,390 on July 9, 2012 from Docket No. DG 11-196.

As set forth in the Agreement, this Company Report includes individual odor call response data for March 2018 as well as twelve months of accumulated historical odor call response data under the Emergency Response Standards. The accumulated monthly data for each Performance Measure is found on page 6 of the Report.

Please contact Christopher LeBlanc, at (603) 294-5166 if you need any additional information.

Respectfully submitted,

***George H. Simmons Jr/E***

George H. Simmons Jr.

Enclosure

cc: Thomas P. Meissner Jr., Vice President USC  
Christopher LeBlanc, USC

George H. Simmons Jr.  
Manager - Regulatory Services

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Hampton, NH 03842

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Emergency Response Times  
 NU New Hampshire work orders from 03/01/2018 to 03/31/2018  
 Total orders in sample: 49

Orders responded to in < 30 minutes: 23 (47% of total) for Regular Hours:																				
Order Taken	Address	Town	State	Serv. Tech	Dispatcher	Task Code	Task Desc.	Work Order	Municipal Onsite	Held Time	Travel Time	Assigned	Accepted	En Route	On Site	Work Completed	Job Time	Response Time	Hour Class	Response Category
3/1/2018 8:19:37 AM	19 THORNTON ST	HAMPTON	NH	Daniel LaFortune	Lynne Copp	1146 - 0	GAS LEAK INSIDE	0520180000105862001		1	5	3/1/2018 8:20	3/1/2018 8:23	3/1/2018 8:24	3/1/2018 8:28	3/1/2018 9:01:16 AM	32	9	Regular Hours	< 30 minutes
3/1/2018 10:22:44 AM	17 WEBB PK FIVE GUYS	DOVER	NH	Jeffrey Croteau	Michael Talis	1147 - 0	GAS LEAK OUTSIDE	0520180000106323001		0	7	3/1/2018 10:22	3/1/2018 10:23	3/1/2018 10:23	3/1/2018 10:31	3/1/2018 12:45:42 PM	134	8	Regular Hours	< 30 minutes
3/1/2018 11:30:41 AM	286 N BROADWAY	SALEM	NH	Anthony Beck	Michael Talis	1146 - 0	GAS LEAK INSIDE	0520180000106606001		0	9	3/1/2018 11:30	3/1/2018 11:34	3/1/2018 11:34	3/1/2018 11:44	3/1/2018 12:10:18 PM	25	13	Regular Hours	< 30 minutes
3/1/2018 2:36:56 PM	55 HOBBS RD	HAMPTON	NH	Daniel LaFortune	Lynne Copp	1147 - 0	GAS LEAK OUTSIDE	0520180000107735001		0	24	3/1/2018 14:37	3/1/2018 14:39	3/1/2018 14:43	3/1/2018 15:03	3/1/2018 5:06:08 PM	122	26	Regular Hours	< 30 minutes
3/2/2018 11:20:54 AM	61 OCEAN BLVD	HAMPTON	NH	Daniel LaFortune	Lynne Copp	1147 - 0	GAS LEAK OUTSIDE	0520180000109476001		0	5	3/2/2018 11:21	3/2/2018 11:21	3/2/2018 11:23	3/2/2018 11:27	3/2/2018 12:45:15 PM	77	6	Regular Hours	< 30 minutes
3/2/2018 12:32:50 PM	30 MIRONA EXT 1	PORTSMOUTH	NH	Jeffrey Croteau	Lynne Copp	1146 - 0	GAS LEAK INSIDE	0520180000109833001		0	8	3/2/2018 12:33	3/2/2018 12:33	3/2/2018 12:33	3/2/2018 12:41	3/2/2018 1:57:18 PM	75	9	Regular Hours	< 30 minutes
3/7/2018 9:34:15 AM	37 MAIN ST	SALEM	NH	Jeffrey Croteau	David Martingage	1146 - 0	GAS LEAK INSIDE	0520180000115479001		0	0	3/7/2018 9:34	3/7/2018 9:59	3/7/2018 10:00	3/7/2018 10:00	3/7/2018 10:12:00 AM	11	25	Regular Hours	< 30 minutes
3/9/2018 3:43:19 PM	127 WATER ST	EXETER	NH	John Wiley	William Jones	1146 - 0	GAS LEAK INSIDE	0520180000139220001		0	21	3/9/2018 15:43	3/9/2018 15:44	3/9/2018 15:44	3/9/2018 16:06	3/9/2018 4:24:39 PM	18	22	Regular Hours	< 30 minutes
3/12/2018 2:16:10 PM	37 STATION DR	DOVER	NH	David Perreault	David Martingage	1146 - 0	GAS LEAK INSIDE	0520180000146466001		0	3	3/12/2018 14:16	3/12/2018 14:18	3/12/2018 14:18	3/12/2018 14:21	3/12/2018 3:09:13 PM	47	5	Regular Hours	< 30 minutes
3/14/2018 12:50:47 PM	80 TROUBLE CALL WAY	GNONIC	NH	David Perreault	David Martingage	9100 - 0	TC GAS LEAK OUTSIDE	0520180000148398001		0	21	3/14/2018 12:51	3/14/2018 12:51	3/14/2018 12:52	3/14/2018 13:12	3/14/2018 6:49:32 PM	336	22	Regular Hours	< 30 minutes
3/16/2018 2:40:59 PM	1 MERRILL INDUSTRIAL DR 3 103	HAMPTON	NH	Jeffrey Croteau	David Martingage	1146 - 0	GAS LEAK INSIDE	0520180000163223001		0	5	3/16/2018 14:41	3/16/2018 14:41	3/16/2018 14:42	3/16/2018 14:47	3/16/2018 3:25:59 PM	38	6	Regular Hours	< 30 minutes
3/19/2018 10:49:37 AM	30 LINCOLN ST	DOVER	NH	John Wiley	William Jones	1146 - 0	GAS LEAK INSIDE	0520180000166099001		0	19	3/19/2018 10:50	3/19/2018 10:52	3/19/2018 10:52	3/19/2018 11:11	3/19/2018 11:22:31 AM	10	22	Regular Hours	< 30 minutes
3/21/2018 9:46:27 AM	158 EPPING RD	EXETER	NH	Daniel LaFortune	David Martingage	1146 - 0	GAS LEAK INSIDE	0520180000171293001		1	12	3/21/2018 9:47	3/21/2018 9:49	3/21/2018 9:50	3/21/2018 10:02	3/21/2018 10:30:13 AM	28	15	Regular Hours	< 30 minutes
3/21/2018 12:44:56 PM	14 FOREST ST A	DOVER	NH	Robert Pettigrew	David Martingage	1147 - 0	GAS LEAK OUTSIDE	0520180000171974001		0	12	3/21/2018 12:45	3/21/2018 12:45	3/21/2018 12:50	3/21/2018 12:58	3/21/2018 1:59:56 PM	61	13	Regular Hours	< 30 minutes
3/23/2018 11:43:23 AM	278 LAFAYETTE RD	PORTSMOUTH	NH	Jeffrey Croteau	William Jones	1147 - 0	GAS LEAK OUTSIDE	0520180000176771001		0	5	3/23/2018 11:43	3/23/2018 11:48	3/23/2018 11:50	3/23/2018 11:53	3/23/2018 1:06:41 PM	72	10	Regular Hours	< 30 minutes
3/26/2018 9:53:42 AM	4 PLAISTOW RD UNIT 4A	PLAISTOW	NH	Troy Kimball	David Martingage	1146 - 0	GAS LEAK INSIDE	0520180000179046001		0	14	3/26/2018 9:54	3/26/2018 9:54	3/26/2018 9:54	3/26/2018 10:09	3/26/2018 11:00:19 AM	51	15	Regular Hours	< 30 minutes
3/26/2018 11:46:04 AM	5 STERLING HILL LN HOUSE	EXETER	NH	Anthony Beck	David Martingage	1146 - 0	GAS LEAK INSIDE	0520180000179439001		2	19	3/26/2018 11:48	3/26/2018 11:50	3/26/2018 11:51	3/26/2018 12:10	3/26/2018 12:41:09 PM	30	24	Regular Hours	< 30 minutes
3/27/2018 9:42:14 AM	11 MEMORIAL DR	SOMERSWORTH	NH	Kevin Clifford	David Martingage	1146 - 0	GAS LEAK INSIDE	0520180000180923001		0	13	3/27/2018 9:42	3/27/2018 9:44	3/27/2018 9:50	3/27/2018 9:58	3/27/2018 10:30:06 AM	31	15	Regular Hours	< 30 minutes
3/28/2018 12:02:49 PM	40 PLEASANT ST	PORTSMOUTH	NH	Kevin Clifford	David Martingage	1146 - 0	GAS LEAK INSIDE	0520180000184978001		0	10	3/28/2018 12:03	3/28/2018 12:06	3/28/2018 12:07	3/28/2018 12:17	3/28/2018 12:56:13 PM	38	14	Regular Hours	< 30 minutes
3/28/2018 12:18:16 PM	23 DIANE LN	HAMPTON	NH	Jeffrey Croteau	David Martingage	1146 - 0	GAS LEAK INSIDE	0520180000185043001		0	18	3/28/2018 12:19	3/28/2018 12:20	3/28/2018 12:25	3/28/2018 12:38	3/28/2018 1:22:23 PM	44	19	Regular Hours	< 30 minutes
3/29/2018 11:23:58 AM	711 OCEAN BLVD	HAMPTON	NH	Robert Pettigrew	David Martingage	1147 - 0	GAS LEAK OUTSIDE	0520180000186977001		0	6	3/29/2018 11:24	3/29/2018 11:24	3/29/2018 11:25	3/29/2018 11:31	3/29/2018 1:01:08 PM	90	7	Regular Hours	< 30 minutes
3/30/2018 8:46:42 AM	88 CHARLES ST B	ROCHESTER	NH	David Perreault	David Martingage	1147 - 0	GAS LEAK OUTSIDE	0520180000188542001		0	16	3/30/2018 8:47	3/30/2018 8:47	3/30/2018 8:50	3/30/2018 9:04	3/30/2018 11:00:09 AM	115	17	Regular Hours	< 30 minutes
3/30/2018 11:26:31 AM	16 HAMPTON MDWS	HAMPTON	NH	Jeffrey Croteau	David Martingage	1146 - 0	GAS LEAK INSIDE	0520180000189526001		1	6	3/30/2018 11:27	3/30/2018 11:28	3/30/2018 11:31	3/30/2018 11:36	3/30/2018 12:06:23 PM	31	8	Regular Hours	< 30 minutes
Orders responded to in < 30 minutes: 12 (24% of total) for After Hours:																				

3/2/2018	9:42:51 PM	89 FORTIER DR	ROCHESTER	NH	Robert Pettigrew	David Martinage	1146 - 0	GAS LEAK INSIDE	052018000011031001	0	15	3/2/2018 21:43	3/2/2018 21:48	3/2/2018 21:49	3/2/2018 22:03	3/2/2018	10:30:41 PM	26	21	After Hours	< 30 minutes
3/2/2018	10:27:27 PM	10 FOURTH ST	DOVER	NH	Robert Pettigrew	Scott Lacouture	1147 - 0	GAS LEAK OUTSIDE	052018000011087001	4	16	3/2/2018 22:32	3/2/2018 22:37	3/2/2018 22:37	3/2/2018 22:53	3/3/2018	12:03:02 AM	69	26	After Hours	< 30 minutes
3/6/2018	6:32:54 PM	15 CULVER ST UNIT 88V	PLAISTOW	NH	Ryan Kelleher	William Jones	1146 - 0	GAS LEAK INSIDE	0520180000115061001	0	10	3/6/2018 18:33	3/6/2018 18:39	3/6/2018 18:40	3/6/2018 18:50	3/6/2018	8:36:35 PM	106	17	After Hours	< 30 minutes
3/9/2018	4:45:57 PM	024 TROUBLE CALL WAY	EXETER	NH	John Wiley	William Jones	9102 - 0	TC GAS LEAK INSIDE	0520180000139441001	1	10	3/9/2018 16:47	3/9/2018 16:48	3/9/2018 16:49	3/9/2018 16:50	3/9/2018	5:13:08 PM	13	13	After Hours	< 30 minutes
3/12/2018	6:12:08 PM	49 TROUBLE CALL WAY	NEWINGTON	NH	Connor Arsenault	William Jones	9100 - 0	TC GAS LEAK OUTSIDE	0520180000149363001	0	20	3/12/2018 18:13	3/12/2018 18:14	3/12/2018 18:14	3/12/2018 18:34	3/12/2018	7:57:57 PM	83	22	After Hours	< 30 minutes
3/12/2018	6:41:35 PM	15 CULVER ST UNIT 88V	PLAISTOW	NH	Anthony Beck	William Jones	1146 - 0	GAS LEAK INSIDE	0520180000150379001	0	4	3/12/2018 18:42	3/12/2018 18:52	3/12/2018 18:53	3/12/2018 18:57	3/12/2018	8:04:34 PM	67	15	After Hours	< 30 minutes
3/12/2018	7:36:34 PM	31 PEARL ST HSE	PORTSMOUTH	NH	Connor Arsenault	William Jones	1147 - 0	GAS LEAK OUTSIDE	0520180000150482001	1	11	3/12/2018 19:38	3/12/2018 19:46	3/12/2018 19:58	3/12/2018 19:58	3/12/2018	8:55:12 PM	57	21	After Hours	< 30 minutes
3/19/2018	4:02:04 AM	27 RUTLAND ST	DOVER	NH	Kevin Clifford	Jason Brooks	1146 - 0	GAS LEAK INSIDE	0520180000164820001	0	8	3/19/2018 4:02	3/19/2018 4:13	3/19/2018 4:13	3/19/2018 4:22	3/19/2018	4:46:35 AM	24	20	After Hours	< 30 minutes
3/20/2018	6:44:06 PM	100 KANE ST	PORTSMOUTH	NH	John Wiley	David Martinage	1146 - 0	GAS LEAK INSIDE	0520180000170441001	0	21	3/20/2018 16:44	3/20/2018 16:45	3/20/2018 16:47	3/20/2018 17:06	3/20/2018	5:50:38 PM	44	22	After Hours	< 30 minutes
3/26/2018	7:49:14 PM	496 HIGH ST	HAMPTON	NH	Anthony Beck	Lynne Copp	1146 - 0	GAS LEAK INSIDE	0520180000180480001	0	24	3/26/2018 19:49	3/26/2018 19:51	3/26/2018 19:52	3/26/2018 20:16	3/26/2018	8:38:32 PM	22	27	After Hours	< 30 minutes
3/28/2018	6:07:36 PM	57 MARKET ST 3RD FL	PORTSMOUTH	NH	Anthony Beck	Lynne Copp	1146 - 0	GAS LEAK INSIDE	0520180000185915001	0	27	3/28/2018 18:07	3/28/2018 18:09	3/28/2018 18:12	3/28/2018 18:37	3/28/2018	7:02:32 PM	25	29	After Hours	< 30 minutes
3/30/2018	7:05:44 PM	298 MYRTLE AVE	PORTSMOUTH	NH	Robert Pettigrew	Lynne Copp	1146 - 0	GAS LEAK INSIDE	0520180000190339001	0	18	3/30/2018 19:06	3/30/2018 19:06	3/30/2018 19:08	3/30/2018 19:25	3/30/2018	7:52:07 PM	26	19	After Hours	< 30 minutes
<b>Orders responded to in &lt; 30 minutes: 9 (18% of total) for Weekend/Holiday Hours:</b>																					
3/3/2018	1:48:31 PM	6 LANCELOT CT 6	SALEM	NH	Ryan Kelleher	Lynne Copp	1146 - 0	GAS LEAK INSIDE	0520180000111423001	0	16	3/3/2018 13:49	3/3/2018 13:54	3/3/2018 13:59	3/3/2018 14:11	3/3/2018	2:43:07 PM	31	22	Weekend/Holiday Hours	< 30 minutes
3/3/2018	5:22:47 PM	83 HIGHLAND AVE	HAMPTON	NH	Robert Pettigrew	Scott Lacouture	1146 - 0	GAS LEAK INSIDE	0520180000111476001	1	5	3/3/2018 17:23	3/3/2018 17:30	3/3/2018 17:30	3/3/2018 17:35	3/3/2018	6:31:45 PM	56	12	Weekend/Holiday Hours	< 30 minutes
3/4/2018	12:28:54 PM	4 CHASE ST	HAMPTON	NH	Robert Pettigrew	Rene Bordeleau	1147 - 0	GAS LEAK OUTSIDE	052018000011537001	1	24	3/4/2018 12:30	3/4/2018 12:30	3/4/2018 12:31	3/4/2018 12:55	3/4/2018	3:08:49 PM	133	26	Weekend/Holiday Hours	< 30 minutes
3/10/2018	1:28:30 PM	69 STARK ST	PORTSMOUTH	NH	Robert Pettigrew	Jason Brooks	1147 - 0	GAS LEAK OUTSIDE	0520180000140887001	0	4	3/10/2018 13:29	3/10/2018 13:29	3/10/2018 13:30	3/10/2018 13:33	3/10/2018	2:38:30 PM	64	5	Weekend/Holiday Hours	< 30 minutes
3/11/2018	2:20:26 PM	170 LINCOLN ST	PORTSMOUTH	NH	Jeffrey Croteau	Scott Lacouture	1146 - 0	GAS LEAK INSIDE	0520180000141259001	0	24	3/11/2018 14:21	3/11/2018 14:24	3/11/2018 14:25	3/11/2018 14:49	3/11/2018	3:30:01 PM	40	29	Weekend/Holiday Hours	< 30 minutes
3/18/2018	12:27:08 PM	133 FRONT ST 3	EXETER	NH	Jeffrey Croteau	Rene Bordeleau	1146 - 0	GAS LEAK INSIDE	0520180000164769001	0	28	3/18/2018 12:26	3/18/2018 12:27	3/18/2018 12:27	3/18/2018 12:56	3/18/2018	1:23:25 PM	27	29	Weekend/Holiday Hours	< 30 minutes
3/18/2018	1:22:06 PM	5 HIGH ST	EXETER	NH	Jeffrey Croteau	Rene Bordeleau	1147 - 0	GAS LEAK OUTSIDE	0520180000164772001	1	4	3/18/2018 13:23	3/18/2018 13:23	3/18/2018 13:23	3/18/2018 13:28	3/18/2018	2:56:28 PM	87	6	Weekend/Holiday Hours	< 30 minutes
3/18/2018	5:30:46 PM	54 CHARLES ST FL1	ROCHESTER	NH	Kevin Clifford	Jason Brooks	1146 - 0	GAS LEAK INSIDE	0520180000164782001	0	24	3/18/2018 17:31	3/18/2018 17:35	3/18/2018 17:38	3/18/2018 17:59	3/18/2018	6:36:41 PM	37	28	Weekend/Holiday Hours	< 30 minutes
3/24/2018	9:12:54 AM	21 TROUBLE CALL WAY	EAST KINGSTON	NH	Kurt House	Scott Lacouture	9102 - 0	TC GAS LEAK INSIDE	0520180000177910001	2	13	3/24/2018 9:14	3/24/2018 9:27	3/24/2018 9:27	3/24/2018 9:40	3/24/2018	10:02:55 AM	21	28	Weekend/Holiday Hours	< 30 minutes
<b>Orders responded to in 31-45 Minutes: 1 (2% of total) for Regular Hours:</b>																					
Order Taken	Address	Town	State	Serv. Tech	Dispatcher	Task Code	Task Desc.	Work Order	Municipal Onsite	Held Time	Travel Time	Assigned	Accepted	En Route	On Site	Work Completed	Job Time	Response Time	Hour Class	Response Category	
3/22/2018	11:57:21 AM	15 TROUBLE CALL WAY	ATKINSON	NH	Anthony Beck	David Martinage	9102 - 0	TC GAS LEAK INSIDE	0520180000174815001	0	30	3/22/2018 11:57	3/22/2018 11:58	3/22/2018 12:03	3/22/2018 12:29	3/22/2018	12:34:42 PM	5	31	Regular Hours	31-45 Minutes
<b>Orders responded to in 31-45 Minutes: 3 (6% of total) for After Hours:</b>																					
3/14/2018	9:15:26 PM	19 ANNS TER	HAMPTON	NH	Robert Pettigrew	William Jones	1146 - 0	GAS LEAK INSIDE	0520180000159616001	0	31	3/14/2018 21:16	3/14/2018 21:22	3/14/2018 21:22	3/14/2018 21:54	3/14/2018	10:22:46 PM	28	38	After Hours	31-45 Minutes
3/20/2018	5:48:26 PM	137 EPPING RD H	EXETER	NH	John Wiley	David Martinage	1146 - 0	GAS LEAK INSIDE	0520180000170485001	1	29	3/20/2018 17:49	3/20/2018 17:50	3/20/2018 17:50	3/20/2018 18:19	3/20/2018	6:28:53 PM	9	31	After Hours	31-45 Minutes
3/21/2018	4:57:52 AM	233 OKARRIDGE RD 11	PLAISTOW	NH	Anthony Beck	Ryan Tardiff	1147 - 0	GAS LEAK OUTSIDE	0520180000170552001	2	10	3/21/2018 5:00	3/21/2018 5:19	3/21/2018 5:19	3/21/2018 5:29	3/21/2018	6:49:48 AM	79	32	After Hours	31-45 Minutes

<b>Orders responded to in 31-45 Minutes: 0 (0% of total) for Weekend/Holiday Hours:</b>																					
<b>Orders responded to in 46-60 Minutes: 0 (0% of total) for Regular Hours:</b>																					
Order Taken	Address	Town	State	Serv. Tech	Dispatcher	Task Code	Task Desc.	Work Order	Municipal Onsite	Held Time	Travel Time	Assigned	Accepted	En Route	On Site	Work Completed	Job Time	Response Time	Hour Class	Response Category	
<b>Orders responded to in 46-60 Minutes: 1 (2% of total) for After Hours:</b>																					
3/16/2018	2:19:42 AM	120 MARKETPLACE BLVD UNIT 3 HOBBY LOBBY	ROCHESTER	NH	Daniel Lafortune	Scott Lacouture	1147 - 0	GAS LEAK OUTSIDE	0520180000161904001	0	24	3/16/2018 2:19	3/16/2018 2:40	3/16/2018 2:41	3/16/2018 3:05	3/16/2018	4:33:22 AM	87	46	After Hours	46-60 Minutes
<b>Orders responded to in 46-60 Minutes: 0 (0% of total) for Weekend/Holiday Hours:</b>																					
<b>Orders responded to in 61-75 Minutes: 0 (0% of total) for Regular Hours:</b>																					
Order Taken	Address	Town	State	Serv. Tech	Dispatcher	Task Code	Task Desc.	Work Order	Municipal Onsite	Held Time	Travel Time	Assigned	Accepted	En Route	On Site	Work Completed	Job Time	Response Time	Hour Class	Response Category	
<b>Orders responded to in 61-75 Minutes: 0 (0% of total) for After Hours:</b>																					
<b>Orders responded to in 61-75 Minutes: 0 (0% of total) for Weekend/Holiday Hours:</b>																					
<b>Orders responded to in &gt; 75 Minutes: 0 (0% of total) for Regular Hours:</b>																					
Order Taken	Address	Town	State	Serv. Tech	Dispatcher	Task Code	Task Desc.	Work Order	Municipal Onsite	Held Time	Travel Time	Assigned	Accepted	En Route	On Site	Work Completed	Job Time	Response Time	Hour Class	Response Category	
<b>Orders responded to in &gt; 75 Minutes: 0 (0% of total) for After Hours:</b>																					
<b>Orders responded to in &gt; 75 Minutes: 0 (0% of total) for Weekend/Holiday Hours:</b>																					

Summary for 03/01/2018 to 03/31/2018											
Total Hours			Regular Hours			After Hours			Weekend/Holiday Hours		
Bin	Frequency	Cumulative %	Bin	Frequency	Cumulative %	Bin	Frequency	Cumulative %	Bin	Frequency	Cumulative %
15	20	41%	15	15	63%	15	2	13%	15	3	33%
30	24	90%	30	8	96%	30	10	75%	30	6	100%
45	4	98%	45	1	100%	45	3	94%	45	0	100%
60	1	100%	60	0	100%	60	1	100%	60	0	100%
75	0	100%	75	0	100%	75	0	100%	75	0	100%
>75	0	100%	>75	0	100%	>75	0	100%	>75	0	100%
<b>Total</b>	<b>49</b>		<b>Total</b>	<b>24</b>		<b>Total</b>	<b>16</b>		<b>Total</b>	<b>9</b>	

Mar-18

Total Hours			Regular Hours			After Hours			Weekend/Holiday Hours		
Bin	Frequency	Cumulative %	Bin	Frequency	Cumulative %	Bin	Frequency	Cumulative %	Bin	Frequency	Cumulative %
15	20	41%	15	15	63%	15	2	13%	15	3	33%
30	24	90%	30	8	96%	30	10	75%	30	6	100%
45	4	98%	45	1	100%	45	3	94%	45	0	100%
60	1	100%	60	0	100%	60	1	100%	60	0	100%
75	0	100%	75	0	100%	75	0	100%	75	0	100%
>75	0	100%	>75	0	100%	>75	0	100%	>75	0	100%
<b>Total</b>	<b>49</b>		<b>Total</b>	<b>24</b>		<b>Total</b>	<b>16</b>		<b>Total</b>	<b>9</b>	

Feb-18

Total Hours			Regular Hours			After Hours			Weekend/Holiday Hours		
Bin	Frequency	Cumulative %	Bin	Frequency	Cumulative %	Bin	Frequency	Cumulative %	Bin	Frequency	Cumulative %
15	22	42%	15	14	52%	15	5	29%	15	3	33%
30	23	85%	30	12	96%	30	7	71%	30	4	78%
45	7	98%	45	1	100%	45	4	94%	45	2	100%
60	1	100%	60	0	100%	60	1	100%	60	0	100%
75	0	100%	75	0	100%	75	0	100%	75	0	100%
>75	0	100%	>75	0	100%	>75	0	100%	>75	0	100%
<b>Total</b>	<b>53</b>		<b>Total</b>	<b>27</b>		<b>Total</b>	<b>17</b>		<b>Total</b>	<b>9</b>	

Jan-18

Total Hours			Regular Hours			After Hours			Weekend/Holiday Hours		
Bin	Frequency	Cumulative %	Bin	Frequency	Cumulative %	Bin	Frequency	Cumulative %	Bin	Frequency	Cumulative %
15	38	37%	15	24	43%	15	10	28%	15	4	36%
30	49	84%	30	27	91%	30	18	78%	30	4	73%
45	15	99%	45	5	100%	45	7	97%	45	3	100%
60	1	100%	60	0	100%	60	1	100%	60	0	100%
75	0	100%	75	0	100%	75	0	100%	75	0	100%
>75	0	100%	>75	0	100%	>75	0	100%	>75	0	100%
<b>Total</b>	<b>103</b>		<b>Total</b>	<b>56</b>		<b>Total</b>	<b>36</b>		<b>Total</b>	<b>11</b>	

Dec-17

Total Hours			Regular Hours			After Hours			Weekend/Holiday Hours		
Bin	Frequency	Cumulative %	Bin	Frequency	Cumulative %	Bin	Frequency	Cumulative %	Bin	Frequency	Cumulative %
15	25	32%	15	15	38%	15	8	40%	15	2	11%
30	37	78%	30	20	88%	30	9	85%	30	8	53%
45	14	96%	45	5	100%	45	2	95%	45	7	89%
60	2	99%	60	0	100%	60	0	95%	60	2	100%
75	1	100%	75	0	100%	75	1	100%	75	0	100%
>75	0	100%	>75	0	100%	>75	0	100%	>75	0	100%
<b>Total</b>	<b>79</b>		<b>Total</b>	<b>40</b>		<b>Total</b>	<b>20</b>		<b>Total</b>	<b>19</b>	

Nov-17

Total Hours			Regular Hours			After Hours			Weekend/Holiday Hours		
Bin	Frequency	Cumulative %	Bin	Frequency	Cumulative %	Bin	Frequency	Cumulative %	Bin	Frequency	Cumulative %
15	27	32%	15	18	36%	15	4	24%	15	5	29%
30	51	93%	30	31	98%	30	10	82%	30	10	88%
45	6	100%	45	1	100%	45	3	100%	45	2	100%
60	0	100%	60	0	100%	60	0	100%	60	0	100%
75	0	100%	75	0	100%	75	0	100%	75	0	100%
>75	0	100%	>75	0	100%	>75	0	100%	>75	0	100%
<b>Total</b>	<b>84</b>		<b>Total</b>	<b>50</b>		<b>Total</b>	<b>17</b>		<b>Total</b>	<b>17</b>	

Oct-17

Total Hours			Regular Hours			After Hours			Weekend/Holiday Hours		
Bin	Frequency	Cumulative %	Bin	Frequency	Cumulative %	Bin	Frequency	Cumulative %	Bin	Frequency	Cumulative %
15	31	38%	15	22	44%	15	6	43%	15	3	18%
30	43	91%	30	26	96%	30	7	93%	30	10	76%
45	7	100%	45	2	100%	45	1	100%	45	4	100%
60	0	100%	60	0	100%	60	0	100%	60	0	100%
75	0	100%	75	0	100%	75	0	100%	75	0	100%
>75	0	100%	>75	0	100%	>75	0	100%	>75	0	100%
<b>Total</b>	<b>81</b>		<b>Total</b>	<b>50</b>		<b>Total</b>	<b>14</b>		<b>Total</b>	<b>17</b>	

Sep-17

Total Hours			Regular Hours			After Hours			Weekend/Holiday Hours		
Bin	Frequency	Cumulative %	Bin	Frequency	Cumulative %	Bin	Frequency	Cumulative %	Bin	Frequency	Cumulative %
15	19	40%	15	14	56%	15	3	33%	15	2	15%
30	24	91%	30	11	100%	30	6	100%	30	7	69%
45	4	100%	45	0	100%	45	0	100%	45	4	100%
60	0	100%	60	0	100%	60	0	100%	60	0	100%
75	0	100%	75	0	100%	75	0	100%	75	0	100%
>75	0	100%	>75	0	100%	>75	0	100%	>75	0	100%
<b>Total</b>	<b>47</b>		<b>Total</b>	<b>25</b>		<b>Total</b>	<b>9</b>		<b>Total</b>	<b>13</b>	

Aug-17

Total Hours			Regular Hours			After Hours			Weekend/Holiday Hours		
Bin	Frequency	Cumulative %	Bin	Frequency	Cumulative %	Bin	Frequency	Cumulative %	Bin	Frequency	Cumulative %
15	40	51%	15	26	54%	15	10	42%	15	4	57%
30	34	94%	30	21	98%	30	10	83%	30	3	100%
45	5	100%	45	1	100%	45	4	100%	45	0	100%
60	0	100%	60	0	100%	60	0	100%	60	0	100%
75	0	100%	75	0	100%	75	0	100%	75	0	100%
>75	0	100%	>75	0	100%	>75	0	100%	>75	0	100%
<b>Total</b>	<b>79</b>		<b>Total</b>	<b>48</b>		<b>Total</b>	<b>24</b>		<b>Total</b>	<b>7</b>	

Jul-17

Total Hours			Regular Hours			After Hours			Weekend/Holiday Hours		
Bin	Frequency	Cumulative %	Bin	Frequency	Cumulative %	Bin	Frequency	Cumulative %	Bin	Frequency	Cumulative %
15	20	36%	15	18	55%	15	0	0%	15	2	15%
30	27	85%	30	14	97%	30	8	89%	30	5	54%
45	7	98%	45	1	100%	45	1	100%	45	5	92%
60	1	100%	60	0	100%	60	0	100%	60	1	100%
75	0	100%	75	0	100%	75	0	100%	75	0	100%
>75	0	100%	>75	0	100%	>75	0	100%	>75	0	100%
<b>Total</b>	<b>55</b>		<b>Total</b>	<b>33</b>		<b>Total</b>	<b>9</b>		<b>Total</b>	<b>13</b>	

Jun-17

Total Hours			Regular Hours			After Hours			Weekend/Holiday Hours		
Bin	Frequency	Cumulative %	Bin	Frequency	Cumulative %	Bin	Frequency	Cumulative %	Bin	Frequency	Cumulative %
15	22	35%	15	19	44%	15	2	17%	15	1	13%
30	34	89%	30	21	93%	30	9	92%	30	4	63%
45	7	100%	45	3	100%	45	1	100%	45	3	100%
60	0	100%	60	0	100%	60	0	100%	60	0	100%
75	0	100%	75	0	100%	75	0	100%	75	0	100%
>75	0	100%	>75	0	100%	>75	0	100%	>75	0	100%
<b>Total</b>	<b>63</b>		<b>Total</b>	<b>43</b>		<b>Total</b>	<b>12</b>		<b>Total</b>	<b>8</b>	

May-17

Total Hours			Regular Hours			After Hours			Weekend/Holiday Hours		
Bin	Frequency	Cumulative %	Bin	Frequency	Cumulative %	Bin	Frequency	Cumulative %	Bin	Frequency	Cumulative %
15	26	46%	15	18	56%	15	7	47%	15	1	11%
30	23	88%	30	14	100%	30	5	80%	30	4	56%
45	6	98%	45	0	100%	45	2	93%	45	4	100%
60	1	100%	60	0	100%	60	1	100%	60	0	100%
75	0	100%	75	0	100%	75	0	100%	75	0	100%
>75	0	100%	>75	0	100%	>75	0	100%	>75	0	100%
<b>Total</b>	<b>56</b>		<b>Total</b>	<b>32</b>		<b>Total</b>	<b>15</b>		<b>Total</b>	<b>9</b>	

Apr-17

Total Hours			Regular Hours			After Hours			Weekend/Holiday Hours		
Bin	Frequency	Cumulative %	Bin	Frequency	Cumulative %	Bin	Frequency	Cumulative %	Bin	Frequency	Cumulative %
15	24	43%	15	15	58%	15	5	31%	15	4	29%
30	26	89%	30	11	100%	30	8	81%	30	7	79%
45	6	100%	45	0	100%	45	3	100%	45	3	100%
60	0	100%	60	0	100%	60	0	100%	60	0	100%
75	0	100%	75	0	100%	75	0	100%	75	0	100%
>75	0	100%	>75	0	100%	>75	0	100%	>75	0	100%
<b>Total</b>	<b>56</b>		<b>Total</b>	<b>26</b>		<b>Total</b>	<b>16</b>		<b>Total</b>	<b>14</b>	

12 Month Summary

Total Hours			Regular Hours			After Hours			Weekend/Holiday Hours		
Bin	Frequency	Cumulative %	Bin	Frequency	Cumulative %	Bin	Frequency	Cumulative %	Bin	Frequency	Cumulative %
15	314	39%	15	218	48%	15	62	30%	15	34	23%
30	395	88%	30	216	96%	30	107	82%	30	72	73%
45	88	99%	45	20	100%	45	31	98%	45	37	98%
60	7	100%	60	0	100%	60	4	100%	60	3	100%
75	1	100%	75	0	100%	75	1	100%	75	0	100%
>75	0	100%	>75	0	100%	>75	0	100%	>75	0	100%
<b>Total</b>	<b>805</b>		<b>Total</b>	<b>454</b>		<b>Total</b>	<b>205</b>		<b>Total</b>	<b>146</b>	